

Massachusetts Bay Transportation Authority Ridership Data Cleaning

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Import packages

```
library("readxl")
library("tidyr")
library("ggplot2")
```

```
## Classes 'tbl_df', 'tbl' and 'data.frame':   11 obs. of  60 variables:
## $      : num  1 2 3 4 5 6 7 8 9 10 ...
## $ mode  : chr  "All Modes by Qtr" "Boat" "Bus" "Commuter Rail" ...
## $ 2007-01: chr  "NA" "4" "335.819" "142.2" ...
## $ 2007-02: chr  "NA" "3.6" "338.675" "138.5" ...
## $ 2007-03: num  1188 40 340 138 459 ...
## $ 2007-04: chr  "NA" "4.3" "352.162" "139.5" ...
## $ 2007-05: chr  "NA" "4.9" "354.367" "139" ...
## $ 2007-06: num  1246 5.8 350.5 143 477 ...
## $ 2007-07: chr  "NA" "6.521" "357.519" "142.391" ...
## $ 2007-08: chr  "NA" "6.572" "355.479" "142.364" ...
## $ 2007-09: num  1256.57 5.47 372.6 143.05 499.57 ...
## $ 2007-10: chr  "NA" "5.145" "368.847" "146.542" ...
## $ 2007-11: chr  "NA" "3.763" "330.826" "145.089" ...
## $ 2007-12: num  1216.89 2.98 312.92 141.59 448.27 ...
## $ 2008-01: chr  "NA" "3.175" "340.324" "142.145" ...
## $ 2008-02: chr  "NA" "3.111" "352.905" "142.607" ...
## $ 2008-03: num  1253.52 3.51 361.15 137.45 494.05 ...
## $ 2008-04: chr  "NA" "4.164" "368.189" "140.389" ...
## $ 2008-05: chr  "NA" "4.015" "363.903" "142.585" ...
## $ 2008-06: num  1314.82 5.19 362.96 142.06 518.35 ...
## $ 2008-07: chr  "NA" "6.016" "370.921" "145.731" ...
## $ 2008-08: chr  "NA" "5.8" "361.057" "144.565" ...
## $ 2008-09: num  1307.04 4.59 389.54 141.91 517.32 ...
## $ 2008-10: chr  "NA" "4.285" "357.974" "151.957" ...
## $ 2008-11: chr  "NA" "3.488" "345.423" "152.952" ...
## $ 2008-12: num  1232.65 3.01 325.77 140.81 446.74 ...
## $ 2009-01: chr  "NA" "3.014" "338.532" "141.448" ...
## $ 2009-02: chr  "NA" "3.196" "360.412" "143.529" ...
## $ 2009-03: num  1209.79 3.33 353.69 142.89 467.22 ...
## $ 2009-04: chr  "NA" "4.049" "359.38" "142.34" ...
## $ 2009-05: chr  "NA" "4.119" "354.75" "144.225" ...
## $ 2009-06: num  1233.1 4.9 347.9 142 473.1 ...
## $ 2009-07: chr  "NA" "6.444" "339.477" "137.691" ...
## $ 2009-08: chr  "NA" "5.903" "332.661" "139.158" ...
## $ 2009-09: num  1230.5 4.7 374.3 139.1 500.4 ...
## $ 2009-10: chr  "NA" "4.212" "385.868" "137.104" ...
## $ 2009-11: chr  "NA" "3.576" "366.98" "129.343" ...
```

```

## $ 2009-12: num 1207.85 3.11 332.39 126.07 440.93 ...
## $ 2010-01: chr "NA" "3.207" "362.226" "130.91" ...
## $ 2010-02: chr "NA" "3.195" "361.138" "131.918" ...
## $ 2010-03: num 1208.86 3.48 373.44 131.25 483.4 ...
## $ 2010-04: chr "NA" "4.452" "378.611" "131.722" ...
## $ 2010-05: chr "NA" "4.415" "380.171" "128.8" ...
## $ 2010-06: num 1244.41 5.41 363.27 129.14 490.26 ...
## $ 2010-07: chr "NA" "6.513" "353.04" "122.935" ...
## $ 2010-08: chr "NA" "6.269" "343.688" "129.732" ...
## $ 2010-09: num 1225.5 4.7 381.6 132.9 521.1 ...
## $ 2010-10: chr "NA" "4.402" "384.987" "131.033" ...
## $ 2010-11: chr "NA" "3.731" "367.955" "130.889" ...
## $ 2010-12: num 1216.26 3.16 326.34 121.42 450.43 ...
## $ 2011-01: chr "NA" "3.14" "334.958" "128.396" ...
## $ 2011-02: chr "NA" "3.284" "346.234" "125.463" ...
## $ 2011-03: num 1223.45 3.67 380.4 134.37 516.73 ...
## $ 2011-04: chr "NA" "4.251" "380.446" "134.169" ...
## $ 2011-05: chr "NA" "4.431" "385.289" "136.14" ...
## $ 2011-06: num 1302.41 5.47 376.32 135.58 529.53 ...
## $ 2011-07: chr "NA" "6.581" "361.585" "132.41" ...
## $ 2011-08: chr "NA" "6.733" "353.793" "130.616" ...
## $ 2011-09: num 1291 5 388 137 550 ...
## $ 2011-10: chr "NA" "4.484" "398.456" "128.72" ...

## # A tibble: 6 × 60
##   mode `2007-01` `2007-02` `2007-03` `2007-04` `2007-05`
##   <dbl> <chr> <chr> <chr> <dbl> <chr> <chr>
## 1 1 All Modes by Qtr NA NA 1187.653 NA NA
## 2 2 Boat 4 3.6 40.000 4.3 4.9
## 3 3 Bus 335.819 338.675 339.867 352.162 354.367
## 4 4 Commuter Rail 142.2 138.5 137.700 139.5 139
## 5 5 Heavy Rail 435.294 448.271 458.583 472.201 474.579
## 6 6 Light Rail 227.231 240.262 241.444 255.557 248.262
## # ... with 53 more variables: `2007-06` <dbl>, `2007-07` <chr>,
## # `2007-08` <chr>, `2007-09` <dbl>, `2007-10` <chr>, `2007-11` <chr>,
## # `2007-12` <dbl>, `2008-01` <chr>, `2008-02` <chr>, `2008-03` <dbl>,
## # `2008-04` <chr>, `2008-05` <chr>, `2008-06` <dbl>, `2008-07` <chr>,
## # `2008-08` <chr>, `2008-09` <dbl>, `2008-10` <chr>, `2008-11` <chr>,
## # `2008-12` <dbl>, `2009-01` <chr>, `2009-02` <chr>, `2009-03` <dbl>,
## # `2009-04` <chr>, `2009-05` <chr>, `2009-06` <dbl>, `2009-07` <chr>,
## # `2009-08` <chr>, `2009-09` <dbl>, `2009-10` <chr>, `2009-11` <chr>,
## # `2009-12` <dbl>, `2010-01` <chr>, `2010-02` <chr>, `2010-03` <dbl>,
## # `2010-04` <chr>, `2010-05` <chr>, `2010-06` <dbl>, `2010-07` <chr>,
## # `2010-08` <chr>, `2010-09` <dbl>, `2010-10` <chr>, `2010-11` <chr>,
## # `2010-12` <dbl>, `2011-01` <chr>, `2011-02` <chr>, `2011-03` <dbl>,
## # `2011-04` <chr>, `2011-05` <chr>, `2011-06` <dbl>, `2011-07` <chr>,
## # `2011-08` <chr>, `2011-09` <dbl>, `2011-10` <chr>

##   mode      2007-01      2007-02
## Min.   : 1.0   Length:11   Length:11   Length:11
## 1st Qu.: 3.5   Class :character Class :character Class :character
## Median : 6.0   Mode  :character Mode  :character Mode  :character
## Mean    : 6.0
## 3rd Qu.: 8.5
## Max.    :11.0

```

##	2007-03	2007-04	2007-05
##	Min. : 0.114	Length:11	Length:11
##	1st Qu.: 9.278	Class :character	Class :character
##	Median : 137.700	Mode :character	Mode :character
##	Mean : 330.293		
##	3rd Qu.: 399.225		
##	Max. :1204.725		
##	2007-06	2007-07	2007-08
##	Min. : 0.096	Length:11	Length:11
##	1st Qu.: 5.700	Class :character	Class :character
##	Median : 143.000	Mode :character	Mode :character
##	Mean : 339.846		
##	3rd Qu.: 413.788		
##	Max. :1246.129		
##	2007-09	2007-10	2007-11
##	Min. : -0.007	Length:11	Length:11
##	1st Qu.: 5.539	Class :character	Class :character
##	Median : 143.051	Mode :character	Mode :character
##	Mean : 352.554		
##	3rd Qu.: 436.082		
##	Max. :1310.764		
##	2007-12	2008-01	2008-02
##	Min. : -0.060	Length:11	Length:11
##	1st Qu.: 4.385	Class :character	Class :character
##	Median : 141.585	Mode :character	Mode :character
##	Mean : 321.588		
##	3rd Qu.: 380.594		
##	Max. :1216.890		
##	2008-03	2008-04	2008-05
##	Min. : 0.058	Length:11	Length:11
##	1st Qu.: 5.170	Class :character	Class :character
##	Median : 137.453	Mode :character	Mode :character
##	Mean : 345.604		
##	3rd Qu.: 427.601		
##	Max. :1274.031		
##	2008-06	2008-07	2008-08
##	Min. : 0.060	Length:11	Length:11
##	1st Qu.: 5.742	Class :character	Class :character
##	Median : 142.057	Mode :character	Mode :character
##	Mean : 359.667		
##	3rd Qu.: 440.656		
##	Max. :1320.728		
##	2008-09	2008-10	2008-11
##	Min. : 0.021	Length:11	Length:11
##	1st Qu.: 5.691	Class :character	Class :character
##	Median : 141.907	Mode :character	Mode :character
##	Mean : 362.099		
##	3rd Qu.: 453.430		
##	Max. :1338.015		
##	2008-12	2009-01	2009-02
##	Min. : -0.015	Length:11	Length:11
##	1st Qu.: 4.689	Class :character	Class :character
##	Median : 140.810	Mode :character	Mode :character
##	Mean : 319.882		

## 3rd Qu.: 386.255		
## Max. :1232.655		
## 2009-03	2009-04	2009-05
## Min. : -0.050	Length:11	Length:11
## 1st Qu.: 5.003	Class :character	Class :character
## Median : 142.893	Mode :character	Mode :character
## Mean : 330.142		
## 3rd Qu.: 410.455		
## Max. :1210.912		
## 2009-06	2009-07	2009-08
## Min. : -0.079	Length:11	Length:11
## 1st Qu.: 5.845	Class :character	Class :character
## Median : 142.006	Mode :character	Mode :character
## Mean : 333.194		
## 3rd Qu.: 410.482		
## Max. :1233.085		
## 2009-09	2009-10	2009-11
## Min. : -0.035	Length:11	Length:11
## 1st Qu.: 5.693	Class :character	Class :character
## Median : 139.087	Mode :character	Mode :character
## Mean : 346.687		
## 3rd Qu.: 437.332		
## Max. :1291.564		
## 2009-12	2010-01	2010-02
## Min. : -0.022	Length:11	Length:11
## 1st Qu.: 4.784	Class :character	Class :character
## Median : 126.066	Mode :character	Mode :character
## Mean : 312.962		
## 3rd Qu.: 386.659		
## Max. :1207.845		
## 2010-03	2010-04	2010-05
## Min. : 0.012	Length:11	Length:11
## 1st Qu.: 5.274	Class :character	Class :character
## Median : 131.252	Mode :character	Mode :character
## Mean : 332.726		
## 3rd Qu.: 428.420		
## Max. :1225.556		
## 2010-06	2010-07	2010-08
## Min. : 0.008	Length:11	Length:11
## 1st Qu.: 6.436	Class :character	Class :character
## Median : 129.144	Mode :character	Mode :character
## Mean : 335.964		
## 3rd Qu.: 426.769		
## Max. :1244.409		
## 2010-09	2010-10	2010-11
## Min. : 0.001	Length:11	Length:11
## 1st Qu.: 5.567	Class :character	Class :character
## Median : 132.892	Mode :character	Mode :character
## Mean : 346.524		
## 3rd Qu.: 451.361		
## Max. :1293.117		
## 2010-12	2011-01	2011-02
## Min. : -0.004	Length:11	Length:11
## 1st Qu.: 4.466	Class :character	Class :character

```
## Median : 121.422   Mode  :character   Mode  :character
## Mean   : 312.917
## 3rd Qu.: 388.385
## Max.   :1216.262
##      2011-03      2011-04      2011-05
## Min.    : 0.05   Length:11      Length:11
## 1st Qu.: 6.03   Class :character   Class :character
## Median : 134.37   Mode  :character   Mode  :character
## Mean    : 345.17
## 3rd Qu.: 448.56
## Max.    :1286.66
##      2011-06      2011-07      2011-08
## Min.    : 0.054   Length:11      Length:11
## 1st Qu.: 6.926   Class :character   Class :character
## Median : 135.581   Mode  :character   Mode  :character
## Mean    : 353.331
## 3rd Qu.: 452.923
## Max.    :1302.414
##      2011-09      2011-10
## Min.    : 0.043   Length:11
## 1st Qu.: 6.660   Class :character
## Median : 136.901   Mode  :character
## Mean    : 362.555
## 3rd Qu.: 469.204
## Max.    :1348.754
```

Now time for some data cleaning

In this data, most typical problem of messy data can be seen, that is, “variables are stored in rows instead of columns”, so firstly to correct that-

```
## # A tibble: 6 × 3
##       mode    month thousand_riders
##       <chr>   <chr>         <chr>
## 1      Boat 2007-01             4
## 2      Bus 2007-01        335.819
## 3 Commuter Rail 2007-01      142.2
## 4   Heavy Rail 2007-01      435.294
## 5   Light Rail 2007-01      227.231
## 6 Private Bus 2007-01        4.772
```

The column “thousand_riders” showing the average weekday number of riders, is a character vector so first step will be to coerce it into numeric values to make further calculations easy

```
## # A tibble: 6 × 3
##       mode    month thousand_riders
##       <chr>   <chr>         <dbl>
## 1      Boat 2007-01           4.000
## 2      Bus 2007-01        335.819
## 3 Commuter Rail 2007-01      142.200
```

```
## 4    Heavy Rail 2007-01      435.294
## 5    Light Rail 2007-01      227.231
## 6    Private Bus 2007-01      4.772
```

Second basic symptom of messy data is, variables stored as rows, so to make this right we have to spread the variables into columns

```
## # A tibble: 6 × 9
##   month Boat    Bus `Commuter Rail` `Heavy Rail` `Light Rail`
##   <chr> <dbl>   <dbl>         <dbl>         <dbl>         <dbl>
## 1 2007-01  4.0 335.819      142.2      435.294      227.231
## 2 2007-02  3.6 338.675      138.5      448.271      240.262
## 3 2007-03 40.0 339.867      137.7      458.583      241.444
## 4 2007-04  4.3 352.162      139.5      472.201      255.557
## 5 2007-05  4.9 354.367      139.0      474.579      248.262
## 6 2007-06  5.8 350.543      143.0      477.032      246.108
## # ... with 3 more variables: `Private Bus` <dbl>, RIDE <dbl>, `Trackless
## #   Trolley` <dbl>
```

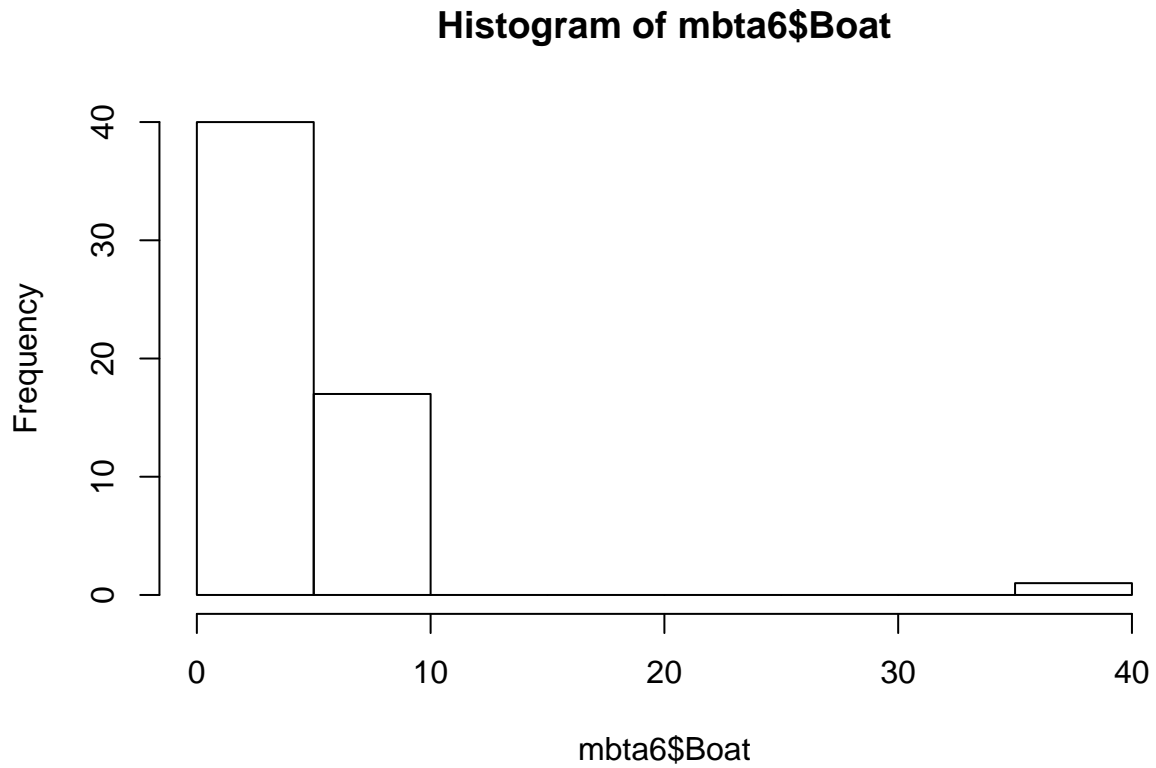
Divide the month column containing month-year data together into “Month and”Year” column separately

```
## # A tibble: 6 × 10
##   Year Month Boat    Bus `Commuter Rail` `Heavy Rail` `Light Rail`
##   <chr> <chr> <dbl>   <dbl>         <dbl>         <dbl>         <dbl>
## 1 2007    01  4.0 335.819      142.2      435.294      227.231
## 2 2007    02  3.6 338.675      138.5      448.271      240.262
## 3 2007    03 40.0 339.867      137.7      458.583      241.444
## 4 2007    04  4.3 352.162      139.5      472.201      255.557
## 5 2007    05  4.9 354.367      139.0      474.579      248.262
## 6 2007    06  5.8 350.543      143.0      477.032      246.108
## # ... with 3 more variables: `Private Bus` <dbl>, RIDE <dbl>, `Trackless
## #   Trolley` <dbl>
```

Before the data as “clean”, let’s look for any obvious mistakes or outliers in the data

```
## # A tibble: 6 × 10
##   Year Month Boat    Bus `Commuter Rail` `Heavy Rail` `Light Rail`
##   <chr> <chr> <dbl>   <dbl>         <dbl>         <dbl>         <dbl>
## 1 2007    01  4.0 335.819      142.2      435.294      227.231
## 2 2007    02  3.6 338.675      138.5      448.271      240.262
## 3 2007    03 40.0 339.867      137.7      458.583      241.444
## 4 2007    04  4.3 352.162      139.5      472.201      255.557
## 5 2007    05  4.9 354.367      139.0      474.579      248.262
## 6 2007    06  5.8 350.543      143.0      477.032      246.108
## # ... with 3 more variables: `Private Bus` <dbl>, RIDE <dbl>, `Trackless
## #   Trolley` <dbl>
```

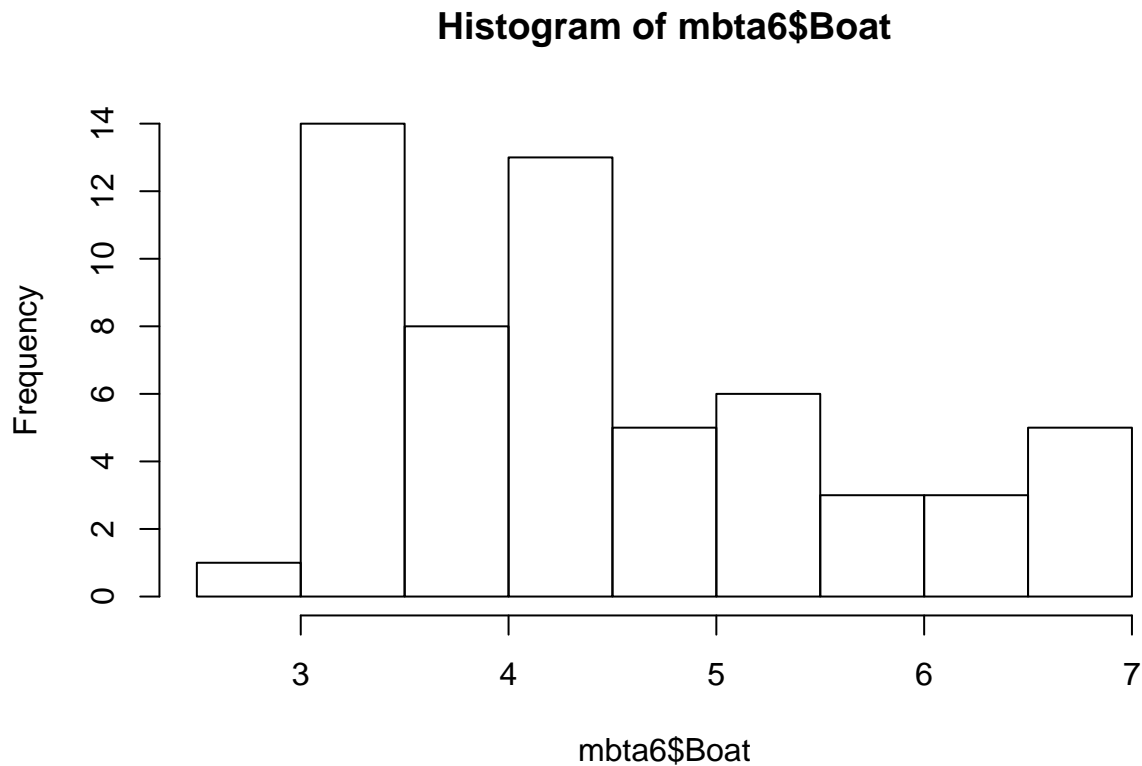
By looking at the data entries in the column “Boat”, we can see that there seems to be an obvious data entry error here - Easily seen with a histogram



Now to deal with this entry error-

First find out the row in which this erroneous entry is present and replace the “40” with a “4”

Now generate a histogram of Boat column



Now that our data is clean lets compare the messy data we got and the clean data, there is quite a lot of visible difference

```
## # A tibble: 6 × 60
##   mode `2007-01` `2007-02` `2007-03` `2007-04` `2007-05`
##   <dbl>      <chr>      <chr>      <chr>      <dbl>      <chr>      <chr>
## 1 1 All Modes by Qtr      NA      NA 1187.653      NA      NA
## 2 2 Boat 4 3.6 40.000 4.3 4.9
## 3 3 Bus 335.819 338.675 339.867 352.162 354.367
## 4 4 Commuter Rail 142.2 138.5 137.700 139.5 139
## 5 5 Heavy Rail 435.294 448.271 458.583 472.201 474.579
## 6 6 Light Rail 227.231 240.262 241.444 255.557 248.262
## # ... with 53 more variables: `2007-06` <dbl>, `2007-07` <chr>,
## # `2007-08` <chr>, `2007-09` <dbl>, `2007-10` <chr>, `2007-11` <chr>,
## # `2007-12` <dbl>, `2008-01` <chr>, `2008-02` <chr>, `2008-03` <dbl>,
## # `2008-04` <chr>, `2008-05` <chr>, `2008-06` <dbl>, `2008-07` <chr>,
## # `2008-08` <chr>, `2008-09` <dbl>, `2008-10` <chr>, `2008-11` <chr>,
```

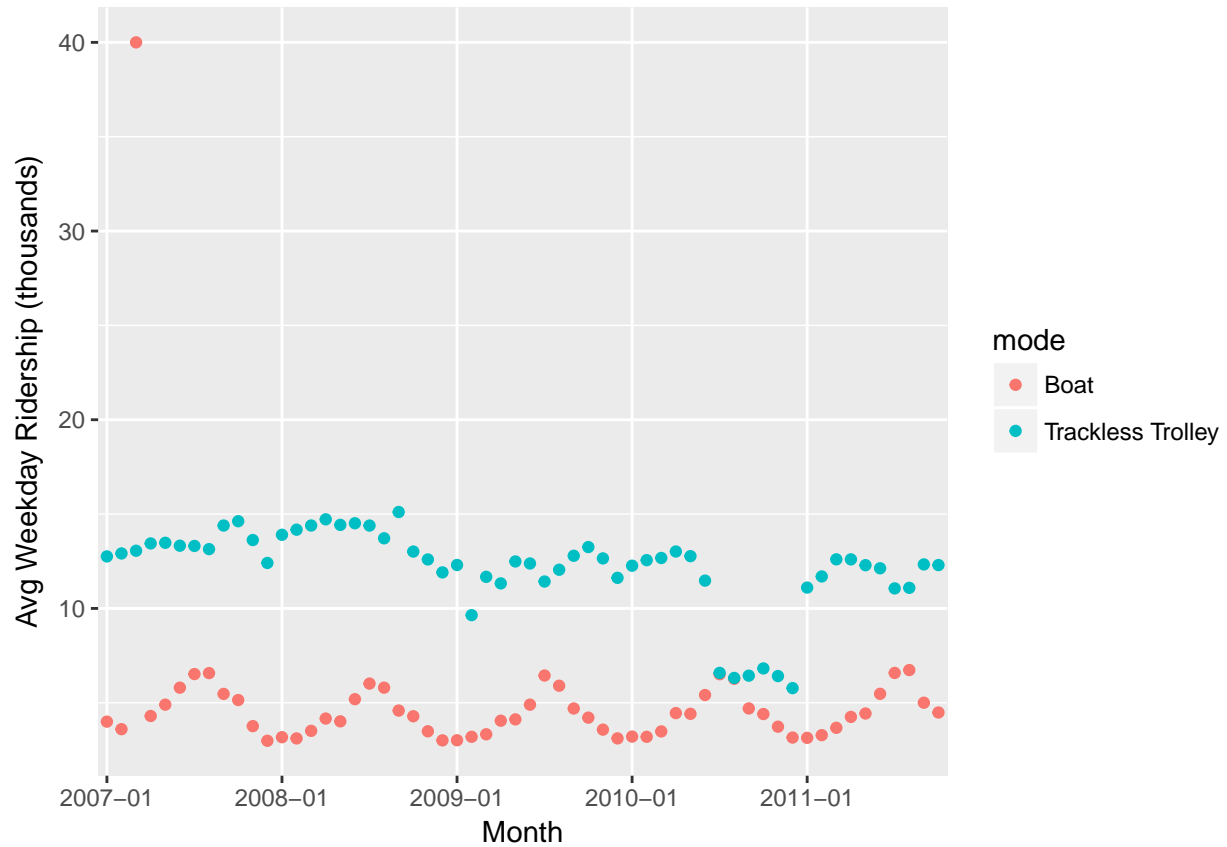


```
## # `2008-12` <dbl>, `2009-01` <chr>, `2009-02` <chr>, `2009-03` <dbl>,
## # `2009-04` <chr>, `2009-05` <chr>, `2009-06` <dbl>, `2009-07` <chr>,
## # `2009-08` <chr>, `2009-09` <dbl>, `2009-10` <chr>, `2009-11` <chr>,
## # `2009-12` <dbl>, `2010-01` <chr>, `2010-02` <chr>, `2010-03` <dbl>,
## # `2010-04` <chr>, `2010-05` <chr>, `2010-06` <dbl>, `2010-07` <chr>,
## # `2010-08` <chr>, `2010-09` <dbl>, `2010-10` <chr>, `2010-11` <chr>,
## # `2010-12` <dbl>, `2011-01` <chr>, `2011-02` <chr>, `2011-03` <dbl>,
## # `2011-04` <chr>, `2011-05` <chr>, `2011-06` <dbl>, `2011-07` <chr>,
## # `2011-08` <chr>, `2011-09` <dbl>, `2011-10` <chr>

## # A tibble: 6 × 10
##   Year Month Boat Bus `Commuter Rail` `Heavy Rail` `Light Rail`
##   <chr> <chr> <dbl> <dbl> <dbl> <dbl> <dbl>
## 1 2007 01 4.0 335.819 142.2 435.294 227.231
## 2 2007 02 3.6 338.675 138.5 448.271 240.262
## 3 2007 03 4.0 339.867 137.7 458.583 241.444
## 4 2007 04 4.3 352.162 139.5 472.201 255.557
## 5 2007 05 4.9 354.367 139.0 474.579 248.262
## 6 2007 06 5.8 350.543 143.0 477.032 246.108
## # ... with 3 more variables: `Private Bus` <dbl>, RIDE <dbl>, `Trackless
## # Trolley` <dbl>
```

Now lets do some visualizations to finally present the clean data

Look at Boat and Trackless Trolley ridership over time



Look at all T ridership over time

