

**CCS Reports****Summary of Service Usage Charges****Page 1**

Customer	AIR FRANCE PHILIPPINES	Customer Reference Number	F02174
Service(s)	BT Contact Centre Service	Invoice Reference Number	192375
Report Period	01 March 14 to 31 March 14 (GMT) (GMT)	Invoice Date	05 April 14
Bill Payer ID	<i>Not Applicable</i>	Report Reference Number	206

<b>Site</b>	AIR FRANCE PHILIPPINES
<b>Provision</b>	Voice
<b>Termination Group</b>	DEDICATED

Originating Set	Application Id	Access Type	Service Usage Charge
Inbound Calls	2000029217	Caller Pays/PSTN	43.22 EUc
	2000029219	Caller Pays/PSTN	50.57 EUc
	2000029220	Caller Pays/PSTN	3,508.31 EUc
	2000029221	Caller Pays/PSTN	19.28 EUc
	2000029223	Shared Cost	604.49 EUc
<u>Summary for AIR FRANCE PHILIPPINES (Euro Cents)</u>			4,225.87 EUc
			<u>Caller Pays/PSTN (EUc)</u> 36.21 EUR
			<u>Shared Cost (EUc)</u> 6.04 EUR
<u>Summary for AIR FRANCE PHILIPPINES (European EURO)</u>			42.25 EUR
<u>Overall Summary</u>			<u>42.25 EUR</u>