

SUNNY SINGH

LEADER |
ENGINEER |
DESIGNER |

TECHNICAL SKILLS

HTML5, CSS3, JavaScript, C++ , MySQL, Bash, GIT, GitHub, Heroku, phpMyAdmin, Cloud9, Gravit, G Suite, WordPress, Bootstrap, Google Analytics, Lucidchart, Figma, Photoshop, Illustrator, Premiere Pro, UX/UI

OTHER SKILLS

- Training & Development
- Project management
- Instructional design
- Lean six sigma
- Leadership
- Engagement
- Mentoring
- Data Analysis
- CAD modeling
- Robotics
- Research
- Photography

CONTACT

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EDUCATION

UNIVERSITY OF ARKANSAS AT LITTLE ROCK

- 2016–2020 | BA Web Design and Development
- US GPA: 3.49 | German Grade: 1.51

LINNÉUNIVERSITETET

- 2019–2020 | Växjö, Sweden | Linnaeus University
- Digital Media / CS Exchange Program

BRYANT HIGH SCHOOL

- 2012–2016 | Bryant, AR, USA | Engineering Specialization
- US GPA: 3.72 | German Grade: 1.28

EXTRACURRICULARS

- Lifelong volunteer (Volunteer for multiple organizations and causes)
- Web Development Consultant (2017–Present)
- Delta Chi Fraternity (2018–2019)
- Society of Computing and Information Science August (2017–2020)
- Intramurals Volleyball and Table-Tennis (2016–2020)
- Chancellor's Leadership Corp Scholar (2016–2020)
- American Society of Mechanical Engineers (2016–2017)

WORK EXPERIENCE

2022 ZURN ELKAY

REGIONAL INVENTORY CONTROL AND QUALITY ASSURANCE MANAGER

- Collaborate with Operations Managers & other Regional Inventory Control Managers to insure that inventory is accurate and fill rates are meeting expectations
- Interface with suppliers, manufacturing facilities, regional service centers and sales rep warehouses to align channel supply with customer demand
- Minimize excess and obsolete inventory within the regional channel
- Coordinates logistics activities with internal/external customers to meet demand requirements and align delivery expectations.

2022 AMAZON

OPERATIONS, MANAGER II (QUALITY CONTROL AND AR ROBOTICS MANAGEMENT)

- Ensured SOX compliance
- SME for Amazon AR Robotics Floor Health
- Managed a team of quality control and robotics maintenance engineering professionals
- Executed quality control and volume throughput plans alongside RME and senior operations managers

2021 AMAZON

OPERATIONS, MANAGER I (INBOUND OPERATIONS AND ICQA)

- Directly Managed performance of 100+ associate and 5 process assistants. Helped plan prior day plans with senior management
- Ranked #1 in team performance & quality (DPMO) at own site (out of 29 managers)
- Ranked #4 for quality (DPMO) and #14 for productivity in the Midwest region (out of hundreds of managers)
- Top in the building and exceeding amazon benchmarks for Safety Leadership Index and Leadership Behavior Index
- Rated 5/5 for "How kind is your manager" 10–15% above the amazon benchmark from my team of 100+ Associates
- Implemented a new process that increased our TPH (Estimated savings of \$287000+ annually)
- Implementing automation of admin tasks for other Operations managers. Helped improve KPI across the board.
- Helped roll out successful on-site Covid-19 vaccination programs and taught Career Skill classes for various Amazon affinity groups. Received multiple positive VOA comments about myself and my classes

2020 SLOTTSTALLARNA

BARTENDER

- Communicated with Swedish and international students on high-volume nights. Conflict deescalations.
- Held multiple positions and responsibilities (Bartending, Cook/kitchen aide, Bouncer, Ticketing agent, and Cleanup crew)

2019 FUND FOR ARKANSAS FUTURE

DUE DILIGENCE INTERN

- Performed comprehensive competitive analysis on early stage startups
- Updated investment reports for shareholders
- Helped conduct meetings/interviews and assisted with technical problems

HONORS

- Amazon Manager Excellence Award 2022
- Dean's List (2016 – 2020)
- Outstanding Senior of The Year – College of Engineering & Information Technology 2020
- 2nd Place Food Desert – HackGSU 2019
- Best Hardware Hack – CrimsonHacks 2019
- Finalist UofA Blockchain Hackathon 2018
- Resident Assistant of the Year 2018
- College of EIT Ambassador of the Year 2017
- ASME Engineering Festival SDC Top 10 2017

SUNNY SINGH

HUMAN
MULTI-LINGUAL
COMPASSIONATE

LANGUAGES

- English (Native)
- Hindi (Native)
- Punjabi (Native)
- Urdu (Native)
- Swedish (Beginner)
- Spanish (Beginner)
- French (Beginner)
- German (Beginner)

VOLUNTEER CAUSES

- Education
- Animal Welfare
- Environment
- Disaster and Humanitarian Relief
- Economic Empowerment
- Health

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ARKANSAS BLUE CROSS BLUE SHIELD

PROJECT MANAGEMENT INTERN

- Project Management on the Digital Solutions Team
- Utilized marketing data to create reports
- Created redirects and conducted website usability and UX testing
- Created a 39 page manual for a mobile app and it's internal processes
- Utilized PDF and Web accessibility techniques to help make our products more accessible

2018 UNIVERSITY OF ARKANSAS AT LITTLE ROCK WEB DEVELOPER

- Developed a website for UALR Center for Arkansas History and Culture, funded by TPS Grant from Library of Congress.
- Technologies used: WP, HTML5, CSS3, JavaScript
- Designed custom post types and taxonomy for Wordpress and mock-up designs
- Utilized accessibility and usability principles to make it user friendly for a wide range of audiences

TUTOR

- Tutored 1000, 2000, 3000, and 4000 level STEM courses
- Developed personalized tutoring plans
- Researched and utilized different teaching methods

2017 UNIVERSITY OF ARKANSAS AT LITTLE ROCK AMBASSADOR, COLLEGE OF ENGINEERING AND INFORMATION TECHNOLOGY

- Mentored freshmen scholars
- Provided tutoring in math and other STEM courses
- Helped with recruitment and outreach activities
- Assisted with scholarship retention
- Ambassador of the year

RESIDENT ASSISTANT

- Assisted resident STEM scholars
- Conducted floor meetings, created community programs, and mentored residents
- Facilitated conflict resolution
- Assisted residents and staff during a crisis

2016 FIRST ORION DATA VERIFICATION INTERN

- Researched and verified data through web and phone-based research, as well as internal tools.
- Worked with the Information Services team to ensure data quality across all internal and customer-facing systems.
- Helped make an internal tool more efficient for its users by making recommendations to the dev team

VOLUNTEER EXPERIENCE

2022 SOUTH SUBURBAN HUMANE SOCIETY

- Socialized with dogs and cats

2021 MOTHER SETON SOUP KITCHEN

- Helped with meal prep and distributed food during community breakfast

SEEDS CENTER OF MAPLE PARK

- Helped raise \$24500 with Amazon for future supply of food
- Distributed food during onsite volunteer event

2019 ANIMAL VILLAGE

- Socialized with dogs and cats

2018 UNIVERSITY OF ARKANSAS AT LITTLE ROCK - PEER MENTOR

- Mentored Freshmen scholars
- Provided tutoring assistance

2017 ARKANSAS DREAM CENTER

- Helped with meal prep and clean up during community breakfast

ARKANSAS LOCAL FOOD NETWORK

- Allocated inventory from the local farmers and organized distribution

2016 ROBOTICS EDUCATION & COMPETITION FOUNDATION

- Helped as a Judge, Referee, Setup Crew and Cleanup Crew

2014 SALINE MEMORIAL HOSPITAL

- Helped direct and walk older patients to a specific part of a large hospital
- Socialized with young patients

Professional and Academic References available on [linkedin.com/in/sunnyhsingh/](https://www.linkedin.com/in/sunnyhsingh/)