NLP Assignment - Problem Statement - 6

Group No - 26

Group Member Names:

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```

Importing All the required Libraries

```
In [93]:
         import pandas as pd
         import numpy as np
          import matplotlib.pyplot as plt
          import seaborn as sns
          import re
          import nltk
          from nltk.corpus import stopwords
          from nltk import word tokenize, pos tag
          from nltk import Tree
          from nltk.chunk import ne chunk
         from nltk.grammar import PCFG
         from nltk.parse import ViterbiParser
          #from nltk.grammar import toy_pcfg1 # toy_pcfg1 is one such parse tree created on dumn
          #from nltk.grammar import toy_pcfg2
          nltk.download('averaged_perceptron_tagger')
          nltk.download('maxent ne chunker')
         nltk.download('words')
         [nltk_data] Downloading package averaged_perceptron_tagger to
                         C:\Users\sunil\AppData\Roaming\nltk data...
          [nltk data]
          [nltk data]
                       Package averaged perceptron tagger is already up-to-
          [nltk_data]
                           date!
         [nltk_data] Downloading package maxent_ne_chunker to
         [nltk_data]
                         C:\Users\sunil\AppData\Roaming\nltk_data...
          [nltk data]
                       Package maxent ne chunker is already up-to-date!
         [nltk data] Downloading package words to
         [nltk_data]
                         C:\Users\sunil\AppData\Roaming\nltk_data...
         [nltk_data]
                       Package words is already up-to-date!
         True
Out[93]:
```

```
In [95]: # Read the CSV file into a DataFrame
file_path = 'chennai_reviews.csv'
df = pd.read_csv(file_path)
```

Describe the Data set head

```
In [96]: # Display the first few rows (head) of the DataFrame
    df_head = df.head()
    df_head
```

Out[96]:		Hotel_name	Review_Title	Review_Text	Sentiment	Rating_Percentage	Unnamed: 5	Unnamed:	ι
	0	Accord Metropolitan	Excellent comfortableness during stay	Its really nice place to stay especially for b	3	100	NaN	NaN	
	1	Accord Metropolitan	Not too comfortable	It seems that hotel does not check the basic a	1	20	NaN	NaN	
	2	Accord Metropolitan	NaN	Worst hotel I have ever encountered. I will ne	1	20	NaN	NaN	
	3	Accord Metropolitan	Best hotel	Had a good time in this hotel and the staff Ku	3	100	NaN	NaN	
	4	Accord Metropolitan	NaN	good hotel and staff Veg food good non veg bre	3	100	NaN	NaN	

No. of rows, columns, and attributes. Plot the graph for the sentiment column

```
In [97]: # Get the number of rows and columns
    num_rows, num_columns = df.shape
    # Get the column names (attributes)
    column_names = df.columns.tolist()
    print ("No of Rows : " , num_rows)
    print ("No of Cols :" , num_columns)
    print("List of Columns :" , column_names)

No of Rows : 4768
    No of Cols : 9
    List of Columns : ['Hotel_name', 'Review_Title', 'Review_Text', 'Sentiment', 'Rating_
    Percentage', 'Unnamed: 5', 'Unnamed: 6', 'Unnamed: 7', 'Unnamed: 8']

In [98]: df.describe()
```

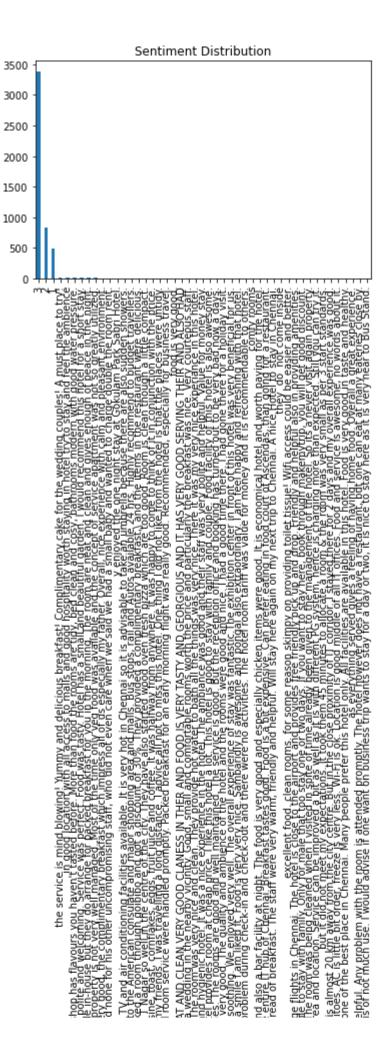
```
Out[98]:
                 Unnamed: 5 Unnamed: 7 Unnamed: 8
                   64.000000
                                    1.0
                                                1.0
           count
                   71.187500
                                    2.0
                                               60.0
           mean
             std
                   21.138902
                                   NaN
                                               NaN
                    3.000000
                                    2.0
                                               60.0
            min
            25%
                   59.250000
                                    2.0
                                               60.0
            50%
                   71.000000
                                    2.0
                                               60.0
            75%
                   86.000000
                                    2.0
                                               60.0
                  100.000000
                                    2.0
                                               60.0
            max
          df.info()
In [99]:
          <class 'pandas.core.frame.DataFrame'>
          RangeIndex: 4768 entries, 0 to 4767
          Data columns (total 9 columns):
           #
                Column
                                   Non-Null Count Dtype
           ---
               -----
                                   -----
           0
               Hotel_name
                                   4768 non-null
                                                   object
           1
                Review Title
                                   4341 non-null
                                                    object
                Review_Text
           2
                                   4767 non-null
                                                    object
           3
                                   4766 non-null
                Sentiment
                                                    object
           4
                Rating_Percentage 4767 non-null
                                                    object
           5
                Unnamed: 5
                                   64 non-null
                                                    float64
           6
                Unnamed: 6
                                   3 non-null
                                                    object
           7
               Unnamed: 7
                                   1 non-null
                                                    float64
                Unnamed: 8
                                                    float64
                                   1 non-null
          dtypes: float64(3), object(6)
          memory usage: 335.4+ KB
          missing val df = pd.DataFrame().from records([{'Column Name':col,
In [100...
                                                            'Missing Values': len(df[df[col].isna()
                                                            'Missing Values (%)':np.round(len(df[df
                                                           for col in df.columns])
           print('Missing values :')
           missing_val_df
```

Missing values :

Out[100]:		Column Name	Missing Values	Missing Values (%)
	0	Hotel_name	0	0.00
	1	Review_Title	427	8.96
	2	Review_Text	1	0.02
	3	Sentiment	2	0.04
	4	Rating_Percentage	1	0.02
	5	Unnamed: 5	4704	98.66
	6	Unnamed: 6	4765	99.94
	7	Unnamed: 7	4767	99.98
	8	Unnamed: 8	4767	99.98

Plotting the Sentiment Column

```
# Plot the sentiment column
sentiment_counts = df["Sentiment"].value_counts()
sentiment_counts.plot(kind='bar', title='Sentiment Distribution')
plt.xlabel('Sentiment')
plt.ylabel('Number of Reviews')
plt.show()
```



Number of Reviews

ot stayed in this hotel. This is a good hotel with good facilities. There is a restaurant which offers tasty and varieties of food but a bit costly. The location was a bit complicated took and to reach the hotel. How is a good hotel with good facilities. There is a restaurant which offers tasty and vary good. The stay good of the control of the property preadfast took and to reach the hotel. How is a good service and allowed the control of the property of the property of the property of the control of the property of the propert Nice island tucked away in busy/noisy Chennai. Excellent service, great-food especially you want the traditional South Indian. Their Chinese food is not bad either. The ice creams had guite. Staff was and guite. Staff was long or which is the USP of this hotel. Enjoyed my stay here and it is easily accessible for my infends too yost me when I am Chennai. However, the hotel did not the hotel did not have a for my infends too wist me when I am the services were by the hotel did not have a for my infends your food in the room only. The service was visited to the hotel was visited to the hotel was serviced to the service was visited to the hotel manager and the service was visited to the hotel manager and we asked for some extra grace time. Withally the staff was uncompromising on our situation. However, the Hotel manager Mr. Balaji was very helpful. Full marks for the hotel manager and

road, Thoraipakkam. Room services are not good, AC is also not good. Old model TV I stayed with mis was a one hight stay to chan Suitable to the satisfied with the service and time taken to give me the key of hotel whole my the Key of hotel I don't think it's a good match. Much obstiler but not of any use. Very hard to find the hotel a on OMR beside t's

s of lots of Mosqu Akash Inn is location i hotel found polite staff, good and specious room, swimming pool facing dine. Food was also good. As per had visited this hotel for my personal work in Chennai. Check-in was super fast. Rooms are spacious, it. the inside But once I came the hotel management as well.

clean and also economically priced. Good value for money, it is just a 5 to 8 minute ride by auto from the airport. The staff is polite and he restaurant was good. However, the food served in rooms is not up to the mark. The staffs are cooperative but due to language barrier, it is clean, the rooms are comfortable and you are north Indian. The food served in to Chennal and

```
# Plot histogram for the Sentiment column
In [104...
           # Calculate the histogram data
           values, bins, patches = plt.hist(df['Sentiment'].dropna(), bins=np.arange(0.5, 3, 1),
           #plt.figure(figsize=(20, 16))
           # Annotate each bar with its height value
           for i in range(len(values)):
               plt.text(bins[i] + 0.5, values[i] + 10, str(int(values[i])), ha='center', va='bott
           plt.title("Histogram of Sentiment")
           plt.xlabel("Sentiment Value")
           plt.ylabel("Frequency")
           plt.xticks([1, 2, 3])
           plt.grid(False)
           plt.show()
           # Count rows by value in the Sentiment column
           sentiment_counts = df['Sentiment'].value_counts().sort_index()
           # Display the counts in a table format
           sentiment counts table = pd.DataFrame(sentiment counts).reset index()
           sentiment_counts_table.columns = ["Sentiment Value", "Count"]
           sentiment_counts_table
                        This place is p
                            had a small bab
                                                             more than 1 hr
```

 \pm

Sentiment

31

32

	Sentiment Value	Count
0	they do not come inside	1
1	as everything served gives a feeling of havin	1
2	but it did not meet my expectations. It took	1
3	comfy rooms	1
4	excellent food. clean rooms. for some reason	1
5	food is very good.	1
6	in good location with all access to malls and	4
7	the service is mind blowing! Yummy and delici	4
8	1	485
9	2	827
10	3	3391
11	Akash Inn is one of the best place in Chennai	1
12	An extremely comfortable & clean hotel with co	1
13	I don't think it's a good match. Much costlier	1
14	I had visited this hotel for my personal work	1
15	I visited Chennai recently and stayed in this	1
16	I visited the place with my friends in a group	1
17	I was not satisfied with the service and time	1
18	If you make a plan for tour, then Chennai is o	1
19	It is good place to stay in case you are trave	1
20	It is located very convenient and room was spa	1
21	It took more than 1 hr time to find out this h	1
22	It was a nice hotel pleasant atmosphere, nice	1
23	It was the one of the best hotel of Chennai. T	1
24	It's beside on OMR road, Thoraipakkam. Room se	1
25	Its always satisfactory to stay at this hotel	1
26	L SIGHT SEEING AND IN A COOL CLIMATE AND IT HA	1
27	Location is very good. The staff are very good	1
28	Nice hotel for a short visit specifically if o	1
29	Nice interiors, good service and affordable st	1
30	Nice island tucked away in busy/noisy Chennai	4

Peace Park Inn is one of the best hotel. The r...

Stayed here for three nights. The hotel is wel...

4

1

Sentiment Value Count

33	The address is a very different and peaceful p	1
34	The hotel is clean, the rooms are comfortable	1
35	The hotel is located at a nice place on Thanic	4
36	The hotel is suitable for corporate guys for i	1
37	The hotel where I stayed was full of entertain	1
38	The room maintenance was very good they were c	1
39	The room was small but TV, safe, air condition	1
40	The room was very good. The room service was v	1
41	This place is perfectly located in the heart o	4
42	This was a one night stay to change flights in	1
43	We had a small baby accompanying us for the vi	1
44	We had gone to Chennai for getting our Son's a	1
45	We have visited for Sankar Netralaya for my fa	2
46	y enjoyed the one night stay at Gokulam Park S	1

Remove all tags and special characters, stop words from the Dataset in the 'Review_Text' column

```
# Initialize the list of stop words
In [106...
          stop words = set(stopwords.words('english'))
          # Function to clean the text
          def clean_text(text):
              # Remove HTML tags using regular expression
              text = re.sub('<.*?>', '', text)
              # Remove special characters and numbers
              text = re.sub('[^a-zA-Z\s]', '', text)
              # Convert text to Lowercase
              text = text.lower()
              # Remove stop words
              text = ' '.join([word for word in text.split() if word not in stop_words])
              return text
          # Drop rows where 'Review_Text' is NaN
          df = df.dropna(subset=['Review Text'])
          # Apply the clean text function to the 'Review Text' column
          df['Cleaned_Review_Text'] = df['Review_Text'].apply(clean_text)
          # Display the first few rows to show the cleaned 'Review Text'
          df[['Review_Text', 'Cleaned_Review_Text']].head(10)
```

0	Its really nice place to stay especially for b	really nice place stay especially business tou
1	It seems that hotel does not check the basic a	seems hotel check basic amenities room handing
2	Worst hotel I have ever encountered. I will ne	worst hotel ever encountered never think stay
3	Had a good time in this hotel and the staff Ku	good time hotel staff kumaraishwarya house kee
4	good hotel and staff Veg food good non veg bre	good hotel staff veg food good non veg breakfa
5	Great hotel. The staff if welcoming. Helpful	great hotel staff welcoming helpful always
6	The hotel is mostly clean, but bathrooms need	hotel mostly clean bathrooms need care first b
7	Awesome hotel with all needed amenities and lu	awesome hotel needed amenities luxury friendly
8	Very nice \nComfortable	nice comfortable
9	The staff of the hotel were polite. The brick	staff hotel polite brick oven chefs extremely

Display the HMM POS tagging on the first 4 rows of 'Review_Text' and display a sparse tree for the same

```
In [110...
          # Function to display a sparse tree (parse tree) for a sentence
          def display_parse_tree(sentence):
              # Tokenize and POS Tag
              tokenized_sentence = word_tokenize(sentence)
              pos tags = pos tag(tokenized sentence)
              # Named Entity Recognition (NER) to generate a sparse tree
              parse_tree = ne_chunk(pos_tags)
              return parse tree
          # Extract the first 4 rows from the 'Review_Text' column
          df['Review Text']=df['Cleaned Review Text']
          first_four_reviews = df['Cleaned_Review_Text'].head(4)
          # Initialize an empty dictionary to hold the POS tags and parse trees
          review_pos_tags = {}
          review parse trees = {}
          # Tokenize and POS tag each review
          tagged_reviews = [pos_tag(word_tokenize(review)) for review in first_four_reviews]
          # Print the tokens and their POS tags
          for tags in tagged_reviews:
              print(tags)
              print("\n")
          # Display a tree for each tagged review
          for tags in tagged_reviews:
              tree = Tree('S', tags)
              tree.pretty_print()
          # # Apply POS tagging and generate parse trees for each of the first 4 reviews
          # for i, review in enumerate(first_four_reviews):
          # # Tokenize the words in the review
                tokens = word_tokenize(review)
```

```
# # Get the POS tags
# pos_tags = pos_tag(tokens)

# # Get the sparse tree (parse tree)
# parse_tree = display_parse_tree(review)

# # Save the POS tags and parse trees in the dictionary
# review_pos_tags[f'Review_{i+1}'] = pos_tags
# review_parse_trees[f'Review_{i+1}'] = parse_tree

# # Display the POS tags for the first 4 reviews
# review_pos_tags
```

```
[('really', 'RB'), ('nice', 'JJ'), ('place', 'NN'), ('stay', 'NN'), ('especially', 'R
B'), ('business', 'NN'), ('tourist', 'NN'), ('purpose', 'NN')]
 [('seems', 'VBZ'), ('hotel', 'NN'), ('check', 'NN'), ('basic', 'JJ'), ('amenities', 'NN'), ('basic', 'NN'), ('basic', 'NN'), ('amenities', 'NN'), ('basic', 'NN'), ('amenities', 'NN'), 
 'NNS'), ('room', 'NN'), ('handing', 'VBG'), ('room', 'NN'), ('traveller', 'NN'), ('ph
one', 'NN'), ('room', 'NN'), ('working', 'VBG'), ('created', 'VBN'), ('problem', 'N
N'), ('hectic', 'JJ'), ('day', 'NN'), ('travel', 'NN'), ('would', 'MD'), ('like', 'VB'), ('relax', 'JJ'), ('work', 'NN'), ('pace', 'NN'), ('sent', 'VBD'), ('technician',
'JJ'), ('kept', 'NN'), ('looking', 'VBG'), ('fix', 'JJ'), ('hour', 'NN'), ('get', 'N
N'), ('room', 'NN'), ('changed', 'VBD')]
[('worst', 'JJS'), ('hotel', 'NN'), ('ever', 'RB'), ('encountered', 'VBD'), ('never',
'RB'), ('think', 'VBP'), ('stay', 'JJ'), ('thiis', 'JJ'), ('hotel', 'NN'), ('future',
'NN')]
[('good', 'JJ'), ('time', 'NN'), ('hotel', 'NN'), ('staff', 'NN'), ('kumaraishwarya',
'NN'), ('house', 'NN'), ('keeping', 'VBG'), ('guy', 'JJ'), ('sure', 'JJ'), ('name',
'NN'), ('people', 'NNS'), ('make', 'VBP'), ('stay', 'JJ'), ('pleasant', 'JJ'), ('happ
y', 'JJ'), ('days', 'NNS'), ('sure', 'VBP'), ('back', 'RB'), ('place', 'NN'), ('sta
y', 'NN'), ('chennaigood', 'VBD'), ('job', 'NN'), ('guys', 'NNS')]
really/RB nice/JJ place/NN stay/NN especially/RB business/NN tourist/NN purpose/NN
S
seems/VBZ hotel/NN check/NN basic/JJ amenities/NNS room/NN handing/VBG room/NN travel
ler/NN phone/NN room/NN working/VBG created/VBN problem/NN hectic/JJ day/NN travel/NN
would/MD like/VB relax/JJ work/NN pace/NN sent/VBD technician/JJ kept/NN looking/VBG
fix/JJ hour/NN get/NN room/NN changed/VBD
worst/JJS hotel/NN ever/RB encountered/VBD never/RB think/VBP stay/JJ thiis/JJ hotel/
NN future/NN
S
good/JJ time/NN hotel/NN staff/NN kumaraishwarya/ house/NN keeping/VBG guy/JJ sure/JJ
```

good/JJ time/NN hotel/NN staff/NN kumaraishwarya/ house/NN keeping/VBG guy/JJ sure/JJ name/NN people/NNS make/VBP stay/JJ pleasant/JJ happy/JJ days/NNS sure/VBP back/RB pl ace/NN stay/NN chennaigood/VBD job/NN guys/NNS

NN

suitable for each sentence]

```
sentences = df['Review Text'].head(4).dropna().tolist()
In [111...
           sentences
          ['really nice place stay especially business tourist purpose',
Out[111]:
           'seems hotel check basic amenities room handing room traveller phone room working cr
          eated problem hectic day travel would like relax work pace sent technician kept looki
          ng fix hour get room changed',
           'worst hotel ever encountered never think stay thiis hotel future',
            'good time hotel staff kumaraishwarya house keeping guy sure name people make stay p
          leasant happy days sure back place stay chennaigood job guys']
          # # Define toy pcfq1 and toy pcfq2
In [112...
          toy pcfg1 str = """
              S -> NP VP [1.0]
              NP -> Det N [0.45] | N [0.25] | 'I' [0.15] | NP PP [0.15]
              VP -> V NP [0.35] | V ADJP [0.3] | V [0.2] | V NP PP [0.15]
              PP -> P NP [0.7] | P [0.3]
              ADJP -> Adj [0.7] | Adv Adj [0.3]
              Det -> 'the' [0.2] | 'this' [0.1] | 'a' [0.2] | 'an' [0.15] | 'my' [0.15] | 'its'
              N -> 'chennaigood' [0.025] | 'kumaraishwarya' [0.025] | 'technician' [0.025] | 'tr
              V -> 'changed' [0.025] | 'looking' [0.025] | 'check' [0.025] | 'kept' [0.025] | 'w
              P -> 'to' [0.2] | 'for' [0.1] | 'in' [0.1] | 'of' [0.1] | 'at' [0.1] | 'on' [0.1]
              Adj -> 'worst' [0.1] | 'amenities' [0.05] | 'fix' [0.05] | 'problem' [0.05] | 'bas
              Adv -> 'really' [0.04] | 'especially' [0.06] | 'very' [0.05] | 'never' [0.05] | 'f
          # Define PCFG toy pcfq2
          toy_pcfg2_str = """
              S -> NP VP [1.0]
              NP -> Det N [0.5] | N [0.3] | NP PP [0.2]
              VP -> V NP [0.35] | V ADJP [0.3] | V [0.2] | V NP PP [0.15]
              PP -> P NP [0.8] | P [0.2]
              ADJP -> Adj [0.7] | Adv Adj [0.3]
              Det -> 'the' [0.4] | 'this' [0.15] | 'its' [0.3] | 'thiis' [0.15]
              N -> 'chennaigood' [0.01] | 'kumaraishwarya' [0.01] | 'technician' [0.0279] | 'tra
              V -> 'changed' [0.025] | 'looking' [0.025] | 'check' [0.025] | 'kept' [0.025] | 'w
              P -> 'with' [0.1] | 'for' [0.2] | 'in' [0.2] | 'of' [0.05] | 'at' [0.05] | 'on' [6
              Adj -> 'worst' [0.1] | 'amenities' [0.05] | 'fix' [0.05] | 'problem' [0.05] | 'bas
              Adv -> 'really' [0.04] | 'especially' [0.06] | 'very' [0.05] | 'never' [0.05] | 'f
          # Try creating the grammars again
          toy pcfg1 = nltk.PCFG.fromstring(toy pcfg1 str)
           toy pcfg2 = nltk.PCFG.fromstring(toy pcfg2 str)
          toy_pcfg1, toy_pcfg2
          toy pcfg1 = nltk.PCFG.fromstring(toy pcfg1 str)
          toy_pcfg2 = nltk.PCFG.fromstring(toy_pcfg2_str)
          # # Display the parse trees for the first 4 reviews
           # review parse trees pcfq
           # Tokenize and parse the sentences
           parsed_trees = []
          # Extract the first four rows of the 'Review Text' column
```

```
for sentence in sentences:
    tokens = nltk.word_tokenize(sentence)

# Try parsing with toy_pcfg1
parser1 = ViterbiParser(toy_pcfg1)
trees1 = list(parser1.parse(tokens))

# Try parsing with toy_pcfg2
parser2 = ViterbiParser(toy_pcfg2)
trees2 = list(parser2.parse(tokens))

if len(trees1) > 0:
    parsed_trees.append(trees1[0])
elif len(trees2) > 0:
    parsed_trees.append(trees2[0])
else:
    parsed_trees.append(None)
```

Out[112]: [None, None, None, None]

Above code Parse the first 4 rows of 'Review_Text' using Viterbi Parser, We used toy_pcfg1 and toy_pcfg2 to get the probabilistic context-free grammars. We manually looked at the sentences and tried to get as accurate grammer as possible.

There are multiple reasons as below why toy_pcfg1 and toy_pcfg2 wasn't able to parse tree .

- 1. Limited Coverage: Being a "toy" version means they are not comprehensive and only represent a small subset of a language. They might not be able to generate or parse a wide range of sentences beyond their defined rules.
- 2. Over-simplification: Toy PCFGs might overlook the complexities and intricacies of a natural language, leading to inaccuracies in modeling.
 - Not Suitable for Real-world Applications: Due to their simplicity, toy PCFGs are not suitable for real-world natural language processing tasks. They're primarily for educational purposes.
- 3. May Not Capture Ambiguities: Natural languages are filled with ambiguities, and a simplified PCFG might not be equipped to handle or represent these ambiguities.
- 4. Lack of Probabilistic Fidelity: The probabilities associated with the production rules in toy PCFGs might be arbitrarily assigned or overly simplified, not truly representing the probabilistic nature of real-world language constructs.