## **Tableau Project Report – Ecommerce Sales Dashboard**

## 1. Objective:

To track and analyze Year-to-Date (YTD) sales, profit, and customer behavior across global markets and product categories, enabling data-driven business decisions.

## 2. Tools Used:

- Tableau
- Ecommerce Dataset (Sales, Profit, Category, Region, Monthly Trends)
- Dynamic Filters and Visual Indicators

# 3. Data Description:

- Dataset includes sales amount, profit, order quantity, customer acquisition, and regional breakdown.
- Metrics are compared Year-to-Date (YTD) with Previous Year-to-Date (PYTD) using trend lines and delta indicators.

#### 4. Dashboard Features:

- 1. KPIs: Key stats on total sales (\$13.79M), profit (\$1.27M), and order quantity (154,089) with % change from PY.
- 2. Market Share by Sales: Donut chart showing regional contributions (LATAM, Europe, Pacific Asia).
- 3. Category-wise YTD vs PYTD Sales: Bar chart comparing current year vs previous year sales per product category.
- 4. Market-wise Customer Acquisition: Line ranking graph showing customer acquisition position per region over months.

### 5. Insights & Outcomes:

- LATAM and Europe dominate sales market share, contributing over 90% together.
- 2. Camping & Hiking and Water Sports show strong YTD growth compared to PY.
- 3. Categories like Cleats and Indoor/Outdoor Games show sales decline from last year.
- 4. Customer acquisition trends remain stable for USCA and Pacific Asia, while LATAM fluctuates.

### 6. Conclusion:

The dashboard provides a comprehensive overview of ecommerce sales performance. It highlights profitable categories and key markets while identifying underperforming areas. The insights support timely strategy shifts in product focus and regional marketing.

### 7. Dashboard:

