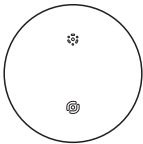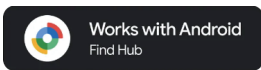# Wireless tag Manual

Important Tip:
Google has officially rebranded its **"Find My Device"** service to **"Find Hub"**. On some Android devices or in the Google Play Store, the service may still appear as **"Find My Device."** You can download **"Google Find Hub"** or **"Google Find My Device"** from the Google Store, regardless of the displayed name, the functionality remains the same, and you can add and use this tracker as normal.

Works with Android
Find Hub

Product Overview

Wireless tag is a smart tracker device that uses Google's Find Hub network, paired with the "Find hub" app on Android devices, to quickly and securely locate your personal items on Google Maps. All location information remains private, and even Google cannot access it.

Google's Find Hub network requires location services and Bluetooth to be turned on. Requires cell service or internet connection, Works on AndroidTM 9+ on select devices [devices or phones] and in certain countries for age-eligible users.

1.Log in Google Find Hub APP

1.Go to Google Play and search for "Google Find Hub"
2.Install the app or click to 'Update'.
3.Hit 'Open' or click on the Find Hub app icon on your phone home page.
4.Log in to the Find Hub page with your Google account.
• You might want to select the checkbox that says "Don't ask again'.
• If you have more than one account, your item will link to the primary account setup on your phone.
5.You might be asked to allow some permissions. Review the terms and continue.

2.Power on

Power On: Hold the circular dot on the device's power button for 3 seconds, and when you hear a ring-ring chime, it indicates that the device has been powered on. (Refer to the diagram)

Speaker grille
Power button

3.Connect to Find Hub app

3.1 Make sure your phone's Bluetooth is ON and you are connected to the Internet.
3.2 Bring your tag close to your phone and wait for the pop-up to show Wireless tag, on the pop up bottom sheet, hit 'Connect'. Read and accept the prompts to complete the pairing.

4. Product introduction

4.1 Nearby Finding

4.1.1You're sometimes closer to your lost item than you may think. If you know that it's somewhere in the house, Find Hub will indicate its signal strength so you can narrow down its location.
4.1.2 If your device is within wireless signal range , select your device in the "Find Hub" app and tap "Play Sound" to locate your device. Once found, tap "Stop Sound" to silence the device.
4.1.3 Google Assistant on your Google Home or Pixel Watch is here to help. Try prompts such as, "Hey Google, find my wallet" or "Hey Google, find my keys" to quickly find your things.

4.2 A community for finding

For the moments when you're really far away from an item, the Find Hub network is here to help. Android devices all over the world - like tablets, phones, and laptops - will work together to support you in finding that tablet you left on an airplane, two layovers ago.

4.3 Enable Lost Mode

When your item is lost, select the device in the "Google Find Hub" app and tap "Mark as lost". You will receive a notification when location becomes available. You can leave your contact information for the finder of your item to contact you.

4.4 Location Sharing

Select the device in the "Find Hub" app, then tap "Share Device". After the accessory owner confirms sharing - the accessory will be visible on the list in Find Hub app. Both accounts will see the location updates and may ring the device locally.

4.5 Unknown tracker alerts

Your safety comes first. Find Hub is built to deter unwanted tracking. If your Android phone notices an unfamiliar device moving with you, you'll receive a notification.
View the unknown device on a map, ring it to find it by sound, or get further help.

4.6 Privacy

Your location data is end-to-end encrypted, meaning that Google can never view or access it. Only you can see where your items have been and currently are. With the Find Hub app, Google does not use nor share your data. The information you share about yourself and your devices remains confidential.

5. Battery and Lanyard replacement

5.1 Insert the shell opening with a shell opening tool.
5.2 Rotate the shell opening tool 90 degrees to open the shell.
5.3 Use your fingernails at the small gap on the side of your Item Locater to carefully open the case.
5.4 Replace the battery with a new CR2032 battery 3V. (Positive pole with the text upward).

❶ Insert the opening tool
❷ Rotate the opening tool 90 degrees to open the case

CR2032
3V
❸ Positive pole with the text upward
❹ Close the case (Graphic for reference)

❶ Open the shell as diagrammatic sketch.(No need to fully open the entire shell)
❷ Put the lanyard into column, then close the cover.

6. Button function

5.1Power on (Find my function is on).
Press and hold the function button for 3 seconds to power it on. A "ring-ring" chime will indicate that the device is turned on.
If the product is not linked with your Google account, it will be closed within 10 minutes automatically. You need to trigger the find my function again to continue pairing.
5.2 Power off (Find my function is off).
Hold the function button for three seconds then **release it...** you will hear two beeps indicating it is powered off.
Remark:
1.If you press it for less than 3 seconds or more than 5 seconds, The device won't shut down).
2.Setting a shutdown timer are designed to prevent accidental shutdowns, ensuring the device can continue to locate effectively
5.3 Restore factory settings
Press the function button two times, you can hear one beep, then press the function button four times rapidly and then hold it a fifth time until you hear a ring-ring chime, now the device is reset.**.**

FAQ

Can't Connect My Device With Google's Find Hub App
The following action is recommended:
Method 1.Restart your phone's Bluetooth and cellular network.
Restart your phone's Bluetooth and cellular network, shut down and restart the device, then wait for the pop-up to show **"Wireless tag".**
Method 2. Reset your device.
Reset your device, shut down and restart the device. Then wait for the pop-up to show **"Wireless tag".**
Method 3. Please restart your phone and try again.
Please restart your phone, shut down and restart the device, then wait for the pop-up to show **"Wireless tag".**
Method 4. Update your phone's software.
Step 1.Access phone settings and find "System"
Step 2. Find Software updates and open "System update", then check for update.
Step 3. Update your phone's system to newest system.
Method 5. Find your phone's Google service to connect the device.
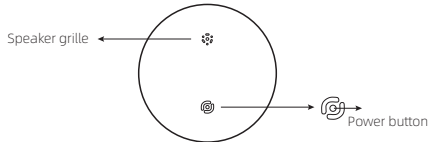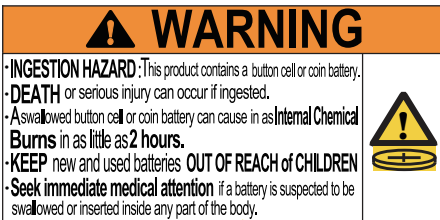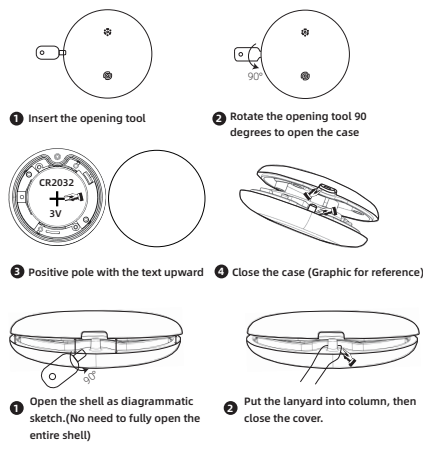Step 1.Access phone settings and find "Google service&perferences".
Step 2. Access"Google service&perferences" and find "All services".
Step 3. Access"All services" and find "Connected devices &Sharing".

Step 4. Access"Devices" and find "Available devices nearby". If you can see "Wireless tag", click the "wireless tag",then wait for the pop-up to show **"Wireless tag".**
Step 5. If you can not see "Wireless tag", you need shut down and restart the device, until you see the "Wireless tag". Or reset your device, shut down and restart the device, until you see the "Wireless tag". Then click the "wireless tag",then wait for the pop-up to show **"Wireless tag" and tab it to connect.**

Once linked to a Google account, the device becomes inaccessible to other users.
When your item is nearby, you can remove item in the app, it should make a ring-ring chime indicating it is removed successfully, then the item can be used by other people .
When your item is out of the range of your phone's connection, and your Locator is removed from Find My app, the device can't be used by other people. you need reset your locator, then it can be used by other people.

WARNING

1. Remove and Immediately recycle or dispose of used batteries according to local regulations and keep away from children.

Do NOT dispose of batteries in household trash or incinerate.
2.Even used batteries may cause severe injury or death.
3.Call a local poison control center for treatment information.
4. Non-rechargeable batteries are not to be recharged.
5. Do not force discharge, recharge, disassemble, heat above 50ºC/122ºF or incinerate.
6.Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.6. The compatible battery type is CR2032.
7. The nominal battery voltage: DC 3V
8. Ensure the batteries are installed correctly according to polarity(+ and -). 9. Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
10. Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
11. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries,and keep them away from children.

Battery type: CR2032. Battery voltage: 3V.
Keep in original package until ready to use;
Immediately dispose of used batteries and keep away from children.
Do NOT dispose of batteries in household trash.

⚠ **WARNING**

·**INGESTION HAZARD :**This product contains a button cell or coin battery.
·**DEATH** or serious injury can occur if ingested.
·A swallowed button cell or coin battery can cause in as **Internal Chemical Burns** in as little as **2 hours.**
·**KEEP** new and used batteries **OUT OF REACH of CHILDREN**
·**Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device,pursuant to part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates,uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
−Reorient or relocate the receiving antenna.
−Increase the separation between the equipment and receiver.

−Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
−Consult the dealer or an experienced radio/TV technician for help.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment .The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

FC CE RoHS UKCA
Made in China