

Defect Report

BUG - 001

Defect Title

Cash on Delivery is enabled/available when In-Store Pickup is selected.

Description

When the user selects In-Store Pickup, the Cash on Delivery payment option remains available. COD should not be allowed for in-store pickup.

Module

- Checkout-Payment

Steps to Reproduce

1. Go to Checkout
2. Select In-Store Pickup
3. Go to the payment method section
4. Observe Cash on Delivery

Expected Result

- COD should be disabled or hidden.

Actual Result

- The COD is visible and selectable.

Test Case Reference

- TC-024

Environment

- Browser: Chrome

Severity

Medium

Priority

Medium

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Checkout

1 Billing Address

2 Shipping Address

☒ In-Store Pickup

Pick up your items at the store (put your store address here)

[Back](#)

Continue

3 Shipping Method

4 Payment Method

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Checkout

1 Billing Address

2 Shipping Address

3 Shipping Method

4 Payment Method

 Cash On Delivery (COD) (7.00)

COD still enabled and can be chosen

BUG - 002

Defect Title

"Add to Cart" button is not available for items marked as In-Stock.

Description

The Add to Cart button is hidden even when the product is marked as In-Stock, preventing the user from adding the item to the cart.

Module

- Product Catalog

Steps to Reproduce

5. Navigate to the Product Catalog
6. Open a product that is marked as In-Stock. Eg, Books -> Fiction EX
7. Locate the Add to Cart button.

Expected Result

- The "Add to Cart" button should be enabled when the item is in stock.
- The user should be able to add the item to the cart when the item is in stock.

Actual Result

- The Add to Cart button is not present
- The user cannot add the item to the cart, even though the product is marked as In Stock.

Test Case Reference

- TC-007

Environment

- Browser: Chrome

Severity

High

Priority

High



BUG - 003

Defect Title:

The error message is not displayed when invalid input is entered in the new shipping address form.

Description:

The Shipping address form doesn't display validation error messages when the user enters invalid data. The system accepts the invalid data and allows the user to proceed to the next step.

Module

- Checkout

Steps to Reproduce

1. Navigate to checkout.
2. Choose New Address from the drop-down under shipping address
3. Fill in the required fields with invalid data.
First Name: 12345
Last Name: 98765
City: 908765
Zip / Postal Code: abcdef
Phone Number: lkjhg
4. Click continue

Expected Result

- Error messages should be displayed for invalid inputs.
- The user should not be allowed to proceed until valid data is entered
- Validation error messages should inform of the correct input format.

Actual Result

- No error messages are displayed.
- The user is allowed to proceed to the next step without providing valid shipping information.

Test Case Reference

- TC-019

Environment

- Browser: Chrome

Severity

High

Priority

High

Checkout

1 Billing Address

2 Shipping Address

Select a shipping address from your address book or enter a new address.

New Address

First name: 12345 *

Last name: 76543 *

Email: baabaa@gmail.com *

Company: *

Country: Antarctica *

State / province: Other (Non US) *

City: 123456 *

Address 1: 100 oak street *

Address 2: *

Zip / postal code: luhbgfr *

Phone number: abcdef *

Fax number: *

No validation error messages are displayed for invalid inputs

☐ In-Store Pickup

Pick up your items at the store (put your store address here)

Back

Continue

3 Shipping Method

BUG- 004

Defect Title:

In-Store Pickup option does not display the pickup address or location details.

Description:

When In-Store Pickup is selected during checkout, no store address or pickup location details are displayed. The UI only shows placeholder text, so the user do not have the complete information to pick up the order.

Module

- Checkout – Shipping Address

Steps to Reproduce

1. Navigate to the Checkout page
2. Proceed to the Shipping Address step
3. Select the In-Store Pickup option

Expected Result

- Store pickup address or location details should be displayed to the user

Actual Result

- No store address or pickup location is displayed

Environment

- Browser: Chrome

Severity

Medium

Priority

Medium

The screenshot shows a checkout page with a dark navigation bar at the top containing links: BOOKS | COMPUTERS | ELECTRONICS | APPAREL & SHOES | DIGITAL DOWNLOADS | JEWELRY | GIFT CARDS. Below the navigation bar, the page title is "Checkout". The checkout process is divided into four steps: 1 Billing Address, 2 Shipping Address (highlighted in yellow), 3 Shipping Method, and 4 Payment Method. In the "Shipping Address" step, the "In-Store Pickup" option is selected with a checked checkbox. Below this, there is a placeholder text: "Pick up your items at the store (put your store address here)". A red rectangular box highlights the "In-Store Pickup" option and the placeholder text. At the bottom of the "Shipping Address" section, there are two buttons: "Back" (with a left arrow) and "Continue".

BUG - 005

Defect Title:

“Add-to-cart” button is not hidden for the items marked as out-of-stock

Description:

Add-to-cart button is enabled for the products which are out-of-stock, allowing users to see an action that should not be available for unavailable items.

Module

- Product Catalog

Steps to Reproduce

1. Navigate to the Product Catalog
2. Open a product that is marked as Out-Of-Stock.
3. Observe the “add to cart” button

Expected Result

- The "Add to Cart" button should be hidden when the item is out of stock.
- User should not be able to initiate a purchase for unavailable products

Actual Result

- The Add to Cart button is visible even though the item is marked as out of stock

Test Case Reference

- TC-008

Environment

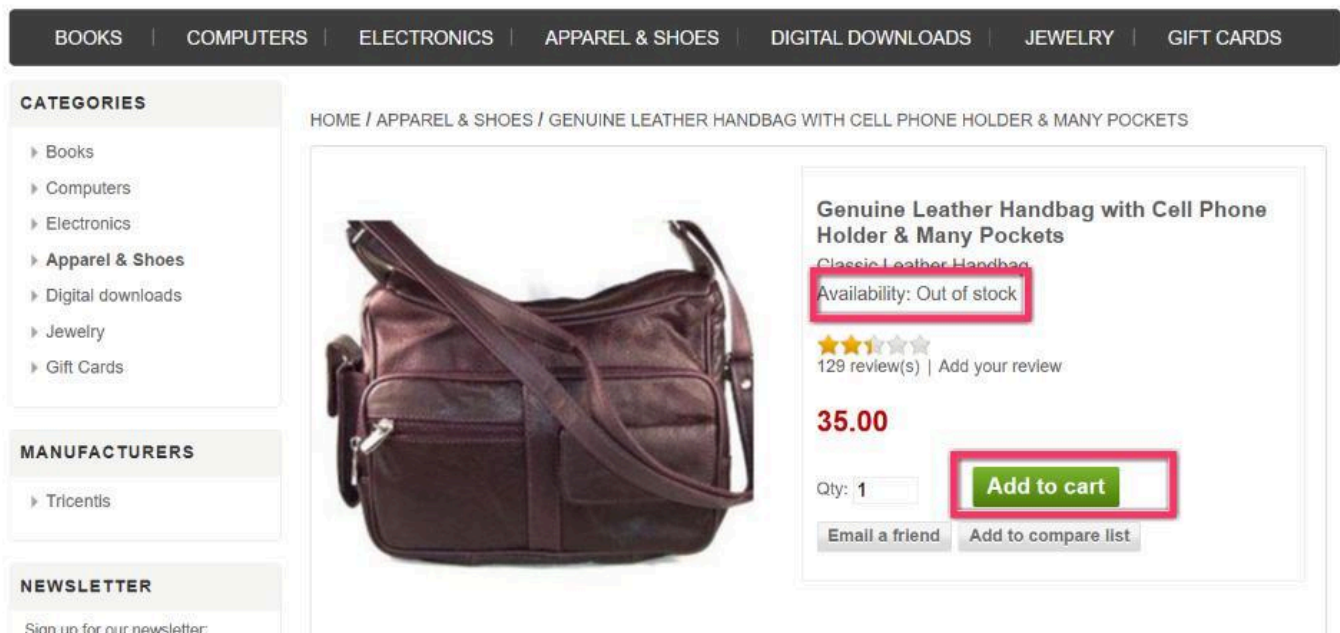
- Browser: Chrome

Severity

Medium

Priority

Medium



BUG - 006

Defect Title:

The error message is not displayed when invalid input is entered in the new billing address form.

Description:

The Billing address form doesn't display validation error messages when the user enters invalid data. The system accepts the invalid data and allows the user to proceed to the next step.

Module

- Checkout

Steps to Reproduce

1. Navigate to checkout.
2. Choose New Address from the drop-down under billing address
3. Fill in the required fields with invalid data.

First Name: 12345

Last Name: 98765

City: 908765

Zip / Postal Code: abcdef

Phone Number: lkjhgf

4. Click continue

Expected Result

- Error messages should be displayed for invalid inputs.
- The user should not be allowed to proceed until valid data is entered
- Validation error messages should inform of the correct format.

Actual Result

- No error messages are displayed.
- The user is allowed to proceed to the next step without providing valid billing information.

Test Case Reference

- TC-015

Environment

- Browser: Chrome

Severity

High

Priority

High

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Checkout

1 Billing Address

Select a billing address from your address book or enter a new address.

New Address

First name: 12345

Last name: 98765

Email: baabaa@gmail.com

Company:

Country: United States

State / province: AA (Armed Forces Americas)

City: 908765

Address 1: 1110 Reno street

Address 2:

Zip / postal code: abcdef

Phone number: lkjhgf

Fax number:

No validation error displayed for invalid inputs

Continue

2 Shipping Address

3 Shipping Method