



Mulanga Dama

Aspiring Business Executive

SUMMARY

Mulanga Masingi is a young South African female who firmly believes in the development and advancement of our country and more importantly our continent Africa. I am passionate about the effectiveness and efficiency of business operations, using Information Technology, Business Analysis and Commercial Analysis / Inputs, hence my studies for a B.Com Information Technology Degree. I also believe in effective Administration.



Centurion, Gauteng



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EXPERIENCE

NETSTAR
EMERGENCY CONTACT
SPECIALIST
(May 2020 – April 2022)

As an Emergency Contact Specialist, my task was to effectively resolve any triggered alerts through panic systems. I communicate with the client to obtain key details possible in a period of distress.

CELL C
ASSISTANT AREA MANAGER
(May 2019 - December 2019)

My role at Cell C started in January 2019 as Sales consultant. In March I was moved up to Retail where I was a Content Creator for two months. I was later moved up again to be an Assistant Area Manager for 8 months, tasked with increasing area revenue.

SOCIAL ECONOMIC RIGHTS
INSTITUTE
RECEPTIONIST
November 2018

At the Social Economic Rights Institute, I was tasked with all front-desk administrative services. This would include attending to visitors and directing them to the persons they were enquiring for and all telephonic and office administration services.

MUST BUY
SALES ASSISTANT
April 2017 – June 2017

My role at MustBuy was to assist in all Sales matters. I would be tasked with ensuring sales of identified goods and would have a target that I would be measured against every week, rolling to every month.

EDUCATION

DEGREE IN
INFORMATION
TECHNOLOGY

MANCOSA

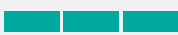
*IN PROGRESS - Currently
enrolled for my second year.*

IBM DIGITAL NATION
AFRICA BADGES
CLOUD COMPUTING
CYBER SECURITY
(2018)

IBM

SKILLS

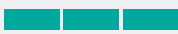
General Management



Problem Solving



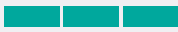
Administration



IT Systems



Communication



Time Management



Multitasking



LANGUAGES

English

TshiVenda

Xitsonga

Afrikaans

Sepedi

REFERENCES

Mr. Reece Oaks

Managing Director: Cell C
roaks@cellc.co.za

Mr. Njamba Kapalu

Mentor
073 814 0047

Damaris Lgwebe

Director:MustBuy
078 873 4909