

5/21/96

Wm. R. G. R. Folks,

I switched from another Tobacco Company to Reynolds purposely because of the many offers from outer wrappers, proof of purchases etc.

I started smoking Vantage & joined the "Vantage Inner Circle" excited to be eligible for all the Coupons, product offers, premium offers & more I began to collect all my outer wrappers. Then I waited - - - -

Well after several months I finally received one 40¢ Coupon good on the purchase of three packs. I don't buy by the pack I always get Cartons.

I'm very disappointed

Sincerely

Nancy L. Nunley

32 Carnes Rd. SW.

Cartersville, Ga. 30120

