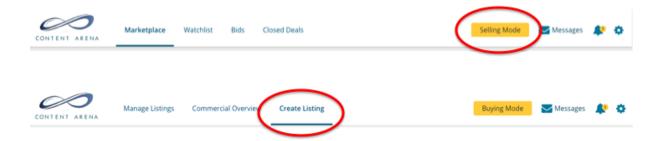


# **Manual**

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# 1. Offer content / Create content listings

1.1. Enter the Selling Mode and select Create Listing.



1.2. Select the event for which you want to create a listing by searching for a competition name or country. Choose "Enter content manually" if you cannot find your competition.

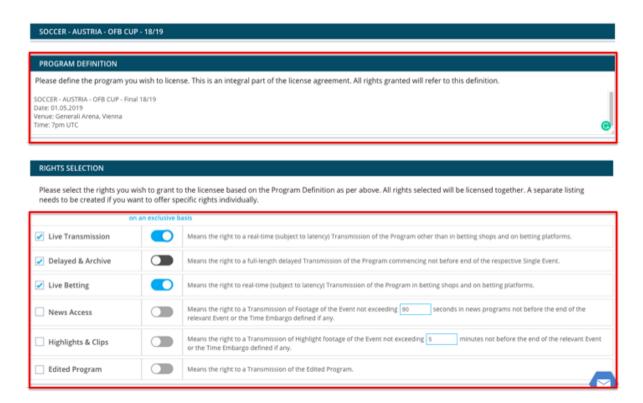


1.3. Complete missing event details such as season(s) and if applicable fixtures. Provide further information about your event description as requested.

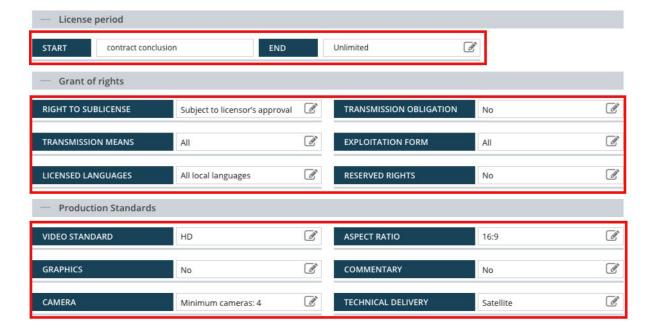
#### **Event Details** Please fill in the fields below. In case no competition was selected from the database the fields "Country/Category" and "Competition" are optional. COUNTRY/CATEGORY Austria COMPETITION OFB Cup SEASON OFB Cup 18/19 DURATION 20.07.2018 02.05.2019 FROM TO Click here if you want to offer specific events/fixtures Add season Click here if your content covers multiple seasons



1.4. Proceed to step 2. Provide a detailed definition of the Program that will be used as basis for the license agreement. Select the rights you wish to grant.

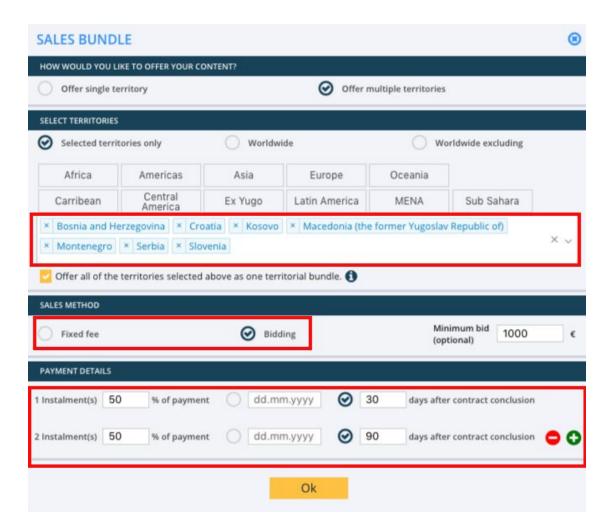


1.5. Proceed to step 3. Configure the Rights and Production Details. You can add additional explanations for all criteria. Such explanations will be shown on the marketplace to potential buyers as well as in the license agreement.

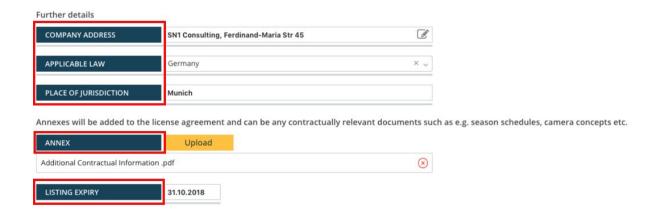




1.6. Configure the commercial details of your listing by creating Territorial Bundles. Select the territories for which you want to offer the content and define the pricing.

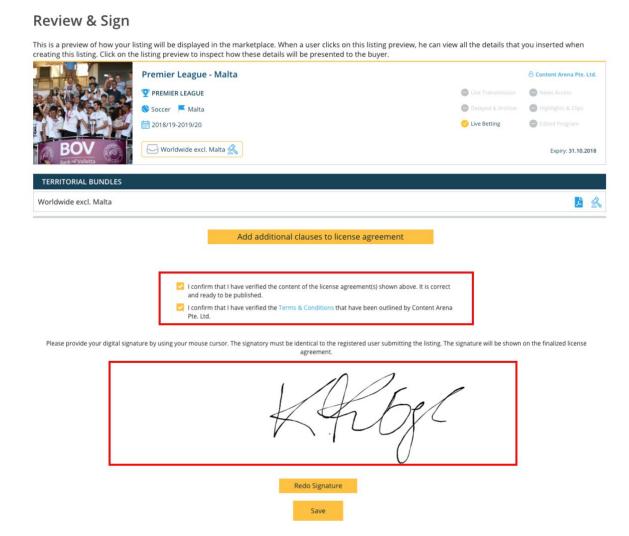


1.7. Complete the listing by reviewing/completing your company information, uploading annexes (if applicable) and defining the listing expiry date.





1.8. Review the Listing. Note that you can download the preliminary license agreement by clicking on the license agreements icons. Confirm the terms, enter your digital signature and click submit.



Note that all users within your company account are able to take actions on the listings you create. This means that they can accept and decline bids, edit, deactivate and remove listings.

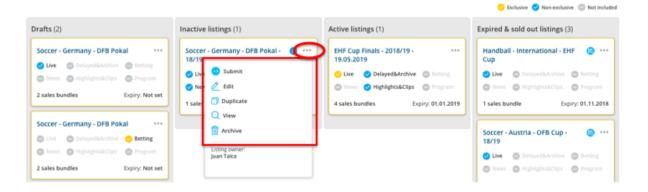


## 2. Edit, deactivate, copy and remove listings

2.1. Select Manage Listings.



2.2. Open the **Context Menu** of the listing and choose the desired action:



- Edit: The "Create Listing" mode will open and it is possible to edit the listing details. It
  is necessary to proceed to the listing review to confirm the changes just like when the
  listing was created initially.
- Deactivate: The listing will be moved to the 'Inactive Listings' column and is not visible in the marketplace any longer. Deactivated listings can be re-submitted at any time.
- Archive: The listing will be permanently removed from the Manage Listings section.
   Note that all commercial activity linked to the listing (e.g. closed deals) will remain available in the Commercial Overview section.
- Duplicate: A copy of the listing will be created and is shown in the 'Draft' column.
   This function is especially useful when another listing for the same event needs to be created.
- **Submit:** This function is relevant in case a deactivated listing should be re-published.

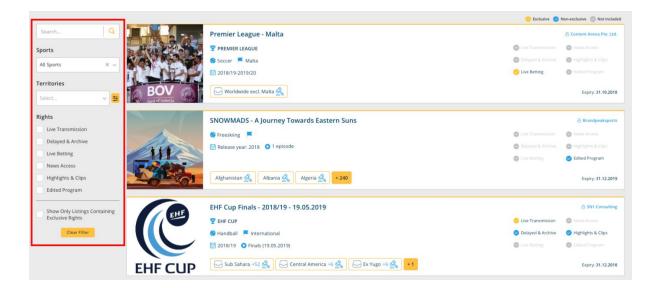


# 3. Buying and placing bids

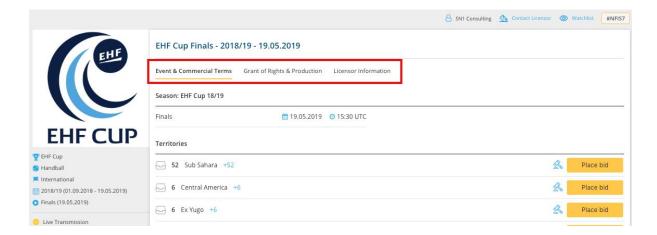
3.1. Enter the **Buying Mode** and select **Marketplace**.



3.2. Use the **Filters** on the left hand side to narrow down the listings displayed. Click on a listing to open the Listing Details.



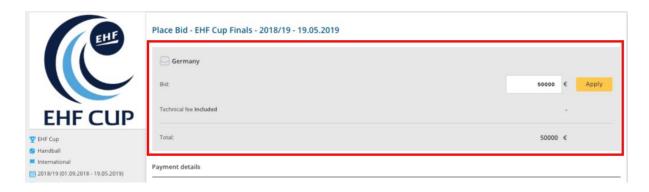
3.3. Check out the different tabs to review detailed listing information.



3.4. Click 'Buy now' or 'Place bid' to buy / place a bid for the desired territories. The checkout screen will load automatically.



**Bidding**: Place your bid, approve the Content Arena terms and enter your digital signature. You can also preview the License Agreement by clicking on the license agreement icon. The seller will be notified and has to accept or decline your bid. Once the seller accepts your bid the deal is closed and you will be notified. Both parties can download the countersigned license agreement. You are able to raise your bid at any time or in case the seller declines your bid if the content is still available.



**Buying**: As soon as you confirm the Content Arena terms and your digital signature, the deal is closed. The seller will be notified and both parties can download the countersigned license agreement immediately.



Note: Further proceedings such as the exchange of technical information regarding the provision and the invoicing process are to be handled bilaterally between the licensor and licensee. Direct mailing is available via the messenger tool.



### 4. Accept and decline bids

4.1. Select Commercial Overview.



4.2. To filter any listings with pending bids select **Open Bids**.



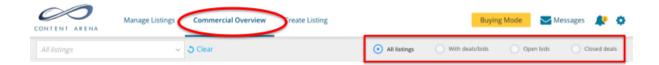
- 4.3. Accept bids by clicking the green checkmark. Proceed with entering your digital signature and approving Content Arena's terms and conditions in order to close the deal.
- 4.4. **Decline bids** by clicking the red decline icon. A pop-up will appear that provides the option to send a message to the buyer in order to e.g. provide an explanation or request a higher bid.



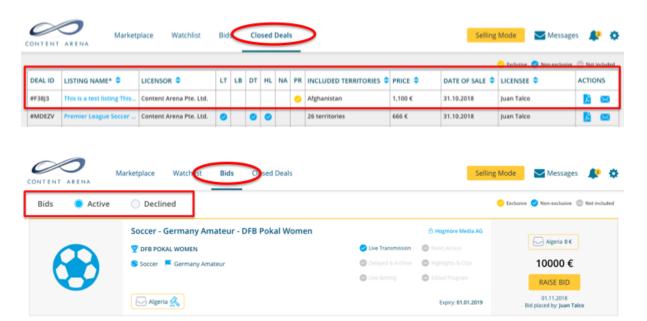


#### 5. View bids and closed deals

5.1. For sellers, all bids and closed deals are visible in the **Commercial Overview** section. It is possible to select different filters allowing to display all listings, listings with bids and deals, only open bids or only closed deals.



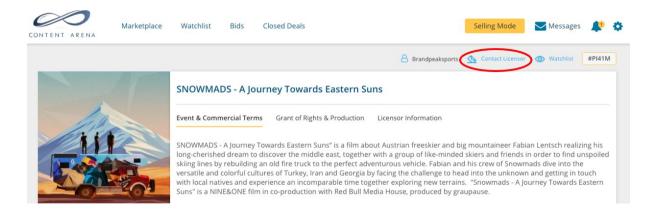
5.2. For buyers, all closed deals are listed in the Closed Deals section. It is also possible to download all license agreements or to contact the seller here. Any active and declined bids are visible in the Bids section. Bids can filtered by open and closed bids.





# 6. Contact seller or buyer

- 6.1. **Contact seller**: There are different ways of contacting a seller depending on the stage of the deal:
  - Listing Details: In case the buyer wants to contact the seller before acquiring content or placing a bid, it is possible to send a message in the Listing Details section by clicking on Contact Licensor.



• **Closed Deals:** Once a deal is closed it is possible for the buyer to contact the seller in the Closed Deals section by clicking on the message icon.

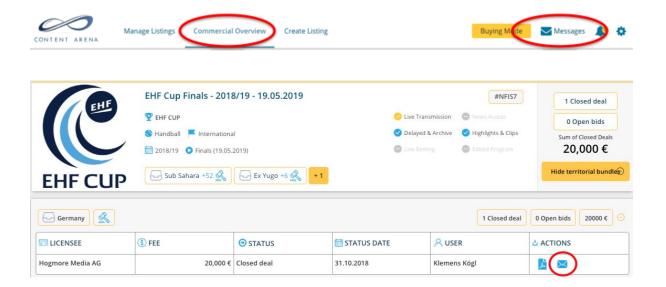


Active Threads: Users will get email alerts for any messages received. Once a
thread is started it is possible to continue the communication via the integrated
messenger tool. Messages are always assigned to a specific listing and there is only
thread per listing.





6.2. Contact buyer: Initiating a correspondence with a buyer is possible in the Commercial Overview section by clicking on the message icon in the column Actions. Further it is possible to use the integrated messenger tool for active communication threads. Messages are always assigned to a specific listing and there is only thread per listing.



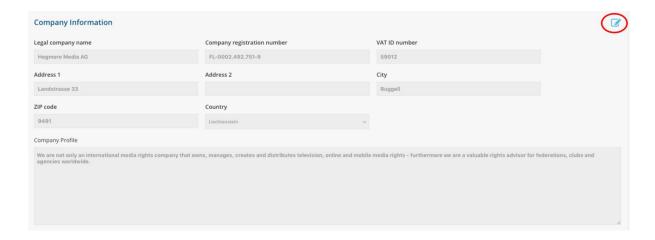


# 7. Change personal and company data

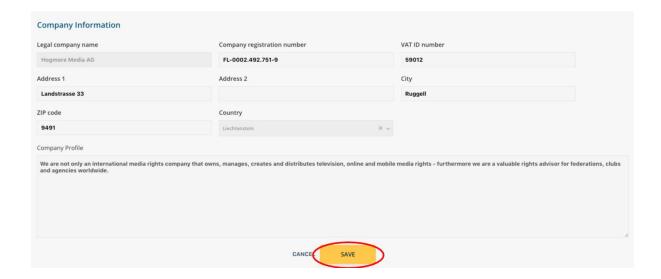
7.1. Click on the the **Settings** icon in order to access the company details and user overview.



7.2. Click on the Edit icon in order to be able to edit the relevant information. Note that you cannot edit the company name. Please contact <a href="mailto:support@contentarena.com">support@contentarena.com</a> if changes are required.



7.3. Click **Save** to complete the action. Changes will affect all active listings. License agreements of closed deals will be unaffected.





# 8. Invite colleagues

There is no direct function to invite users yet. You can instruct your colleagues to apply for an account via <a href="www.contentarena.com">www.contentarena.com</a>. Then we will be notified and assign the applying colleagues to your company account after confirming with the existing registered user(s). Thus, your colleagues will receive an invitation to join Content Arena. Once they complete the registration, they will automatically be assigned to your company profile.

You	are just a few clicks away from your access to the and we will get in touch with you s	
	Your name (required)	8
	Your last name (required)	8
	Your email (required)	
	Your company (required)	<b>(4)</b>
	Your phone number (required)	
	register	



# For further support, please contact: <a href="mailto:support@contentarena.com">support@contentarena.com</a>

