

Defect Report

BUG - 001

Defect Title

Cash on Delivery is enabled/available when In-Store Pickup is selected.

Description

When the user selects In-Store Pickup, the Cash on Delivery payment option remains available. COD should not be allowed for in-store pickup.

Module

- Checkout-Payment

Steps to Reproduce

1. Go to Checkout
2. Select In-Store Pickup
3. Go to the payment method section
4. Observe Cash on Delivery

Expected Result

- COD should be disabled or hidden.

Actual Result

- The COD is visible and selectable.

Test Case Reference

- TC-024

Environment

- Browser: Chrome

Severity

Medium

Priority

Medium

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Checkout

1 Billing Address
2 Shipping Address

In-Store Pickup
Pick up your items at the store (put your store address here)

[Back](#) [Continue](#)

3 Shipping Method
4 Payment Method

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Checkout

1 Billing Address
2 Shipping Address
3 Shipping Method
4 Payment Method

COD still enabled and can be chosen

 Cash On Delivery (COD) (7.00)

BUG - 002

Defect Title

"Add to Cart" button is not available for items marked as In-Stock.

Description

The Add to Cart button is hidden even when the product is marked as In-Stock, preventing the user from adding the item to the cart.

Module

- Product Catalog

Steps to Reproduce

5. Navigate to the Product Catalog
6. Open a product that is marked as In-Stock. Eg, Books -> Fiction EX
7. Locate the Add to Cart button.

Expected Result

- The "Add to Cart" button should be enabled when the item is in stock.
- The user should be able to add the item to the cart when the item is in stock.

Actual Result

- The Add to Cart button is not present
- The user cannot add the item to the cart, even though the product is marked as In Stock.

Test Case Reference

- TC-007

Environment

- Browser: Chrome

Severity

High

Priority

High

The screenshot shows a product page for 'Fiction EX'. At the top, there's a navigation bar with categories: BOOKS, COMPUTERS, ELECTRONICS, APPAREL & SHOES, DIGITAL DOWNLOADS, JEWELRY, and GIFT CARDS. Below the navigation is a sidebar with 'CATEGORIES' (Books, Computers, Electronics, Apparel & Shoes, Digital downloads, Jewelry, Gift Cards) and 'MANUFACTURERS' (Tricentis). The main content area shows a teal book titled 'FICTION' on a pink surface. The product details include: 'Fiction EX', 'Bestselling fiction', 'Availability: In stock' (highlighted with a red box), a 4-star rating, 396 reviews, and a price of \$24.00 (old price was \$35.00). A quantity selector shows 'Qty: 1'. The 'Add to the cart' button is highlighted with a red box and a red arrow points to it. Below the button are 'Add to wishlist' and 'Email a friend' buttons.

BUG - 003

Defect Title:

The error message is not displayed when invalid input is entered in the new shipping address form.

Description:

The Shipping address form doesn't display validation error messages when the user enters invalid data.

The system accepts the invalid data and allows the user to proceed to the next step.

Module

- Checkout

Steps to Reproduce

1. Navigate to checkout.
2. Choose New Address from the drop-down under shipping address
3. Fill in the required fields with invalid data.

First Name: 12345

Last Name: 98765

City: 908765

Zip / Postal Code: abcdef

Phone Number: lkjhg

4. Click continue

Expected Result

- Error messages should be displayed for invalid inputs.
- The user should not be allowed to proceed until valid data is entered
- Validation error messages should inform of the correct input format.

Actual Result

- No error messages are displayed.
- The user is allowed to proceed to the next step without providing valid shipping information.

Test Case Reference

- TC-019

Environment

- Browser: Chrome

Severity

High

Priority

High

Checkout

The screenshot shows the 'Shipping Address' section of a checkout form. The form includes fields for First name, Last name, Email, Company, Country, State / province, City, Address 1, Address 2, Zip / postal code, Phone number, and Fax number. The 'Address 1' field contains '12345 100 oak street'. The 'Zip / postal code' field contains 'luhbgr'. The 'Phone number' field contains 'abcdef'. Red arrows point to the 'Last name', 'Email', 'Country' dropdown, 'Address 1', 'Zip / postal code', and 'Phone number' fields, indicating they contain invalid data. Below the form, a message reads 'No validation error messages are displayed for invalid inputs'.

① Billing Address
② Shipping Address

Select a shipping address from your address book or enter a new address.
New Address

First name: 12345
Last name: 76543
Email: baabaa@gmail.com
Company:
Country: Antarctica
State / province: Other (Non US)
City: 123456
Address 1: 100 oak street
Address 2:
Zip / postal code: luhbgfr
Phone number: abcdef
Fax number:

No validation error messages are displayed for invalid inputs

In-Store Pickup
Pick up your items at the store (put your store address here)

Back Continue

3 Shipping Method

BUG- 004

Defect Title:

In-Store Pickup option does not display the pickup address or location details.

Description:

When In-Store Pickup is selected during checkout, no store address or pickup location details are displayed. The UI only shows placeholder text, so the user do not have the complete information to pick up the order.

Module

- Checkout – Shipping Address

Steps to Reproduce

1. Navigate to the Checkout page
2. Proceed to the Shipping Address step
3. Select the In-Store Pickup option

Expected Result

- Store pickup address or location details should be displayed to the user

Actual Result

- No store address or pickup location is displayed

Environment

- Browser: Chrome

Severity

Medium

Priority

Medium

The screenshot shows a checkout interface with a navigation bar at the top containing links for Books, Computers, Electronics, Apparel & Shoes, Digital Downloads, Jewelry, and Gift Cards. The main area is titled 'Checkout' and displays the second step, 'Shipping Address'. Within this step, there is a section for 'In-Store Pickup' which includes a checked checkbox labeled 'In-Store Pickup' and a placeholder text field below it stating 'Pick up your items at the store (put your store address here)'. This entire section is highlighted with a red rectangular box. At the bottom of the step, there are 'Back' and 'Continue' buttons. Below the step, there are links for 'Shipping Method' and 'Payment Method'.

BUG - 005

Defect Title:

"Add-to-cart" button is not hidden for the items marked as out-of-stock

Description:

Add-to-cart button is enabled for the products which are out-of-stock, allowing users to see an action that should not be available for unavailable items.

Module

- Product Catalog

Steps to Reproduce

1. Navigate to the Product Catalog
2. Open a product that is marked as Out-Of-Stock.
3. Observe the "add to cart" button

Expected Result

- The "Add to Cart" button should be hidden when the item is out of stock.
- User should not be able to initiate a purchase for unavailable products

Actual Result

- The Add to Cart button is visible even though the item is marked as out of stock

Test Case Reference

- TC-008

Environment

- Browser: Chrome

Severity

Medium

Priority

Medium

The screenshot shows a product page for a "Genuine Leather Handbag with Cell Phone Holder & Many Pockets". The page includes a navigation bar with links to Books, Computers, Electronics, Apparel & Shoes, Digital Downloads, Jewelry, and Gift Cards. A sidebar lists Categories like Books, Computers, Electronics, Apparel & Shoes, Digital downloads, Jewelry, and Gift Cards. Another sidebar lists Manufacturers like Tricentis. A newsletter sign-up form is also present. The main content area shows a brown leather handbag with multiple pockets and a shoulder strap. The product title is "Genuine Leather Handbag with Cell Phone Holder & Many Pockets". Below it is a smaller text "Classic Leather Handbag". A red box highlights the status "Availability: Out of stock". The price is listed as "35.00". A green "Add to cart" button is also highlighted with a red box. Below the price, there's a quantity selector set to "Qty: 1" and a "Add to cart" button. At the bottom, there are links for "Email a friend" and "Add to compare list".

BUG - 006

Defect Title:

The error message is not displayed when invalid input is entered in the new billing address form.

Description:

The Billing address form doesn't display validation error messages when the user enters invalid data.

The system accepts the invalid data and allows the user to proceed to the next step.

Module

- Checkout

Steps to Reproduce

1. Navigate to checkout.
2. Choose New Address from the drop-down under billing address
3. Fill in the required fields with invalid data.

First Name: 12345

Last Name: 98765

City: 908765

Zip / Postal Code: abcdef

Phone Number: lkjhgf

4. Click continue

Expected Result

- Error messages should be displayed for invalid inputs.
- The user should not be allowed to proceed until valid data is entered
- Validation error messages should inform of the correct format.

Actual Result

- No error messages are displayed.
- The user is allowed to proceed to the next step without providing valid billing information.

Test Case Reference

- TC-015

Environment

- Browser: Chrome

Severity

High

Priority

High

The screenshot shows a 'Billing Address' form with various fields filled with invalid data. Red arrows point to several fields: First name, Last name, City, Zip / postal code, and Phone number. A red box highlights the 'Continue' button. To the right of the form, a red message box displays the text 'No validation error displayed for invalid inputs'.

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Checkout

Billing Address

Select a billing address from your address book or enter a new address.
New Address

First name: 12345
Last name: 98765
Email: baabaa@gmail.com
Company:
Country: United States
State / province: AA (Armed Forces Americas)
City: 908765
Address 1: 1110 Reno street
Address 2:
Zip / postal code: abcdef
Phone number: lkjhgf
Fax number:

No validation error displayed for invalid inputs

Continue

2 Shipping Address
3 Shipping Method