# Project Report

CSC623 | THEORY OF RELATIONAL DATABASES

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#### INTRODUCTION

In the realm of database management, we embark on a journey into the project of the SuperMaids Cleaning Company. The fundamental aim of this project is to architect an Entity-Relationship (ER) diagram and construct a robust database infrastructure to efficiently capture, organize, and preserve the wealth of data generated by this dynamic cleaning company.

In this project, we dig into the intricate relationships between clients, employees, and equipment. Our mission is to create a data repository that not only records but also strategically manages information related to service schedules, client preferences, staff details, and equipment utilization. By undertaking this project, we intend to streamline the company's operations, enhance data accessibility, apply a three normal form (3NF), and facilitate informed decision-making.

The ensuing sections of this report will unfold the comprehensive process of conceptualizing, designing, and implementing a database solution tailored to the unique needs and challenges faced by the SuperMaids Cleaning Company. Through the development of both a conceptual and logical data model, we aim to provide a comprehensive database management solution that aligns seamlessly with the company's business objectives and empowers its operations.

#### **CASE STUDY: SUPERMAIDS CLEANING COMPANY**

The SuperMaids Cleaning Company specializes in providing cleaning services for clients. Each type of client has a set of requirements. For example, The Cardboard Box Company requires cleaning services from Monday to Friday 7am until 9am and 5pm until 7pm each day, but P. Nuttall only requires cleaning services on a Wednesday from 10am until 1pm.

Whenever a new client is taken on, it is determined whether any special equipment is required and when. For example, three industrial floor cleaners may be needed on two out of five occasions for one client. Therefore, the following information will be stored for each equipment, in addition to the equipment identifier: description, usage and cost.

For each employee, the following data will be stored: staff number (uniquely identifies an employee), first and last name, address, salary and telephone number. For each client, the following data will be stored: client number (uniquely identifies a client), first and last name, address and telephone number.

## PART 1: DEVELOP A CONCEPTUAL DATA MODEL A. IDENTIFY THE MAIN ENTITY TYPES.

Entity Name	Description	Aliases	Occurrence
Client	General term describing all	Customer	Each client can request
	clients of the SuperMaid		several services
	Cleaning company		
Service	General term describing all	Requirement	Each service has a single
	services requested by client		client
Equipment	General term describing all	Tool	Each equipment is required
	equipment required by the client		by client, one equipment can
	service		be used for different service
Employee	General term describing all	Staff	Each employee is assigned
	employees employed by		to work on the service that
	SuperMaid Cleaning company		requested by client

• Table shows details of the project – before working on Question B to C

Entity1	Relationship	Entity2	Participation	Cardinality	Multiplicity	Type of Relationship
Client	Requests	Service	1	*	1*	1:*
Service	IsRequestedBy	Client	1	1	11	
Service	Requires	Equipment	0	*	0*	1:*
Equipment	IsUsedFor	Service	1	*	1*	
Employee	WorksOn	Service	1	*	1*	1:*
Service	IsAssignedTo	Employee	1	*	1*	

## B. IDENTIFY THE MAIN RELATIONSHIP TYPES BETWEEN THE ENTITY TYPES IDENTIFIED IN "A".

Entity Name	Multiplicity	Relationship	Entity Name2	Type of Relationship
Client	1*	Requests	Service	1:*
Service	11	IsRequestedBy	Client	
Service	0*	Requires	Equipment	1:*
Equipment	1*	IsUsedFor	Service	
Employee	1*	WorksOn	Service	1:*
Service	1*	IsAssignedTo	Employee	

## C. DETERMINE THE MULTIPLICITY CONSTRAINTS FOR EACH RELATIONSHIP IDENTIFIED IN "B".

Client and Service — notation: 1*
Service and Client – notation: 11
Service and Equipment – notation: 0*
Equipment and Service – notation: 1*
Employee and Service — notation: 1*
Service and Employee – notation: 1*

#### **☐** Assumptions:

- Each client may have multiple services associated with them.
- Every service must be linked to a client.
- Some services may not require the use of equipment.
- Each piece of equipment must be associated with a service.
- Phone number is a candidate key.

### D. IDENTIFY ATTRIBUTES AND ASSOCIATE THEM WITH ENTITY OR RELATIONSHIP TYPES.

- Clients: Client Number, First Name, Last Name, Address (composite: street, city, postcode), Phone Number
- **Employees:** Staff Number, First Name, Last Name, Address (composite: street, city, postcode), Salary, Phone Number
- Service: ServiceID, Day, Start time, Duration, Comment
- Equipment: Equipment ID, Description, Usage Details, Cost

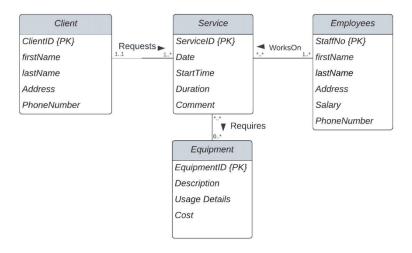
## E. DETERMINE CANDIDATE AND PRIMARY KEY ATTRIBUTES FOR EACH (STRONG) ENTITY TYPE.

- Clients: Client Number (PK), First Name, Last Name, Address, Phone Number (CK)
- Employees: Staff Number (PK), First Name, Last Name, Address, Salary, Phone Number (CK)
- Service: Service ID (PK), Day, Start time, Duration, Comment
- Equipment: Equipment ID (PK), Description, Usage Details, Cost

## F. GENERATE THE ER DIAGRAM FOR THE CONCEPTUAL LEVEL (NO FKS AS ATTRIBUTES).

#### Conceptual Model | SuperMaids Cleaning Company

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## PART 2: DEVELOP A LOGICAL DATA MODEL BASED ON THE FOLLOWING REQUIREMENTS

#### A. DERIVE RELATIONS FROM THE CONCEPTUAL MODEL.

#### 1. Strong entity types

- i. Clients: ClientID, firstName, lastName, Address, PhoneNumber
  - Primary key ClientID
- ii. Employees: StaffNo, firstName, lastName, Address, Salary, PhoneNumber
  - ☐ Primary key StaffNo
- iii. Service: ServiceID, day, date, StartTime, Duration, Comment
  - Primary key ServiceID
- iv. Equipment: EquipmentID, Description, Usage Details, Cost
  - Primary key EquipmentID

#### 2. Weak entity types

No weak entity types in the conceptual model in this project.

#### 3. One-to-Many (1:\*) binary relationship types

- i. Clients to Service
- Clients: ClientID (PK), firstName, lastName, Address, PhoneNumber
- Service: ServiceID (PK), day, date, StartTime, Duration, Comment,
   ClientNumber
  - Foreign Key Client Number references Client table (ClientID)
- ii. Employees to Service
- Employees: StaffNo (PK), firstName, lastName, Address, Salary, PhoneNumber
- Service: ServiceID (PK), day, date, StartTime, Duration, Comment,
   ClientNumber, Staff Number
  - Foreign Key StaffNo references Employees table (StaffNo)
- iii. Equipment to Service
- Equipment: EquipmentID, Description, Usage Details, Cost

- Service: ServiceID (PK), day, date, Start time, Duration, Comment,
   ClientNumber, Staff Number, EquipmentID
  - Foreign Key EquipmentID references Equipment table (EquipmentID)

#### 4. Superclass/Subclass relationship types

**Optional Disjoint {Or}** 

#### **EQUIPMENT AND SERVICE**

Equipment (EquipmentID, Description, Usage Details, Cost)

Primary Key: EquipmentID

Service: ServiceID, Start Date, Start time, Duration, Comment, Equipment ID

Primary Key: ServiceID

Foreign Key: EquipmentID references Equipment (EquipmentID)

### B. VALIDATE THE LOGICAL MODEL USING NORMALIZATION TO 3NF

#### 1. Normalization 1NF (Flattening the UNF Table)

Since tables were determined in the conceptual model, we can represent them in 1NF form

- Client(clientID, firstName, lastName, address, phoneNumber)
- Employees(staffNo, firstName, lastName, address, salary, phoneNumber)
- **Service(serviceID**, day, date, startTime, duration, comment)
- **Equipment(equipmentID**, description, usage, cost)
- Assignment(assignmentID, staffNo, hours)
- Requirement(requirementID, serviceID(FK), equipmentID(FK))

#### 2. Functional Dependencies

- clientID > firstName, lastName, address, phoneNumber
- **staffNo** > firstName, lastName, address, salary, phoneNumber
- serviceID, staffNo > hours
- equipmentID > description, usage, cost
- serviceID > day, date, startTime, duration, comment

#### 3. 2NF (Create additional tables according to the identified partial dependencies.)

There were no partial dependencies identified, and as a result, no new tables were created.

- Client(clientID, firstName, lastName, address, phoneNumber)
- Employees(staffNo, firstName, lastName, address, salary, phoneNumber)
- Service(serviceID, day, date, startTime, duration, comment)
- Equipment(equipmentID, description, usage, cost)
- Assignment(assignmentID, serviceID, staffNo, hours)
- Requirement(requirementID, serviceID, equipmentID)

## 4. 3NF (Eliminating redundant relationships by separating transitive dependencies into distinct tables.)

There were no transitive dependencies identified, and as a result, no new tables were created.

- Client(clientID, firstName, lastName, address, phoneNumber)
- Employees(staffNo, firstName, lastName, address, salary, phoneNumber)
- Service(serviceID, day, date, startTime, duration, comment)
- Equipment(equipmentID, description, usage, cost)
- Assignment(serviceID, staffNo, hours)
- Requirement(requirementID, serviceID(FK), equipmentID(FK))

The Services table maintains a one-to-many association with the Client table, requiring the addition of a single foreign key, clientID.

• Service(serviceID, clientID(FK), day,date, startTime, duration, comment)

The tables are in 3NF form now.

## C. VALIDATE THE LOGICAL MODEL AGAINST USER TRANSACTIONS

In this section, we validate the SuperMaids Cleaning Company with different entries for each table in the system. We check if The Cardboard Box Company and P. Nutall are real clients of our system. Here, we make sure that the transactions linked to them are valid and meet the constraints.

It also involves confirming that the information is accurate and follows our criteria, so our database is compliant.

#### Clients

ClientID	firstName	lastName	Address	PhoneNumber
C001	The Cardboard Box	Company	2100 NW 42nd Ave, Miami, FL 33142	123-1212123
C002	P.	Nuttall	6019 SW 50th Miami	109-5545544

#### **Employees**

StaffNo	firstName	lastName	Address	Salary	PhoneNumber
ST001	Noah	U	5721 W Flagler St, Miami, FL 33144	50,000.00	111-1112222
ST002	Amila	L	3500 NW 37th Ave, Miami, FL 33142	40,000.00	230-2393291

#### Equipment

EquipmentID	Description	<b>Usage Details</b>	Cost
E001	Мор		\$20.00
E002	Vacuum Cleaner		\$200.00
E003	Clorox		\$10.00
E004	Trash Bag		\$10.00

#### Service

Day	Date	StartTime	Duration (hour)	Comment	ClientID
Monday	11/27/2023	7am	2	Clean the office	C001
Tuesday	11/28/2023	7am	2	Clean the office	C001
Wednesday	11/29/2023	7am	2	Clean the office	C001
Thursday	11/30/2023	7am	2	Clean the office	C001
Friday	12/1/2023	7am	2	Clean the office	C001
Monday	11/27/2023	5pm	2	Clean the office	C001
Tuesday	11/28/2023	5pm	2	Clean the office	C001
Wednesday	11/29/2023	5pm	2	Clean the office	C001
Thursday	11/30/2023	5pm	2	Clean the office	C001
Friday	12/1/2023	5pm	2	Clean the office	C001
Wednesday	11/29/2023	10am	3	Clean the house	C002
	Monday Tuesday Wednesday Thursday Friday Monday Tuesday Wednesday Thursday Friday	Monday 11/27/2023 Tuesday 11/28/2023 Wednesday 11/29/2023 Thursday 11/30/2023 Friday 12/1/2023 Monday 11/27/2023 Tuesday 11/28/2023 Wednesday 11/29/2023 Thursday 11/30/2023 Friday 12/1/2023	Monday 11/27/2023 7am Tuesday 11/28/2023 7am Wednesday 11/29/2023 7am Thursday 11/30/2023 7am Friday 12/1/2023 7am Monday 11/27/2023 5pm Tuesday 11/28/2023 5pm Wednesday 11/29/2023 5pm Thursday 11/30/2023 5pm Thursday 11/30/2023 5pm Friday 12/1/2023 5pm	Monday       11/27/2023 7am       2         Tuesday       11/28/2023 7am       2         Wednesday       11/29/2023 7am       2         Thursday       11/30/2023 7am       2         Friday       12/1/2023 7am       2         Monday       11/27/2023 5pm       2         Tuesday       11/28/2023 5pm       2         Wednesday       11/29/2023 5pm       2         Thursday       11/30/2023 5pm       2         Friday       12/1/2023 5pm       2	Monday 11/27/2023 7am 2 Clean the office Tuesday 11/28/2023 7am 2 Clean the office Wednesday 11/29/2023 7am 2 Clean the office Thursday 11/30/2023 7am 2 Clean the office Friday 12/1/2023 7am 2 Clean the office Monday 11/27/2023 5pm 2 Clean the office Tuesday 11/28/2023 5pm 2 Clean the office Wednesday 11/29/2023 5pm 2 Clean the office Thursday 11/30/2023 5pm 2 Clean the office Thursday 11/30/2023 5pm 2 Clean the office Friday 12/1/2023 5pm 2 Clean the office

#### Requirement Assignment

Requirement ID	Service ID	Equipment ID	Assignment ID	Service ID	StaffNumber	Hours
1	S001	E001	1	S001	ST001	2
2	S001	E002	2	S001	ST002	2
3	S S001	E003	3	S S002	ST001	2
4	S002	E001	4	S002	ST002	2
5	S S002	E002	5	S003	ST001	2

#### D. DEFINE INTEGRITY CONSTRAINTS

#### • Primary key constraints

Entity	Column	Constrain	Comment
Client	ClientID	NOT NULL, UNIQUE, PRIMARY KEY NONCLUSTERED	For the primary key each tuple will be storage unique, not
Service	ServiceID	NOT NULL, UNIQUE, PRIMARY KEY NONCLUSTERED	allowing null values and the index structure is separate
Equipment	EquipmentID	NOT NULL, UNIQUE, PRIMARY KEY NONCLUSTERED	from the actual data rows with the non-clustered constrain.
Requirement	RequirementID	IDENTITY (1,1), NOT NULL, UNIQUE, AUTO_INCREMENT, PRIMARY KEY NONCLUSTERED	For the primary key each tuple will be integer and auto increment, and the index structure is
Assignment	AssignmentID	IDENTITY (1,1), NOT NULL, UNIQUE, AUTO_INCREMENT, PRIMARY KEY NONCLUSTERED	separate from the actual data rows with the non-clustered constrain.

#### • Referential integrity/Foreign key constraints.

#### **SERVICE**

Service (ServiceID, Date, StartTime, Duration, Comment, ClientID)

Primary Key (Service ID)

**Foreign Key** Client ID **references** Client(Client ID) ON UPDATE CASCADE ON DELETE NO ACTION

#### **REQUIREMENT**

Requirement( RequirementID, ServiceID, EquipmentID)

Primary Key (Requirement ID)

**Foreign Key** Service ID **references** Service(Service ID) ON UPDATE CASCADE ON DELETE NO ACTION

**Foreign Key** EquipmentID **references** Equipment(EquipmentID) ON UPDATE CASCADE ON DELETE SET NULL

#### **ASSIGNMENT**

Assignment (Assignment ID, Service ID, StaffNo, Hours)

Primary Key (Assignment ID)

**Foreign Key** ServiceID **references** Service(ServiceID) ON UPDATE CASCADE ON DELETE NO ACTION

**Foreign Key** StaffNo **references** Employees(StaffNo) ON UPDATE CASCADE ON DELETE NO ACTION

#### • Alternate key constraints (if any).

Entity	Column(s)	Required data	Comment
Client	First Name, LastName, Address, PhoneNumber	Not null	Since First Name, Last Name, Address and Phone Number will serve as candidate key, this should not be null.
Employes	First Name, LastName, Address, Salary,PhoneNumber	Not null	Since First Name , Last Name, Address , Salary, Phone Number will serve as candidate key, this should not be null.

#### Required data.

Primary keys and foreign keys will be omitted from the following, as they have their own section to determinate their constraints.

Entity	Column(s)	Required data	Comment
Client	First Name, LastName, Address, PhoneNumber	Not null	
Service	Date, Day, StartTime, Duration	Not null	Comment can be null on this table.
Employes	First Name, LName, Address, Salary,PhoneNumber	Not null	
Requirement	ServiceID, EquipmentID	Not null	
Equipment	Cost	Not null	Description and Usage Details can be null
Assignment	StaffNo, Hours	Not null	

#### • Attribute domain constraints.

1. Client: Phone Number <=15

2. Service: Duration > 0

3. Employees: PhoneNumber <=15, Salary > 0

4. Equipment: Cost > 05. Assignment: Hours <20</li>

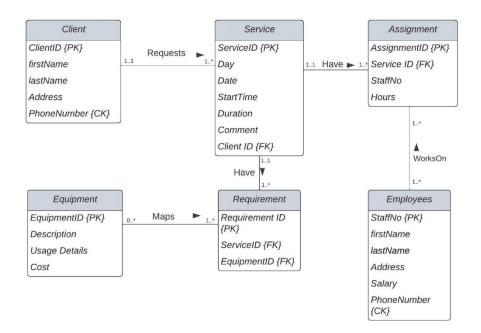
#### General constraints (if any)

- 1. The start time should be later than the current time.
- 2. Telephone numbers should not exceed 15 digits in length.
- 3. Cleaning services will not be available on weekends Saturday and Sunday.
- 4. Days of the week are represented by letters.
- 5. Phone numbers in Client and Employee Tables have to be unique and can't be null.
- 6. When a company is the client, its name will be in the "First Name" column, and the word "Company" will be in the last column.
- 7. The hours from assignment have a limit of less than 20 per day.

## E. GENERATE THE ER-DIAGRAM FOR THE LOGICAL LEVEL (CONTAINS FK AS ATTRIBUTES)

#### Logical Model | SuperMaids Cleaning Company

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## PART 3: TRANSLATE THE LOGICAL DATA MODEL FOR THE DBMS.

A. DEVELOP SQL CODE TO CREATE THE ENTIRE DATABASE SCHEMA, REFLECTING THE CONSTRAINTS IDENTIFIED IN PREVIOUS STEPS.

```
queryClient = """

CREATE TABLE Client(
    clientID INT PRIMARY KEY NOT NULL,
    firstName VARCHAR(255) NOT NULL,
    address VARCHAR(255) NOT NULL,
    address VARCHAR(255) NOT NULL,
    phoneNumber INTEGER NOT NULL CHECK (phoneNumber >= 0 AND LENGTH(CAST(phoneNumber AS TEXT)) <= 15)
    ;;

queryEmployees = """

CREATE TABLE Employees(
    staffNo INT PRIMARY KEY NOT NULL,
    firstName VARCHAR(255) NOT NULL,
    address VARCHAR(255) NOT NULL,
    address VARCHAR(255) NOT NULL,
    address VARCHAR(255) NOT NULL,
    salary REAL NOT NULL CHECK (salary >0),
    phoneNumber INTEGER NOT NULL CHECK (phoneNumber >= 0 AND LENGTH(CAST(phoneNumber AS TEXT)) <= 15)
    ;;

queryRequirement = ""

CREATE TABLE Requirement(
    requirementID INT IDENTITY(1,1) PRIMARY KEY,
    serviceID INT REFERENCES Service(serviceID) ON UPDATE CASCADE ON DELETE NO ACTION,
    equipmentID INT REFERENCES Service(serviceID) ON UPDATE CASCADE ON DELETE SET NULL
    );
    """
</pre>
```

### B. CREATE AT LEAST 5 TUPLES FOR EACH RELATION IN YOUR DATABASE

#### C. DEVELOP 5 SQL QUERIES USING EMBEDDED SQL

```
New salary increased by 20%:
staffKo firstName lastName address salary phoneNumber

0 ST001 Alice Johnson 789 Elm St 60000.0 555-8765432

1 ST002 Bob Williams 101 Pine St 72000.0 555-1234567

2 ST003 Charlie Smith 222 Meple St 66000.0 555-2345678

3 ST004 David Miller 333 Cedar St 84000.0 555-3456789

4 ST005 Eva Jones 444 Oak St 90000.0 555-4567890

Service Table with new update on 1 hour extra work on each transaction serviceID clientID ... duration comment

0 S001 C001 ... 3 Regular cleaning session

1 S002 C001 ... 3 Regular cleaning session

2 S003 C001 ... 3 Regular cleaning session

3 S004 C001 ... 3 Regular cleaning session

4 S005 C001 ... 3 Regular cleaning session

5 S006 C001 ... 3 Regular cleaning session

6 S007 C001 ... 3 Regular cleaning session

7 S008 C001 ... 3 Regular cleaning session

8 S009 C001 ... 3 Regular cleaning session

9 S010 C001 ... 3 Regular cleaning session

10 S011 C002 ... 2 Deep cleaning session

10 S011 C002 ... 2 Deep cleaning session

10 S011 C002 ... 2 Deep cleaning session

10 S011 C002 ... 2 Regular cleaning session

10 S011 C002 ... 2 Regular cleaning session

11 S012 C003 ... 4 Specialized cleaning and disinfection

12 S013 C004 ... 3 Carpet Cleaning

13 S014 C005 ... 2 Kitchen Disinfection
```

#### D. GITHUB REPOSITORY AND DOCUMENTATION DETAILS

Our Project documentation and python code is uploaded at this repository address: <a href="https://github.com/sunitysharma/SuperMaids-Cleaning-Company/">https://github.com/sunitysharma/SuperMaids-Cleaning-Company/</a>.