B & C Fashion





B & C Fashion Business & IT Support Details





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1.1 Company Profile

B&C Fashion, a company that creates customer satisfaction and value through various product categories and unique items

Who we are

With over 10 years of history, **B&C Fashion** has evolved from 2\$ items wholesaler to become one of major wholesale supplier which provide wider range of products for retailer in New Zealand. It is our vision to be the New Zealand leading fashion and lifestyle wholesaler in order to deliver our promise "We provide our client with what they need on time".

Our Value

Passion

Bringing positive energy to customer

Respect

Understanding and considering each other

Collaboration

Together creating strong long term value

Innovation

Working smarter and creating better value



Shed 10, 7-23 Cain Road Penrose Auckland



1.2 Main Products

We have been able to offer nationwide retailers the competitive edge by sourcing diverse products.

Local & Seasonal

- Energizer
- Extension Cord
- Halloween Items
- Local & Seasonal
- Plastic Peg & Hanger
- Poster & Face Paint
- Shop Equipments
- Voltage Battery
- X-Mas items

Stationery

- Coloring Pens
- Envelopes & Glue
- ETC Equipments
- File & Other
- Learning Books & Cards
- Miscellany & Pens
- Stationery
- Sticker & Notebooks
- Tape

Accessory & Party

- Accessory
- Belts & Gloves
- Hair Clips
- Hair band & Tie
- Hat & Beanie
- Key Rings & Fan
- Party & Sunglass
- Reading Glass & Case
- Shoes & Slippers
- Ties & Bandana
- Wallets & Other

Cosmetic & Personal

- Bandage & Toothbrush
- Cosmetic & Personal
- Hair Cosmetic
- Hair Remover & Razor
- Miscellany & Perfumes
- Shampoo & Patch
- Socks & Underwear

Houseware

- Bathroom Accessory
- Carry Bags & Hanger
- Cleaner & Brush
- Electrics
- Hooks
- Laundry & Mats
- Outdoors & Miscellany
- Scissors
- Sewing & Fabric

Kitchenware

- Brush & Sponge
- Cooking Ware
- Kitchenware
- Plate & Plastics
- Table Cloth & Placemat
- Table Cloths
- Tray & Cup

Hardware & Tools

- Gloves
- Hardware
- Hardware & Tools
- Locks & Handle
- Pets & Sign Plate
- Tools

Ornament

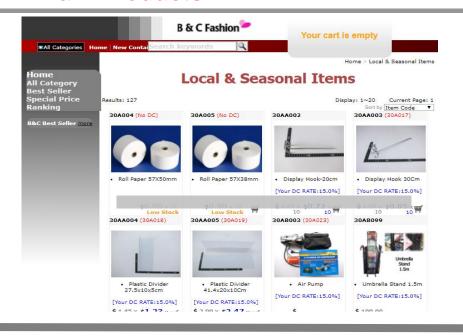
- Candles
- Clock & Frames
- Lampshade & Mobil
- Organza Bags
- Ornament

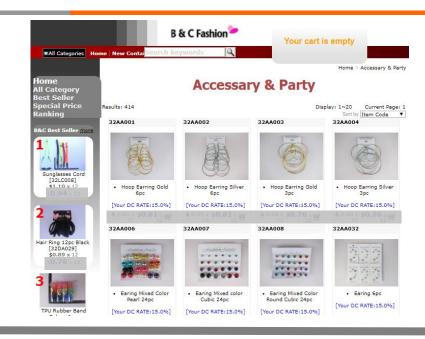
Toys & Fun

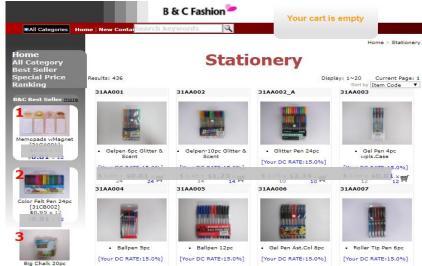
- Education & Puzzles
- Party & Gifts
- Party Plate & Cups
- Sports & Supports
- Toys & Fun

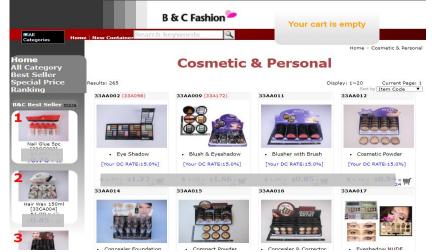


1.2 Main Products



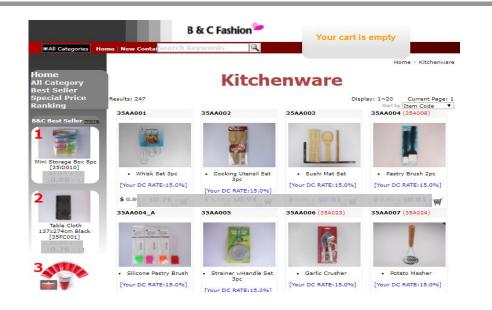


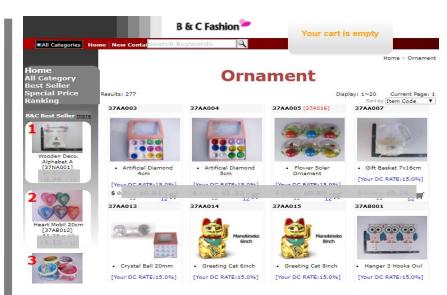


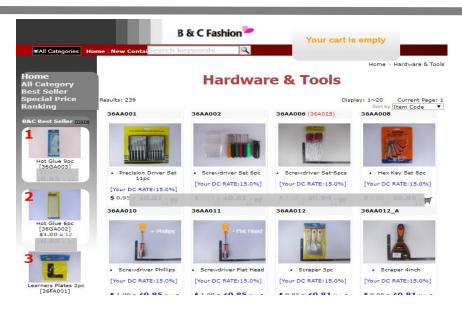


B & C Fashion

1.2 Main Products





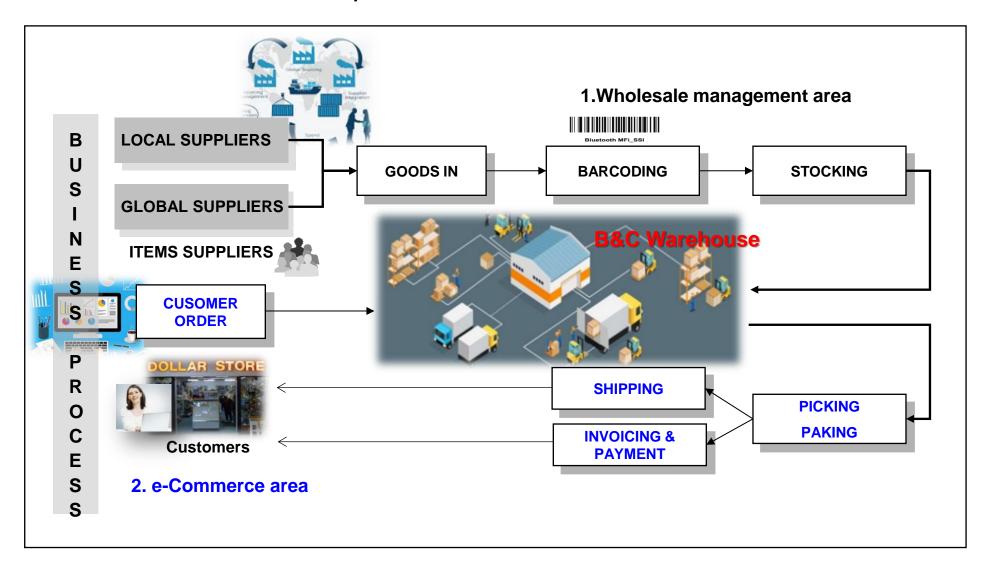






1.3 Business Process

B&C Fashion has two main business process both wholesale and e-Commerce.







Mission-critical IT system



2.1 Need for IT system in B&C Fashion

B&C is wholesale company which provide various items to dollar-shop retailers. In the business, **IT system plays** significant role and it is essential to the survival of a wholesale industry because most retailers use the online order from website, and employees can not management a huge number of stocks without system.

B&C e-Commerce website (B2C)

Need for IT system

Recently, a lot of retailers want to order from on-line because it is convenient and fast. Thus, B&C have to follow this trend. Also plenty of sales data in IT system can be used to grow sale through analyzing report programs. The following are key function for customer and these provide superior service with our client from website.

- Offering a systematic product category and new item information based on real time transaction.
- Providing a easier, faster, and more convenient online order interface from cart module.
- Gaining discount opportunities through various online promotion

B&C wholesale management system(B2E)

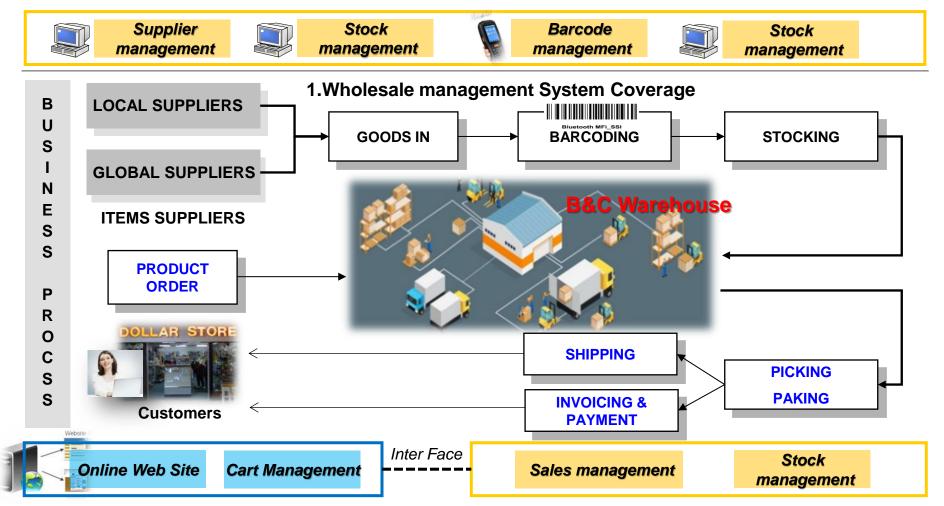
A wholesale business has diverse process such as planning for stock fulfillment, goods in, stocking, etc. However, we can not cover all activities in these process by workers with paper. So, we need IT system. The following are key benefits for us and these reduce working time and raise accuracy of stock management.

- Demand forecasting simulation based on sales history and current number of stock data.
- An accurate stock management through using a barcode system and item management program.
- · Systematic online order management by sales management program .
- Gathering a lot of marketing information from various database such as customer and sales data.



2.2 Business coverage by IT system

The following diagram is B&C Fashion's IT system function that support the business process. Also, If this B&C IT system fails or is interrupted, **our business operations are significantly impacted.**

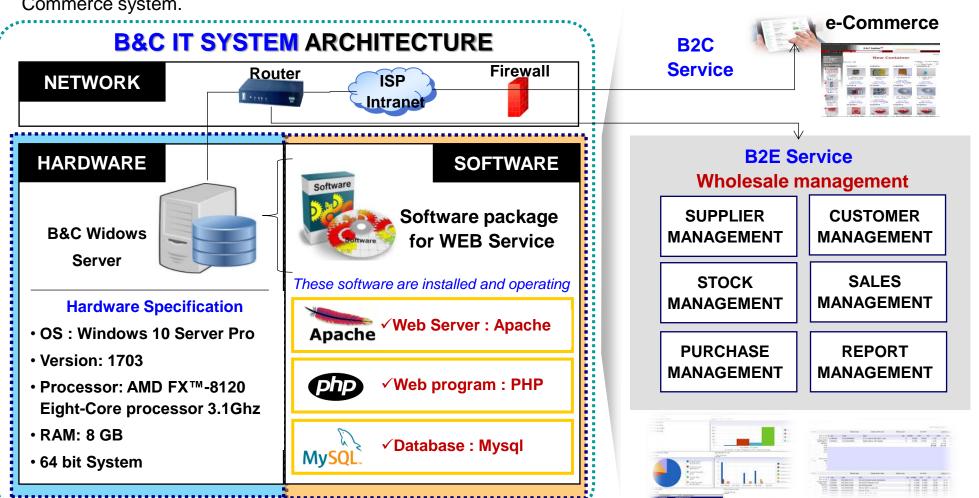


2. e-Commerce system Coverage



2.2 Business coverage by IT system

We operate IT system based on Web technology named **B&C IT system**, and It contains various software package on its server platform Thus, **company needs to effectively** maintain Wholesale management and Online e-Commerce system.





2.3 Plan for CRM system

We are planning a new IT system named CRM(Customer relationship Management) system for maximizing customer loyalty

