

# Wire — Cloud, Infrastructure & AI Platform

- Company Name: Wire
- Industry: Cloud Computing, Web Infrastructure, and AI Services
- Founded: 2024
- Headquarters: India
- Support Email: [sunodmongia2003@outlook.com](mailto:sunodmongia2003@outlook.com)
- Support Phone: +91-800-555-0199
- Office Hours: 10:00 AM – 7:00 PM IST (Monday to Saturday)
- Enterprise Emergency Support: 24x7

## About Wire

Wire is a modern cloud infrastructure and AI services provider built for startups, developers, and growing businesses.

We deliver reliable hosting, secure storage, and production-ready AI APIs so companies can build, deploy, and scale without managing complex infrastructure.

Our platform focuses on three things:

- Performance
- Security
- Simplicity

If you can build it, Wire gives you the infrastructure to run it.

## Core Services

### 1. Web Hosting

Wire offers high-performance cloud hosting designed for modern web applications.

Supported technologies:

- Django
- Node.js

Every hosting plan includes:

- Free SSL certificates
- Daily automated backups
- 99.9% uptime guarantee
- Optimized cloud servers

## Plans

### 1. Free

For individuals testing the platform

**₹0**

- 1 user
- 1GB storage
- Basic support

### 2. Starter

Small teams & early-stage startups

**₹1,999**

- 5 users
- 10GB storage
- Email support
- Basic integrations

### 3. Professional

Growing companies

**₹3,999**

- 25 users
- 1TB storage
- Priority support
- Advanced analytics
- AI APIs

### 4. Enterprise

Large organizations

**₹9,999**

- Unlimited users
- 10TB storage
- Dedicated support
- Custom AI & APIs
- SLA & onboarding

## **2. Cloud Storage**

Wire provides secure object storage for applications, backups, and media files.

### Features:

- Encrypted at rest and in transit
- S3-compatible APIs
- Highly scalable and durable

### Common use cases:

- File hosting
- Image & video storage
- Database backups

You only pay for what you use.

## **3. AI APIs**

Wire provides developer-friendly AI APIs to power real-world applications.

### Available services:

- Text generation
- Chatbots
- Embeddings
- Document processing

### These APIs are used for:

- Customer support bots
- Search engines
- Knowledge bases
- AI assistants

### Access methods:

- Python SDK
- REST API

All APIs are rate-limited to ensure fair usage and platform stability.

## **Billing & Payments**

Wire supports flexible and transparent billing.

- Monthly and yearly plans available
- Payment methods:
  - UPI
  - Debit cards
  - Credit cards
  - Net banking

Invoices are automatically emailed after every successful payment

## **Refund Policy**

We stand behind our services.

- Full refunds are available within 7 days of purchase
- Refunds are issued to the original payment method
- Processing time: 5–7 business days
- After 7 days, refunds are only provided if there is a verified service failure

## **Account & Security**

Security is not optional.

Wire provides:

- Two-factor authentication (2FA)
- Encrypted passwords
- API key management with regeneration support

Users are responsible for keeping:

- Account credentials
- API keys
- Access tokens

Compromised credentials are not Wire's liability.

## **Support & Troubleshooting**

We provide fast and technical support.

- Email: support@wiretech.com
- Response time: 2–4 hours during office hours

- Technical issues receive priority handling
- Ticket escalation available for urgent problems

Enterprise customers get 24/7 emergency support.

## **Service Limitations & Fair Use**

To keep the platform stable and secure:

- Free trial accounts have limited storage and API usage
- Spam, abuse, and illegal content are strictly prohibited
- Accounts violating the terms may be suspended or terminated

We do not tolerate misuse of infrastructure.

## **Contact**

If your question is not covered above, contact:

[sunodmongia2003@outlook.com](mailto:sunodmongia2003@outlook.com)

You'll get a real response — not automated nonsense.