**Contact Information:**

Name : S.S.Nirmal

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**Objective** (Describe your professionalgoals in the job you are interesting in)**:**

An individual with a keen interest in Software programs, possessing good interpersonal and analytical skills, who wish to use technical knowledge catering to the needs of the company. I wish to work with a diverse group of people and see myself heading a group of people over a 1-year course in the company.

**Experience** (Describe your past jobs):

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Start Date | End Date | Company | Position | Job Description |
| 14-12-2015 | 01-01-2019 | AT&T,Remote,Sri lanka | Sr. Software Engineer | Digital Locker Design and develop custom application using Cocoa and Objective-C Integrate with server side components / Fix issues as they arise |

**Education:**

Name of the qualification:

B.Sc. Honours in Information Technology.

Description of the qualification:

* installing and maintaining computer systems and networks.
* setting up computer workstations, including peripheral devices.
* checking hardware for functionality.
* installing and configuring software and its functions.
* training computer users.
* optimizing the performance of hardware and software.
* ensuring security and privacy of networks and computers.
* organizing and scheduling upgrades and maintenance so that others can continue working uninterrupted.
* troubleshooting to diagnose and resolve computer problems.
* maintaining records of repairs, fixes, and maintenance.
* identifying equipment shortages and placing orders for more.
* dealing with technical questions from users.
* providing phone, chat, or in-person support.
* following company guidelines.
* setting up user accounts and profiles.

**Technical(IT) Skills**

**Hardware –** Assembl, Maintenance ,Peripherals,Printers,Drivers,Troubleshooting.

**Softeware –** Installation, Debugging, Microsoft Office , Adobe GoLive , Adobe Photoshop Hootsuite,WordPress,Quichbooks.

**Operating Systems-** Microsoft Windows 10, Windows 8, macOS,Linux,Android,iOS.

**Networks –** Configuration, Servers , Routers, TCP/IP Socket Programming, SQL,LAN Technology.

**Security –** Virus Protection, Maintenance , Monitoring, Backup Management, Disaster Recovery.

**Programming languages-** Python,HTML,CSS,C,PHP,Ruby on Rails.

**Other Skills:**

* Problem Solving
* Communication
* Leadership
* Management
* Multitasking
* Customer service
* Teamwork
* Organization
* Patience
* Decision Making
* Working under pressure
* Time Management
* Analytical Skills
* Creativity

**Languages:**

|  |  |
| --- | --- |
| Language | Rate(Native , Intermediate, Advance ) |
| Sinhala | Native |
| English | Advance |