

CONTRACT MANAGER

User Guide

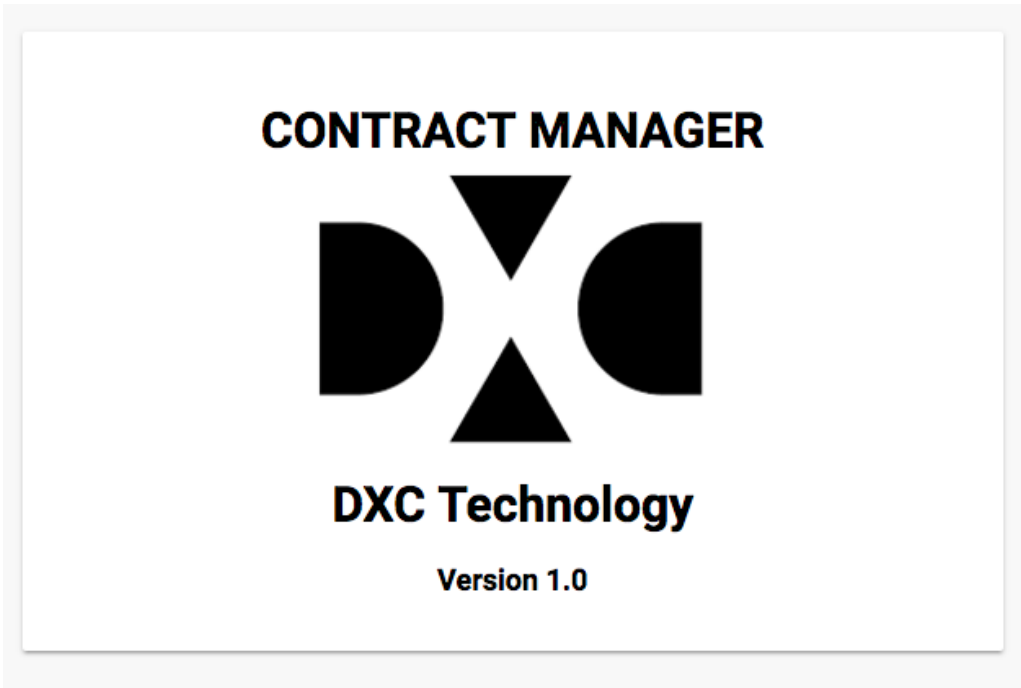


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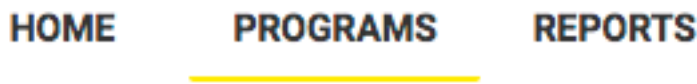
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1 Structure of the Application

Following are the elements of the application

1.1. Header

1.1.1. Menu



1.1.2. Current User Information



1.1.3. Quick Program Search



The search bar helps you search program and switch to it.

1.2. Tool bar

A program and order can be downloaded in pdf format. User the Print button to download it.



1.3. Pagination

The lists are supported with pagination at the bottom; use it navigate between the pages



1.4. Footer



It shows application’s versions and you can download this guide from there

2 Home

It has list of programs grouped by recent actions

- 1. Name of the program
- 2. Date when the program was updated
- 3. Navigate to program

2.1 Recently Updated

RECENTLY UPDATED		
#	Name 1	Updated On 2
1	Defence and Security Accelerator	May 24, 2017
2	Counter-proliferation 3	May 24, 2017
3	Domestic Programme	May 24, 2017
4	Cross-Government Prosperity Fund Programme	May 24, 2017
5	Domestic Programme Fund	May 24, 2017

2.2 Recently Created

RECENTLY CREATED		
#	Name 1	Created On 2
1	Broadband Delivery	May 23, 2017
2	Domestic Programme Fund 3	May 18, 2017
3	State Children's Insurance	Apr 26, 2017
4	Cross-Government Prosperity Fund Programme	Apr 25, 2017
5	Domestic Programme	Apr 25, 2017

2.3 Recently Viewed

RECENTLY VIEWED		
#	Name 1	Viewed On 2
1	Broadband Delivery 3	May 24, 2017
2	Defence and Security Accelerator	May 24, 2017
3	Counter-proliferation	May 24, 2017
4	Domestic Programme	May 24, 2017
5	Cross-Government Prosperity Fund Programme	May 24, 2017

2.4 Advance Search

Using this you should be able to drill down to specific set of programs

ADVANCE SEARCH

Filters

1 ☒ Program Name

3 ☒ Contract Type

4 5

Program Search

Add filter 2

select an option

Program Name

Phase

☒ Contract Type

Subcontract

Prime Contract

Program Number

Contract Id

RFP #

- 1. Program Name- - the default filter; you can deselect it
- 2. use it to add more filters
- 3. Newly added filter
- 4. Apply –button to go to results.
- 5. Clear –to reset values of filter

3 Programs

3.1 List of programs

3.1.1 Filters

1

☒ Program Name

3

☐ Contract Type

4

☒ RFP #

5

6

ADVANCE FILTER

2 Add filter

select an option

1. default filter
2. use it to add more filters
3. additional unselected filter
4. another selected filter
5. Apply – button to go to results.
6. Clear - to reset values of filter

3.1.2 Clear List

PROGRAMS	
#	Name 1
1	Broadband Delivery
2	Domestic Programme Fund 2
3	State Children's Insurance
4	Cross-Government Prosperity Fund Programme
5	Domestic Programme
6	Counter-proliferation
7	Army Federal Program

1. Name of program
2. Click on any program to show detail

3.2 Program Viewer

A program’s details have been segregated into following 8 tabs

1 General

2 Affiliations

3 Contacts

4 Financials

5 Terms & Conditions

6 History & Contract Mods

7 Orders

8 Documents

3.2.1 General

3.2.1.1 General Information

GENERAL INFORMATION

1 Program Number:

103492

2 Program Name:

Broadband Delivery

3 Phase:

Canceled

1. Auto generated program number -
2. The program name
3. Phase

3.2.1.2 Summary Information

SUMMARY INFORMATION

1 RFP #:

32568

2 Letter Contract #:

a85791

3 Prime Contract #:

OoD-2345

4 Contract Id #:

35894

5 Role:

Prime

6 Subcontract #:

35894.12

1. RFP#
2. Letter Contract #
3. Prime Contract #
4. Contract Id#
5. Role
6. Subcontract #

3.2.1.3 Contract Types

CONTRACT TYPES	
#	Contract Type 1
1	Time & Material
2	Cost Plus Incentive
3	Firm Fixed Price

1. It can take multiple values

3.2.1.4 Primary Place of Performances

PRIMARY PLACE OF PERFORMANCES	
#	Places 1
1	Arkansas
2	California
3	Delaware

- 1. Multiple Places

3.2.1.5 Award Basis

AWARD BASIS			
1 Award Basis:	Multiple	2 If task/delivery orders then competition is:	Discretionary

- 1. Multiple or Single
- 2. can be one of
 - Discretionary
 - None
 - Required

3.2.1.6 Service Offerings

SERVICE OFFERINGS	
#	Service Offering 1
1	Applications Maintenance
2	Health Care Finance Administration (HCFA)
3	Business Continuity

- 1. can be one of the service offerings

3.2.1.7 Corporate Identifier

CORPORATE IDENTIFIER			
1 CAGE Code:	0CVK8	2 Corporate DUNS:	07-781-7617
3 Corporate Location:	225 Grandview Ave, Camp Hill, PA		

- 1. One of the CAGE Codes
- 2. Corporate DUNS attached with CAGE code
- 3. One of the Corporate Location

3.2.1.8 Renewal

RENEWAL			
1 Current Term Expires On:	May 31, 2017	2 Next notice of intent due by:	May 17, 2018
3 Valid exercise requires (day[s] notice):	3		

- 1. Date of Current Term Expiration
- 2. Due date of Next notice of intent
- 3. Day[s] of notice required for valid exercise

3.2.1.9 Dates

DATES			
1 Award Date:	May 24, 2017		
2 Maximum Term Start Date:	May 25, 2017	3 Maximum Term End Date:	May 31, 2017
4 Base Period Start Date:	May 31, 2017	5 Base Period End Date:	May 31, 2018

- 1. Award Date
- 2. Maximum Term Start Date
- 3. Maximum Term End Date
- 4. Base Period Start Date
- 5. Base Period End Date

3.2.1.10 Option Periods

OPTION PERIODS				
#	Number 1	Start Date 2	End Date 3	
1	12558	May 24, 2017	May 31, 2017	
2	12885	Jun 4, 2018	Jun 29, 2018	

- 1. Number
- 2. Start Date
- 3. End Date

3.2.1.11 Procurement Regulations

PROCUREMENT REGULATIONS		
#	Regulation 1	Notes 2
1	NASA	Notes
2	DFARS	Notes

1. Regulation
- FAR
 - NASA
 - DFARS
 - Other
2. Notes

3.2.1.12 Owners

OWNERS		
#	Owner 1	Type 2
1	Justin Clark	Finance
2	Newm	Legal

1. Owners
2. Type

3.2.2 Affiliations

AFFILIATIONS		
#	Affiliation Type 1	Program Name 2
1	IS THE SAME ISS	Army Federal Program 3
2	IS A RELATED CL	Federal 1
3	IS A CROSS REFE	Newfederal

1. [Affiliation Type](#)
2. Program Name
3. Click on any program to detail.

3.2.3 Contacts

CONTACTS		
#	Type 1	Contact 2
1	Awarding Agency	Federal
2	Payment Office	Thomson Brett
3	Contractor	Andrew Flintop

1. Type
- Awarding agency
 - Govt. POC
 - Contractor
 - Payment Office
2. Contact

3.2.4 Financials

3.2.4.1 Financial Control data

FINANCIAL CONTROL DATA	
1 Responsibility Center:	Journal of Higher Policy

1. Responsibility Centre

3.2.4.2 Payment Information

PAYMENT INFORMATION	
1 Payment Office:	Andrew Flintop
2 Special Billing Provisions:	None

1. Payment office
2. Special Billing Provisions

3.2.4.3 Mechanics

MECHANICS			
1 Authorized Users:	Albert	2 Contract Ordering:	Centralized

1. Authorized Users
2. Contract Ordering
- Centralized
 - Decentralized
 - General
 - INS

3.2.4.4 Financial

FINANCIAL		
1	Original Estimated Lifecycle Contract Value:	\$9,000.00
2	Current Estimated Lifecycle Contract Value:	\$16,000.00
3	Current Obligated Funds:	\$5,000.00

- 1. Original Estimated Lifecycle Contract Value
- 2. Current Estimated Lifecycle Contract Value
- 3. Current Obligated Funds

3.2.5 Terms & Conditions

TERMS & CONDITIONS			
1	Name	2	Description
		3	Date
1	Service Contract Act	Notes	May 24, 2017
2	Economic and MOnetary Union (EMU) Compliance	Notes	May 31, 2017

- 1. Name
- 2. Description
- 3. Date

3.2.6 History & Contract Mods

3.2.6.1 History

HISTORY			
1	Date	2	Last Modified By
		3	Description
1	May 24, 2017	Brait Lee	Notes
2	May 25, 2017	Justin Clark	Notes

- 1. Date
- 2. Last Modified By
- 3. Description

3.2.6.2 Show Cause/ Cure Notice

SHOW CAUSE / CURE NOTICE			
1	Show Cause / Cure Notice:	NO	2
			Show Cause / Cure Notice Date:
3	Actions:	Initial	May 31, 2017

- 1. Show Cause / Cure Notice
- 2. Show Cause / Cure Notice Date
- 3. Actions

3.2.6.3 Contract Mods

CONTRACT MODS	
#	Name 1
1	876 5/24/2017 2
2	876 5/24/2017

- 1. Name - Which contains list of contract mods
- 2. If user click on any name, then user will get the detail

3.2.7 Orders

3.2.7.1 List

ORDERS			
#	Name 1	Type 2	Effective Date 3
1	22151	Firm Fixed with EPA	May 31, 2017
2	125698	Cost Plus Incentive	Jun 15, 2017

- 1. Orders Name
- 2. Type
- 3. Effective Date

3.2.7.2 Details

DETAILS			
1 Order Name	22151	2 Scope	Center Outsourcing
3 Order Type	Firm Fixed With EPA	4 Effective Date	May 31, 2017
5 Pop From	May 24, 2017	6 Pop To	Jun 14, 2017
7 Proposal Date	May 25, 2017	8 Resp Center	Scotiabank
9 Customer	Michel		
10 Description	Notes		

- 1. Orders Name
- 2. Scope
- 3. Order Type
- 4. Effective Date
- 5. Pop From
- 6. Pop To
- 7. Proposal date
- 8. Resp Center
- 9. Customer
- 10. Description

3.2.7.3 Financials

FINANCIALS			
1 Fixed Price Cumulative	\$10,000.00	2 Cost Cumulative	\$5,000.00
3 Fee Cumulative	\$1,000.00	4 Total Cumulative	\$16,000.00
5 Obligated Amount	\$5,000.00		
Limit of Funds			
6 Amount	\$100,000.00	7 Notification	Jun 14, 2017
8 Percentage (%)	50		

- 1. Fixed Price Cumulative
- 2. Cost Cumulative
- 3. fee Cumulative
- 4. Total Cumulative
- 5. Obligated Amount
- 6. Limit of Funds Amount
- 7. Limit of Funds Notification
- 8. Limit of Funds Percentage

3.2.7.4 Decentralized Order

DECENTRALIZED ORDER		
1 Payment Office	Federal	
2 Contract Administrator	Andrew Flintop	
3 Contract Admin Backup	Thomson Brett	

- 1. Payment Office
- 2. Contract Administrator
- 3. Contract Admin Backup

3.2.7.5 Contracting Officer

CONTRACTING OFFICER	
#	Name 1
1	Federal
2	Michel Clark

- 1. Name of Contracting Officer

3.2.7.6 Account Manager

ACCOUNT MANAGER	
#	Name 1
1	Michel Clark
2	Andrew Flintop

- 1. Name of Account Manager

3.2.7.7 Security

SECURITY	
1	<input checked="" type="checkbox"/> Required
2 Security Requirement Notes	Notes

- 1. Required
- 2. Security Requirement Notes

3.2.7.8 Modifications

MODIFICATIONS		
#	Name 1	Effective Date 2
1	3452352	Jun 30, 2017

- 1. Name
- 2. Effective Date

3.2.7.9 Modification Details

Modification - 3452352 of 22151 9			
DETAILS			
1 Name	3452352	2 Scope	Certification And
3 Order Type	Cost Sharing	4 Change Type	Bilateral
5 Pop From	Jun 5, 2017	6 Pop To	Jun 6, 2017
7 Proposal Date	May 31, 2017	8 Effective Date	Jun 30, 2017

- 1. Orders Name
- 2. Scope
- 3. Order Type
- 4. Change Type
- 5. Pop From
- 6. Pop To
- 7. Proposal date
- 8. Effective Date
- 9. Back to list

3.2.7.9.1 Modification Financials

FINANCIALS		
Field 1	Amount 2	Adjustment 3
Fixed Price	\$10,000.00	Plus
Cost	\$5,000.00	Plus
Fee	\$1,000.00	Plus
Obligated	\$5,000.00	Plus

- 1. Fields
- 2. Amount
- 3. Adjustment

3.2.7.9.2 Modifications Changes Made

CHANGES MADE	
1	Add/Change Funding Data
2	Administrative Change
3	Change PoP

- 1. Add/ Change Funding Data
- 2. Administrative Change
- 3. Change Pop

3.2.8 Documents

DOCUMENTS FOLDERS				
1	Funds	Legal	New Folder 2	

DOCUMENTS				
1 Name	2 Size	3 Type	4 Time	5 Date
Affiliations	49kb	png	7:11 PM	May 24, 2017
user-guide	1311kb	docx	7:11 PM	May 24, 2017
user-guide	2309kb	pages	7:10 PM	May 24, 2017

- 1. Folder
- 2. New Folder

- 1. Name
- 2. Size
- 3. Type
- 4. Time
- 5. Date

3.3 Downloads

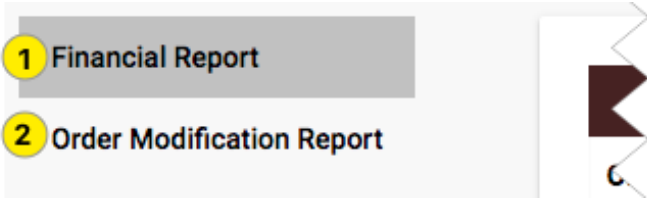
3.3.1 Program Details

Program - State Children's Insurance				
General Information				
Program Number :	103483		Phase:	Reopen
Summary Information				
RPF #:	6545-5456		Letter Contract No#:	2999-5454
Prime Contract #:	464-5445		Contract Id #:	566-8787
Role	Subcontractor		Sub Contract #:	6656-545
Contract Types				
SNo.	Contract Type			
1	Firm Fixed Incentive			
Place Of Performances				
SNo.	Place			
1	Washington			
Award Basis				
Award Basis	Multiple	If task/delivery orders then competition is		Discretionary
Service Offerings				

3.3.2 Order Details

Order Name - 1398				
Details				
Order Type :	Cost Sharing		Scope :	Program management
Pop From :	Apr 26, 2017		Pop To :	Apr 27, 2017
Effective Date :	Apr 26, 2017		Resp Center :	test
Proposal Date :	Apr 19, 2017		Customer :	Michel Clark
Description :	Used for testing			
Financial				
Fixed Price Cumulative :	\$22,545,655.00		Cost Cumulative :	(\$4,454,567.00)
Fee Cumulative :	\$456,456,787.00		Total Cumulative :	\$474,547,875.00
Obligated Amount :	(\$44,545,678.00)			
Limits Of Funds				
Amount :	\$45,000.00		Notification :	Apr 27, 2017
Percentage(%) :	44			

4 Reports



- 1. Financial report
- 2. Order Modification Report

4.1 Financial Report

Step 1

FINANCIAL REPORT

1

Original Estimated Lifecycle Contract Value

Greater than:100\$Less than:5000\$

2

Current Estimated Lifecycle Contract Value

Greater than:500\$Less than:10000\$

3

Current Obligated Funds

Greater than:500\$Less than:6000\$

4

SubmitReset

- 1. Original Estimated Lifecycle Contract Value
- 2. Current Estimated Lifecycle Contract Value
- 3. Current Obligated Funds
- 4. Submit
- 5. Reset

Step 2

5ResetExport

FINANCIAL REPORT

	Greater than	Less than
1Original Estimated Lifecycle Contract Value	\$100.00	\$50,000.00
Current Estimated Lifecycle Contract Value	\$100.00	\$10,000.00
Current Obligated Funds	\$100.00	\$10,000.00

#	Program Name2	Estimated Life Contract Value3		Current Obligated Funds4
		Original	Current	
1	Domestic Programme	\$5,000.00	\$5,400.00	\$1,000.00

- 1. Original Estimated Lifecycle Contract Value
- 2. Program Name
- 3. Estimated Lifecycle Contract Value
- 4. Current Obligated Funds
- 5. Reset
- 6. Export

4.2 Order Modification Report

Step 1

ORDER MODIFICATION REPORT

1

Program

Broadband Delivery

Order

#	2Name	
1	22151	<input type="checkbox"/> 3
2	125698	<input type="checkbox"/>

« Previous1Next »

4

SubmitReset

5

- 1. Program
- 2. Order Names
- 3. Check box
- 4. Submit
- 5. Reset

Step 2

ORDER MODIFICATION REPORT

1

Program:

Broadband Delivery

Prime Contract Number:

OoD-2345

Award Date:

May 24, 2017

Maximum Term Start Date:

May 25, 2017

Maximum Term End Date:

May 31, 2017

2

Order: 22151

3

Order Mod #	Order Type	Effective Date	Pop From	Pop To	Obligated Amount	Fixed Price Amount	Cost Amount	Fee Amount	Total Amount
3452352	Cost Sharing	Jun 30, 2017	Jun 5, 2017	Jun 6, 2017	\$5,000.00	\$10,000.00	\$5,000.00	\$1,000.00	\$16,000.00

- 1. Program
- 2. Order no.
- 3. Order modification Fields

5 Listings

5.1 Advance Filter Options

- 1. Phase
- 2. Contract Type
- 3. Subcontract
- 4. Prime Contract
- 5. Program Number
- 6. Contract Id
- 7. RFP#

5.2 Program Phases

- | | | |
|----------------------------|----------------------|------------------------|
| 1. Active | 10. Error | 19. Processed |
| 2. Approved | 11. Inactive | 20. Proposal |
| 3. Approved (Pending) | 12. Locked | 21. Re-Open |
| 4. Cancelled | 13. Lost | 22. Rejected |
| 5. Cancelled (Pending) | 14. Not Submitted | 23. rejected (Pending) |
| 6. Close | 15. Open With IT | 24. Reopen |
| 7. Close - Out | 16. Open-OLD | 25. Research Pending |
| 8. Closed | 17. Pending Approval | 26. Submitted |
| 9. Contract Administration | 18. Pre-Proposal | |

5.3 Contract Types in a Program

- | | | |
|----------------------|---------------------------|--------------------------|
| 1. Time and Material | 7. Fixed Price | 13. Cost reimbursable |
| 2. Level of efforts | 8. Level of efforts | 14. cost plus incentive |
| 3. Letter Contract | 9. Firm Fixed with EPA | 15. Cost plus Fixed fees |
| 4. Labour hours | 10. Firm Fixed Price | 16. Cost plus Award fees |
| 5. IDIQ | 11. Firm fixed Incentives | |
| 6. Fixed Unit Price | 12. Cost sharing | |

5.4 Service Offerings in a Program

- | | | |
|------------------------------------|---|----------------------------|
| 1. Applications Development & Mgt | 8. E Communities | 14. Midrange |
| 2. Applications Maintenance | 9. Enterprise Customer Management | 15. Procurement |
| 3. Asset Mgt and Maintenance | 10. Health Care Finance Administration (HCFA) | 16. Project Support |
| 4. Business Continuity | 11. Help Desk | 17. Telecommunications |
| 5. Claims or Settlement Processing | 12. Internet Solutions & Applications | 18. Training and Education |
| 6. Consulting | 13. Mainframe | |
| 7. Desktop/Client Server | | |

5.5 Corporate CAGE Codes

- 1. 05HD8
- 2. 1U305
- 3. 0CVK8
- 4. 24612
- 5. 00MK8
- 6. TBD
- 7. 1D6O3
- 8. 4TJT0
- 9. 39500000

5.6 Corporate Locations

- 1. 5400 Legacy Drive, Plano, TX
- 2. 13600 EDS Drive, Herndon, VA
- 3. 225 Grandview Ave, Camp Hill, PA
- 4. 1600 North Beauregard Street, Alexandria, VA
- 5. 7900 Westpark Dr, T-600, McLean, VA
- 6. Falls Church, VA
- 7. 4646 Needmore Rd, P.O. Box 24593, Dayton, OH 45424
- 8. SafeGuard Services
- 9. NHIC

5.7 Affiliation Types

- | | | |
|---------------------|---------------------|---------------------|
| 1. Default | 7. is a cross clai | 13. is subpoena for |
| 2. is a third part | 8. is a master agr | 14. is a cross refe |
| 3. is an addendum | 9. is a master cas | 15. is an order und |
| 4. is a counter cl | 10. is a related cl | 16. is related to |
| 5. is a consolidate | 11. is a related is | |
| 6. is consolidated | 12. is the same iss | |

5.8 Contact Types

- 1. Awarding agency
- 2. Govt. POC
- 3. Contractor
- 4. Payment Office

5.9 Terms and Conditions

- | | | |
|--|--|--|
| 1. Products | 31. SEI/CCM Applicability | 58. FOIA Copies Required |
| 2. Financial | 32. ISO 9000 Applicability | 59. Show Cause Provision |
| 3. Performance | 33. Warranty Provisions | 60. Cure Notice Provision |
| 4. Security | 34. Cancellation Provisions | 61. Other (Key Issues) |
| 5. Corp. Risk | 35. Liquidated Damages | 62. Truth in Negotiations Act (TINA) |
| 6. Key Issues | 36. Government Property | 63. Cost Sharing (Identify Terms of Arrangement) |
| 7. Other | 37. Engineering Changes/Value Engineering Changes | 64. Level of Effort (Identify Limitations) |
| 8. Unusual Terms/Conditions | 38. Other (Performance) | 65. Overtime Restrictions (FAR 52.222-2) |
| 9. Subcontracting | 39. Security Clearances | 66. Restrictions or Special Regts For Subcontracts |
| 10. Key Personnel | 40. DD 254 | 67. Other Special Provisions/Limitations |
| 11. Service Contract Act | 41. Non-Publicity | 68. Restrictions on Subcontracting |
| 12. No Hire/No Solicitation Clause | 42. Other (Security) | 69. Notification and/or Consent Requirements |
| 13. Other (Labor) | 43. System Development With Fixed Or Capped Pricing | 70. Subcontracting Plan Required |
| 14. Buy American Act/Trade Agreement Act | 44. Customer With Credit Risk | 71. Subcontracting Plan Not Required |
| 15. New Materials Clause | 45. Contractual Financial Performance Penalties | 72. List of Subcontractors |
| 16. Discounted Products/Technology Refreshments | 46. Payment Terms > 45 Days After The Month of Service | 73. Organizational Conflict of Interest Potential |
| 17. Special Test Equipment Required | 47. Pricing Adjustments Using Benchmarks, etc. | 74. TINA-FAR 52.215-10 |
| 18. Customer Paying For Development of Product(s) | 48. Most Favored Customer Provisions | 75. TINA-FAR 52.215-11 |
| 19. EDS Retains Ownership of Products | 49. Non-competition or Other Exclusivity Provisions | 76. TINA-FAR 52.215-12 |
| 20. Other (Products) | 50. Economic and Monetary Union (EMU) Compliance | 77. TINA-FAR 52.215-13 |
| 21. Cost or Pricing Data Required | 51. Year 2000 Compliance | 78. Labor |
| 22. Defective Pricing Clause | 52. Costing Based On Non-Std Infrastructure Charges | 79. Key Personnel |
| 23. Caps On Indirect Rates | 53. Media Release Restrictions | 80. Service Contract Act |
| 24. FCCOM Allowed | 54. Rights in Technical Data/Computer SW | 81. No Hire/No Solicitation Clause |
| 25. Economic Price Adjustment Clause | 55. Incorporation of Sections K, L and/or M | 82. Other (Labor) |
| 26. FAR Penalty Clause (52.242-3) | 56. Commercial Terms and Conditions | 83. CAS Clauses FAR 52.230-5 |
| 27. Precontract or Cost Allowable Restrictions | 57. Corporate Agreements Applicable | 84. CAS Clauses FAR 52.230-4 |
| 28. Costs Specifically Unallowable By Contract Terms | | 85. CAS Clauses FAR 52.230-6 |
| 29. Profit or Fee Provisions In The Contract | | 86. CAS Clauses FAR 52.230-1 |
| 30. CAS Clauses (FARs 52.230-1 thru 52.230-6) | | 87. CAS Clauses FAR 52.230-2 |
| | | 88. CAS Clauses FAR 52.230-3 |

5.10 Order Scope

- | | | |
|--|---------------------------------------|--|
| 1. TBD | 14. Consulting services | 27. Intel |
| 2. Certification and Deployment Procedures | 15. Center outsourcing | 28. Intranet/Internet design and/or management |
| 3. Year 2000 efforts | 16. Site surveys and/or design | 29. Hardware/Software |
| 4. Product Delivery | 17. Network management | 30. Data processing |
| 5. Telecommunication | 18. Personnel systems | 31. Distance Learning |
| 6. Cable installation | 19. Seat Management | 32. Warranty and maintenance |
| 7. Program/facilities modernization | 20. Integrated Data Environment (IDE) | 33. Training |
| 8. Infrastructure Services | 21. Software | 34. Intranet/Internet/Web design and/or management |
| 9. Installation | 22. Facilities management | 35. Program management |
| 10. Logistics | 23. Emergency Management | 36. Call center/help desk |
| 11. Loan processing/management systems | 24. Outsourcing | 37. Software development |
| 12. Information Assurance | 25. Systems engineering | |
| 13. Hardware | 26. Medical information systems | |

5.11 Order Type

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|------------------------|---------------------------------|-------------------------|
| 1. Fixed Unit Price | 6. Firm Fixed Price | 11. Firm Fixed with EPA |
| 2. Cost Plus Incentive | 7. Cost Plus Fixed Fee | 12. Cost Plus Award Fee |
| 3. Level of Effort | 8. Fixed Price, Level-Of-Effort | 13. Cost Sharing |
| 4. Time and Materials | 9. Letter Contract | 14. IDIQ |
| 5. Cost Reimbursable | 10. Firm Fixed Incentive | 15. Labor Hour |