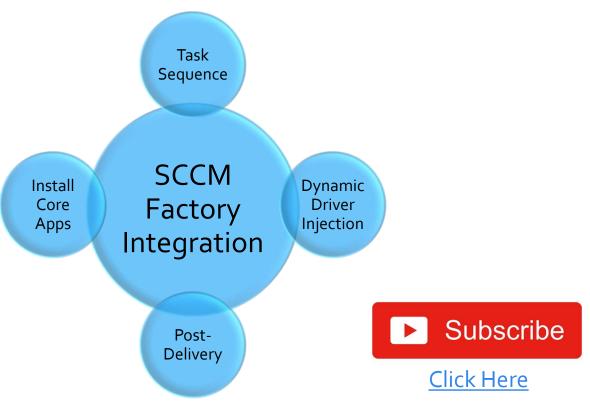
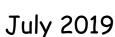
# Dell CS Smoke Testing Win10 SCCM Task Sequence



#### DISCLAIMER:

The views and opinions expressed in this presentation are those of the author and don't reflect the official policy or position of my employer.

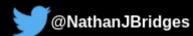




- 22 years experience in IT —
  Deployment Engineer @ DellTech
- SCCM, Azure/Intune, Workspace One Expert
- Windows 10 / Server Security & OS Deployment

"Real-World IT Guides and Experiences from the Field"









# Agenda



- What is Dell Configuration Services Overview
  - SCCM Boot in Factory
  - SCCM Dell™ Connected Configuration (aka Connected Config)
- Dell SCCM Boot In Factory Requirements (Formally known as CFI)
- Demo CS Integration in Win10 SCCM Task Sequence (SCCM Boot in Factory)
- Demo CS Smoke Test (SCCM Boot in Factory)
- Recap / Next Steps
- Smoke Testing Troubleshooting / Gotchas



# What's the big deal with Dell CS?



- Image Dell hardware as part of the factory ordering process (Post-Delivery task run Onprem after unboxing shipped device – Bitlocker, Domain Join, other on-prem network based tasks)
- Leveraging the Dell factory to execute an <u>offline</u> SCCM Standalone media Windows 10 OSD, the Admin will save time and network resources (No SCCM MP client communication)
- Leverage Configuration Manager to reduce the number of OS images your company must create and manage
- Perform core software installs & Business Unit app Personas based on business rules



# Dell CS Process Overview (SCCM Boot in Factory)



#### Dell Factory / ConfigMgr OSD Process Overview

The following process outlines the basic steps required to integrate a Configuration Manager OSD Task Sequence with the Dell Factory

#### **Configuration Services Process Overview**



#### Step 1:

Modify your current task sequence to include Configuration Services requirements detailed in this document



#### Step 2:

Create stand-alone media of your task sequence and send it to the Dell Configuration Services team



#### Step 3

Dell Image Services engineers will work with you to validate your Task Sequence modifications



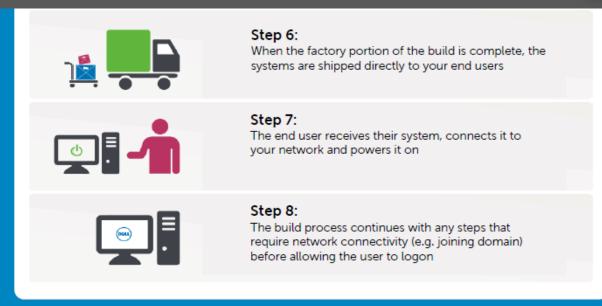
#### Step 4:

Dell Configuration Services team imports your stand-alone media for use in the factory on systems you order



#### Step 5:

Your build is placed on systems you have ordered and they are booted while in the factory to launch the build process

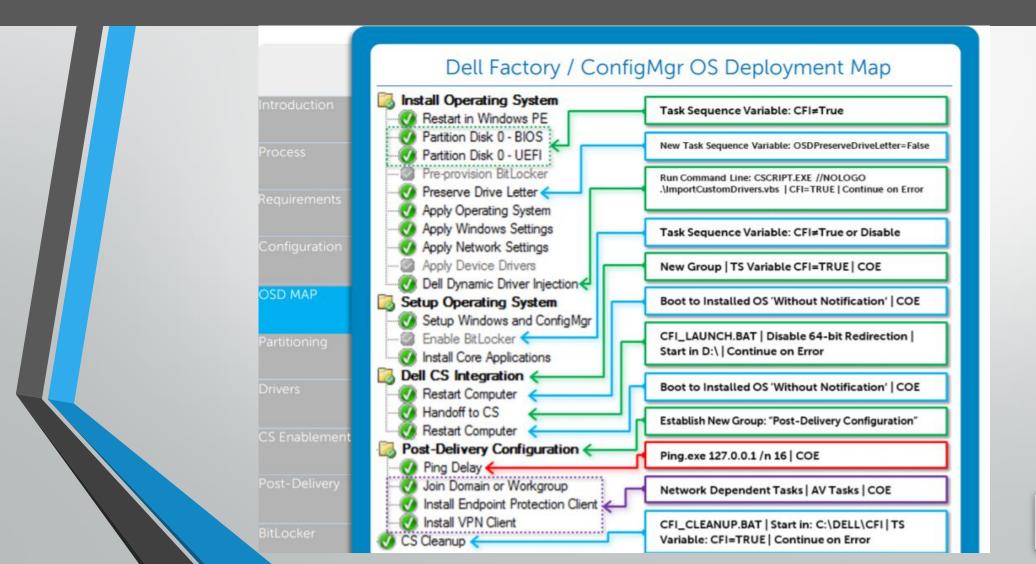


Note: Order a Dell CS "1st Article" laptop/desktop when you're ready to submit a SCCM Win10 task sequence ISO after smoke test on premise.



# Dell CS Process Overview (SCCM Boot in Factory)







### Dell CS Process Overview (Dell Connected Configuration)

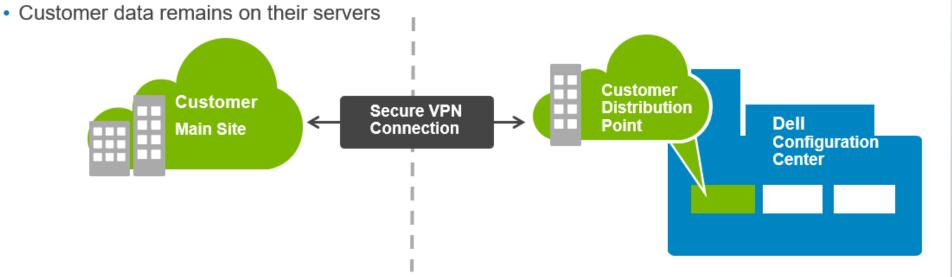


# **Dell Connected Configuration Service**

Perform real-time configuration updates directly inside our configuration center.

#### Offer Highlights:

- Secure VPN connection to Dell's facilities
- Customer extends their network infrastructure to Dell
- Real-time configuration updates
- Ship completely configured system to end users





### Dell CS Process Overview (Dell Connected Configuration)



# Dell Connected Configuration Service

#### **Assumptions & Boundaries**

- Customer ready to support setup & technology
- Approx. up to 5 min operator setup time
- Approx. up to 4 hour processing time
- Shared leased line connection to Dell Configuration Center
- 5mbit/sec connection per solution
- Single IPSEC VPN connection per Dell Configuration Center
- Burn capacity allocation is evaluated based on customers volume requirements
- Subject to assumed change request management and service availability levels

**ProDeploy Plus** 

Connected Configuration Standalone

#### **Shared Virtualized Hosting**

- Customer configured, provided & managed VM
- Hyper-V VM hosted on Dell Managed Infrastructure
- SCCM support (incl MDT integrated with SCCM)
- VPN: Dell and Customer shared responsibility

#### **Dedicated Hardware Hosting**

- Customer configured, provided & managed hardware
- Rack mountable (or have rails)
- · 4U of rack space
- 3-4 devices: Firewall(1U), Server(1U or 2U), 1 or 2 network switches(1U)



### Dell CS Process Smoke Test Requirements (SCCM Boot in Factory)



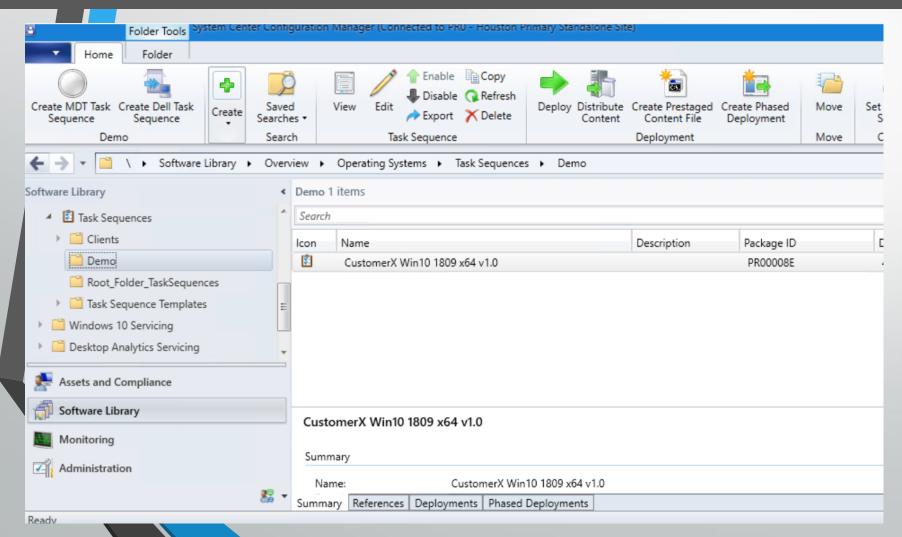
- Create MDT SCCM Integrated task sequence for Windows 10 (Newer SCCM 1806+, ADK 1809, Dell WINPE A13 Drivers in boot image) 1902 + Hotfixes ✓
- Create 2x separate SCCM-MDT custom boot image with command prompt "F8" DISABLED/ENABLED
- Copy existing SCCM Win10 task sequence rename to "CFI Test" at end of name
- Run SCCM "Create Task Sequence Media Wizard Confirm "CFI=True" variable used
- Use Rufus to burn ISO to USB media
- Copy "Cr\_Format\_Disk\_Partitions-UEFI.cmd" & "CreatePartitions-UEFI.txt" to root of USB drive.
- Copy / Extract Dell laptop or desktop enterprise CAB driver to USB root folder "DellDrivers".
- <a href="https://www.dell.com/support/article/us/en/04/sln312414/dell-command-deploy-driver-packs-for-enterprise-client-os-deployment?lang=en">https://www.dell.com/support/article/us/en/04/sln312414/dell-command-deploy-driver-packs-for-enterprise-client-os-deployment?lang=en</a>
- Disconnect ethernet cable before running TS Wizard!!!





#### Dell CS Process Demo - SCCM MDT Integrated TS (Win10) - Boot in Factory Pre-reqs





**SCCM Task Sequence:** 

Dell CFI Conditions
("Hooks")

CFI=True or

CFI≠True on

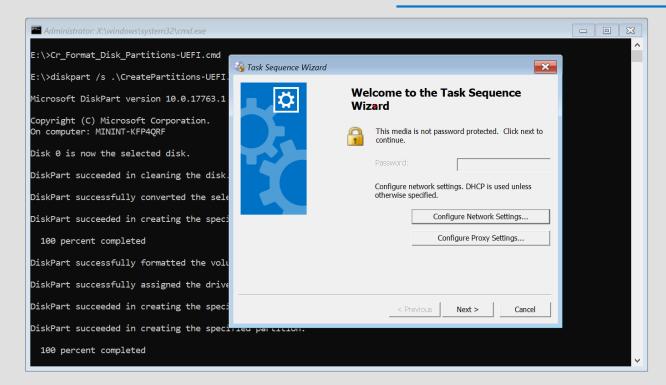
applicable TS

steps/Groups





#### Microsoft Deployment Toolkit



Run Script from F8 command: Cr\_Format\_Disk\_Partitions-UEFLcmd

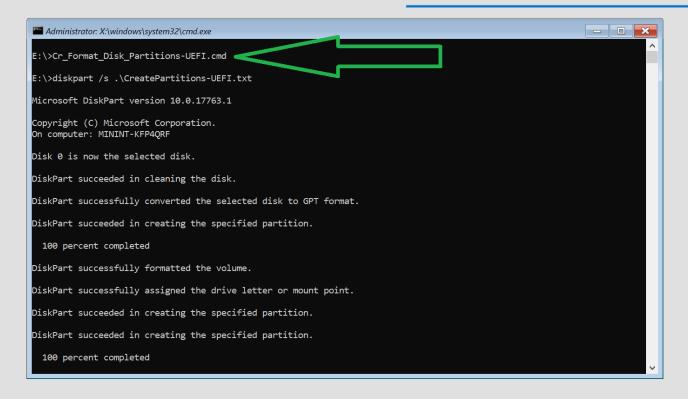
**Note:** Disconnect Ethernet Cable now...







### Microsoft Deployment Toolkit



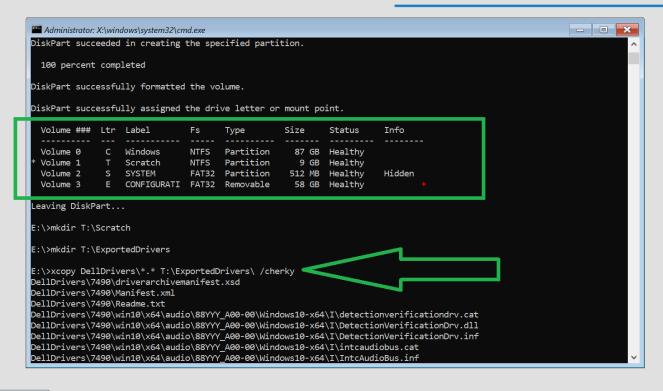
CMD script running: Cr\_Format\_Disk\_Partitions-UEFI.cmd







#### Microsoft Deployment Toolkit



GPT partitioning / Copy Dell hardware Drivers to "Scratch" partition.

as part of the Dell Smoke test ONLY. Dell factory handles GPT partitioning via secret sauce. Safe to ignore this when testing after logging into Windows 10 the first time after smoke test completes.



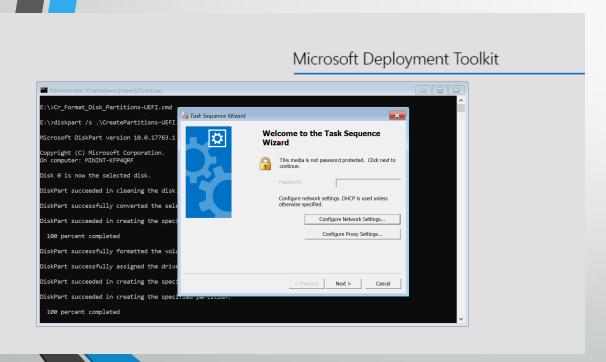


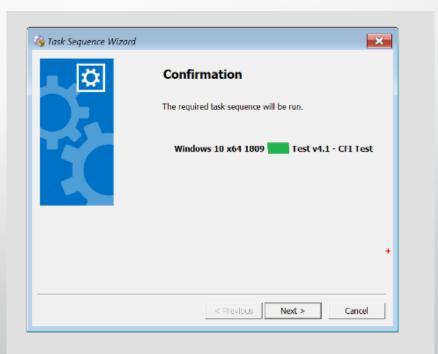


Note: Close command line after partitioning script and Dell drivers copy/staging are done. Click

"Next", "Next" to begin.

Note: Disconnect ethernet cable before running TS Wizard!!!

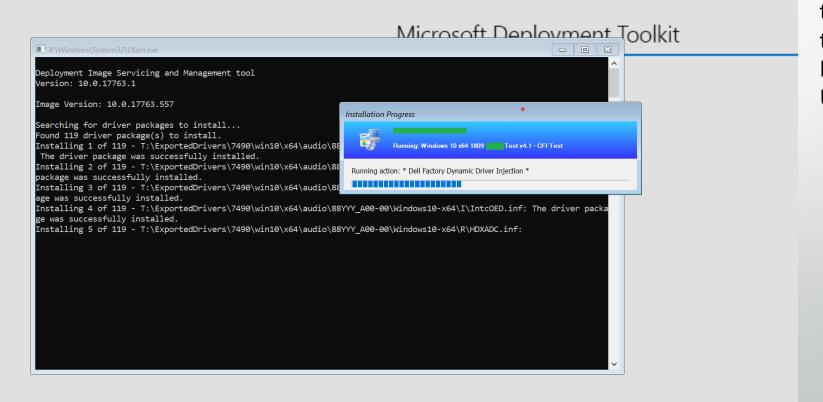








Note: Dell Dynamic Drivers injection step of the WINPE phase...

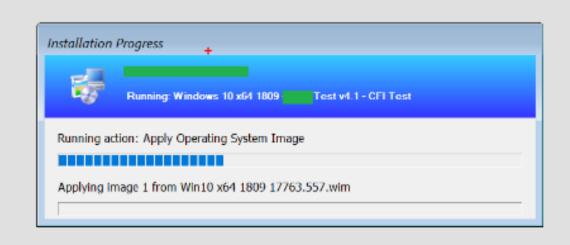


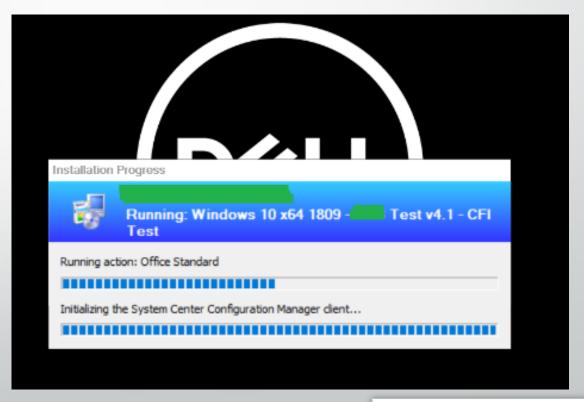
**NOTE:** Assumes you ran the command line script that copies extracted Dell Enterprise CABs to root of USB drive.





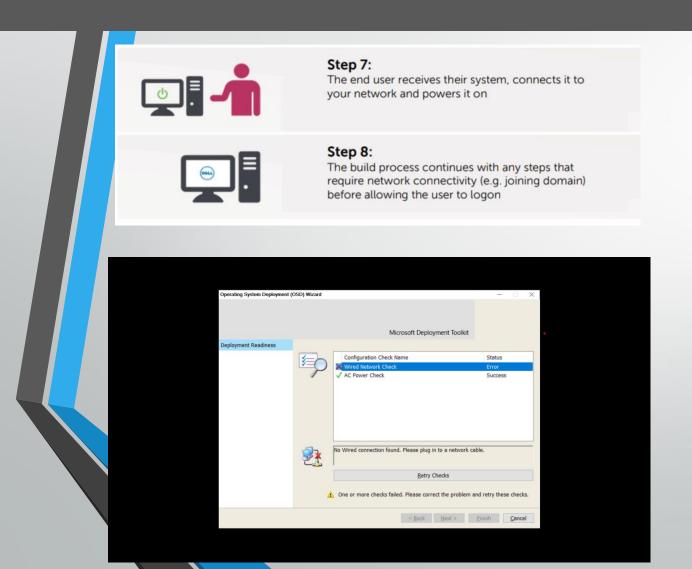
Note: Win10 custom WIM installs, Core apps, Windows 10 customizations, etc run after WINPE phase, first boot to Windows.











**"POST-Delivery"** TS step to check AC Power and Network Connection

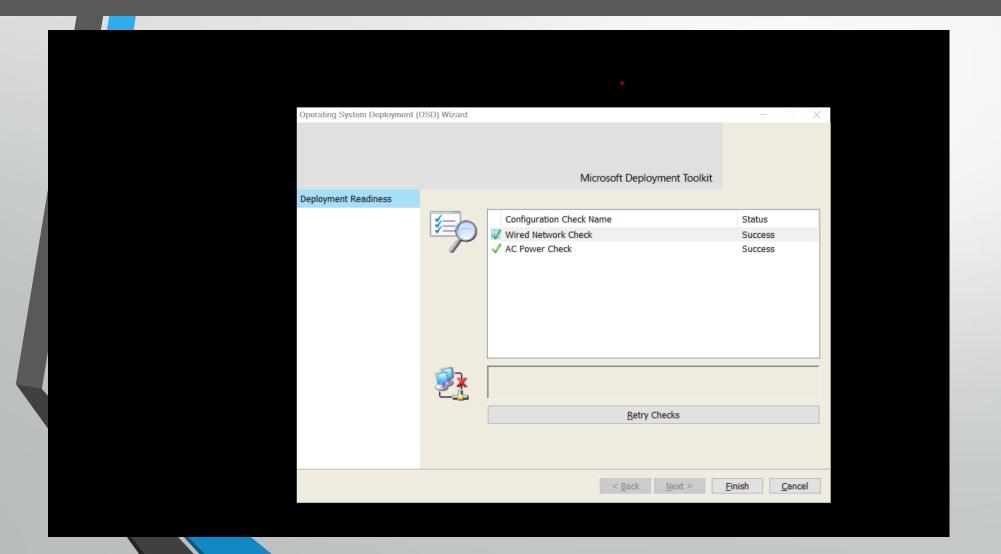
**NOTE:** Check cannot validate IP address is assigned so confirm no NAC/NAP policy is blocking the MAC address on device.

Add ping delay after cable/AC check step – "Continue on Error":

ping 127.0.0.1 /n 60







**NOTE:** Deployment Readiness check of AC Power & Network Connection Success.

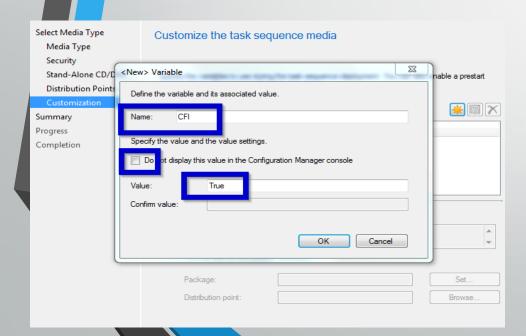
SCCM task sequence continues after this check.



### Dell CS Process Recap / Next Steps (SCCM Boot in Factory)



- Add "CFI=True" or "CFI NOT True" logic to WINPE and other applicable phases of your SCCM Windows 10 task sequence.
- Validate your SCCM packages / Apps are 100% silent install with no UNC install share paths.
- Work with Dell Sales POC for SCCM Boot in Factory project creation



#### Pre-requisite Requirements CFI Submission (High-Level)

- Create Task Sequence Media Wizard for <u>Standalone</u> CFI media using the proper values below per Dell CFI whitepaper document page 17 linked above. See exact screenshot steps below.
  - Select Stand-alone media
  - DON'T Select "<u>Allow unattended operating system deployment</u>" (For Smoke test leave this UNCHECKED, but for the project factory submission, CHECK this option as instructed.
  - Select CD/DVD Set
    - » Media Size = Unlimited
  - Deselect Protect Media with a Password checkbox
  - Select a Dell CFI CS enabled Task Sequence to be used for factory deployment
  - · At Customizations box, click New Variable button
    - » Name = CFI
    - » Value = True



### Dell CS Process Smoke Test Troubleshooting / Gotchas (SCCM Boot in Factory)



- Confirm your AD Domain Join Service Account has proper permissions
- Add "CFI=True" or "CFI NOT True" logic to WINPE and other applicable phases of your SCCM Windows 10 task sequence steps / Groups.
- · Validate your SCCM packages / Apps are 100% silent install with no UNC install share paths.
- Add ping 127.0.0.1 -n 120 command for ping delay if you have slow DHCP IP assignment or to troubleshoot NAC/NAP network layer device enforcement
- Add a AC Power / NIC Connection Deployment Check LTI / GUI via UI++ , PowerShell script or UDI custom page.
- Use known good USB flash drive media with fast read / write (Example: <u>SanDisk EXTREME</u>).
- · Confirm Rufus is not blocked by AV/Security policy or Host Intrusion apps.



### Dell CS / Configuration Services (URL Web References)



- Configuration Services Factory Imaging Solutions
  - <a href="https://www.dell.com/support/article/us/en/o4/sln310742/configuration-services-factory-imaging-solutions?lang=en">https://www.dell.com/support/article/us/en/o4/sln310742/configuration-services-factory-imaging-solutions?lang=en</a>
- Dell Factory Imaging and Microsoft SCCM OSD (White Paper Detailed steps)
  - <a href="https://www.dell.com/support/article/us/en/04/sln310856/dell-factory-imaging-and-microsoft-sccm-osd?lang=en">https://www.dell.com/support/article/us/en/04/sln310856/dell-factory-imaging-and-microsoft-sccm-osd?lang=en</a>
- Dell Factory Imaging and Microsoft Deployment Toolkit (MDT)
  - https://www.dell.com/support/article/us/en/o4/sln311103/dell-factory-imaging-and-microsoft-deployment-toolkit?lang=en
- Dell Command | Deploy Driver Packs for Enterprise Client OS Deployment
  - <a href="https://www.dell.com/support/article/us/en/o4/sln312414/dell-command-deploy-driver-packs-for-enterprise-client-os-deployment?lang=en">https://www.dell.com/support/article/us/en/o4/sln312414/dell-command-deploy-driver-packs-for-enterprise-client-os-deployment?lang=en</a>
- Modern Deployment GitHub repositories for Dell CFI Smoke Test scripts
  - https://github.com/supportmodern/Dell\_CFI
- Correct Domain Join Account Permissions
  - https://www.moderndeployment.com/correct-domain-join-account-permissions/



# Thanks!!!

SUBSCRIBE TO MY VIDEOS ON

You Tube

**Click Here** 

#### DISCLAIMER:

The views and opinions expressed in this presentation are those of the author and don't reflect the official policy or position of my employer.

July 2019



- 22 years experience in IT —
  Deployment Engineer @ DellTech
- SCCM, Azure/Intune, Workspace One Expert
- Windows 10 / Server Security & OS Deployment

"Real-World IT Guides and Experiences from the Field"







