Project-1: Marketing Analysis

By Suprasanna Pradhan

1. Load data and create Spark data frame

A. Created file in HDFS.

[cloudera@quickstart project]\$ hdfs dfs -ls project_01
Found 1 items
-rw-r--r-- 1 cloudera cloudera
[cloudera@quickstart project]\$ hdfs dfs -ls project_01 dera@quickstart project]\$ hdfs dfs -put market.txt /user/cloudera/project_01 hdfs[cloudera@quickstart project]\$ hdfs dfs -ls project_01
Found 2 items
-rw-r--r-- 1 cloudera cloudera
Cloudera Live: Welcome! - Cloudera
4655558 2018-02-18 10:30 project_01/market.txt



B. Input file view



■ View file location

Refresh

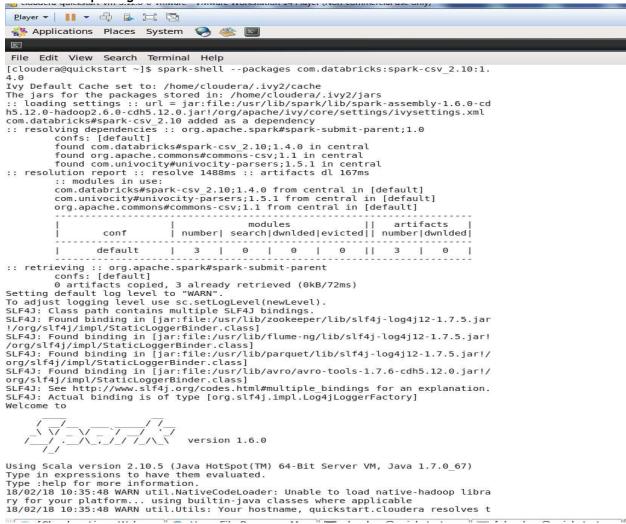
Last modified 02/18/2018 6:30 PM

Group cloudera Size 4.44 MB Mode

User

58; "management"; "married"; "tertiary"; "no"; 2143; "yes"; "no"; "unknown"; 5; "may"; 261; 1; -1; 0; "unknown"; "no" 44;"technician";"single";"secondary";"no";29;"yes";"no";"unknown";5;"may";151;1;-1;0;"unknown";"no" 33; "entrepreneur"; "married"; "secondary"; "no"; 2; "yes"; "yes"; "unknown"; 5; "may"; 76; 1; -1; 0; "unknown"; "no" 47; "blue-collar"; "married"; "unknown"; "no"; 1506; "yes"; "no"; "unknown"; 5; "may"; 92; 1; -1; 0; "unknown"; "no"; "no";33; "unknown"; "single"; "unknown"; "no"; 1; "no"; "no"; "unknown"; 5; "may"; 198; 1; -1; 0; "unknown"; "no" 35; "management"; "married"; "tertiary"; "no"; 231; "yes"; "no"; "unknown"; 5; "may"; 139; 1; -1; 0; "unknown"; "no" 28; "management"; "single"; "tertiary"; "no"; 447; "yes"; "yes"; "unknown"; 5; "may"; 217; 1; -1; 0; "unknown"; "no" 42; "entrepreneur"; "divorced"; "tertiary"; "yes"; 2; "yes"; "no"; "unknown"; 5; "may"; 380; 1; -1; 0; "unknown"; "no" 58; "retired"; "married"; "primary"; "no"; 121; "yes"; "no"; "unknown"; 5; "may"; 50; 1; -1; 0; "unknown"; "no" 43; "technician"; "single"; "secondary"; "no"; 593; "yes"; "no"; "unknown"; 5; "may"; 55; 1; -1; 0; "unknown"; "no" 41; "admin."; "divorced"; "secondary"; "no"; 270; "yes"; "no"; "unknown"; 5; "may"; 222; 1; -1; 0; "unknown"; "no" 29; "admin."; "single"; "secondary"; "no"; 390; "yes"; "no"; "unknown"; 5; "may"; 137; 1; -1; 0; "unknown"; "no" 53; "technician"; "married"; "secondary"; "no"; 6; "yes"; "no"; "unknown"; 5; "may"; 517; 1; -1; 0; "unknown"; "no" 58; "technician"; "married"; "unknown"; "no"; 71; "yes"; "no"; "unknown"; 5; "may"; 71;1; -1;0; "unknown"; "no" 57; "services"; "married"; "secondary"; "no"; 162; "yes"; "no"; "unknown"; 5; "may"; 174; 1; -1; 0; "unknown"; "no" 51; "retired"; "married"; "primary"; "no"; 229; "yes"; "no"; "unknown"; 5; "may"; 353; 1; -1; 0; "unknown"; "no 45; "admin."; "single"; "unknown"; "no"; 13; "yes"; "no"; "unknown"; 5; "may"; 98; 1; -1; 9; "unknown"; "no" 57; "blue-collar"; "married"; "primary"; "no"; 52; "yes"; "no"; "unknown"; 5; "may"; 38; 1; -1; 0; "unknown"; "no" 60; "retired"; "married"; "primary"; "no"; 60; "yes"; "no"; "unknown"; 5; "may"; 219; 1; -1; 0; "unknown"; "no" 33; "services"; "married"; "secondary"; "no"; 0; "yes"; "no"; "unknown"; 5; "may"; 54; 1; -1; 0; "unknown"; "no" 56; "management"; "married"; "tertiary"; "no"; 779; "yes"; "no"; "unknown"; 5; "may"; 164; 1; -1; 9; "unknown"; "no"; "no";32; "blue-collar"; "single"; "primary"; "no"; 23; "yes"; "yes"; "unknown"; 5; "may"; 160; 1; -1; 0; "unknown"; "no" 25: "services": "married": "secondary": "no":50: "ves": "no": "unknown":5: "may":342:1:-1:0: "unknown": "no"

C. Load package in scala



D. Create dataframe in Scala

scala> val df = sqlContext.read.format("com.databricks.spark.csv").option("header"."true").option("inferSchema"."true").option("delimiter".";").load("/use df: org.apache.spark.sql.DataFrame = [age: int, job: string, marital: string, education: string, default: string, balance: int, housing: string, loan: string, contact: string, day: int, month: string, duration: int, campaign: int, pdays: int, previous: int, poutcome: string, y: string]

scala> df.show()

age	job	marital	education	default	balance	housing	loan contact	day	month	duration	campaign	pdays	previous	poutcome	у
58	management	married	tertiary	l no	2143	yes	no unknown	5	may	261	1	-1	0	unknown	no
44	technician	single	secondary	j no	29	yes	no unknown	5	may	151	1	-1	0	unknown	no
33	entrepreneur	married	secondary	no	2	yes	yes unknown	5	may	76	1	-1	Θ	unknown	no
47	blue-collar			l no	1506	yes	no unknown	5	may	92	1	-1	Θ	unknown	l no
33	unknown	single	unknown	l no	1	no	no unknown	5	may	198	1	-1	0	unknown	l no
35	management				231	yes	no unknown		may	139	1	-1	0	unknown	l no
28	management	single		l no	447	yes	yes unknown		may	217	1	-1	0	unknown	no
	entrepreneur				2	yes	no unknown		may	380	1	-1	Θ	unknown	
58	retired				121	yes	no unknown		may	50	1	-1	0	unknown	
43	technician		secondary		593	yes	no unknown		may	55	1	-1	0	unknown	
41			secondary		270	yes	no unknown		may	222	1	-1	0	unknown	
29			secondary		390	yes	no unknown		may	137	1	-1	0	unknown	
53	technician		secondary		6	yes	no unknown		may	517	1	-1	0	unknown	
58	technician				71	yes	no unknown		may	71	1	-1	Θ	unknown	
57	services		secondary		162	yes	no unknown		may	174	1	-1	0	unknown	
51	retired	married			229	yes	no unknown		may	353	1	-1	0	unknown	
45	admin.	single	unknown	l no	13	yes	no unknown		may	98	1	- 1	0	unknown	l no
57					52	yes	no unknown		may	38	1	-1	0	unknown	
60	retired	married			60	yes	no unknown		may	219	1	-1	Θ	unknown	
33	services	married	secondary	l no	0	yes	no unknown	5	may	54	1	-1	0	unknown	l no

onlv showing top 20 rows

```
only showing top 20 rows
scala> df.count()
res1: Long = 45211
scala>\ df.with Column("poutcome",\ when(\$"poutcome".is"failure",\ 1).otherwise(0)).show
<console>:1: error: identifier expected but string literal found.
    df.withColumn("poutcome", when($"poutcome".is"failure", 1).otherwise(0)).show
scala> df.printSchema()
root
 |-- age: integer (nullable = true)
  -- job: string (nullable = true)
  -- marital: string (nullable = true)
  -- education: string (nullable = true)
  -- default: string (nullable = true)
  -- balance: integer (nullable = true)
  -- housing: string (nullable = true)
  -- loan: string (nullable = true)
  |-- contact: string (nullable = true)
|-- day: integer (nullable = true)
|-- month: string (nullable = true)
  |-- duration: integer (nullable = true)
|-- campaign: integer (nullable = true)
  -- pdays: integer (nullable = true)
  -- previous: integer (nullable = true)
  -- poutcome: string (nullable = true)
  -- y: string (nullable = true)
```

2. Marketing Success Rate

A. Marketing Failure Rate

scala> df.filter(df("poutcome")==="failure").show()

++			+	+		+	+		++			+	+	+	+	+
age	job	marital	education	default	balance	housing	loan	contact	day	month	duration	campaign	pdays	previous	poutcome	y
++			+	+		+	+		++			+	+	+	+	+
33	admin.	married	tertiary	no	882	no	no	telephone	21	oct	39	1	151	3	failure	no
33	services	married	secondary	no	3444	yes	no	telephone	21	oct	144	1	91	4	failure	yes
36	management		tertiary		0	yes		telephone		oct	140	1	143	3	failure	
51	admin.	single	secondary	no	3132	no	no	telephone	5	nov	449	1	176	1	failure	
33	unemployed				1005	yes	no	telephone	10	nov	175	1	174	2	failure	
34	admin.	married	tertiary	no	899	yes	no	unknown	12	nov	114	1	170	3	failure	yes
30	management	single	tertiary	no	1243	yes	no	telephone	13	nov	86	1	174	1	failure	no
44	entrepreneur	married	tertiary	no	1631	yes	no			nov	81	1	195	2	failure	no
51	management	divorced	tertiary	no	119	no	no			nov	200	1	165	2	failure	no
51	technician	married	secondary	no	58	yes	no	cellular		nov	79	1	129	2	failure	
44	management	married	tertiary	no	6203	yes	yes	cellular		nov	58	1	188	1	failure	no
34	technician	single	secondary	no	105	yes	no	cellular		nov	303	1	196	2	failure	
49	management	married	tertiary	no	1533	no	no	cellular		nov	324	1	172	1	failure	no
47	housemaid	married	tertiary	no	228	yes	no	cellular		nov	80	1	118	1	failure	no
40	management	single	secondary	no	1623	yes	no	cellular		nov	161	1	167	2	failure	no
47	blue-collar	married	secondary	no	1484	no	no	cellular		nov	297	1	119	3	failure	no
54	technician	single	secondary	no	198	yes	yes	cellular		nov	120	1	171	2	failure	
45	technician	married	secondary	no	1477	yes	no	cellular		nov	75	1	132	1	failure	no
39	admin.	married	secondary	no	401	yes	no	cellular	17	nov	396	1	129	2	failure	no
39	blue-collar	married	primary	no	3324	no	no	cellular	17	nov	96	1	131	1	failure	no
++			+	+		+	+		++	++		+	+	+	+	+

only showing top 20 rows

B. Count failure cases

scala> val failureDF = failure.toDF()

failureDF: org.apache.spark.sql.DataFrame = [age: int, job: string, marital: string, education: string, default: string, balance: int, housing: string, loan: string, contact: string, day: int, month: string pdays: int, previous: int, poutcome: string, y: string]

scala> val failurenumber = failure

failure failureDF

scala> val failurenumber = failureDF.count() failurenumber: Long = 4901

scala> val failure = sqlContext.sql("select (a.not_subscribed/b.total)*100 as failure_percent from (select count(*) as not_subscribed from bank where y='no') a,(select count(*) as total from bank) b").show()

| failure percent| +-----|88.30151954170445| +-----+

3. Maximum, $\underline{\underline{Mean}}$, and $\underline{\underline{Minimum}}$ age of average targeted customer

```
scala> df.select("age").show()
|age|
+---+
| 58|
44
33
47
 33
 35
 28
 42
 58
 43
 41|
 29
 53
 58
 57
| 51|
45
57
60
33
+---+
only showing top 20 rows
scala> df.agg(min("age"), max("age")).show()
+----+
|min(age)|max(age)|
| 18| 95|
+-----
```

A. Average of ages

```
scala> import org.apache.spark.mllib.linalg.{Vectors, Vector}
import org.apache.spark.mllib.linalg.{Vectors, Vector}
scala> import org.apache.spark.mllib.stat.Statistics
import org.apache.spark.mllib.stat.Statistics
scala> import org.apache.spark.rdd.RDD
import org.apache.spark.rdd.RDD
scala> import org.apache.spark.sql.SQLContext
import org.apache.spark.sql.SQLContext
scala> import org.apache.spark.{SparkConf, SparkContext}
import org.apache.spark.{SparkConf, SparkContext}
scala> import org.joda.time.format.DateTimeFormat
import org.joda.time.format.DateTimeFormat
scala> import org.apache.spark.sql.functions.
import org.apache.spark.sql.functions.
scala> df.select(avg($"age")).show()
+----+
       avg(age)|
+----+
|40.93621021432837|
+----+
scala>
scala> df.select(mean(df("age"))).show()
+----+
avg(age)|
|40.93621021432837|
```

4. Check quality of customers by checking average balance, median balance of customers

```
scala> val balance = df.filter($"balance".isNotNull)
balance: org.apache.spark.sql.DataFrame = [age: int, job: string, marital: string, education: string, default: string, balance: int, hou
days: int, previous: int, poutcome: string, y: string]
scala> val balanceDF = balance.toDF()
balanceDF: org.apache.spark.sql.DataFrame = [age: int, job: string, marital: string, education: string, default: string, balance: int, hou, loan: string, contact: string, day: int, month: string, duration: int, campaign: int, pdays: int, previous: int, poutcome: string, y
```

```
scala> val sort_df= balanceDF.sort($"balance")
sort df: org.apache.spark.sql.DataFrame = [age: int, job: string, marital: string, education: string, default: string, balance: int, housing: string, loa t: string, day: int, month: string, duration: int, campaign: int, pdays: int, previous: int, poutcome: string, y: string]
                 job| marital|education|default|balance|housing|loan| contact|day|month|duration|campaign|pdays|previous|poutcome| y|
   26| blue-collar| single|secondary|
49| management| married| tertiary|
                                                                                                                                                                                                                              jul|
jul|
                                                                                                                                -80191
                                                                                                                                                              no| yes| cellular|
                                                                                                                                                                                                                                                      2991
                                                                                                                                                                                                                                                                                                                             0 | unknown | no |
                                                                                                                                  -6847
                                                                                                                                                                                      cellular
                                                                                                                                                                                                                                                        206
                                                                                                                                                              nol
                                                                                                                                                                         ves
                                                                                                                                                                                                                                                                                                                             0 | unknown |
     60| management|divorced
43| management|married
57|self-employed|married|
39|self-employed|married|
                                                                            tertiary|
tertiary|
                                                                                                                                 -4057
                                                                                                                                                           yes|
yes|
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                                                                            tertiary
tertiary
                                                                                                                                 -33131
                                                                                                                                                            yes
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     40| technician| married|
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     52| management| married|
49| blue-collar| single|
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                                                                                                                                                                                                                                                                                                                                                             no
                   management|divorced|
                                                                                                                                 -2282
-2122
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     43
                          services | married|
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                                                                              primary
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                                                                                                                                 -2093
-2082
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0 | unknown|
     38| blue-collar|divorced|secondary
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     51 entrepreneur | married|secondary|
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3 |
2 |
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                                                                                                                                                                                                                                                                                                                             0 unknown
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no| yes|telephone| 10|
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0 unknown no
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                                                                                                                                                                                                                                                                                                                             0 unknown
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yes|
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no| unknown|
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noi cellulari 211

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scal	as	df	show	(1

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age	job	marital	education	default	balance	housing	loan	contact	day	month	duration	campaign	pdays	previous	poutcome	y l
++		+	+		+		+		+	·				+	+	++
58	management	married	tertiary	no	2143	yes	no	unknown	5	may	261	1	-1	0	unknown	no
44	technician	single	secondary	no	29	yes	no	unknown	5	may	151	1	-1	0	unknown	no
33	entrepreneur	married	secondary	no	2	yes	yes	unknown	5	may	76	1	-1	0	unknown	no
47	blue-collar			no	1506	yes	no	unknown	5	may	92	1	-1	0	unknown	no
33	unknown	single	unknown	no	1	no	no	unknown	5	may	198	1	-1	0	unknown	no
35	management	married	tertiary	no	231	yes	no	unknown	5	may	139	1	-1	0	unknown	no
28	management	single	tertiary	no	447	yes	yes	unknown	5	may	217	1	-1	0	unknown	no
42	entrepreneur	divorced	tertiary	yes	2	yes	no	unknown	5	may	380	1	-1	0	unknown	no
58	retired	married	primary	no	121	yes	no	unknown	5	may	50	1	-1	0	unknown	no
43	technician	single	secondary	no	593	yes	no	unknown	5	may	55	1	-1	0	unknown	no
41	admin.	divorced	secondary	no	270	yes	no	unknown	5	may	222	1	-1	0	unknown	no
29	admin.	single	secondary	no	390	yes	no	unknown	5	may	137	1	-1	0	unknown	no
53	technician	married	secondary	no	6	yes	no	unknown	5	may	517	1	-1	0	unknown	no
58	technician	married	unknown	no	71	yes	no	unknown	5	may	71	1	-1	0	unknown	no
57	services	married	secondary	no	162	yes	no	unknown	5	may	174	1	-1	0	unknown	no
51	retired	married	primary	no	229	yes	no	unknown	5	may	353	1	-1	0	unknown	no
45	admin.	single	unknown	no	13	yes	no	unknown	5	may	98	1	-1	0	unknown	no
57	blue-collar	married	primary	no	52	yes	no	unknown	5	may	38	1	-1	0	unknown	no
60	retired	married	primary	no	60	yes	no	unknown	5	may	219	1	-1	0	unknown	no
33	services	married	secondary	no	0	yes	no	unknown	5	may	54	1	-1	0	unknown	no
++		+	+		+		+		+					+	+	++

-1884

only showing top 20 rows

scala> df.registerTempTable("bankdetails");

| 37| management| married| tertiarv|

scala> sqlContext.sql("select percentile(balance,0.5) as median ,avg(balance) as average from bankdetails").show;
18/02/22 11:59:14 WARN metastore.ObjectStore: Version information not found in metastore. hive metastore.schema.verification is not enabled so recording the schema version 1.1.0-cdh5.12.0
18/02/22 11:59:15 WARN metastore.ObjectStore: Failed to get database default, returning NosuchObjectException

|median| average| | 448.0|1362.2720576850766

5. Check if age matters in marketing subscription for deposit

scala> df.groupBy("y").agg(avg(\$"age")).show <u>| y|</u> avg(age)| no| 40.83898602274435| yes 41.670069956513515

6. Check if marital status mattered for subscription to deposit

```
scala> val c = df.groupBy("marital").agg(avg($"age")).show
+----+
| marital|
             avg(age)|
+----+
|divorced|45.78298444401767|
 single| 33.7034401876466|
| married|43.40809877269053|
+----+
c: Unit = ()
```

7. Check if age and marital status together mattered for subscription to deposit scheme

8. Do feature engineering for column-age and find right age effect on campaign

```
scala> val bankDF = df.groupBy("age","y").count().sort($"count".desc).show
+---+
|age| y|count|
  32 | no| 1864|
  31 no | 1790
  33| no| 1762
  34 no 1732
  35| no| 1685
  36| no| 1611
  30 | no |
           1540
  37 | no | 1526 |
  39| no| 1344
  38 | no | 1322
  40 | no | 1239 |
  41| no| 1171|
  42|
      no| 1131
  45|
      no| 1110
  43 | no | 1058
  46 | no| 1057
  44 | no | 1043
  29 no | 1014
          975
  47 | no|
  48 | no | 915 |
only showing top 20 rows
bankDF: Unit = ()
scala> bankDF.groupBy ("age","y").count().sort($"count".desc).count
res9: Long = 148
```

A. Create another categorical new data frame to find age category

```
scala> val bankrdd = sqlContext.read.format("com.databricks.spark.csv").option("
header","true").option("inferSchema","true").option("delimiter",";").load("/user
/cloudera/project 01/market")
bankrdd: org.apache.spark.sql.DataFrame = [age: int, job: string, marital: string, education: string, default:
 string, balance: int, housing: string, loan: string, contact: string, day: int, month: string, duration: int,
 campaign: int, pdays: int, previous: int, poutcome: string, y: string]
scala>
scala> val bankDF = bankrdd.toDF()
bankDF: org.apache.spark.sql.DataFrame = [age: int, job: string, marital: string, education: string, default:
string, balance: int, housing: string, loan: string, contact: string, day: int, month: string, duration: int, campaign: int, pdays: int, previous: int, poutcome: string, y: string]
scala> bankDF.registerTempTable("bank")
scala> import scala.reflect.runtime.universe
import scala.reflect.runtime.universe
scala> import org.apache.spark.SparkConf
import org.apache.spark.SparkConf
scala> import org.apache.spark.SparkContext
import org.apache.spark.SparkContext
scala> import org.apache.spark.sql.DataFrame
import org.apache.spark.sql.DataFrame
scala> import org.apache.spark.sql.SQLContext
import org.apache.spark.sql.SQLContext
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Live Beginner Tutorial - Mozilla Firefox 1.functions.mean
scala> val ageRDD = sqlContext.udf.register("ageRDD",(age:Int) => {
        if (age < 20)
        "Teen"
        else if (age > 20 && age <= 32)
        "Young"
        else if (age > 33 && age <= 55)
        "Middle Aged"
        else
        "0ld"
       1)
ageRDD: org.apache.spark.sql.UserDefinedFunction = UserDefinedFunction(<function1>,StringType,List(IntegerType
scala> val banknewDF = bankDF.withColumn("age",ageRDD(bankDF("age")))
banknewDF: org.apache.spark.sql.DataFrame = [age: string, job: string, marital: string, education: string, def
ault: string, balance: int, housing: string, loan: string, contact: string, day: int, month: string, duration: int, campaign: int, pdays: int, previous: int, poutcome: string, y: string]
scala> banknewDF.registerTempTable("bank new")
scala> val age target = sqlContext.sql("select age, count(*) as number from bank new where y='yes' group by
<console>:1: error: unclosed string literal
        val age target = sqlContext.sql("select age, count(*) as number from bank new where y='yes' group by
scala> age order by number desc ").show()
<console>:1: error: unclosed string literal
       age order by number desc ").show()
```

B. Check which age category shown more interest on deposits

scala> val age_target = sqlContext.sql("select age, count(*) as number from bank_new where y='yes' group by ag
e order by number desc ").show()

18/03/02 11:08:40 WARN metastore.ObjectStore: Version information not found in metastore. hive.metastore.schema.verification is not enabled so recording the schema version 1.1.0-cdh5.12.0

18/03/02 11:08:41 WARN metastore.ObjectStore: Failed to get database default, returning NoSuchObjectException

+	number
Middle Aged	2601
Young	1539
Old	1131
Teen	18

age_target: Unit = ()

Conclusion: Middle age people are showing more interest on deposits