**Lorraine Charnock-Thomas**

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**Experience**

ProQuest – Seattle, WA

*Metadata Librarian: Summon Web-scale Discovery Service, 09/2009 – 5/2015*

*Senior Library Support Analyst: MARC, 07/2007 - 09/2009*

* Taxonomy/Metadata Organization
  + Produced facets to assist in Summon search.
  + Helped in the creation and maintenance of the Summon schema.
  + Assisted in the selection of fields to be exposed to end users within Summon.
  + Mapped metadata to be meaningfully utilized within Summon.
* Project Management
  + Orchestrated metadata acquisition and ingestion workflow to provide stakeholders with increased visibility while shortening the overall implementation timeframe. Process was employed by Metadata Librarians to successfully ingest metadata from over 500 sources.
  + Managed the creation of templates to streamline the processing of metadata.
  + Worked with developers and publishers to create internal tools to acquire metadata via an API and/or FTP.
* Development
  + Generated customized MARC catalog records using XSL.
  + Mapped publisher and library (MARC, MARCXML, LibGuide, Institutional Repository) metadata to the Summon schema using XPath, XQuery and Regular Expressions.
  + Transformed metadata to XML from MARC, Dublin Core, MODS, EAD, and other standards.
  + Performed quality assurance testing on transformed data.
* Technical Support
  + Advocated and provided support for publishers, external (library clients) and internal (support, implementation and sales) stakeholders.
  + Generated monthly reports on the status of data acquisition.

University of Washington – Seattle, WA

*UW Music/Media (Directed Fieldwork), 4/2007-9/2007*

*UW Data Management Services, 06/2006 - 07/2007*

*UW Libraries Special Collections, 06/2005 - 07/2006*

* Cataloged audio/visual materials, images and Government Publications for inclusion within the UW library catalog, UW Digital Collections and OCLC WorldCat.

**Education**

University of Washington – Seattle, WA

* *Master of Library and Information Science, 2005 – 2007*
  + Coursework included Taxonomy development.
* *Bachelor of Arts in Humanities, 1997 – 2000*

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* *Green River Community College – Auburn, WA*
  + Associate in Arts Degree, Fall 1995

**Volunteer**

Kitsap Regional Library – Bainbridge Island, WA

* *Technology Tutor, 02/2013-05/2014*
  + Tutored library patrons on Apple (OS), Windows and Android based devices.

Seattle Public Library – Seattle, WA

* *Book Mending/Training, 2005-2007*
  + Created book-mending video used by Seattle Public Library to train staff.
* *Assistant Event Producer, 2004-2007*
  + Facilitated new library branch openings