

Project Design Phase-II

Data Flow Diagram & User Stories

Data Flow Diagrams: In this context, the DFD represents how data is securely imported into ServiceNow using Import Sets, Transform Maps, MID Server for secure transmission, and ACLs for access control. The diagram will show external data sources, secure channels, import modules, and audit logging.

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.

Example:

User Stories

Use the below template to list all the user stories for the product.