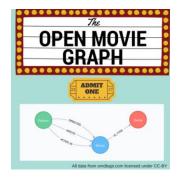
GRAPH AND AI TERRI HOARE – MARCH 2022

NEO4J SANDBOX CASE STUDY

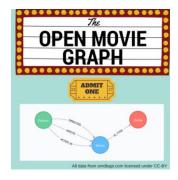
Personalised Product Recommendations



Recommendations

Personalised product recommendations can increase conversions, improve sales rates and provide a better experience for users. We will explorehow you can generate graph-based real-time personalized product recommendations using a dataset of movies and movie ratings, but these techniques can be applied to many different types of products or content.

Personalised Product Recommendations

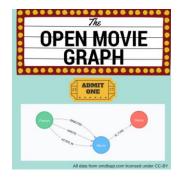


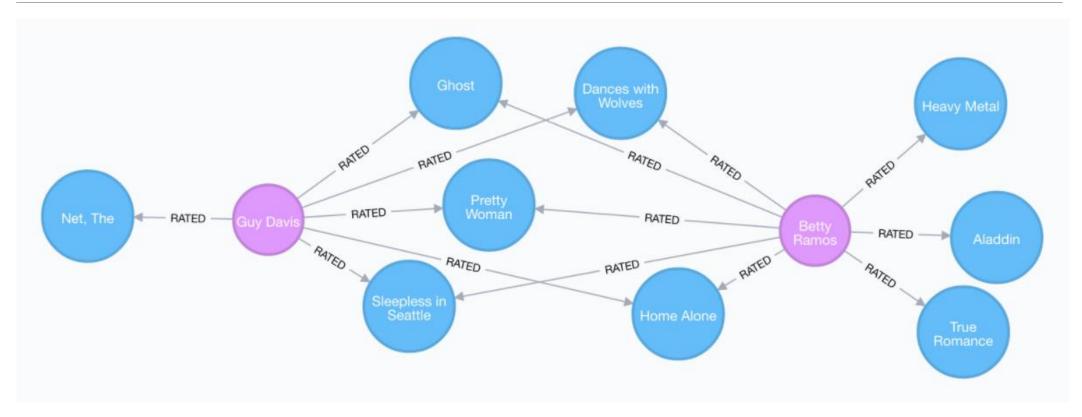
Graph-Based Recommendations

Generating **personalised recommendations** is one of the most common use cases for a graph database. Some of the main benefits of using graphs to generate recommendations include:

- 1. Performance. Index-free adjacency allows for calculating recommendations in real time, ensuring the recommendation is always relevant and reflecting up-to-date information.
- 2. Data model. The labelled property graph model allows for easily combining datasets from multiple sources, allowing enterprises to unlock value from previously separated data silos.

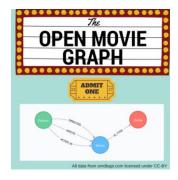
Personalised Product Recommendations





Sources: - Open Movie Database http://www.omdbapi.com/ and MovieLens dataset https://grouplens.org/datasets/movielens/

Personalised Product Recommendations



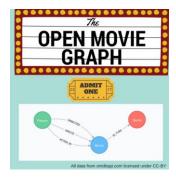
Eliminate Data Silos

In this use case, we are using graphs to combine data from multiple silos.

- Product Catalog: Data describing movies comes from the product catalog silo.
- User Purchases / Reviews: Data on user purchases and reviews comes from the user or transaction silo.

By combining these two in the graph, we are able to query across datasets to generate personalised product recommendations.

Personalised Product Recommendations

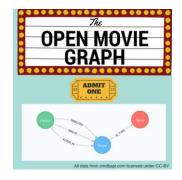


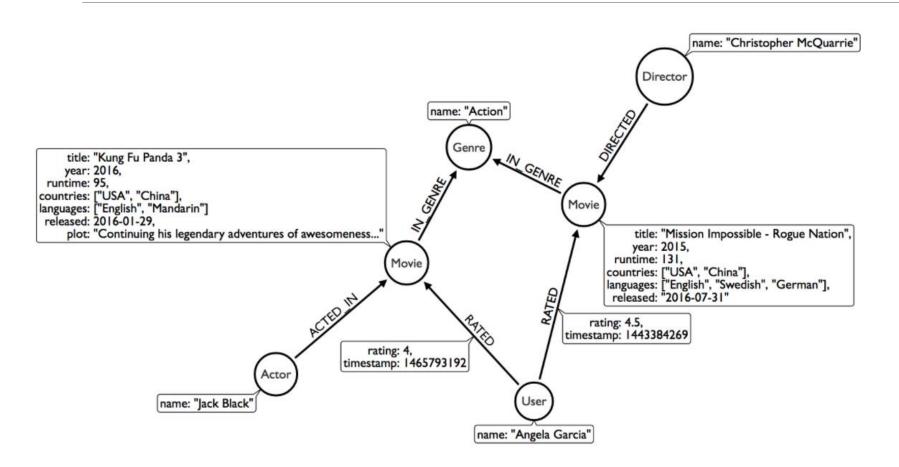
The Property Graph Model

The data model of graph databases is called the labelled property graph model.

- Nodes: The entities in the data.
- Labels: Each node can have one or more label that specifies the type of the node.
- Relationships: Connect two nodes. They have a single direction and type.
- Properties: Key-value pair properties can be stored on both nodes and relationships.

Personalised Product Recommendations Data Model





Nodes

Movie, Actor, Director, User, Genre are the labels used in this example.

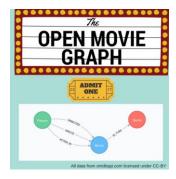
Relationships

ACTED_IN, IN_GENRE, DIRECTED, RATED are the relationships used in this example.

Properties

title, name, year, rating are some of the properties used in this example.

Personalised Product Recommendations Intro to Cypher



Graph Patterns

Cypher is the query language for graphs and is centred around **graph patterns**. Graph patterns are expressed in Cypher using ASCII-art like syntax.

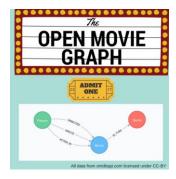
Nodes

Nodes are defined within parentheses (). Optionally, we can specify node label(s): (:Movie)

Relationships

Relationships are defined within square brackets []. Optionally we can specify type and direction: (:Movie)<-[:RATED]-(:User)

Personalised Product Recommendations Intro to Cypher



Graph Patterns

Cypher is the query language for graphs and is centred around **graph patterns**. Graph patterns are expressed in Cypher using ASCII-art like syntax.

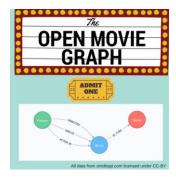
Nodes

Nodes are defined within parentheses (). Optionally, we can specify node label(s): (:Movie)

Relationships

Relationships are defined within square brackets []. Optionally we can specify type and direction: (:Movie)<-[:RATED]-(:User)

Intro to Cypher



Aliases

Graph elements can be bound to aliases that can be referred to later in the query: (m:Movie)<-[r:RATED]-(u:User)

Predicates

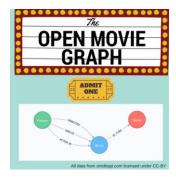
Filters can be applied to these graph patterns to limit the matching paths. Boolean logic operators, regular expressions and string comparison operators can be used here.

Aggregations

There is an implicit group when using aggregation functions such as **COUNT**

Ref https://neo4j.com/docs/cypher-refcard/current/?ref=browser-guide

Intro to Cypher



Aliases

Graph elements can be bound to aliases that can be referred to later in the query: (m:Movie)<-[r:RATED]-(u:User)

Predicates

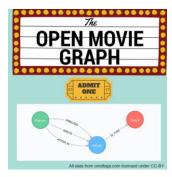
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Ref https://neo4j.com/docs/cypher-refcard/current/?ref=browser-guide

Personalised Product Recommendations Intro to Cypher

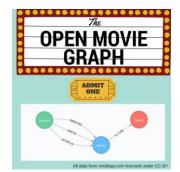


Dissecting a Cypher Statement

Let's look at a Cypher query that answers the question "How many reviews does each Matrix movie have?"

```
MATCH (m:Movie)←[:RATED]-(u:User)
WHERE m.title CONTAINS "Matrix"
WITH m.title AS movie, COUNT(*) AS reviews
RETURN movie, reviews
ORDER BY reviews DESC
LIMIT 5;
```

Personalised Product Recommendations Intro to Cypher



MATCH (m:Movie)←[:RATED]-(u:User)
WHERE m.title CONTAINS "Matrix"
WITH m.title AS movie, COUNT(*) AS reviews
RETURN movie, reviews
ORDER BY reviews DESC
LIMIT 5;

	find	MATCH (m:Movie)∢	←[:RATED]-(u:User)	
--	------	---------	-----------	-------------	---------	--

filter WHERE m.title CONTAINS "Matrix"

aggregate WITH m.title AS movie, COUNT(*) AS reviews

return RETURN movie, reviews

order ORDER BY reviews DESC

limit LIMIT 5;

Search for an existing graph pattern

Filter matching paths to only those matching a predicate

Count number of paths matched for each movie

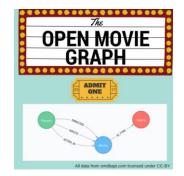
Specify columns to be returned by the statement

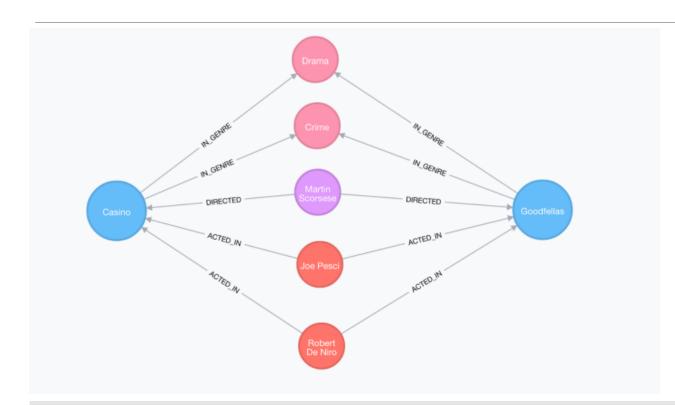
Order by number of reviews, in descending order

Only return first five records

Neo4j Sandbox Case Study

Personalised Product Recommendations Content-Based Filtering

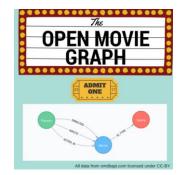


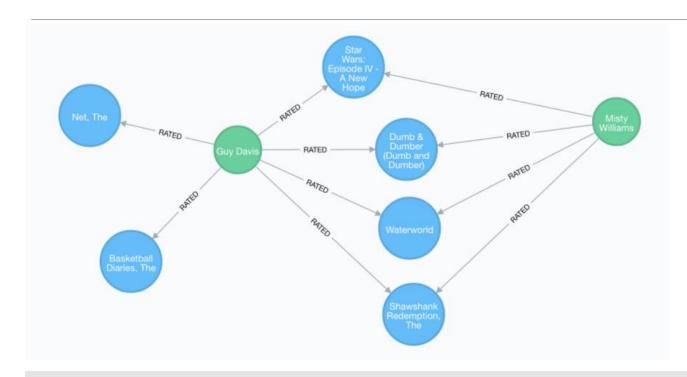


Recommend items that are similar to those that a user is viewing, rated highly or purchased previously. "Products similar to the product you're looking at now."

MATCH p=(m:Movie {title: "Net, The"})[:ACTED_IN|IN_GENRE|DIRECTED*2]-()
RETURN p LIMIT 25

Personalised Product Recommendations Collaborative Filtering



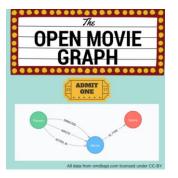


Use the preferences, ratings and actions of other users in the network to find items to recommend. "Users who bought this thing, also bought that other thing."

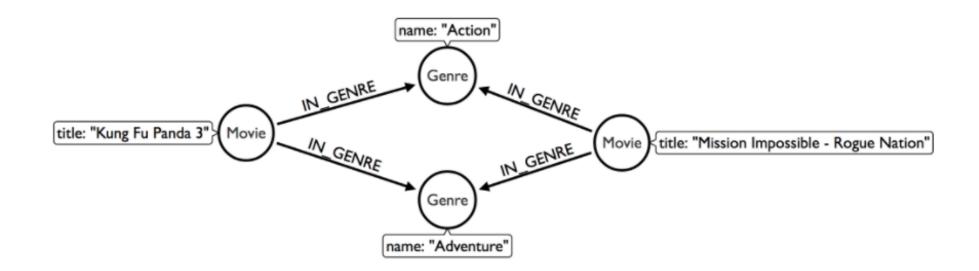
 $oldsymbol{\Theta}$ MATCH (m:Movie {title: "Crimson Tide"}) \leftarrow [:RATED] \rightarrow (rec:Movie)

RETURN rec.title AS recommendation, COUNT(*) AS usersWhoAlsoWatched ORDER BY usersWhoAlsoWatched DESC LIMIT 25

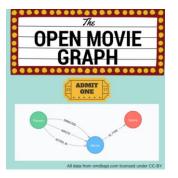
Content-Based Filtering



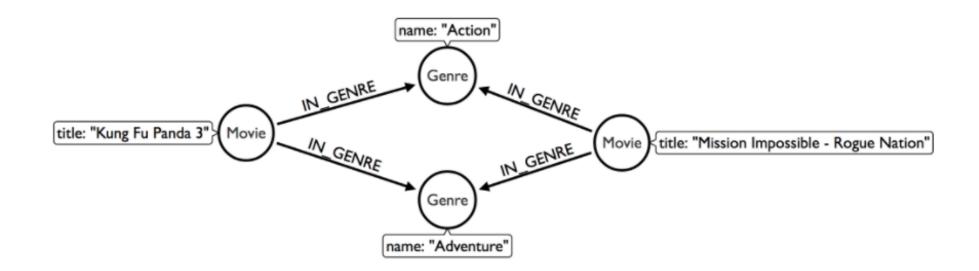
The goal of **content-based** filtering is to find similar items, using attributes (or traits) of the item. Using our movie data, one way we could define similarity is movies that have common genres.



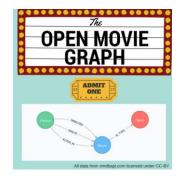
Content-Based Filtering

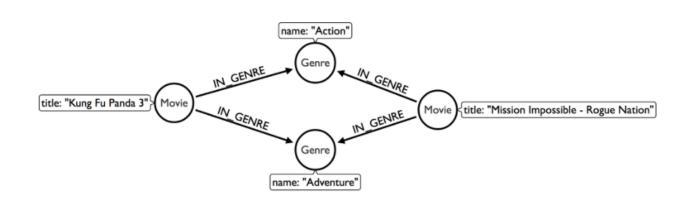


The goal of **content-based** filtering is to find similar items, using attributes (or traits) of the item. Using our movie data, one way we could define similarity is movies that have common genres.



Personalised Product Recommendations Content-Based Filtering

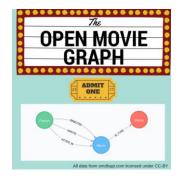




Similarity Based on Common Genres

Find movies most similar to Inception based on shared genres.

Content-Based Filtering



Personalized Recommendations Based on Genres

If we know what movies a user has watched, we can use this information to recommend similar movies:

Recommend movies similar to those the user has already watched.

```
② // Content recommendation by overlapping genres

MATCH (u:User {name: "Angelica Rodriguez"})-[r:RATED]→(m:Movie),
    (m)-[:IN_GENRE]→(g:Genre)←[:IN_GENRE]-(rec:Movie)

WHERE NOT EXISTS( (u)-[:RATED]→(rec) )

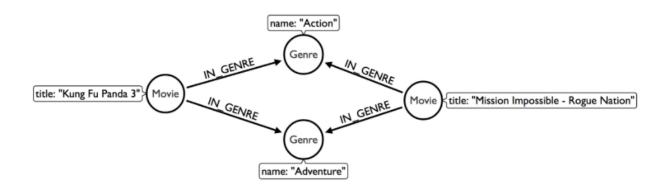
WITH rec, [g.name, COUNT(*)] AS scores

RETURN rec.title AS recommendation, rec.year AS year,

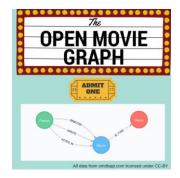
COLLECT(scores) AS scoreComponents,

REDUCE (s=0,x in COLLECT(scores) | s+x[1]) AS score

ORDER BY score DESC LIMIT 10
```



Content-Based Filtering



Weighted Content Algorithm

There are many more traits in addition to just genre that we can consider to compute similarity, such actors and directors. Use a weighted sum to score the recommendations based on the number of actors, genres and directors they have in common to boost the score:

Compute a weighted sum based on the number and types of overlapping traits

```
② // Find similar movies by common genres

MATCH (m:Movie) WHERE m.title = "Wizard of Oz, The"

MATCH (m)-[:IN_GENRE]→(g:Genre)←[:IN_GENRE]-(rec:Movie)

WITH m, rec, COUNT(*) AS gs

OPTIONAL MATCH (m)←[:ACTED_IN]-(a:Actor)-[:ACTED_IN]→(rec)

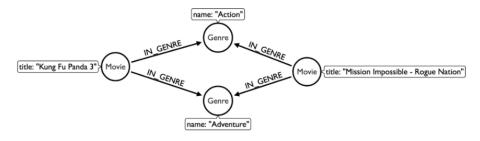
WITH m, rec, gs, COUNT(a) AS as

OPTIONAL MATCH (m)←[:DIRECTED]-(d:Director)-[:DIRECTED]→(rec)

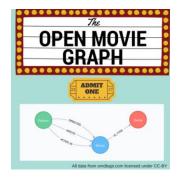
WITH m, rec, gs, as, COUNT(d) AS ds

RETURN rec.title AS recommendation, (5*gs)+(3*as)+(4*ds) AS score

ORDER BY score DESC LIMIT 100
```



Content-Based Similarity Metrics



So far we've used the number of common traits as a way to score the relevance of our recommendations. Let's now consider a more robust way to quantify similarity, using a similarity metric. Similarity metrics are an important component used in generating personalized recommendations that allow us to quantify how similar two items (or as we'll see later, how similar two users preferences) are.

The Jaccard index is a number between 0 and 1 that indicates how similar two sets are. The Jaccard index of two identical sets is 1. If two sets do not have a common element, then the Jaccard index is 0. The Jaccard is calculated by dividing the size of the intersection of two sets by the union of the two sets.

We can calculate the Jaccard index for sets of movie genres to determine how similar two movies are. $A \cap B$

Neo4i Sandbox Case Study

Personalised Product Recommendations Content-Based Similarity Metrics



What movies are most similar to Inception based on Jaccard similarity of genres?

```
• MATCH (m:Movie {title: "Inception"})-[:IN_GENRE]→(g:Genre)←[:IN_GENRE]-(other:Movie)

WITH m, other, COUNT(g) AS intersection, COLLECT(g.name) AS i

MATCH (m)-[:IN_GENRE]→(mg:Genre)

WITH m,other, intersection,i, COLLECT(mg.name) AS s1

MATCH (other)-[:IN_GENRE]→(og:Genre)

WITH m,other,intersection,i, s1, COLLECT(og.name) AS s2

WITH m,other,intersection,s1,s2

WITH m,other,intersection,s1+[x IN s2 WHERE NOT x IN s1] AS union, s1, s2

RETURN m.title, other.title, s1,s2,((1.0*intersection)/SIZE(union)) AS jaccard ORDER BY jaccard DESC LIMIT 100
```

Personalised Product Recommendations Content-Based Similarity Metrics



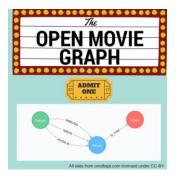
We can apply this same approach to all "traits" of the movie (genre, actors, directors, etc.):

```
MATCH (m:Movie {title: "Inception"})-[:IN_GENRE|ACTED_IN|DIRECTED]-(t)-[:IN_GENRE|ACTED_IN|DIRECTED]-
(other:Movie)
WITH m, other, COUNT(t) AS intersection, COLLECT(t.name) AS i
MATCH (m)-[:IN_GENRE|ACTED_IN|DIRECTED]-(mt)
WITH m,other, intersection,i, COLLECT(mt.name) AS s1
MATCH (other)-[:IN_GENRE|ACTED_IN|DIRECTED]-(ot)
WITH m,other,intersection,i, s1, COLLECT(ot.name) AS s2

WITH m,other,intersection,s1,s2

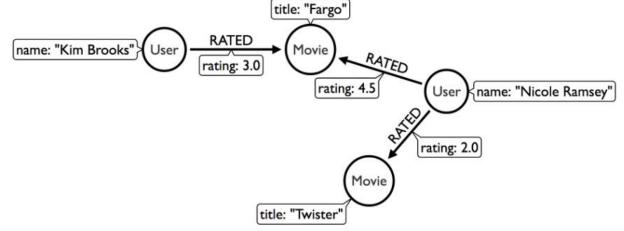
WITH m,other,intersection,s1+[x IN s2 WHERE NOT x IN s1] AS union, s1, s2
RETURN m.title, other.title, s1,s2,((1.0*intersection)/SIZE(union)) AS jaccard ORDER BY jaccard DESC
LIMIT 100
```

Personalised Product Recommendations Collaborative Filtering – leveraging Ratings

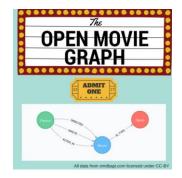


Notice that we have **user-movie ratings** in our graph. The **collaborative filtering** approach is going to make use of this information to find relevant recommendations. Steps:

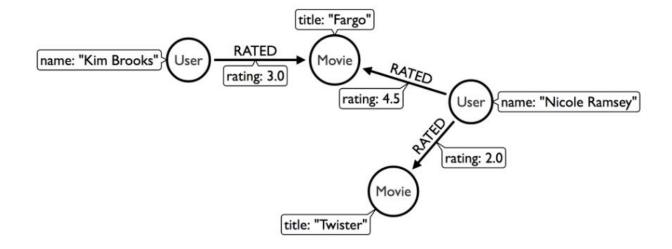
- 1. Find similar users in the network.
- 2. Assuming that similar users have similar preferences, what are the movies those similar users like?



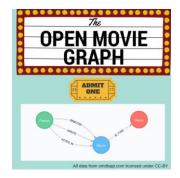
Personalised Product Recommendations Collaborative Filtering – leveraging Ratings



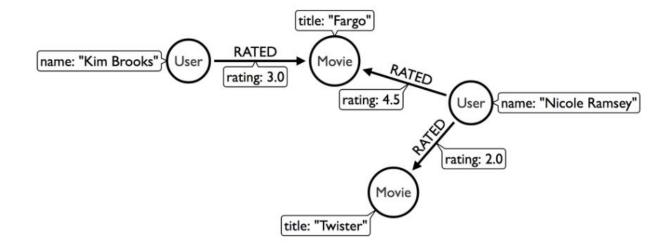
Show all ratings by Misty Williams:



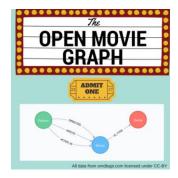
Personalised Product Recommendations Collaborative Filtering – leveraging Ratings



Find Misty's average rating:



Personalised Product Recommendations Collaborative Filtering – Wisdom of Crowds



Simple Collaborative Filtering. Limitations: not normalising based on popularity or taking ratings into consideration. This approach can be improved using the **kNN method**.

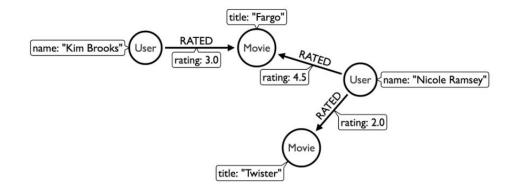
```
MATCH (u:User {name: "Cynthia Freeman"})-[:RATED]→(:Movie)←[:RATED]-(o:User)

MATCH (o)-[:RATED]→(rec:Movie)

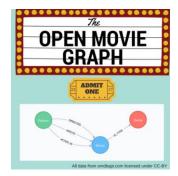
WHERE NOT EXISTS( (u)-[:RATED]→(rec) )

RETURN rec.title, rec.year, rec.plot

LIMIT 25
```



Personalised Product Recommendations Collaborative Filtering – Wisdom of Crowds



Only Consider Genres Liked by the User

Many recommender systems are a blend of collaborative filtering and content-based approaches: For a particular user, what genres have a higher-than-average rating? Use this to score similar movies.

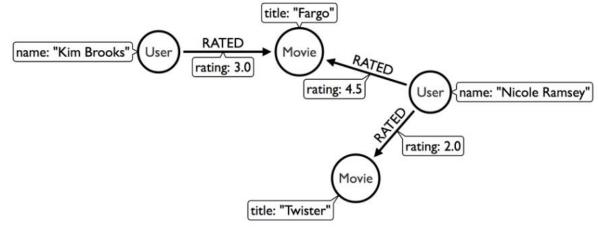
```
MATCH (u:User {name: "Andrew Freeman"})-[r:RATED]→(m:Movie)
WITH u, avg(r.rating) AS mean

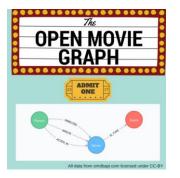
MATCH (u)-[r:RATED]→(m:Movie)-[:IN_GENRE]→(g:Genre)
WHERE r.rating > mean

WITH u, g, COUNT(*) AS score

MATCH (g)←[:IN_GENRE]-(rec:Movie)
WHERE NOT EXISTS((u)-[:RATED]→(rec))

RETURN rec.title AS recommendation, rec.year AS year, COLLECT(DISTINCT g.name) AS genres, SUM(score) AS sscore
ORDER BY sscore DESC LIMIT 10
```



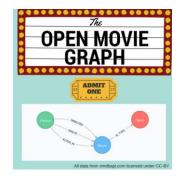


We use similarity metrics to quantify how similar two users or two items are. We've already seen Jaccard similarity used in the context of content-based filtering. Now, we'll explore how similarity metrics are used with collaborative filtering.

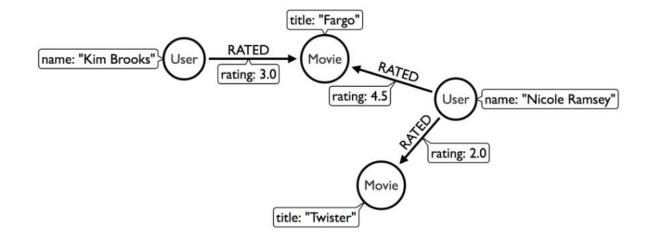
Cosine Distance

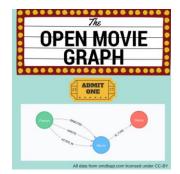
Jaccard similarity was useful for comparing movies and is essentially comparing two sets (groups of genres, actors, directors, etc.). However, with movie ratings each relationship has a **weight** that we can consider as well. The cosine similarity of two users will tell us how similar two users' preferences for movies are. Users with a high cosine similarity will have similar preferences.

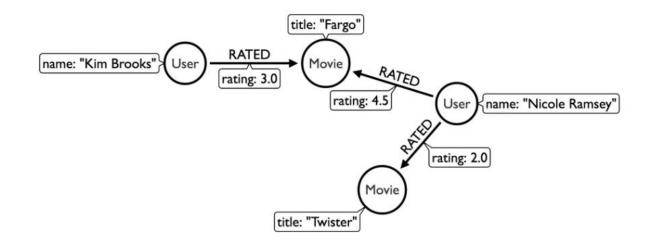
$$similarity(A, B) = \frac{A \cdot B}{\|A\| \times \|B\|} = \frac{\sum_{i=1}^{n} A_i \times B_i}{\sqrt{\sum_{i=1}^{n} A_i^2} \times \sqrt{\sum_{i=1}^{n} B_i^2}}$$



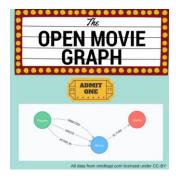
Find the users with the most similar preferences to Cynthia Freeman, according to cosine similarity.







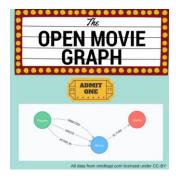
We can also compute this measure using the Cosine Similarity algorithm in the Neo4j Graph Algorithms Library. Find the users with the most similar preferences to Cynthia Freeman, according to cosine similarity function.



Pearson Similarity

Pearson similarity, or Pearson correlation, is another similarity metric we can use. This is particularly well-suited for product recommendations because it takes into account the fact that different users will have different **mean ratings**: on average some users will tend to give higher ratings than others. Since Pearson similarity considers differences about the mean, this metric will account for these discrepancies.

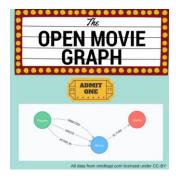
$$\frac{\sum_{i=1}^{n} (A_i - \bar{A})(B_i - \bar{B})}{\sqrt{\sum_{i=1}^{n} (A_i - \bar{A})^2 \sum_{i=1}^{n} (B_i - \bar{B})^2}}$$



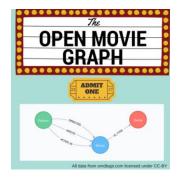
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$$\frac{\sum_{i=1}^{n} (A_i - \bar{A})(B_i - \bar{B})}{\sqrt{\sum_{i=1}^{n} (A_i - \bar{A})^2 \sum_{i=1}^{n} (B_i - \bar{B})^2}}$$

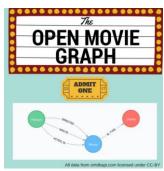


Find users most similar to Cynthia Freeman, according to Pearson similarity



We can also compute this measure using the <u>Pearson Similarity algorithm</u> in the Neo4j Graph Algorithms Library. Find users most similar to Cynthia Freeman, according to the Pearson similarity function.

Collaborative Filtering – Neighbourhood-Based



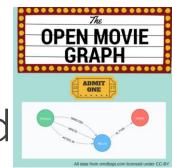
kNN – **k** Nearest Neighbours

Once we have a method for finding similar users based on preferences, the next step is to allow each of the **k** most similar users to vote for what items should be recommended.

Essentially:

"Who are the 10 users with tastes in movies most similar to mine? What movies have they rated highly that I haven't seen yet?"

Collaborative Filtering – Neighbourhood-Based

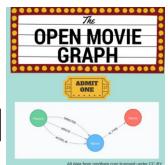


kNN movie recommendation using Pearson similarity.

```
MATCH (u1:User {name:"Cynthia Freeman"})-[r:RATED]→(m:Movie)
WITH u1, avg(r.rating) AS u1 mean
MATCH (u1)-[r1:RATED]\rightarrow(m:Movie)\leftarrow[r2:RATED]-(u2)
WITH u1, u1_mean, u2, COLLECT(\{r1: r1, r2: r2\}) AS ratings WHERE size(ratings) > 10
MATCH (u2)-[r:RATED]\rightarrow(m:Movie)
WITH u1, u1_mean, u2, avg(r.rating) AS u2_mean, ratings
UNWIND ratings AS r
WITH sum((r.r1.rating-u1 mean) * (r.r2.rating-u2 mean)) AS nom,
     sqrt( sum( (r.r1.rating - u1 mean)^2) * sum( (r.r2.rating - u2 mean) ^2)) AS denom,
     u1, u2 WHERE denom ◇ 0
WITH u1, u2, nom/denom AS pearson
ORDER BY pearson DESC LIMIT 10
MATCH (u2)-[r:RATED]\rightarrow(m:Movie) WHERE NOT EXISTS( (u1)-[:RATED]\rightarrow(m) )
RETURN m.title, SUM( pearson * r.rating) AS score
ORDER BY score DESC LIMIT 25
```

Neo4j Sandbox Case Study

Personalised Product Recommendations Collaborative Filtering – Neighbourhood-Based



kNN movie recommendation using Pearson similarity function.

```
• MATCH (u1:User {name: 'Cynthia Freeman'})-[x:RATED]→(movie:Movie)

WITH u1, gds.alpha.similarity.asVector(movie, x.rating) AS u1Vector

MATCH (u2:User)-[x2:RATED]→(movie:Movie) WHERE u2 ◇ u1

WITH u1, u2, u1Vector, gds.alpha.similarity.asVector(movie, x2.rating) AS u2Vector

WHERE size(apoc.coll.intersection([v in u1Vector | v.category], [v in u2Vector | v.category])) > 10

WITH u1, u2, gds.alpha.similarity.pearson(u1Vector, u2Vector, {vectorType: "maps"}) AS similarity

ORDER BY similarity DESC

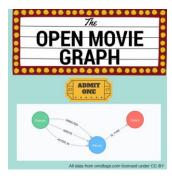
LIMIT 10

MATCH (u2)-[r:RATED]→(m:Movie) WHERE NOT EXISTS( (u1)-[:RATED]→(m) )

RETURN m.title, SUM( similarity * r.rating) AS score

ORDER BY score DESC LIMIT 25
```

Further Work



- **Temporal component**: Preferences change over time, use the rating timestamp to consider how more recent ratings might be used to find more relevant recommendations.
- **Keyword extraction**: Enhance the traits available using the plot description. How would you model extracted keywords for movies?
- Image recognition using posters: There are several libraries and APIs that offer image recognition and tagging. Since we have movie poster images for each movie, how could we use these to enhance our recommendations?