Induction Cooktop Cheat Sheet

ERROR GUIDE

ERROR CODE	REASON	SOLUTION
--	Waiting status	Place a suitable pot/pan onto the Effective induction perimeter ring.
E0	Pot is too small or or non-induciton cookware used.	Use larger size of pot or pan or replace pot or pan with induction capable cookware.
E2	Short circuit	Device requires repair
E2	Open circuit	Device requires repair
E3, E4	A/C Voltage too high or low	Connect the device to a correct voltage power outlet
E5	Ceramic plate overheated	Allow the device to cool down, turn off at A/C outlet and then turn on again.
E6	Circuit board overheated	Allow the device to cool down, turn off at A/C outlet and then turn on again.

Check if customer has the pot or pan on the induction zone BEFORE pressing power.Otherwise check cookware suitability (size and induction capability).

Unit is faulty

Many factors can cause this, ask customer to cease operation for 5 minutes before trying again. If it persists, it may be faulty.

Many factors can cause this, ask if all air vents are open and not blocked. Otherwise, if not extreme weather it may be faulty.

NOTE: This induction cooktop will alternate the power to the cooking surface on and off during cooking. Please be aware that this is normal operation and is required to maintain even temperature.

Suitable pot/pan sizes: 12-26cm

Power settings relate to Wattage used (i.e. 1000= 1000W)

600W 800W	**Low**
1000W 1200W	**Mid**
1400W+	**High**

How to test if your cookware is induction capable?

To test cookware if suitable, place magnet to the bottom of the pan/pot. If it sticks, it is induction capable. Scratched pan/pot bases can also prevent them from working.