More examples of the design variants we tested and changed in our prototypes based on user testing

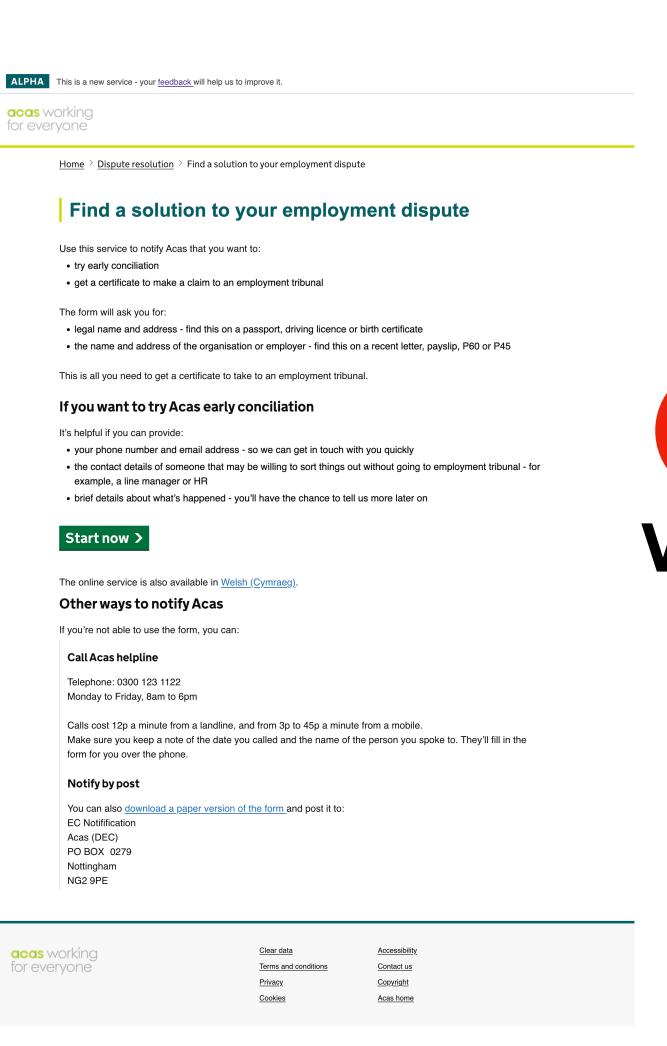
Design iteration based on research

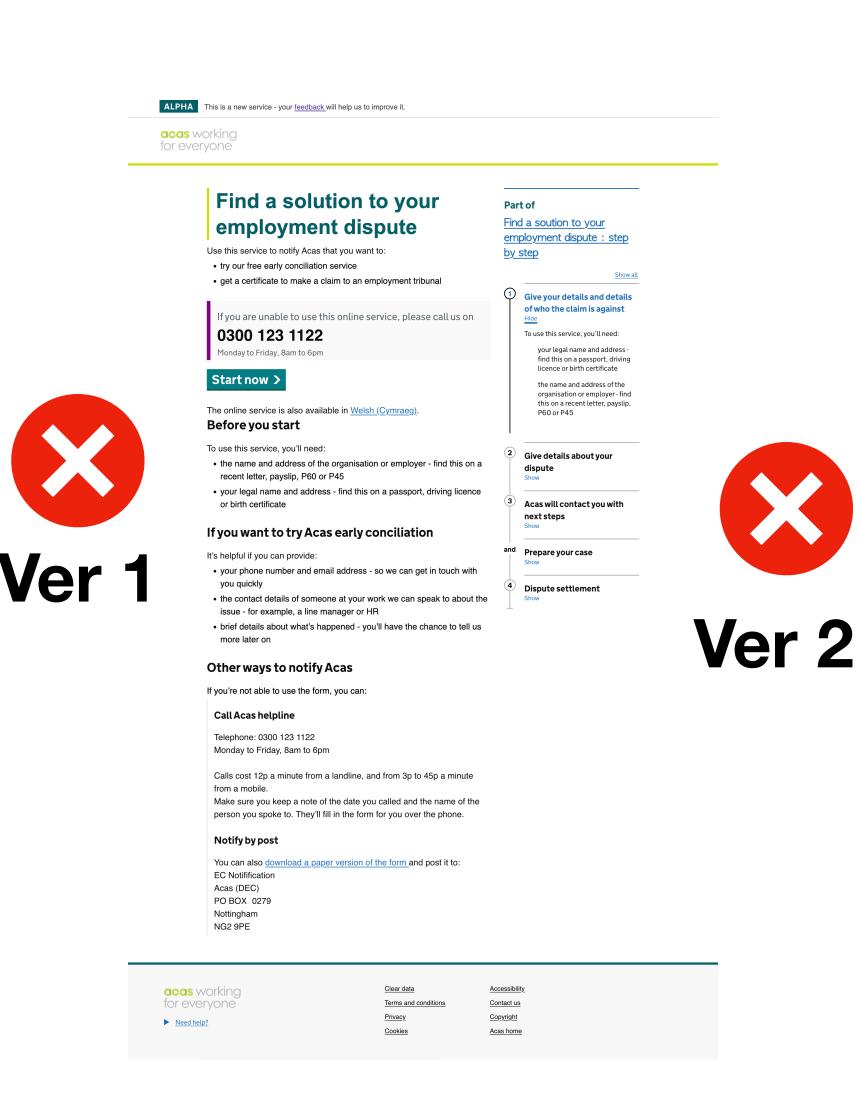
Start page

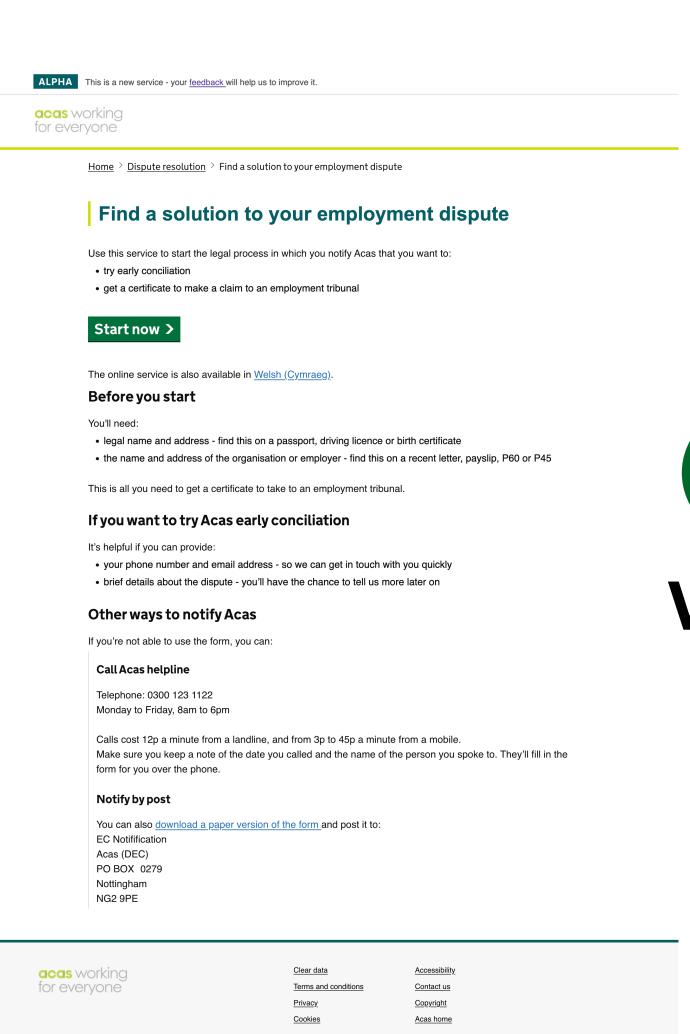
We tried 3 variations of the start page and asked users to compare and let use know which they preferred and why.

We tried and tested 3 version of the start page

Version 3 was preferred. In comparison they said it was less over whelming & users liked the start now button higher up in the page.







Reasons for dispute page

We tried 2 variations one with checkboxes and another with radio buttons. Users preferred the radio buttons version as it made think and which was the the main reason for dispute instead of checking multiple reasons with out giving it too much taught and using it like a shopping cart.

Different versions of the page for reasons for dispute

Users preferred the version with the radio button as it made think as to which was the main reason for dispute.

