

CCS Reports**Country to Country Call Report****Page 1**

Customer AIR FRANCE PHILIPPINES
 Service(s) BT Contact Centre Service
 Report Period 01 March 14 to 31 March 14 (GMT) (GMT)
 Bill Payer ID *Not Applicable*

Customer Reference Number F02174
 Invoice Reference Number 192375
 Invoice Date 05 April 14
 Report Reference Number 210

Site PHILIPPINES,AIR FRANCE PHILIPPINES
Provision Voice
Termination Group DEDICATED

| Originating Country | Originating Country Code | Originating Set | Application Id | Number of Calls | Duration | Total Basic Call Cost | |
|---|--------------------------|-----------------|----------------|-----------------|----------------|-----------------------|-----|
| MALAYSIA | 060 | Inbound Calls | 2000029217 | 8 | 00:05:05 43.22 | EUc | |
| | | | | 8 | 00:05:05 43.22 | EUc | |
| AUSTRALIA | 061 | Inbound Calls | 2000029223 | 2 | 01:12:50 | 604.49 | EUc |
| | | | | 2 | 01:12:50 | 604.49 | EUc |
| SINGAPORE | 065 | Inbound Calls | 2000029219 | 26 | 00:11:58 50.57 | EUc | |
| | | | | 26 | 00:11:58 50.57 | EUc | |
| KOREA, REP SOUTH | 082 | Inbound Calls | 2000029220 | 1198 | 06:51:32 | 3,508.31 | EUc |
| | | | 2000029221 | 2 | 00:02:12 19.28 | EUc | |
| | | | | 1200 | 06:53:44 | 3,527.59 | EUc |
| <u>Summary for DEDICATED(Euro Cents)</u> | | | | 1236 | 08:23:37 | 4,225.87 | EUc |
| <u>Summary for PHILIPPINES,AIR FRANCE PHILIPPINES(Euro Cents)</u> | | | | 1236 | 08:23:37 | 4,225.87 | EUc |
| <u>Summary for PHILIPPINES(Euro Cents)</u> | | | | 1236 | 08:23:37 | 4,225.87 | EUc |
| <u>Overall Summary</u> | | | | 1236 | 08:23:37 | 4,225.87 | EUc |