

Jyothsna Chundu

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Career Objective:

- Improve software quality, meet customer expectations and reduce defects by supporting proven software quality practices and implementing practical and effective process improvement methods.

Work Experience:

Currently working as **Associate Consultant in Cap Gemini Technology Services India Ltd.** in Bangalore from June 2017 to till date.

Professional Summary:

- ✓ A qualified QA professional with **around 7 years** of experience on Software Testing (Functional) and Mobile Application Testing
- ✓ Worked on **Mobile testing domain M1 portal** project
- ✓ Used **Browser stack** for **Mobile testing** for testing **various devices and browsers**
- ✓ Tested the functionality on various mobile devices such as **Samsung, Apple phones** using Browser stack using different browsers(**Firefox, safari and IE**)
- ✓ Performed compatibility tests for various web browsers like **IE, Firefox, safari, chrome**
- ✓ Experience in **Site core testing**
- ✓ Worked on **Experience Editor**
- ✓ Experience in arranging **site core components (layout, Rendering, Templates etc.)**
- ✓ Hands on Experience in **creating physical page with templates**
- ✓ Used site core custom form module to create form and test it
- ✓ Hands on experience in **content editing and publishing**
- ✓ Exposure to different SDLC models like **Waterfall, V-Model, Iterative** and **Agile scrum**.
- ✓ Worked on Test management tool – **HP Quality Center ALM, Team Foundation Server-(TFS), Customer Information system**
- ✓ Involved in various phases of STLC like Requirement Analysis, **Test Designing, Test Execution, Defect Tracking and Reporting.**
- ✓ Good working knowledge of software testing processes and methodologies in all phases of testing such as Functional, System Integration, Regression and User acceptance testing
- ✓ Experience in preparing **Test Metrics**.

- ✓ Expertise in preparing Test scenarios, Test cases using various Test design techniques.
- ✓ Executed test cases for test levels **like smoke Testing, Functional Testing, Usability testing.**

Education Profile:

- B.TECH (EEE) from JNTU University, Anantapur in the Year of 2011.

Xerox Business Services India Pvt.Ltd-from Dec 2013 to June 2017

Employment History: Capgemini Bangalore – from June 2017 to till date

Technical Skills:

- ✓ Manual Test Skills : Smoke Testing, Functional Testing, Regression Testing
: Database Testing, System Integration Testing, Site core testing
- ✓ Test management Tools : Quality Center ALM 11.0
: Team Foundation Server - (TFS)
: Customer Information System - (CIS)
: Test rail, Browser stack
- ✓ Defect Tracking Tools : Quality Center ALM, JIRA

Project Details:

Project 1:

Project Title : M1 portal corporate

Client : Singapore

Management Tool : JIRA

Description: M1 Limited (henceforth referred to as M1) is a Service Provider in Singapore providing Mobile Services (postpaid and prepaid), Fiber Broadband and Digital Voice Services. M1 has embarked on a digital transformation journey with a strategic initiative to deliver a revamped self-service channel based on the Site core Content Management System platform for their consumer and corporate customers. This project will result in a new user experience for the customer with optimized response times and improved usability and different states and behavior, includes business processes,

Responsibilities:

- ✓ To understand the business requirements and prepare test scenarios.
- ✓ Convert the test scenarios into test cases.
- ✓ Updating the test cases as per the review comments.
- ✓ Executing the test cases for smoke, Functional and regression testing.
- ✓ Tracking the test results and sharing the Execution reports across all the stakeholders.
- ✓ Tracking and managing the defects in JIRA
- ✓ Involved in Bug Tracking and defect reporting.

- ✓ Worked on **Experience Editor** to test the **site core components (layout, Rendering, Templates etc.)**
- ✓ Worked on Content editor(**content editing and publishing**)
- ✓ Involved in sending weekly status report and monthly status report

Project 2:

Project Title : Online BOC

Client : EM (Linear Logic Systems, USA)

Environment : Java, HTML 5, Oracle

Tools used : **HP Quality center**

Description:

The product app. BuyOnClick is well facilitated with consumer guide for online shoppers. It is a shopping directory that lists only well designed secure online shops and stores. It offer links to dozens of websites providing a wide range of services, and Its goal is to be one of the top-rated and most-visited shopping directory sites on the web. Records are maintained so we can send you details of promotions or services, in which you may be interested. When examining a site for inclusion into the BuyOnClick directory we look for: Online ordering and security of credit card payment transactions, Delivery prices and information that is clearly displayed, a wide range of products, Good design, making the site quick to load and easy to use etc.

Responsibilities:

- ✓ To understand the business requirements and prepare test scenarios.
- ✓ Convert the test scenarios into test cases.
- ✓ Updating the test cases as per the review comments.
- ✓ Executing the test cases for smoke, Functional and regression testing.
- ✓ Tracking the test results and sharing the Execution reports across all the stakeholders.
- ✓ Tracking and managing the defects in QC
- ✓ Attending the status calls and preparing MOMs.

Project 3:

Project Title : **BOA Lock Box**

Client : US

Environment : .Net, SQL server

Management Tool : TFS, CIS

Description: Bank sends claim files to Print and Mail. Two type of Files are sent by client as HVL

And Non-HVL, received files are validated against the data and merged based on the content of the file, merged files are splitted to small files based on the total impressions and finally redirect to different print centers. The process is monitored by using a web based application CIS.

Responsibilities:

- ✓ Understanding the requirements provided by the client.
- ✓ Involving in identifying the testable requirements and preparing the test cases
- ✓ Designing and executing the test cases to validate the application
- ✓ Achieved various Black Box Testing Methodologies like Functional Testing, Usability Testing , Retesting, Regression testing
- ✓ Involved in Bug Tracking and defect reporting.
- ✓ Involved in sending weekly status report and monthly status report