#### Issue #:

IS-001425

#### **Issue Name:**

Controls over key end-to-end processes and critical tools utilized to administer the legacy GAS block are insufficient.

### **Root Cause Explanation:**

The root cause is primarily attributed to ownership of key processes transferring multiple times with insufficient resources to execute key controls consistently at the time of the transition.

#### **Issue Rating:**

Medium Repeat Issue: No

Status: Open Issue Target Date: 02/29/2024

## **Operating Division:**

### **Risk Category:**

12. Product, Operations and Trading

# **Risk Sub-Category:**

12.1.6 Client Documentation and Reporting

### **Root Cause Category:**

People