

# PHONE COLLECTION FOR REPAIRS

Brand	<input type="text"/>	Date	<input type="text"/>
Repair Center Name	<input type="text"/>		
Contact Number	<input type="text"/>		
IMEI Number	<input type="text"/>	Model	<input type="text"/>
Date of Purchase	<input type="text"/>	Invoice Number	<input type="text"/>

Please draw phone appearance - **Curves/Dents/Marks**

<b>Front</b>	<b>Left Side</b>	<b>Right Side</b>	<b>Back</b>	<b>Top of the Phone</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
				<b>Bottom of the Phone</b>
				<input type="text"/>

**Describe the Technical Fault of the Phone**

Customer Name	<input type="text"/>
Contact Number	<input type="text"/>

If the phone is sent to repairs previously, please update dates/reference details below

Please mark the items collected to send for repairs

Device	Cable	Adaptor	Box	Any other item
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Collecting outlet name

Returning address of the outlet

Accepting Officers Name  Signature

- For the updates on the repair status, customers are advised to contact the repair center's contact number at all times.
- The final decision regarding the repair will be determined solely by the respective brand and its authorized repair center.
- This repair service is offered free of charge, But it is limited to consumers who purchased phones from Dialog only.
- After the phone is repaired and ready for collection, Our agents will contact the customer to come and collect the device from the designated outlet.
- Customers are encouraged to back up their data and remove SIM cards, SD cards, or delete any sensitive personal data before submitting the phone for repair.
- Stelacom Pvt. Ltd will not take responsibility for any loss of data, backup, or other information missing post-repair.
- The form submitted for the repair doesn't entitle the customer to any claims other than accepting the phone for repair service.

I hereby agree to above terms and conditions and handover my phone to be sent to the respective authorized repair center

Customer Name  Signature