

From: Walkup, Donna F.
To: Barbee, Melanie
CC: Adam, Charles C.; Williard, Sally; Fulp, Jeff E.;
Womble, John R.; Iauco, Dave N.
BCC:
Subject: Eclipse Product Flaw 7/13 - 7/17/98
Primary Date: 7/20/1998 5:59:59 AM
Last Modified Date: 1998-Jul-20 09:03:50
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Sent Date: 1998-Jul-20 05:59:59
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Attachments:

EPQ717.XLS

We received one product flaw complaint last week on Eclipse Fire Falls out. This consumer did not ask for compensation and did not appear to be upset. She was sent coupons as appeasement. We also sent her a mailer so she can return the product.

Please let me know if you have questions.

Thanks,
donna walkup

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