# **Mercy Doan**

# mercy.doan@queensu.ca | linkedin.com/in/merd/ | github.com/sunyshore

## Education

## Queen's University, Bachelor of Computing (Honors)

Sep. 2020 - Apr. 2024

Specialization in Computing/Mathematics, focus in Data Analytics/Statistics (3x Dean's Honor List)

Kingston, ON

Areas of Study: Data Analysis, Artificial Intelligence, Machine Learning, Databases, Data Structures, Algorithms

## **Technical Skills**

Behavioral: Organization, Communication, Creativity, Initiative, Logistics, HR/Management, Education Programming Languages: Python, Java, Javascript (React, Node.js), CSS, HTML, MATLAB, R, Bash, C, SQL, PHP Frameworks/Technologies: Anaconda, Git/GitHub, Figma, Jest, Jira, Playwright, Supabase, WordPress Libraries: Pandas, NumPy, HuggingFace, SciKitLearn, TensorFlow, Keras, PyTorch, Bootstrap, Formik/Yup

# **Projects**

#### **YouTube Creator** | Audio, Video, Channel Management

2016 - present

- Edited audio and video for YouTube, gaining 200+ subscribers and 100k total views over 30+ videos
- Managed YouTube content such as scheduling, copyright, video components, visibility, channel organization, etc.

#### **Social Media Marketer** | *Instagram*, *Facebook*, *Twitter*

2014 - present

- Ran multiple social media handles on various platforms, achieving 4k+ followers on some accounts
- · Increased visibility and engagement for tutoring companies, university clubs, and personal projects
- Met posting deadlines and discussed new marketing initiatives with supervisors after ideation

# Experience

# **NLP Director of Design**

May 2022 - Present

QMIND (Queen's University Artificial Intelligence Club)

Kingston, ON

- Guided 5 project managers to build NLP projects through leadership and reflection workshops
- Educated students on using GitHub, machine learning libraries, and NLP techniques such as statistical models, Ensemble methods, deep learning, LSTMs, Transformers, supervised/unsupervised regression/classification, etc.

#### **Vice-President of Operations**

May 2021 - Present

COMPSA (Queen's Computing Students' Association)

Kingston, ON

- Led a team of 50+ students to support and enhance the undergraduate Computing student body's experience in Academics, Equity, Events, Marketing, Professional Development, Year Representation, and Tech Support
- Created new initiatives to boost student engagement, develop an internal foundation of long term goals/plans, and advocate for student issues (understaffing, academic assistance, equitable policies, financial transparency, etc.)

#### **Co-President of Operations**

Mar. 2022 - Present

QLANG (Queen's Languages and Linguistics Club)

Kingston, ON

- · Founded the first Languages and Linguistics Club at Queen's University and curated educational material
- Led 4 directors to organize weekly workshops for 60+ members, covering 35+ major European/Asian languages

## **Cybersecurity Researcher**

May 2022 - Sep. 2022

Google ExploreCSR

Kingston, ON

- Analyzed and applied research papers on autonomous vehicle security, software development life cycles, vulnerability detection, and machine learning techniques used in cybersecurity
- Proposed new ways to improve an autonomous vehicle software security and development method by using regression and deep learning to prioritize vulnerability metrics

## **Computing and Math Teaching Assistant**

Sep. 2021 - May 2023

Queen's School of Computing, Queen's Mathematics and Statistics Department

Kingston, ON

• Provided office hours and feedback on math, Python, Java assignments for 50+ undergraduate students on a weekly basis, and debugged code with concepts such as recursion, machine learning basics, regex, OOP, etc.