



Xinet Product Support

Annoucement for Xinet, End-of-life

The following products are End-Of-Life (EOL) and retired from active support

- All minor version releases of FullPress, WebNative, WN Venture version 16 (16.0 – 16.06)
- All minor version releases of FullPress, Webnative, WN Venture version 17 (17.0 – 17.5)
- All minor version releases of WebNative Portal version 3 (3.0 – 3.05)
- All minor version releases of WebNative Portal version 4 (4.0 – 4.5)

Please see the *North Plains Product Support Lifecycle Policy* for more information. These documents are available in your Xinet Portal under the Documentation menu.

The following products have entered the limited support phase, since January 2016

- *Xinet Server version 17.6 (17.6.0 - 17.6.3)*
- *Xinet Portal version 4.6 (4.6.0 - 4.6.1)*

Per the North Plains Product Support Lifecycle Policy regarding primary support, the products listed above have entered the limited support phase for a period of 12 months starting on January 1, 2016 and ending on December 31, 2016. North Plains will provide the following technical support during the limited support phase.

- Issue troubleshooting
- Hotfixes for Severity 1, production down issues only
- No proactive maintenance releases

At the end of Limited Support the products will become End-Of-Life and retired from active support. North Plains extended support does not include coverage for the retired products listed above.

Please see the *North Plains Product Support Lifecycle Policy* for more information. These documents are available in your Xinet Portal under the Documentation menu

The following products have entered the limited support phase, since October 2016

- Xinet Server version 17.7 (17.7.0 - 17.7.1)
- Xinet Portal version 4.7 (4.7.0 - 4.7.1)

Per the North Plains Product Support Lifecycle Policy regarding primary support, Xinet Server version 17.7 and Xinet Portal version 4.7 has entered the limited support phase for a period of 12 months starting on October 1, 2016 and ending on September 31, 2017. North Plains will provide the following technical support during the limited support phase.

- Issue troubleshooting
- Hotfixes for Severity 1, production down issues only
- No proactive maintenance releases

At the end of Limited Support the products will become End-Of-Life and retired from active support. North Plains extended support does not include coverage for the retired products listed above.

Please see the *North Plains Product Support Lifecycle Policy* for more information. These documents are available in your Xinet Portal under the Documentation menu.

Primary support for the following product ends March 2017

- All minor version releases of Xinet Server version 18.0 (18.0 - 18.0.2)
- All minor version releases of Xinet Portal version 18.0 (18.0 – 18.0.2)

Per the North Plains Product Support Lifecycle Policy regarding primary support, the products listed above will enter the limited support phase for a period of 12 months starting on April 1, 2017 and ending on March 31, 2018. North Plains will provide the following technical support during the limited support phase.

- Issue troubleshooting
- Hotfixes for Severity 1, production down issues only
- No proactive maintenance releases

At the end of Limited Support the products will become End-Of-Life and retired from active support. North Plains extended support does not include coverage for the products listed above.

Please see the *North Plains Product Support Lifecycle Policy* for more information. These documents are available in your Xinet Portal under the Documentation menu.

Primary support for the following product ends March 2018

- All minor version releases of Xinet Server version 18.1 (18.1 – 18.1.2)
- All minor version releases of Xinet Portal version 18 (18.1 – 18.1.2)

Per the North Plains Product Support Lifecycle Policy regarding primary support, the products listed above will enter the limited support phase for a period of 12 months starting on April 1, 2018 and ending on March 31, 2019.

North Plains will provide the following technical support during the limited support phase.

- Issue troubleshooting
- Hotfixes for Severity 1, production down issues only
- No proactive maintenance releases

At the end of Limited Support the products will become End-Of-Life and retired from active support. North Plains extended support does not include coverage for the products listed above.

Please see the *North Plains Product Support Lifecycle Policy* for more information. These documents are available in your Xinet Portal under the Documentation menu.

Product Support Grid for Xinet

Reference: North Plains Product Support EOL Announcements for Xinet

✓ Primary Support ○ Limited Support ✗ End of Support

	DEC 16	JAN 17	FEB 17	MAR 17	APR 17	MAY 17	JUN 17	JUL 17	AUG 17	SEPT 17	OCT 17	NOV 17	DEC 17	JAN 18	FEB 18	MAR 18	APR 18	MAY 18	JUN 18	JUL 18	AUG 18	SEP 18	OCT 18
XINET SERVER v17.6 (17.6.0-17.6.3)	○	○	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
XINET PORTAL v4.6 (4.6.0-4.6.1)	○	○	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
XINET SERVER v17.7 (17.7.0-17.7.1)	○	○	○	○	○	○	○	○	○	○	○	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
XINET PORTAL v4.7 (4.7.0-4.7.1)	○	○	○	○	○	○	○	○	○	○	○	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
XINET SERVER v18 (18.0-18.0.2)	✓	✓	✓	✓	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○
XINET PORTAL v18.0 (18.0-18.0.2)	✓	✓	✓	✓	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○
XINET SERVER v18.1 (18.1-18.1.2)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	○	○	○	○	○	○	○
XINET PORTAL v18.1 (18.1-18.1.2)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	○	○	○	○	○	○	○
XINET SERVER v19.0	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
XINET PORTAL v 19.0	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓