

Stages of Restorative Approaches – Key Questions

STAGE	Responding to Challenging Behaviour (perpetrator)	Helping those harmed by other's Actions (victim)
1. Equally valued perspectives	What happened?	What happened?
2. Thoughts and Feelings	What were you thinking about at the time? What have your thoughts been since?	What did you think when you realised what had happened? What have your thoughts been since?
3. Empathy and Consideration	Who has been affected by what you did?	How has this affected you and others? What has been the hardest thing for you?
4. Identify Needs	What do you need to feel better about this?	What do you need to feel better about this?
5. Put things right together	What do you think needs to happen to make things right?	What do you think needs to happen to make things right?