3509 COPELAND CT, • ANTELOPE, CA 95843
E-MAIL SUNNY776@YAHOO.COM

SARNESS PRASAD

OBJECTIVE

To obtain full-time employment in a challenging position and a company willing to put to use my skills and training.

SUMMARY OF QUALIFICATIONS

Full Stack Developer – having working Knowledge of HTML, CSS, JavaScript, jQuery, Bootstrap, API, Node.js, GitHub, Express. Node Excellent customer service skills. Problem solving abilities, Superior multi-tasking abilities, Ability to manage "pressure" *Multi lingual – English & Hindi*

WORK EXPERIENCE

09/13 –Present   **ADT**   **Sacramento, CA**

Installation Tech

- Installing /upgrading, security/surveillance systems for both residential and commercial property
- Educating our customers on the ADT products and usage of system
- Responsible for monthly inventory
- Processing contract paperwork.

08/01 – 01/13   **Dish Network**   **Rocklin, CA**

Field Service Tech

- Responsible for multiple customer visits daily which could include completing site surveys, installing satellite equipment
- Installing TV and Internet via satellite and troubleshooting
- Educating our customers on the dish products and usage
- Installing home theater system

09/00 – 4/01   **Adobe Systems, Inc**   **San Jose, CA**

NOC Specialist / PC Tech

- Account administration for UNIX, NT and Novell
- Creating user login for newly hired employees
- Also responsible for monitoring Adobe's Wide Area Network using HP Open view 5+
- Hourly monitoring for mission critical operations such as internet and intranet sites, e-commerce sites, SAP transactions, and backup systems
- Providing Helpdesk support to end-users
- Creating IS documents/procedures for company use
- Daily reports for outages
- Fixing Desktop.

EDUCATION

2021	**UC Davis Boot Camp**	**Davis, CA**
Full Stack Developer		
2001	**De Anza College**	**Cupertino, CA**
Computer Science Studies		
2000	**Computer Training Academy**	**San Jose, CA**
LAN Technician Specialist Certified		
1994	**Carlmont High School**	**Belmont, CA**
Diploma		