

# Sunny Patel

Richmond Hill, Ontario, Canada



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## Summary

Honors Computer Science student with fundamental knowledge of software design, development, and a programming skillset.

- Proficient in C++
- Proficient in Python

## Experience



### Process Operator

The Estée Lauder Companies Inc.

Jul 2022 - Sep 2022 (3 months)

- Assembly, inspection, labelling and packaging of cosmetics components and WIP
- Responsible for ensuring the production line runs smoothly when manufacturing cosmetic products
- Responsible for boxing and shipping synthesized products, working on the production line
- Mechanically Inclined and the ability to Troubleshoot or identify any concerns/issues/challenges that occur on the machines
- Supply components and mass to machine operations with automatic feeding



### Junior System Administrator

Privcurity Consulting Corporation

Jul 2021 - Aug 2021 (2 months)

- Provided technical support to users for applications and operating systems.
- Helped install, manage and maintain applications and operating systems.
- Liaised with vendors and other IT personnel for problem resolution.
- Monitored and investigated the running of systems to ensure efficiency and discover issues.



### Cashier

No Frills

Jun 2020 - Mar 2021 (10 months)

- Primary role is to assist customers in the in-store check-out process
- Call the Produce, Dairy, and Meat departments for price check inquiries
- Bagging groceries for customers on lane
- Collect coupons, manage item voids in the inventory stock, manage customer payment methods, and give the appropriate change
- Assist in grocery refund transactions and customer returns



### Tech Sales Associate

Staples Canada

Sep 2020 - Feb 2021 (6 months)

- Assisting customers and making sure they are satisfied with their purchase // answering inquiries.

- Provided in-home support for PC, Mac, and Linux troubleshooting (setup/installation of software, hardware repairs/maintenance).
- SKU P.O shipment barcodes and receive products, stock them on the floor.
- Maintaining computerized sales records for inventory control (using AS400).
- Conduct sales transactions through Internet-based electronic commerce.

## Education



### **Ontario Tech University**

Bachelor of Science - BSc, Computer Science

Sep 2022 - Apr 2026



### **Richmond Hill High School (Ontario)**

High School Diploma

Sep 2018 - Jun 2022

## Licenses & Certifications



**WHMIS (Worker Health and Safety)** - Ontario Government | Gouvernement de l'Ontario



**Programming in C++ Certification** - StudySection

609315

## Skills

C++ • IT Operations • Python (Programming Language) • Microsoft Word • Microsoft Excel • Microsoft PowerPoint • Microsoft Azure • Cybersecurity • Adobe Acrobat • Linux

## Honors & Awards

**Ontario Scholar Award / Grade 12 (2022)** - Richmond Hill High School

Jun 2021

4.0 GPA (mid 90's)

**GLB-2 Certification (Highest Level Certificate)** - UCMAS Mental Math School

2016

A Grand Level B certificate issued to me during the completion of my UCMAS Advanced Program