Issue #:

IS-001167

Issue Name:

Data interface documentation for the Workday application has not been completed.

Root Cause Explanation:

The root cause can be attributed to the transition during the Workday application implementation in 2020 from the
consulting deployment team to the Alight vendor, which currently provides system support to the application, and
the documentation was not finalized during the transition.

Issue Rating:

Low Repeat Issue: No
Status: Open Issue Target Date: 07/31/2024

Operating Division:

HR-Operations

Risk Category:

9. Information Technology

Risk Sub-Category:

9.1 Inadequate System Performance and Availability

Root Cause Category:

People