



Supartiningsih

IT and Network Engineer

📍 Surabaya City, Indonesia

I am Nining. I have been working since 2001 in the IT support and network operations field. Doing day to day IT operations, troubleshooting, setting and configuring network devices, designing, making some websites and simple applications are something fun for me. Currently, I am learning about Python programming.

I can work well with the whole team and am able to work independently. I am an independent, creative, hard worker and learner.

I am available anytime, ready to be relocated and willing to be placed anywhere.

📧 **email:** nining.networkengineer@gmail.com **whatsapp:** [+62811530053](https://wa.me/62811530053)

Technical Skills

- | | |
|--|------------------|
| • Routing, Switching, TCP/IP, LAN, WAN | • MySQL |
| • VoIP & PBX Systems | • PHP, HTML, CSS |
| • FTTX Network, Broadband Technology | • Python |
| • Windows, MacOS | • Graphic Design |

Work Experience

Network Delivery Engineer • PT NAP Info Lintas Nusa (Matrix) • Full Time

June 2021 - Present



- Responsible for installing, maintaining and administrating fiber optic cable, configuring network devices and delivering internet services to clients. Having good knowledge of the FTTH concept.
- Mapping of the homepass and DPFO coverage using Google earth and other map apps.
- Conduct network quality and doing PoC (proof of concept) tests before launching an internet product onto the market.

Independent Consultant • PT Oriflame Indonesia • Freelancer

September 2016 - June 2021



- Leading direct sales teams of cosmetic and personal care product companies through online marketing. Creating an interactive landing page website as a marketing tool for the team.
- Leading more than 100 people in the direct sales group and making online marketing strategies to achieve the group marketing target of at least 70 million rupiah every month.
- Achieve a minimum sales target of 140 million per month for two years and become the #12 Top Leader of Balikpapan in 2019 and 2020.

Data Communication Core Network Engineer • PT Telkomsel • Full Time

October 2010 - February 2015



- Responsible for administrating, configuring and troubleshooting Cisco network devices.
- Administrating firewall access for employees and third parties on CheckPoint devices.
- Internal complaint handling using a remedy ticketing system to solve problems according to SLA targets.

IT Regional Operation Engineer • PT Telkomsel • Full Time

September 2001 - October 2010



- Responsible for administrating, maintaining and troubleshooting all infrastructure devices in the regional office. Including network devices, PABX and local servers.
- Planning the concept of LAN, WAN, Wireless Access Point, VoIP and extension telephone line (PBX) in the region office area.
- Application support troubleshooting for internal departments (sales, HRIS, finance)
- Responsible for troubleshooting computer software and hardware problems.
- Administrating regional Active Directory servers (Novell Netware).
- Creating local web tools for finance, HR & General Affairs.
- Setting and configuring PABX and creating web-based tools for generating password and extension numbers.
- Internal complaint handling using a remedy ticketing system to solve problems according to SLA targets.

Internet Helpdesk • PT IndosatM2 • Apprenticeship

July 2001 - September 2001



- Responsible for customer complaint handling through the telephone and email.

Education



STMIK STIKOM Balikpapan

2008 - 2017

Bachelors Degree

Majoring in Information Technology, Computer Science



SMK Telkom Malang (Telkom School)

1998 - 2001

Senior High School

Majoring in Electronics & Informatics

Soft Skills

- Leadership
- Direct selling skill
- Digital marketing
- Video editing

Languages

- Indonesian — Native
- English

Course & Certificate

- CCNA 200 - 301 course *by IDN.id*
- Cisco Internetwork Troubleshooting (CIT) *by Cisco*, Certificate Number: 6205022333
- Interconnecting Cisco Network Devices (ICND) *by Cisco*, Certificate Number: 6205022045
- Unix System Administration *by Sisindokom*
- Introduction to Oracle8i: SQL and PL/SQL *by Oracle*
- HTML & CSS Fundamental Course *by Progate*

- Information Security Management System ISO 17799 & ISO 27001 Implementer *by ERESHA*

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