

Wire — Cloud, Infrastructure & AI Platform

Company Name: Wire

Industry: Cloud Computing, Web Infrastructure, and AI Services

Founded: 2024

Headquarters: India

Support Email: sunodmongia2003@outlook.com

Support Phone: +91-800-555-0199

Office Hours: 10:00 AM – 7:00 PM IST (Monday to Saturday)

Enterprise Emergency Support: 24×7

About Wire

Wire is a modern cloud infrastructure and AI services provider built for startups, developers, and growing businesses.

We deliver reliable hosting, secure storage, and production-ready AI APIs so companies can build, deploy, and scale without managing complex infrastructure.

Our platform focuses on three things:

- Performance
- Security
- Simplicity

If you can build it, Wire gives you the infrastructure to run it.

Core Services

1. Web Hosting

Wire offers high-performance cloud hosting designed for modern web applications.

Supported technologies:

- Django
- Node.js

Every hosting plan includes:

- Free SSL certificates
- Daily automated backups
- 99.9% uptime guarantee
- Optimized cloud servers

Hosting Plans

PLAN	PRICE	BEST FOR
FREE	₹0	Free
STARTER	₹2,499	Small Businesses
PROFESSIONAL	₹6,999	Startups
ENTERPRISE	₹19,999	Unicorns

2. Cloud Storage

Wire provides secure object storage for applications, backups, and media files.

Features:

- Encrypted at rest and in transit
- S3-compatible APIs
- Highly scalable and durable

Common use cases:

- File hosting
- Image & video storage
- Database backups
- Application assets

Pricing: ₹5 per GB per month

You only pay for what you use.

3. AI APIs

Wire provides developer-friendly AI APIs to power real-world applications.

Available services:

- Text generation
- Chatbots
- Embeddings
- Document processing

These APIs are used for:

- Customer support bots
- Search engines
- Knowledge bases
- AI assistants

Access methods:

- Python SDK
- REST API

All APIs are rate-limited to ensure fair usage and platform stability.

Billing & Payments

Wire supports flexible and transparent billing.

- Monthly and yearly plans available
- Payment methods:
 - UPI
 - Debit cards
 - Credit cards
 - Net banking

Invoices are automatically emailed after every successful payment

Refund Policy

We stand behind our services.

- Full refunds are available within 7 days of purchase
- Refunds are issued to the original payment method
- Processing time: 5–7 business days
- After 7 days, refunds are only provided if there is a verified service failure

Account & Security

Security is not optional.

Wire provides:

- Two-factor authentication (2FA)
- Encrypted passwords
- API key management with regeneration support

Users are responsible for keeping:

- Account credentials
- API keys
- Access tokens

Compromised credentials are not Wire's liability.

Support & Troubleshooting

We provide fast and technical support.

- Email: support@wiretech.com
- Response time: 2–4 hours during office hours
- Technical issues receive priority handling
- Ticket escalation available for urgent problems

Enterprise customers get 24/7 emergency support.

Service Limitations & Fair Use

To keep the platform stable and secure:

- Free trial accounts have limited storage and API usage
- Spam, abuse, and illegal content are strictly prohibited
- Accounts violating the terms may be suspended or terminated

We do not tolerate misuse of infrastructure.

Contact

If your question is not covered above, contact:

sunodmongia2003@outlook.com

You'll get a real response — not automated nonsense