# US FEDERAL CONTRACT

User Guide



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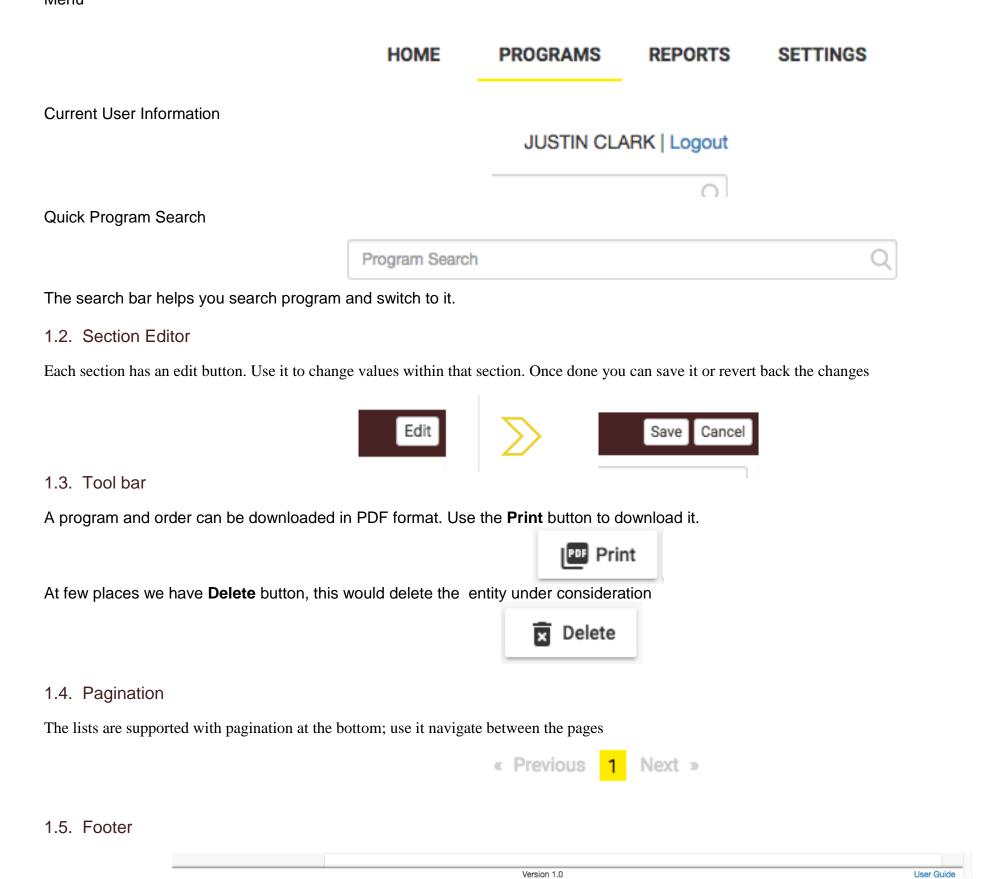
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# 1 Structure of the Application

Following are the elements of the application.

#### 1.1. Header

Menu



It shows application's versions and you can download this guide from the application.

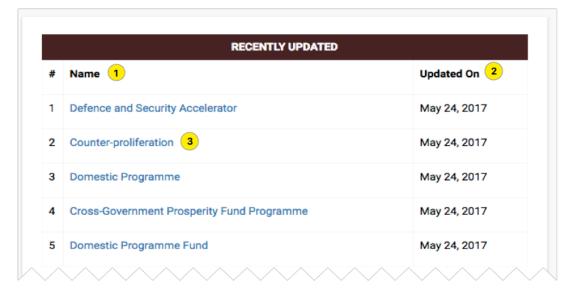
# 2 Understanding thehomepage

It has list of programs grouped by recent actions

- Name of the program
- Date when the program was updated
- Navigate to program

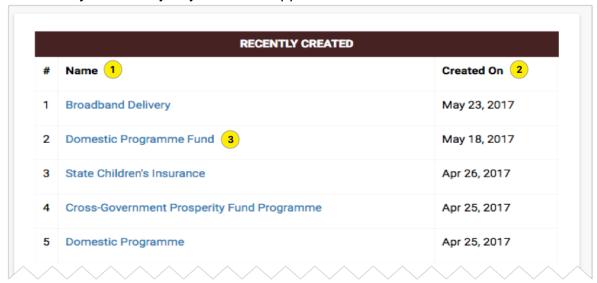
#### 2.1 Recently Updated

It shows top 5 programs that have been recently updated by anyone in the application



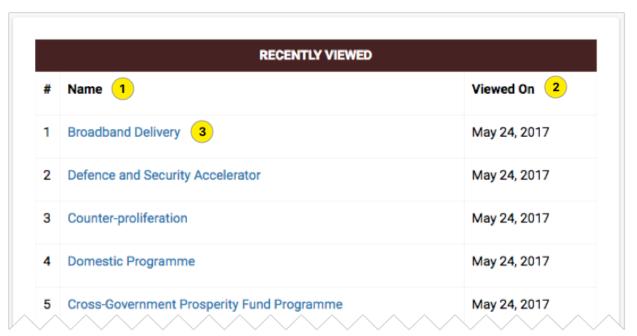
### 2.2 Recently Created

It shows top 5 programs that have been recently created by anyone in the application



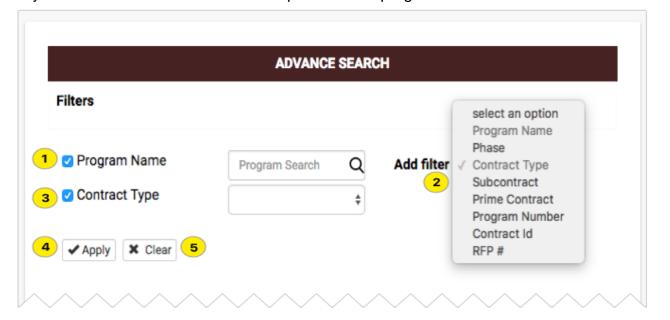
### 2.3 Recently Viewed

It shows list of last 5 programs you have viewed



#### 2.4 Advance Search

Using this you should be able to drill down to specific set of programs



- 1. Program Name- the default filter; you can deselect it
- 2. use it to add <u>more</u> filters
- 3. Newly added filter
- 4. Apply –button to get theresults.
- 5. Clear –to reset values of filter(s)

### 3 How to search and view a Program?

#### 3.1 Searching a program

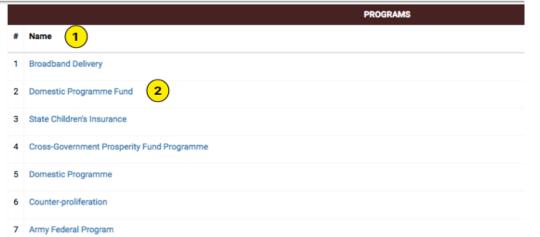
### 3.1.1 Filters

There are Filters in Program Tab that helps you input different attributes to search for



- 1. default filter
- 2. use it to add more filters
- 3. additional unselected filter
- 4. another selected filter
- 5. Apply button to getthe results.
- 6. Clear to reset values of filter

### 3.1.2 Listofprograms

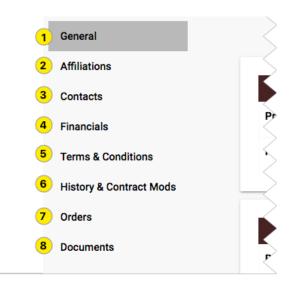


### 1. Name of program

2. Click on any program to show detail

# 3.2 Viewing a program

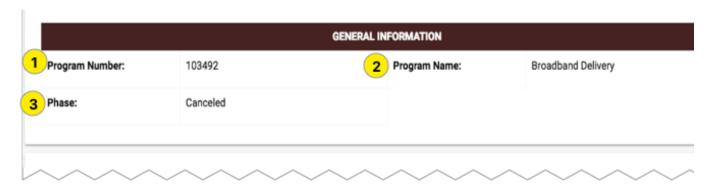
A program's details have been segregated into following 8 tabs



### 3.2.1 General Tab

It has following sections

General Information



- 1. Auto generated program number -
- 2. The program name
- 3. Phase

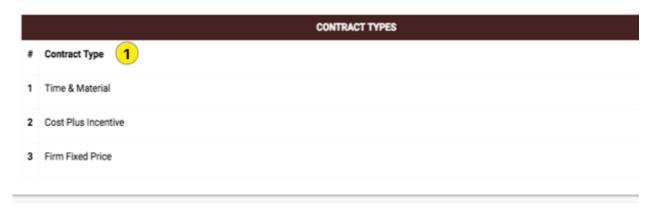
#### Summary Information



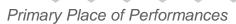
- Letter Contract #
- Prime Contract #
- Contract Id#
- Role
- Subcontract #

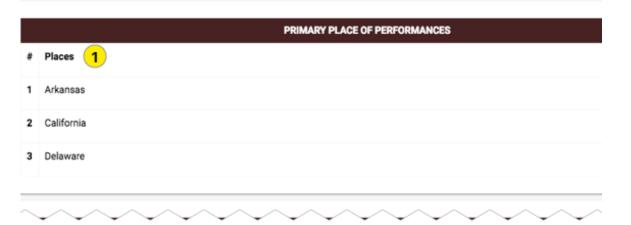
#### • RFP#

Contract Types



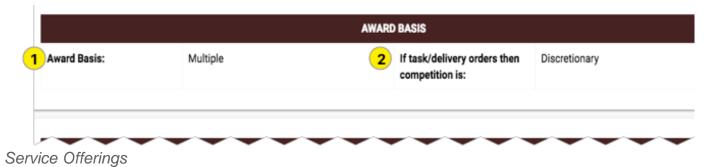
• It can take <u>multiple values</u>





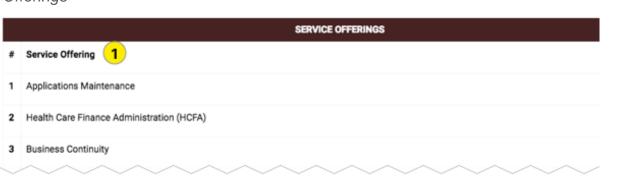
• Multiple Places

#### Award Basis



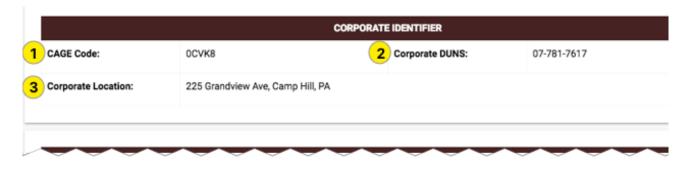
- 1. Multiple or Single
- 2. can be one of
  - a. Discretionary
  - b. None
  - c. Required

Service Orientings



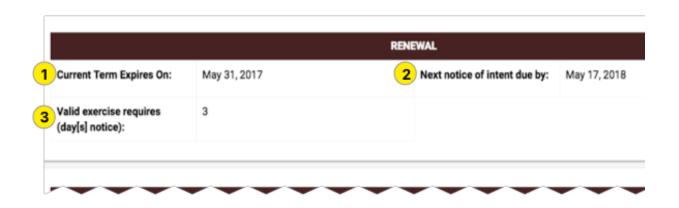
1. can be one of the <u>service offerings</u>

# Corporate Identifier



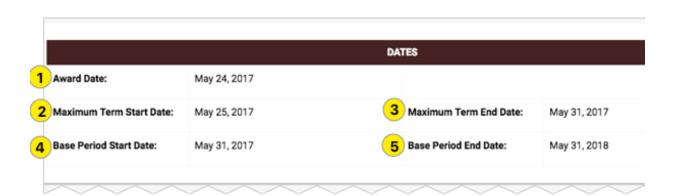
- 1. One of the <u>CAGE Codes</u>
- 2. Corporate DUNS attached with CAGE code
- 3. One of the Corporate Location

#### Renewal



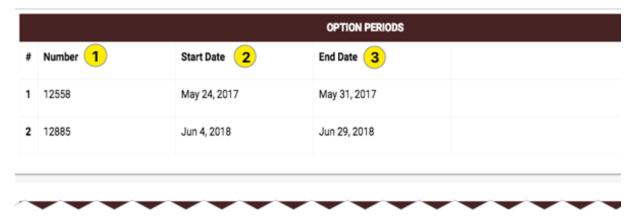
- 1. Date of Current Term Expiration
- 2. Due date of Next notice of intent
- 3. Day(s) of notice required forvalid exercise

### Dates



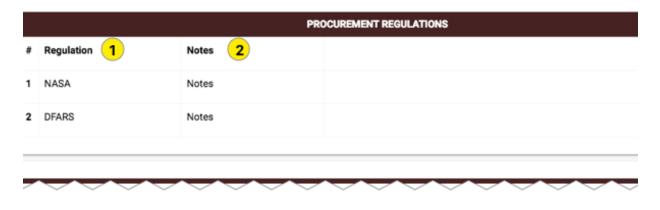
- 1. Award Date
- 2. Maximum Term Start Date
- 3. Maximum Term End Date
- 4. Base Period Start Date
- 5. Base Period End Date

#### Option Periods



- 1. Number
- 2. Start Date
- 3. End Date

### Procurement Regulations



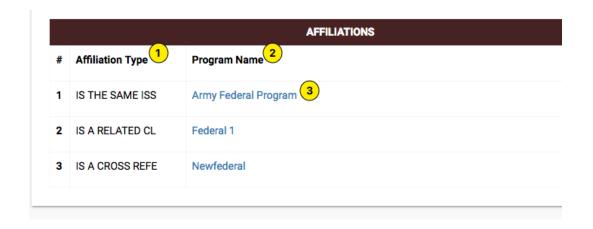
- 1. Regulation
  - a. FAR
  - b. NASA
  - c. DFARSd. Other
- 2. Notes

### Owners



- 1. Owners
- 2. Type

### 3.2.2 Affiliations Tab



- 1. Affiliation Type
- 2. Program Name
- 3. Click on any program to detail.

#### 3.2.3 Contacts Tab



#### 3.2.4 Financials Tab

#### It has following sections

Financial Control data



### 1. Responsibility Centre

a. Awarding agency

d. Payment Office

b. Govt. POCc. Contractor

1. Type

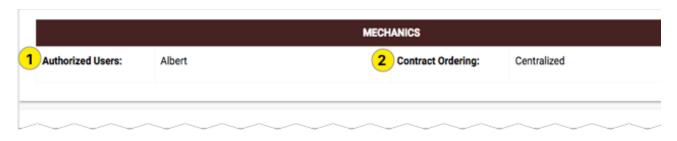
2. Contact

Payment Information



- 1. Payment office
- 2. Special Billing Provisions

### Mechanics



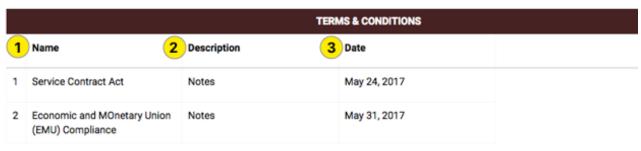
- 1. Authorized Users
- 2. Contract Ordering
  - a. Centralized
  - b. Decentralized
  - c. General
  - d. INS

#### **Financial**



- 1. Original Estimated Lifecycle Contract Value
- 2. Current Estimated Lifecycle Contract Value
- 3. Current Obligated Funds

### 3.2.5 Terms & Conditions Tab

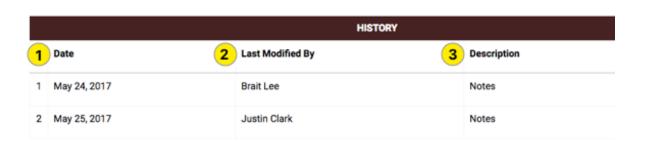


- 1. Name
  2. Descri
- 2. Description
- 3. Date

### 3.2.6 History & Contract Mods Tab

### It has following sections

### History



- 1. Date
- 2. Last Modified By
- 3. Description

### Show Cause/ Cure Notice



- 1. Show Cause / Cure Notice
- 2. Show Cause / Cure Notice Date
- 3. Actions

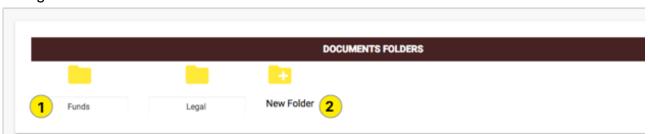
# Contract Mods



- 1. Name Which contains list of contract mods
- 2. If user click on any name, then user will get the detail

#### 3.2.7 Documents Tab

It shows files organized into folders

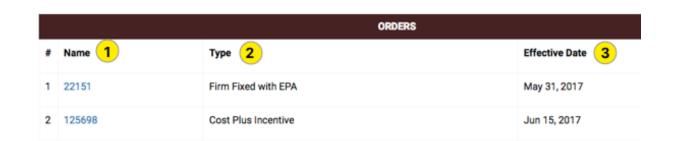


- 1. Folder
- 2. New Folder
- 1. Name
- 2. Size
- 3. Type
- 4. Time
- 5. Date
- **DOCUMENTS** 2 Size 3 Type 5 Date 1 Name 4 Time Affiliations 49kb 7:11 PM May 24, 2017 png 1311kb 7:11 PM May 24, 2017 user-guide docx user-guide 2309kb 7:10 PM May 24, 2017 pages

#### 3.2.8 Orders Tab

Each program has the list of order; use it to navigate through them

List

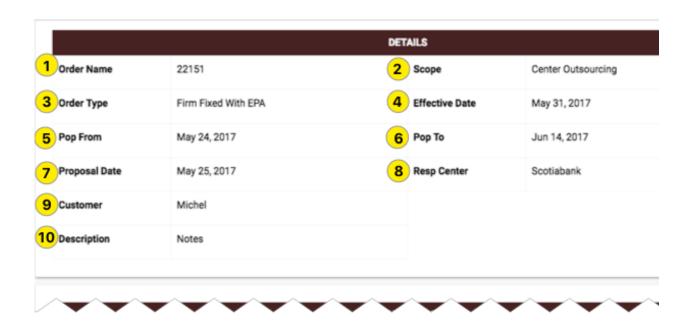


- 1. Orders Name
- 2. Type
- 3. Effective Date

#### 3.3 How to view an Order?

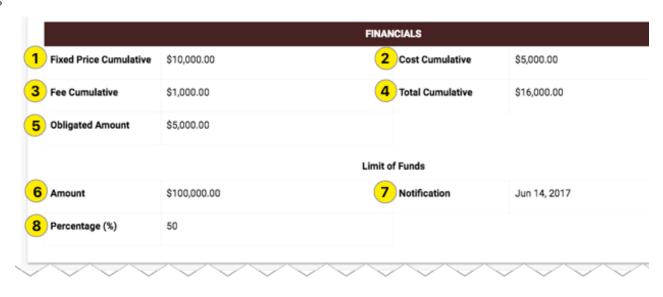
To view an order from Order tabclick on the respective Order Name. The order details page will appear in which the order's attributes are organized into following sections

Details



- 1. Orders Name
- 2. Scope
- 3. Order Type
- 4. Effective Date
- 5. Pop From
- 6. Pop To
- 7. Proposal date
- 8. Resp Center
- 9. Customer
- 10. Description

Financials



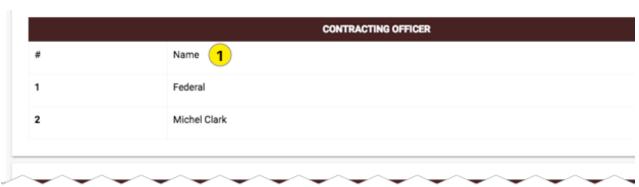
- 1. Fixed Price Cumulative
- 2. Cost Cumulative
- 3. fee Cumulative
- 4. Total Cumulative
- 5. Obligated Amount
- 6. Limit of Funds Amount
- 7. Limit of Funds Notification8. Limit of Funds Percentage

### Decentralized Order



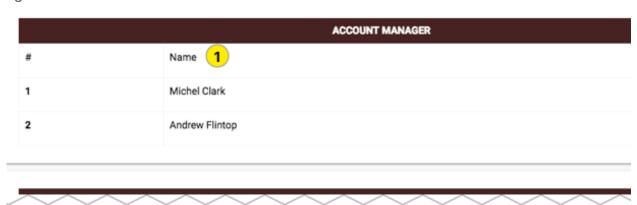
- Payment Office
   Contract Administrator
- 3. Contract Admin Backup

### Contracting Officer



1. Name of Contracting Officer

#### Account Manager



1. Name of Account Manager

### Security



- 1. Required
- 2. Security Requirement Notes

### Modifications

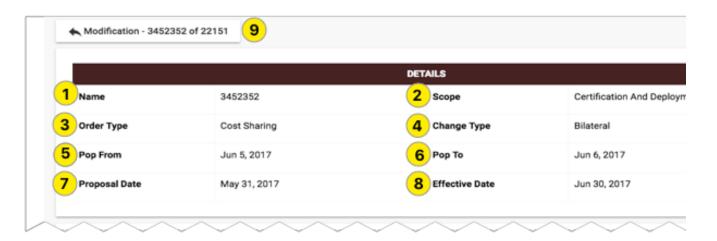


- 1. Name
- 2. Effective Date

#### 3.4 How to view an Order Mod?

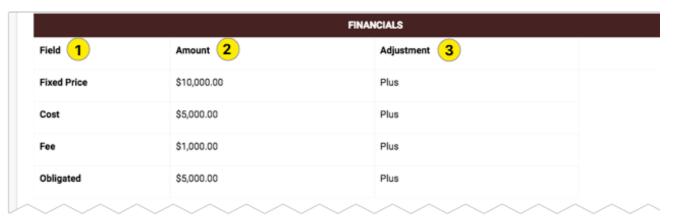
To view an "Order Mod" click on the respective Mod Order Name from the "Order" Modifications section. The attributes are organized into following sections

#### Details



- 1. Orders Name
- 2. Scope
- 3. Order Type
- 4. Change Type
- 5. Pop From
- 6. Pop To
- 7. Proposal date
- 8. Effective Date
- 9. Back to list

#### **Financials**



- 1. Fields
- 2. Amount
- 3. Adjustment

### Changes Made



- 1. Add/ Change Funding Data
- 2. Administrative Change
- 3. Change Pop

# 4 How to download the details of a Program?

### 4.1 Downloading a program

A program can be downloaded in PDF format. Use the Print button on the program details screen to download it.



	Program -	State Childre	n's Insuranc	e		
	General Information					
Program Number :	103483		Phase:	Reopen		
		Summary Informati	ion			
RPF #:	6545-5456		Letter Contract No#:	2999-5454		
Prime Contract #:	464-5445		Contract Id #:	566-8787		
Role	Subcontractor		Sub Contract #:	6656-545		
		Contract Types				
SNo.	Contract Type					
1	Firm Fixed Incentive					
		Place Of Performan	ces			
SNo.	Place					
1	Washington					
		Award Basis				
Award Basis	Multiple	If task/delivery orders	then competition is	Discretionary		
		Service Offerings				

The PDF format of program

### 4.2 Downloading details of an order

An Order can be downloaded in PDF format. Use the *Print* button on the <u>order details screen</u> to download it.



Order Name - 1398					
Details					
Order Type :	Cost Sharing	Scope :	Program management		
Pop From :	Apr 26, 2017	Pop To:	Apr 27, 2017		
Effective Date :	Apr 26, 2017	Resp Center :	test		
Proposal Date :	Apr 19, 2017	Customer :	Michel Clark		
Description :	Used for testing				
	Fi	inancial			
Fixed Price Cumulative :	\$22,545,655.00	Cost Cumulative :	(\$4,454,567.00)		
Fee Cumulative :	\$456,456,787.00	Total Cumulative :	\$474,547,875.00		
Obligated Amount :	(\$44,545,678.00)				
	Limit	ts Of Funds			
Amount :	\$45,000.00	Notification :	Apr 27, 2017		
Percentage(%):	44				

The PDF format of an order

# 5 Reports



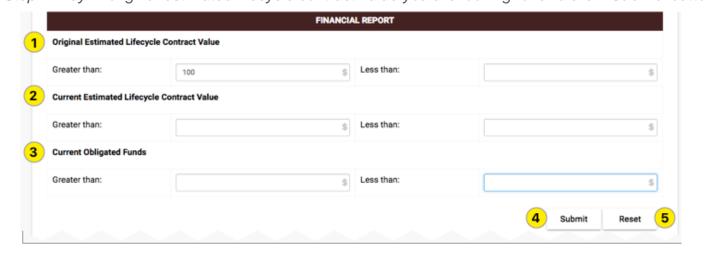
- 1. Financial report
- 2. Order Modification Report

#### 5.1 How to download the Financial Report?

Get the financial attributes of programs across application which can be exported to excel.

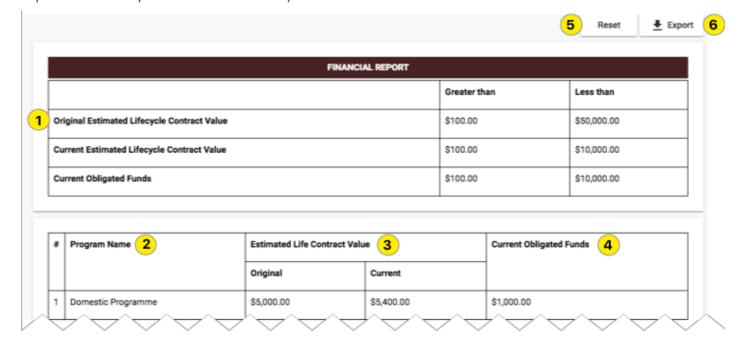
Taking an example where in you are looking for programs with Original Estimated Lifecycle Contract Value greater than \$ 100.

Step 1: Key in original estimated lifecycle contract value you are looking for and click "Submit" button



- 1. Original Estimated Lifecycle Contract Value
- 2. Current Estimated Lifecycle Contract Value
- 3. Current Obligated Funds
- 4. Submit
- 5. Reset

Step 2View the report and click the "Export" button to download



- 1. Original Estimated Lifecycle Contract Value
- 2. Program Name
- 3. Estimated Lifecycle Contract Value
- 4. Current Obligated Funds
- 5. Reset
- 6. Use the export button to download it in excel format

### 5.2 How to download Order Modification Report?

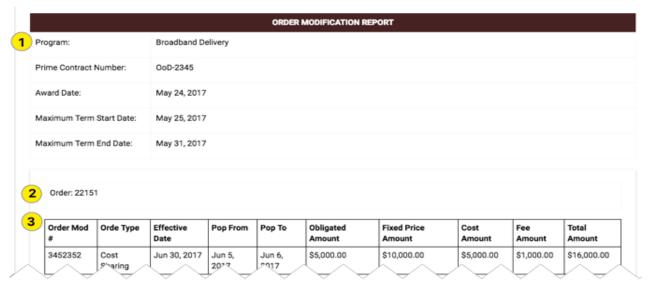
Gets list of Mod Order of the selected order(s)

Step 1 Selecta program, all orders for the program will appear. Then select the respectiveorder(s) and click "Submit" button



- 1. Program
- 2. Order Names
- 3. Check box
- 4. Submit
- 5. Reset

Step 2 View the report and click the "Export" button to download



- 1. Program
- 2. Order no.
- 3. Order modification Fields
- 4. Use the export button to download it in excel

# 6 How to modify a program?

### **Program Editor**

Each section has an edit button. Use it to change values within that section. Once done you can save it or revert back the changes



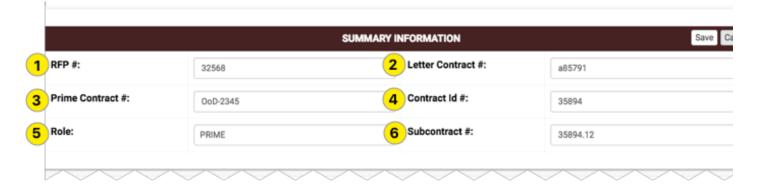
#### 6.1 General Tab

#### General Information



- 1. Program Number auto generated number and cannot be edited
- 2. Program Name text which is used to identify the program
- 3. Phase

#### SummaryInformation



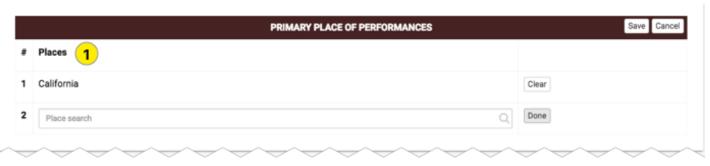
- 1. RFP#
- 2. Letter Contract #
- 3. Prime Contract #
- 4. Contract Id#
- 5. Role User can take one of the following values
- 1. Prime
- 2. Subcontractor
- 6. Subcontract Id#

#### Contract Types



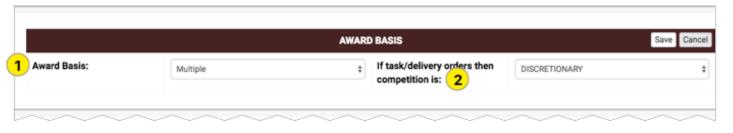
- 1. Contract Type
- 2. Clear User can remove the selected contract type.

### Primary Place of Performance



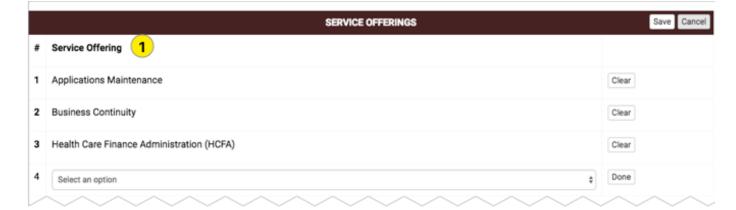
1. Places - user can select multiple.

### Award Basis



- 1. Award Basis: User can take one of the following values
  - Multiple
  - Single
- 2. If task/delivery orders, then competition is:
- 1. Discretionary
- 2. None
- 3. Required

#### Service Offerings



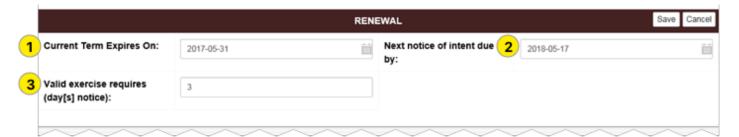
1. Service Offerings

### Corporate Identifier



- 1. <u>Cage Code</u>
- 2. Corporate DUNS -Auto generated
- 3. Corporate Location

#### Renewal



- 1. Current Term Expire On
- 2. Next notice of Intent due by
- 3. Valid exercise requires (day[s] notice)

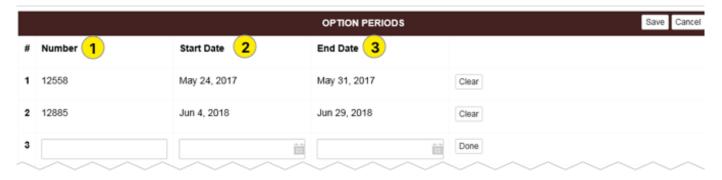
### Dates



- 2. maximum Term Start Date
- 3. Maximum Term End Date
- 4. Base Period Start Date
- 5. Base Period End Date

### 1. Award Date

#### Option Periods



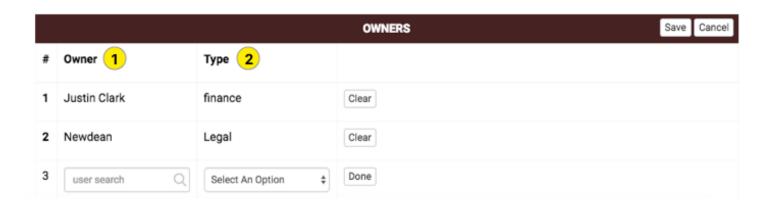
- Number
   Start Date
- 3. End Date

### Procurement Regulations



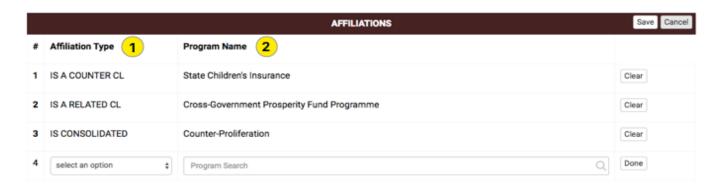
- 1. Number
- Start Date
   End Date

Owners



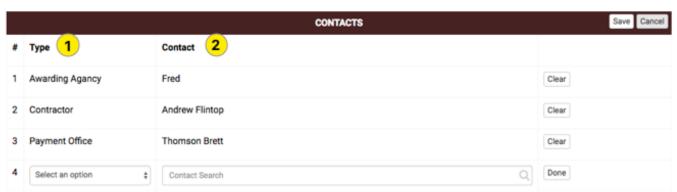
- 1. Owner
- 2. Type

#### 6.2 Affiliations Tab



- 1. Affiliation Type
- 2. Program Name

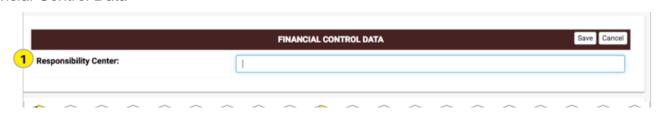
#### 6.3 Contacts Tab



Type
 Contact

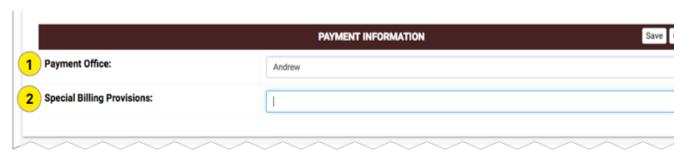
6.4 Financials Tab

#### Financial Control Data



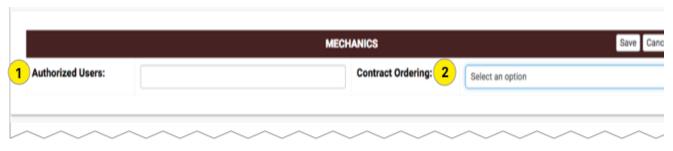
1. Responsibility Center

#### Payment Information



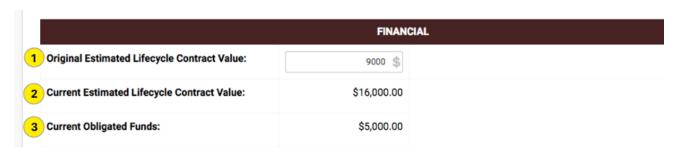
- 1. Payment Office
- 2. Special Billing Provisions

# Mechanics



- 1. Authorized Users
- 2. Contract Ordering

## Financial



- 1. Original Estimated Lifecycle Contract Value
- 2. Current Estimated Lifecycle Contract Value
- 3. Current Obligated Funds

### 6.5 Terms & Conditions Tab

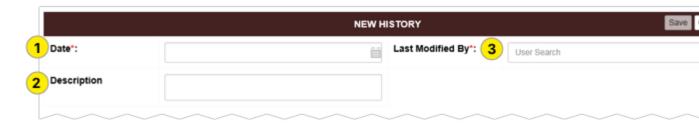


- 1. Name
- 2. Description
- 3. Date

### 6.6 History & Contract Mods Tab

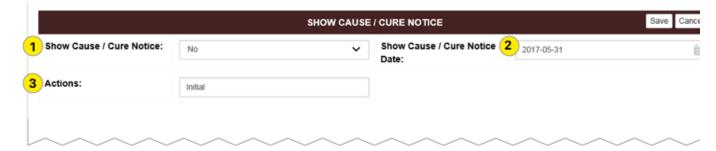
#### It has following sections

New History



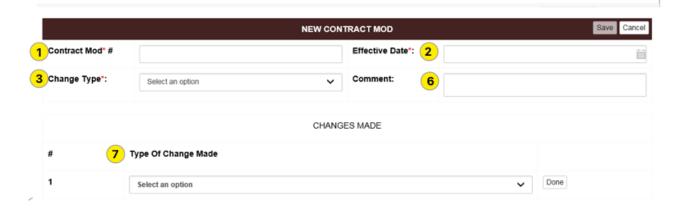
- 1. Date
- 2. Last Modified By
- 3. Description

Show Cause / Cure Notice



- 1. Show Cause/Cure Notice
- 2. Show Cause/ Cure Notice Date
- 3. Actions

New Contract Mods



- 1. Contract Mod#
- 2. Effective Date
- 3. Change Type
- 4. Comment
- 5. Type of Change Made

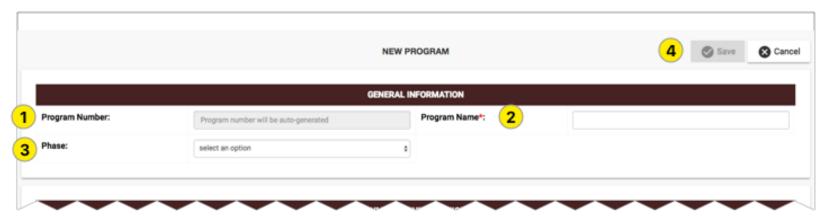
# 7 How to add a program?

Step 1:Click on "Programs" tab

Step 2: Click the "new" button. This will open the new program form



Step 3: Fill the details of the program.



The fields to be filled are the one on the General Tab

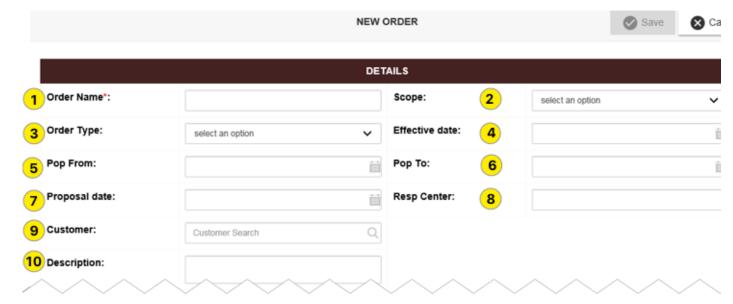
Step 4: Click on save button.

New program will be created and saved

# 8 How to add an order to a program?

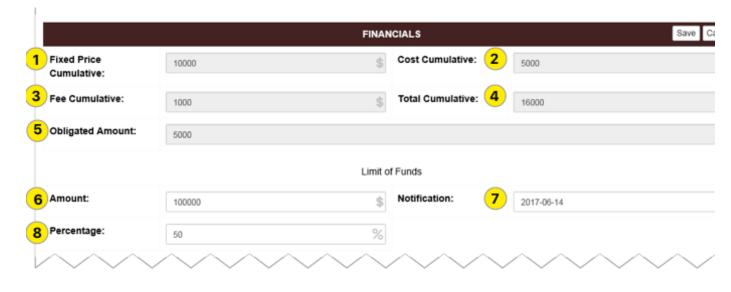
- Step 1:View the program to which order needs to be added
- Step 2: Navigate to the order tab
- Step 3: Click the "new" button. This will open the new order form
- Step 4: fill following sections

Details



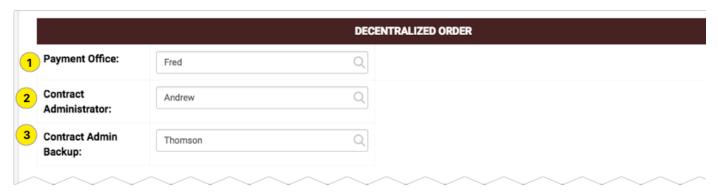
- 1. Orders Name
- 2. Scope
- 3. Order Type
- 4. Effective Date
- 5. Pop From
- 6. Pop To
- 7. Proposal date
- 8. Resp Center
- 9. Customer10. Description

Financials



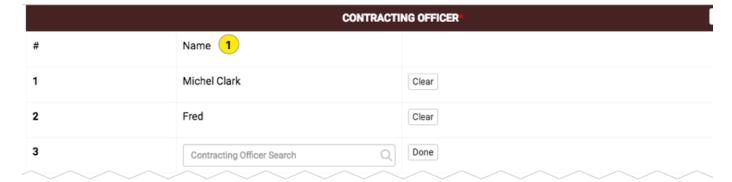
- 1. Fixed Price Cumulative
- 2. Cost Cumulative
- 3. fee Cumulative
- 4. Total Cumulative
- 5. Obligated Amount
- 6. Limit of Funds Amount7. Limit of Funds Notification
- 8. Limit of Funds Percentage

Decentralized Order



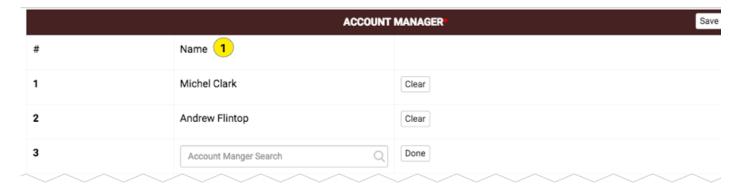
- 1. Payment Office
- 2. Contract Administrator
- 3. Contract Admin Backup

#### Contracting Officer



1. Name

#### Account Manager



1. Name

#### Security



1. Required

2. Security Requirement Notes

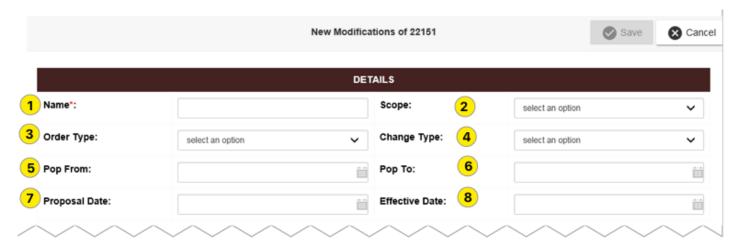
Step 5: Click on save button.

New order will be created and saved

### 9 How to add a modification to an order?

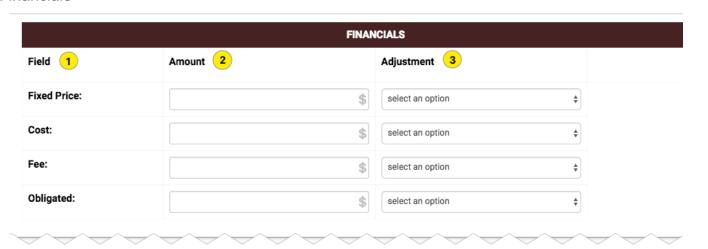
- Step 1: View the program to which modification needs to be added
- Step 2: Navigate to the order tab
- Step 3: Open the order to which modification needs to be added
- Step 4: Navigate to the modifications section
- Step 5: Click the "new" button. This will open the new modification form
- Step 6: Fill following sections

Details.



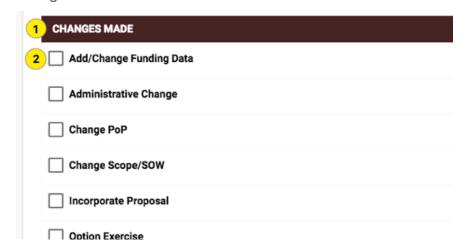
- 1. Name
- 2. Scope
- 3. Order Type
- 4. Change Type 5. Pop From
- 6. Pop To
- 7. Proposal date
- 8. Effective Date

# **Financials**



- 1. Field
- 2. Amount
- 3. Adjustment

Changes Made



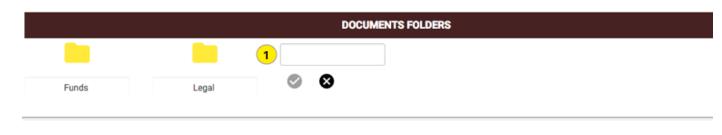
Step 7: Click on save button.

New order will be created and saved

# 10 How to upload a new document to a program?

Step 1:Viewthe program to which document needs to be added

Step 2:Create a new folder or select an existing folder

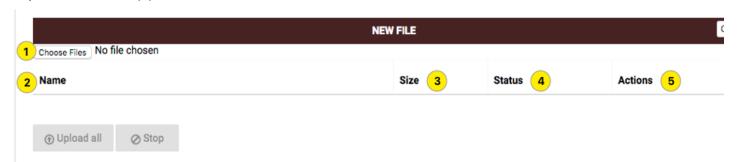


1. New Folder

1. Change Made

2. Check Box

Step 3:Choose file(s)



- 1. Choose File
- 2. Name
- 3. Size
- 4. Status5. Actions

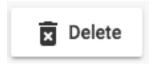
Step 4: Click "Upload All" button

The application starts uploading and updates the status of each file.

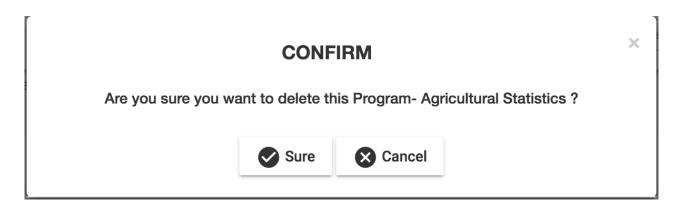
# 11 How to remove a program?

Step 1: Open the program which you want to delete.

Step 2:Click the "delete" button at top of the program.



Step 3:A conformation message pops up. Click "Sure" button.



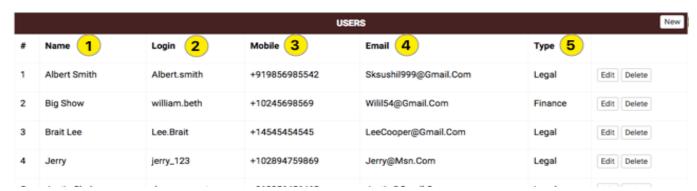
This would remove the program from all the application.

# 12 How to manage data in auto complete fields?

Use settings to manage users, contacts and places across the application



- 12.1 Managing Users
- 12.1.1 Viewing list of users



- 1. Name
- 2. Login

1. Users

2. Contacts3. Places

3. Mobile

1. First Name

2. Last name

3. Login4. Mobile

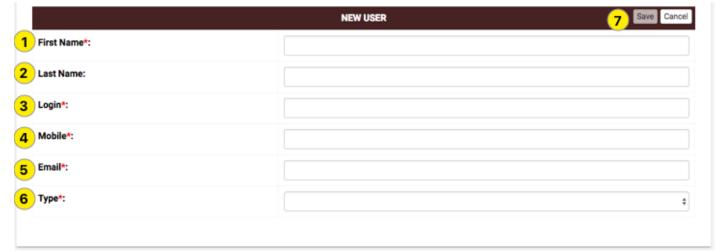
5. Email6. Type

7. Save

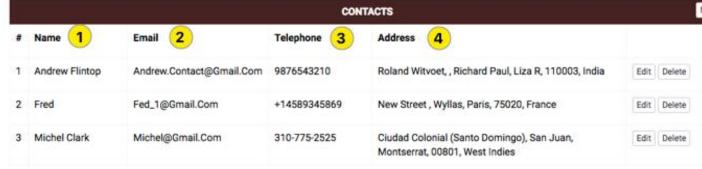
4. Email5. Type

- 12.1.2 How to add a user?
- Step 1:Open the users tab in settings
- Step 2:Click"New" button to open the form

Step 3: Fill in details.

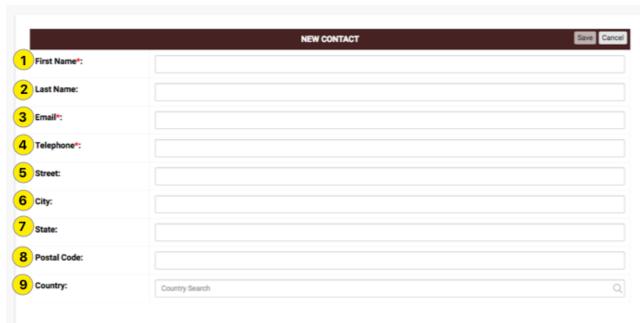


- Step 4:Click the "Save" button
- This will add the new user
- 12.2 Managing Contacts
- 12.2.1 Viewing Contacts



- 1. Name
- 2. Email
- 3. Telephone
- 4. Address

- 12.2.2 How to add a new contact?
- Step 1:Open the contacts tab in settings
- Step 2:Click "New" button to open the form
- Step 3: Fill in details.



Step 4:Click the "Save" button

This will add the new contact

- A. First Name
- B. Last Name
- C. Email
- D. Telephone
- E. StreetF. City
- G. State
- H. Postal Code
- I. Country

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# 12.3 Managing Places

### 12.3.1 Viewing places



- Name
- Edit/Delete

# 12.3.2 How to add anew place?

- Step 1 Open the places tab in settings
- Step 2 Click "New" button to open the form
- Step 3 Fill in details.

NEW PLACES				
Name*:	Save Cancel			

1. Name

Step 4 Click the "Save" button

This will add the new place

### **Appendix**

- Advance Filter Options
  - 1. Phase
  - 2. Contract Type
  - 3. Subcontract
  - 4. Prime Contract
  - 5. Program Number
  - 6. Contract Id
  - 7. RFP#
- **Program Phases** 
  - 1. Active
  - 2. Approved
  - 3. Approved (Pending)
  - 4. Cancelled
  - 5. Cancelled (Pending)
  - Close 6.
  - 7. Close Out
  - 8. Closed
  - 9. Contract Administration

- 10. Error
- 11. Inactive
- 12. Locked
- 13. Lost 14. Not Submitted
- 15. Open With IT
- 16. Open-OLD
- 17. Pending Approval
- 18. Pre-Proposal

- 19. Processed 20. Proposal 21. Re-Open
- 22. Rejected 23. rejected (Pending)
- 24. Reopen
- 25. Research Pending
- 26. Submitted

- Contract Types in a Program
  - 1. Time and Material
  - 2. Level of efforts
  - 3. Letter Contract
  - 4. Labour hours
  - 5. IDIQ
  - 6. Fixed Unit Price

- 7. Fixed Price
- 8. Level of efforts
- 9. Firm Fixed with EPA
- 10. Firm Fixed Price
- 11. Firm fixed Incentives
- 12. Cost sharing

- 13. Cost reimbursable
- 14. cost plus incentive
- 15. Cost plus Fixed fees
- 16. Cost plus Award fees

- Service Offerings in a Program
  - 1. Applications Development &Mgt
  - 2. Applications Maintenance
  - 3. Asset Mgt and Maintenance 4. Business Continuity
  - 5. Claims or Settlement Processing
  - 6. Consulting
  - 7. Desktop/Client Server

- 8. E Communities
- 9. Enterprise Customer Management
- 10. Health Care Finance Administration (HCFA)
- 11. Help Desk
- 12. Internet Solutions & Applications
- 13. Mainframe

- 14. Midrange
- 15. Procurement
- 16. Project Support
- 17. Telecommunications
- 18. Training and Education

- Corporate CAGE Codes
  - 1. 05HD8
  - 2. 1U305
  - 3. 0CVK8
  - 4. 24612
  - 5. 00MK8 6. TBD
  - 7. 1D6O3
  - 8. 4TJT0
  - 9. 39500000
- Corporate Locations
  - 1. 5400 Legacy Drive, Plano, TX
  - 2. 13600 EDS Drive, Herndon, VA
  - 3. 225 Grandview Ave, Camp Hill, PA
  - 4. 1600 North Beauregard Street, Alexandria, VA
  - 5. 7900 Westpark Dr, T-600, McLean, VA
  - Falls Church, VA
  - 4646 Needmore Rd, P.O. Box 24593, Dayton, OH 45424
  - 8. SafeGuard Services
  - 9. NHIC
- **Affiliation Types** 
  - 1. Default
  - 2. is a third part 3. is an addendum
  - 4. is a counter cl
  - 5. is a consolidate
  - 6. is consolidated

- 8. is a master agr 9. is a master cas
- 10. is a related cl
- 12. is the same iss
- 7. is a cross clai
- 11. is a related is

- Contact Types
  - 1. Awarding agancy
  - Govt. POC
  - 3. Contractor
  - 4. Payment Office

15. is an order und

13. is subpoena for

16. is related to

14. is a cross refe

#### Terms and Conditions

- 1. Products
- 2. Financial
- 3. Performance
- 4. Security
- 5. Corp. Risk
- 6. Key Issues
- Other 7.
- **Unusual Terms/Conditions**
- 9. Subcontracting
- 10. Key Personnel
- 11. Service Contract Act
- 12. No Hire/No Solicitation Clause
- 13. Other (Labor)
- 14. Buy American Act/Trade Agreement Act
- 15. New Materials Clause
- 16. Discounted Products/Technology Refreshments
- 17. Special Test Equipment Required
- 18. Customer Paying For Development of Product(s)
- 19. EDS Retains Ownership of Products
- 20. Other (Products)
- 21. Cost or Pricing Data Required
- 22. Defective Pricing Clause
- 23. Caps On Indirect Rates
- 24. FCCOM Allowed
- 25. Economic Price Adjustment Clause
- 26. FAR Penalty Clause (52.242-3)
- 27. Precontract or Cost Allowable Restrictions
- 28. Costs Specifically Unallowable By Contract Terms
- 29. Profit or Fee Provisions In The Contract
- 30. CAS Clauses (FARs 52.230-1 thru 52.230-6)

- 31. SEI/CCM Applicability
- 32. ISO 9000 Applicability
- 33. Warranty Provisions
- 34. Cancellation Provisions
- 35. Liquidated Damages
- 36. Government Property
- 37. Engineering Changes/Value Engineering Changes
- 38. Other (Performance)
- 39. Security Clearances
- 40. DD 254
- 41. Non-Publicity
- 42. Other (Security)
- 43. System Development With Fixed Or Capped Pricing
- 44. Customer With Credit Risk
- 45. Contractual Financial Performance **Penalties**
- 46. Payment Terms > 45 Days After The Month of Service
- 47. Pricing Adjustments Using Benchmarks, etc.
- 48. Most Favored Customer Provisions
- 49. Non-competition or Other Exclusivity **Provisions**
- 50. Economic and Monetary Union (EMU) Compliance
- 51. Year 2000 Compliance
- 52. Costing Based On Non-Std Infrastructure Charges
- 53. Media Release Restrictions
- 54. Rights in Technical Data/Computer SW
- 55. Incorporation of Sections K, L and/or M
- 56. Commercial Terms and Conditions
- 57. Corporate Agreements Applicable

- 58. FOIA Copies Required
- 59. Show Cause Provision
- 60. Cure Notice Provision
- 61. Other (Key Issues)
- 62. Truth in Negotiations Act (TINA) 63. Cost Sharing (Identify Terms of Arrangement)
- 64. Level of Effort (Identify Limitations)
- 65. Overtime Restrictions (FAR 52.222-2)
- 66. Restrictions or Special RegtsFor Subcontracts
- 67. Other Special Provisions/Limitations
- 68. Restrictions on Subcontracting
- 69. Notification and/or Consent Requirements
- 70. Subcontracting Plan Required
- 71. Subcontracting Plan Not Required
- 72. List of Subcontractors
- 73. Organizational Conflict of Interest Potential
- 74. TINA-FAR 52.215-10
- 75. TINA-FAR 52.215-11
- 76. TINA-FAR 52.215-12
- 77. TINA-FAR 52.215-13
- 78. Labor
- 79. Key Personnel
- 80. Service Contract Act
- 81. No Hire/No Solicitation Clause
- 82. Other (Labor)
- 83. CAS Clauses FAR 52.230-5
- 84. CAS Clauses FAR 52.230-4
- 85. CAS Clauses FAR 52.230-6
- 86. CAS Clauses FAR 52.230-1
- 87. CAS Clauses FAR 52.230-2
- 88. CAS Clauses FAR 52.230-3

- Order Scope

  - Certification and Deployment Procedures
  - 3. Year 2000 efforts
  - 4. Product Delivery
  - 5. Telecommunication
  - 6. Cable installation 7. Program/facilities modernization
  - 8. Infrastructure Services
  - 9. Installation
  - 10. Logistics
  - 11. Loan processing/management systems
  - 12. Information Assurance
  - 13. Hardware

- 14. Consulting services
- 15. Center outsourcing
- 16. Site surveys and/or design
- 17. Network management
- 18. Personnel systems
- 19. Seat Management 20. Integrated Data Environment (IDE)
- 21. Software
- 22. Facilities management
- 23. Emergency Management 24. Outsourcing
- 25. Systems engineering 26. Medical information systems

- 27. Intel
- 28. Intranet/Internet design and/or
- management 29. Hardware/Software
- 30. Data processing
- 31. Distance Learning
- 32. Warranty and maintenance
- 33. Training 34. Intranet/Internet/Web design and/or
- management
- 35. Program management
- 36. Call center/help desk 37. Software development

# Order Type

3. Level of Effort

1. Fixed Unit Price 2. Cost Plus Incentive

4. Time and Materials

5. Cost Reimbursable

6. Firm Fixed Price

9. Letter Contract

10. Firm Fixed Incentive

- 7. Cost Plus Fixed Fee 8. Fixed Price, Level-Of-Effort
- 11. Firm Fixed with EPA 12. Cost Plus Award Fee
  - 13. Cost Sharing
  - 14. IDIQ 15. Labor Hour