**A person wearing a red shirt

Description automatically generated with low confidence Frederick D. Thomas, Jr.**

*Veteran | Minister | Developer | Engineer | Administrator*

Location: Pierce County, Washington 98338 (Able to Relocate, Travel, and Work Remotely)

Mobile: [+1 (919) 525-0548](mailto:+1%20(919)%20525-0548) LinkedIn: <https://www.linkedin.com/in/discoverfrederickthomas/>

Calendly: <https://calendly.com/supercodingninja> GitHub: <https://github.com/supercodingninja>

Email: [SuperCodingNinja@outlook.com](mailto:SuperCodingNinja@outlook.com) Portfolio: <https://frederickthomas-inreactjs.herokuapp.com/>

**Summary**

Decorated war **Veteran**, with 25 years of various work experiences. A certified developer (2021); and a strong professional, who enjoys solving problems; focuses on responsive design, with a penchant for building valuable relationships in a high-demand and stressful environment. Defined as a computer-savvy and an observer of new trends and technologies, with an aptitude to apply critical thinking towards future case scenarios and profitability.

**Technical Skills**

***Languages & Supersets***: CSS3 (Proficient), Handlebars, HTML5 (Proficient), JavaScript (Proficient), JSX (Proficient), Markdown (Proficient), **PowerShell**, Pug (Jade, Ltd.), Python (Ltd.), SASS, **Shell**, SCSS, TypeScript, TSX (Proficient)

***Frameworks & Libraries****:* Bootstrap, express, jQuery, JSON Parsing Libraries, ReactJS

***Content Delivery Network***: Cloudfare (Proficient), Azure (Ltd.), AWS CloudFront (Ltd.)

***Tools***: Adobe Creative Cloud, bcrypt, chart.js, Figma, git, JWT Authentication, MongoDB, MongoJS, Mongoose, Mutler, MySQL, NodeJS, Postman, Travis CI, webpack

***Version Controls***: GitHub, GitLab, Heroku

***Team Apps***: ClickUp, Google Teams, Microsoft Teams, Slack, Skype, Smartsheet, Zoom

***Integrated Development Environments & Editors***: Atom, CodePen, Repl, Visual Studio, Visual Studio Code, and some familiarity with CLI (Microsoft, Mac OS, and Unbuntu)

***Operating Systems***: Android, IOS, Google Chrome, Mac, Ubuntu, Windows

***Browsers***: Edge, Chrome, Explorer, Mozilla, Opera, Netscape

***Office Apps***: Microsoft Office Suites, Google Docs, Apache OpenOffice, Kingsoft Office

***Customer Relationship Management***: Salesforce, Sage, Smartsheet, Oracle

**Recent Projects**

***Joia***“eCommerce website for local art” *Lead Contributor (137 Commits), Team of Five*

*App*: <https://joia.herokuapp.com/> *Code*: <https://github.com/supercodingninja/Joia>

*Role*: Authentication/JWT, Client and Server Rendering, Repository Management, Project Manager

*Techstack*: MongoDB, Express, ReactJS, Node, React-Router, JWT, Typescript (TSX), bcrypt, Multer, Mongoose, HTML5, CSS3, JavaScript, Markdown, Figma, ClickUp, Zoom, Google Meet, Slack, GitHub, Heroku

***NASA Search Engine*** *“*Generates results based on query.*” Lead Contributor (44 Commits), Team of Five*

*App*: <https://am-white.github.io/Nasa-Search-Engine/> *Code*: <https://github.com/Am-White/Nasa-Search-Engine>

*Role*: Functionality, Version Control Specialist (I get the git: I often fixed all issues)

*Techstack*: HTML5, CSS3, JavaScript, Markdown, Zoom, Slack, GitHub, AJAX, Two (2) NASA API's,  Wikipedia API

**Work Experience**

**Backyard Products, LLC**

*Team Tester, Administrative Assistant, Warehouse Clerk June 2021 to Present, Washington State*

* Data entry and data management within the sales database, and CRM
* Liaison to Clients, Clientele, Contractors, Corporate, and Public Walk-In Traffic
* Administrative functions such as email, filing, processing sales and inventory documents
* Dispatching, scheduling, create calendar appointments and tasks, monitor/determine workflow projection
* Assist with inventory schedules, adjustments, and tracking (TQM, and Lean Thinking)
* Assist with various Procurement Responsibilities in Sourcing, Purchasing, and Payment Stages
  + Create service appointments & determine/issue payments
  + Update Territory Manager on SOQ (Suggested Order Quantity) needs
  + Request/Order parts, paint, supplies, and other items not processed through the SOQ
  + Follow-Up All Service Appointments (work orders, installation teardowns, new installations, etc.)
  + Receive, Inspect, and Facilitate all RMA and RMT
  + Helped achieved multiple records broken, leading to being the **#1 Branch Nationally** (originally 30th, and 13th in profitability), and decreased work orders to 10% of workflow
* Mobile Applications Tester (test mobile version of team’s desktop applications)

**Protective and Guard Services (Private Security, Various Affiliates)**

*Independent Contractor, Special Response Officer, GSOC, Security, Administrator 2014 to 2021, Washington State*

* Learn and Assisted with Inspections & Walk-Throughs, and the Facilitator’s Procurement Process (Mobilization)
* Entrusted to Train/Instruct Public, Contractors, Officers, Management, Client, and Clientele (several thousand)
* Front Desk Liaison, Administrator, and Client/Clientele Customer Service Representative (Face of the Company)
* Highly proficient with negotiating, de-escalation tactics, and security systems (including state of the art security software, badge modification and access control, alarm monitoring, electronic remote access control, and CCTV)

**Xerox Services-Affiliated Computer Services**

*Customer Service Representative/Tier 1 Technical Support 04/2014 to 10/2014, Washington State*

* Provided first-level contact and problem resolution for customers with hardware, software, and applications problems (Over 3,000 calls per month)
* Resolved user-reported problems using available tools, procedures & policies for handling the support cases
* Performed top-of-the-level of expected benchmarks (surveys, response times, issue resolutions, etc.)
* Provided accurate and timely logging of problems and resolution for problems in the specified database(s)
* Acted as a liaison between customers and external support staff to assure accurate problem interpretation, while working in a fast-paced environment
* Maintained communications with customers during their problem resolution process

**United States Marine Corps**

*Non-Commissioned Officer in Charge/Acting Platoon Sergeant Active Duty 2001-2005, Classified*

* Planned and conducted the routine unit operations, within the policies established, by my senior officers, and within the scope of my Command/Operation Billets (Several Billets, Various Procurement Roles)
* Acted as a liaison between civilians, subordinates, peers, and superior officers (several thousand)
* Helped Pioneered Surgical Shock-Trauma Platoons (SSTP) and Forward Resuscitative Surgery System (**Awarded the Navy Achievement Medal**); Cross-trained in several military occupations to complete the mission

**Education**

***University of Washington Professional and Continuing Education*** *Seattle, Washington* (*Online)*

Certificate Full-Stack Web Development (MongoDB, Express, ReactJS, Node) March 29, 2021

***New Testament Christian Seminary*** *Graham, Washington*

Certificate of Religion June 10, 2011, Certificate of Fellowship 2012

***DeVry University*** *Federal Way, Washington*

Sophomore, Major: Network Communications and Management, BS 2009 to 2011

**Honors and Awards**

***United States Marine Corps Decorations*** *2001 to 2005*

Rifle Marksmanship Badge; Navy and Marine Corp Achievement Medal; Marine Corps Good Conduct Medal (w/2 Stars); Iraq Campaign Medal; Humanitarian Service Medal; Global War on Terrorism Service Medal; Sea Service Deployment Ribbon (w/2 Stars); Global War on Terrorism Expeditionary Medal (Iraq); National Defense Service Medal; Navy Meritorious Unit Commendation; Navy Unit Commendation; Presidential Unit Citation-Navy; Meritorious Mast (x3); Letter of Commendation; Certificate of Commendation; Certificate of Appreciation; and Letter of Appreciation

***AlliedBarton*** *November 2015*

Employee of The Month, Recognized in Regional & National Company Bulletins for Saving Lives during Disaster

***Security Industry Specialists, Inc.*** *2016*

Awarded Secretary Of Defense Coin by The United States 25th Secretary of Defense: The Honorable Ashton B. Carter, DPhil; and Awarded SIS Company Coin by Operations Division; Multiple Public Recognition throughout Client Portfolio