

Data Management – Project Report

Topic- Marketing Campaign Analysis

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Course: MBA - Business Analytics

Division: C

1. Introduction

This project is submitted as part of the Data Management course for the MBA-Business Analytics program. It aims to provide hands-on experience in designing and managing databases using both relational (MySQL) and NoSQL (MongoDB) systems within a real-world business context. The chosen domain for this project is **Marketing**, with a focus on analyzing the effectiveness of various marketing campaigns.

2. Project Description

Domain: Marketing

Marketing campaign analysis is the process of evaluating the performance of promotional activities to understand their effectiveness, measure return on investment (ROI), and identify areas for improvement. It involves studying customer responses, sales impact, and channel performance to make informed marketing decisions.

This project uses SQL and NoSQL to analyze customer, product, and campaign data, focusing on Indian market references. It examines campaign reach, customer demographics, sales trends, and feedback to extract key insights. The findings aim to help optimize marketing strategies, improve targeting, and increase overall campaign profitability.

3. Entities & Attributes

The database is designed with the following entities and their corresponding attributes:

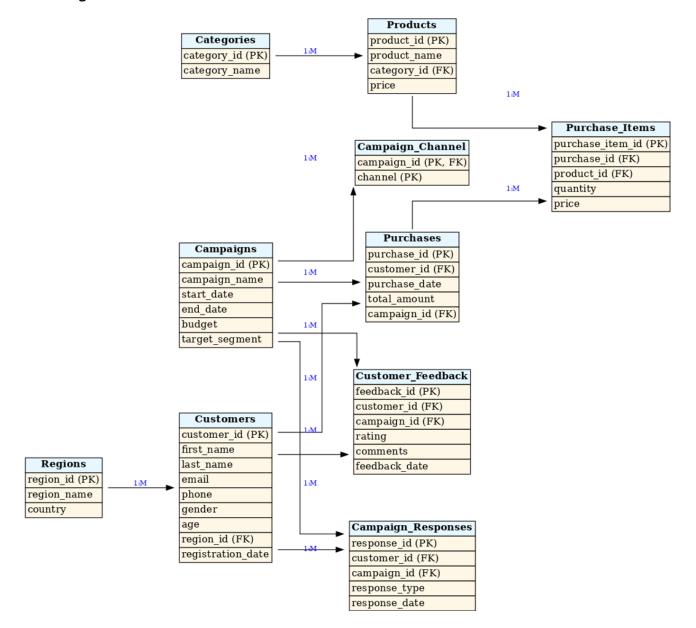
- **Regions**: Represents geographical areas.
- Attributes: region_id (Primary Key), region_name, country
- **Customers**: Stores information about customers.
- Attributes: customer_id (Primary Key), first_name, last_name, email, phone, gender, age, region_id (Foreign Key), registration_date
- Categories: Defines product categories.
- o **Attributes**: category_id (Primary Key), category_name
- **Products**: Contains details about the products offered.
- Attributes: product id (Primary Key), product name, category id (Foreign Key), price
- Campaigns: Holds information about marketing campaigns.
- Attributes: campaign_id (Primary Key), campaign_name, start_date, end_date, budget, target_segment
- **Campaign_Channel**: A junction table representing the channels used for a campaign.
- o **Attributes**: campaign id (Primary Key, Foreign Key), channel (Primary Key)
- Purchases: Records customer purchases.
- Attributes: purchase_id (Primary Key), customer_id (Foreign Key), purchase_date, total amount, campaign id (Foreign Key)

- Purchase_Items: A junction table detailing individual items within a purchase.
- Attributes: purchase_item_id (Primary Key), purchase_id (Foreign Key), product_id (Foreign Key), quantity, price
- **Customer_Feedback**: A junction table storing customer feedback for campaigns.
- Attributes: feedback_id (Primary Key), customer_id (Foreign Key), campaign_id (Foreign Key), rating, comments, feedback date
- Campaign_Responses: A junction table recording how customers responded to campaigns.
- Attributes: response_id (Primary Key), customer_id (Foreign Key), campaign_id (Foreign Key), response_type, response_date

4. Relationships and Cardinality

- **Customers and Regions**: A Region can have many Customers (1:M). A Customer belongs to exactly one Region.
- **Products and Categories**: A Category can contain many Products (1:M). A Product belongs to exactly one Category.
- Campaigns and Campaign_Channel: A Campaign can use many Campaign_Channels (1:M).
- **Purchases and Customers**: A Customer can make many Purchases (1:M). A Purchase is made by exactly one Customer.
- **Purchases and Campaigns**: A Campaign can lead to many Purchases (1:M). A Purchase can be associated with one Campaign.
- Purchases and Products (via Purchase_Items): This is a many-to-many relationship. A
 Purchase can include many Purchase_Items, and a Product can be part of many
 Purchase_Items.
- Customers and Campaigns (via Customer_Feedback): This is a many-to-many relationship. A
 Customer can provide many Feedback entries, and a Campaign can receive many Feedback
 entries.
- **Customers and Campaigns (via Campaign_Responses)**: This is a many-to-many relationship. A Customer can have many Responses, and a Campaign can have many Responses.

5. ER Diagram



6. MySQL Implementation

6.1. Database Design Flow & Schema Design

The relational database was designed using MySQL. The schema consists of 10 tables as described in the "Entities & Attributes" section. Primary Keys and Foreign Keys are established to maintain data integrity and define relationships between the tables.

6.2. SQL Script

Database and Table Creation

-- Database creationCREATE DATABASE MarketingCampaignAnalysis;USE MarketingCampaignAnalysis;-- Table creation

```
-- Table: Regions
CREATE TABLE Regions (
  region_id VARCHAR(10) PRIMARY KEY,
  region name VARCHAR(100),
 country VARCHAR(100)
);
DESC Regions;
-- Table: Customers
CREATE TABLE Customers (
  customer_id VARCHAR(10) PRIMARY KEY,
  first name VARCHAR(50),
 last_name VARCHAR(50),
  email VARCHAR(100) UNIQUE,
  phone VARCHAR(15),
  gender VARCHAR(10),
  age INT,
  region_id VARCHAR(10),
  registration_date DATE,
```

FOREIGN KEY (region_id) REFERENCES Regions(region_id)

DESC Customers;
-- Table: Categories
CREATE TABLE Categories (
 category_id VARCHAR(10) PRIMARY KEY,
 category_name VARCHAR(100)
);

);

```
DESC Categories;
-- Table: Products
CREATE TABLE Products (
  product id VARCHAR(10) PRIMARY KEY,
 product_name VARCHAR(100),
 category_id VARCHAR(10),
  price DECIMAL(10,2),
  FOREIGN KEY (category_id) REFERENCES Categories(category_id)
);
DESC Products;
-- Table: Campaigns
CREATE TABLE Campaigns (
  campaign id VARCHAR(10) PRIMARY KEY,
 campaign_name VARCHAR(100),
 start date DATE,
 end_date DATE,
 budget DECIMAL(12,2),
 target_segment VARCHAR(100)
);
ALTER TABLE Campaigns ADD COLUMN status VARCHAR(20) DEFAULT 'Planned';
DESC Campaigns;
-- Table: Campaign_Channel
CREATE TABLE Campaign Channel (
  campaign_id VARCHAR(10),
 channel VARCHAR(50),
 PRIMARY KEY (campaign_id, channel),
 FOREIGN KEY (campaign_id) REFERENCES Campaigns(campaign_id)
);
DESC Campaign_Channel;
-- Table: Purchases
CREATE TABLE Purchases (
  purchase_id VARCHAR(10) PRIMARY KEY,
 customer_id VARCHAR(10),
  purchase_date DATE,
 total_amount DECIMAL(12,2),
 campaign id VARCHAR(10),
  FOREIGN KEY (customer_id) REFERENCES Customers(customer_id),
  FOREIGN KEY (campaign_id) REFERENCES Campaigns(campaign_id)
);
DESC Purchases;
-- Table: Purchase Items
```

```
CREATE TABLE Purchase_Items (
  purchase_item_id VARCHAR(10) PRIMARY KEY,
  purchase id VARCHAR(10),
  product_id VARCHAR(10),
 quantity INT,
  price DECIMAL(10,2),
  FOREIGN KEY (purchase id) REFERENCES Purchases(purchase id),
  FOREIGN KEY (product id) REFERENCES Products(product id)
);
DESC Purchase_Items;
-- Table: Customer Feedback
CREATE TABLE Customer Feedback (
  feedback id VARCHAR(10) PRIMARY KEY,
  customer_id VARCHAR(10),
 campaign_id VARCHAR(10),
  rating INT CHECK (rating BETWEEN 1 AND 5),
  comments TEXT,
  feedback date DATE,
 FOREIGN KEY (customer_id) REFERENCES Customers(customer_id),
 FOREIGN KEY (campaign_id) REFERENCES Campaigns(campaign_id)
);
DESC Customer_Feedback;
-- Table: Campaign Responses
CREATE TABLE Campaign Responses (
  response id VARCHAR(10) PRIMARY KEY,
 customer_id VARCHAR(10),
  campaign_id VARCHAR(10),
  response_type VARCHAR(50),
  response_date DATE,
  FOREIGN KEY (customer_id) REFERENCES Customers(customer_id),
  FOREIGN KEY (campaign_id) REFERENCES Campaigns(campaign_id)
);
DESC Campaign Responses;
```

Insert Sample Data

Data was loaded from CSV files into the respective tables using MySQL Workbench's Table Data Import Wizard. The import order was maintained to respect foreign key constraints:

- 1. Regions
- 2. Categories
- 3. Products
- 4. Campaigns
- 5. Campaign_Channel

- 6. Customers
- 7. Purchases
- 8. Purchase_Items
- 9. Customer_Feedback
- 10. Campaign_Responses

Execution of Queries & Screenshots

- -- For table Regions:
- -- Basic SELECT

SELECT * FROM Regions;

	region_id	region_name	country
•	R001	North Zone	India
	R002	South Zone	India
	R003	East Zone	India
	R004	West Zone	India
	R005	Central Zone	India
	NULL	NULL	NULL

-- WHERE condition

SELECT * FROM Regions WHERE country = 'India';

	region_id	region_name	country
•	R001	North Zone	India
	R002	South Zone	India
	R003	East Zone	India
	R004	West Zone	India
	R005	Central Zone	India
	NULL	NULL	NULL

-- Arithmetic (count regions by length of name, example)

SELECT region_id, region_name, LENGTH(region_name) + 2 AS adjusted_length FROM Regions;

	region_id	region_name	adjusted_length
•	R001	North Zone	12
	R002	South Zone	12
	R003	East Zone	11
	R004	West Zone	11
	R005	Central Zone	14

-- Logical operators

SELECT * FROM Regions

WHERE country = 'India' OR country = 'Nepal';

	region_id	region_name	country
•	R001	North Zone	India
	R002	South Zone	India
	R003	East Zone	India
	R004	West Zone	India
	R005	Central Zone	India
	NULL	NULL	NULL

-- LIKE, IN, LIMIT

SELECT * FROM Regions

WHERE country LIKE 'I%' OR country IN ('India', 'Nepal')

LIMIT 5;

	region_id	region_name	country
•	R001	North Zone	India
	R002	South Zone	India
	R003	East Zone	India
	R004	West Zone	India
	R005	Central Zone	India
	NULL	NULL	NULL

-- GROUP BY

SELECT country, COUNT(region_id) AS total_regions

FROM Regions

GROUP BY country;

	country	total_regions
•	India	5

-- GROUP BY with HAVING

SELECT country, COUNT(region_id) AS total_regions

FROM Regions

GROUP BY country

HAVING total_regions > 1;

	country	total_regions
•	India	5

-- INNER JOIN: Regions with customers

SELECT R.region_name, C.first_name, C.last_name

FROM Regions R

INNER JOIN Customers C ON R.region_id = C.region_id;

	region_name	first_name	last_name	
•	North Zone	Anita	Ghosh	
	North Zone	Gopal	Menon	
	North Zone	Rajesh	Gupta	
	North Zone	Komal	Menon	
	North Zone	Manoj	Ghosh Reddy	
	North Zone	Manoj		
	North Zone	Vijay	Khan	

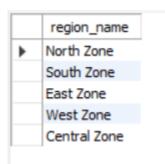
-- LEFT JOIN: All regions, even without customers SELECT R.region_name, C.first_name FROM Regions R LEFT JOIN Customers C ON R.region_id = C.region_id;



-- RIGHT JOIN: All customers, with their regions SELECT C.first_name, R.region_name FROM Customers C RIGHT JOIN Regions R ON R.region_id = C.region_id;

_		
	first_name	region_name
•	Anita	North Zone
	Gopal	North Zone
	Rajesh	North Zone
	Komal	North Zone
	Manoj	North Zone
	Manoj	North Zone
	Vijay	North Zone

-- Subquery: Regions with more than 5 customers SELECT region_name FROM Regions WHERE region_id IN (SELECT region_id FROM Customers GROUP BY region_id HAVING COUNT(customer_id) > 5);



- -- For table Customers
- -- SELECT

SELECT first_name, last_name, age FROM Customers;

	first_name	last_name	age
▶	Anita	Ghosh	38
	Dinesh	Bose	59
	Ravi	Mehta	49
	Kavita	Iyer	41
	Gopal	Menon	26
	Rahul	Gupta	35
	Ritu	Mishra	37

-- WHERE condition

SELECT * FROM Customers WHERE age > 30;

	customer_id	first_name	last_name	email	phone	gender	age	region_id	registration_date
•	CUS001	Anita	Ghosh	anita.ghosh95@gmail.com	9902010912	Female	38	R001	2024-12-22
	CUS002	Dinesh	Bose	dinesh.bose38@gmail.com	8950019426	Male	59	R002	2022-10-05
	CUS003	Ravi	Mehta	ravi.mehta56@gmail.com	9502991732	Male	49	R005	2025-11-18
	CUS004	Kavita	Iyer	kavita.iyer70@gmail.com	9884937253	Female	41	R004	2024-01-07
	CUS006	Rahul	Gupta	rahul.gupta75@gmail.com	8232010456	Male	35	R003	2025-07-26
	CUS007	Ritu	Mishra	ritu.mishra57@gmail.com	8434881302	Female	37	R005	2023-07-24
	CUS009	Sonia	Das	sonia.das63@gmail.com	8689390456	Female	59	R003	2024-09-24

-- Arithmetic (age next year)

SELECT first_name, age, age + 1 AS age_next_year FROM Customers;

	first_name	age	age_next_year
•	Anita	38	39
	Dinesh	59	60
	Ravi	49	50
	Kavita	41	42
	Gopal	26	27
	Rahul	35	36
	Ritu	37	38

-- Logical operators

SELECT * FROM Customers

WHERE age BETWEEN 25 AND 35 AND gender = 'Female';

	customer_id	first_name	last_name	email	phone	gender	age	region_id	registration_date
٠	CUS022	Divya	Das	divya.das92@gmail.com	9308385278	Female	30	R003	2024-11-24
	CUS024	Sunita	Das	sunita.das73@gmail.com	8714505234	Female	26	R004	2025-10-28
	CUS027	Kiran	Chopra	kiran.chopra76@gmail.com	9166864066	Female	26	R003	2025-11-19
	CUS031	Divya	Ghosh	divya.ghosh7@gmail.com	7325613858	Female	26	R002	2025-01-02
	CUS040	Anita	Joshi	anita.joshi55@gmail.com	9230386762	Female	26	R003	2022-07-05
	CUS050	Meena	Iyer	meena.iyer32@gmail.com	9969740595	Female	27	R005	2022-02-05
	CUS052	Anjali	Joshi	anjali.joshi6@gmail.com	9452005912	Female	34	R002	2025-03-03

-- LIKE, IN, LIMIT

SELECT * FROM Customers

WHERE first_name LIKE 'A%' OR region_id IN (1, 3) LIMIT 10;

	customer_id	first_name	last_name	email	phone	gender	age	region_id	registration_date
•	CUS001	Anita	Ghosh	anita.ghosh95@gmail.com	9902010912	Female	38	R001	2024-12-22
	CUS008	Anjali	Singh	anjali.singh41@gmail.com	7910895400	Female	20	R004	2024-03-28
	CUS010	Anita	Yadav	anita.yadav59@gmail.com	9173483961	Female	19	R005	2022-12-04
	CUS029	Anjali	Singh	anjali.singh56@gmail.com	8189736622	Female	40	R004	2025-11-26
	CUS035	Anjali	Mehta	anjali.mehta84@gmail.com	7834280542	Female	44	R004	2023-09-04
	CUS040	Anita	Joshi	anita.joshi55@gmail.com	9230386762	Female	26	R003	2022-07-05
	CUS043	Anil	Bose	anil.bose30@gmail.com	7165460305	Male	21	R002	2024-12-06

-- GROUP BY

SELECT gender, COUNT(customer_id) AS total_customers FROM Customers

GROUP BY gender;

	gender	total_customers
•	Female	54
	Male	66

-- GROUP BY with HAVING

SELECT gender, COUNT(customer_id) AS total_customers FROM Customers GROUP BY gender HAVING total_customers > 30;

	gender	total_customers
•	Female	54
	Male	66

-- INNER JOIN: Customers with their purchases

SELECT C.first_name, P.purchase_id, P.total_amount

FROM Customers C

INNER JOIN Purchases P ON C.customer_id = P.customer_id;

			_
	first_name	purchase_id	total_amount
•	Anita	PUR001	3943.00
	Dinesh	PUR002	2697.00
	Dinesh	PUR003	98.00
	Ravi	PUR004	2697.00
	Ravi	PUR005	3096.00
	Ravi	PUR006	46995.00
	Kavita	PUR007	2047.00

-- LEFT JOIN: All customers, even if no purchase

SELECT C.first_name, P.purchase_id

FROM Customers C

LEFT JOIN Purchases P ON C.customer_id = P.customer_id;

	first_name	purchase_id
•	Anita	PUR001
	Dinesh	PUR002
	Dinesh	PUR003
	Ravi	PUR004
	Ravi	PUR005
	Ravi	PUR006
	Kavita	PUR007

-- RIGHT JOIN: Purchases ensuring all purchase records

SELECT P.purchase_id, C.first_name

FROM Purchases P

RIGHT JOIN Customers C ON C.customer_id = P.customer_id;

	first_name	purchase_id				
•	Anita	PUR001				
	Dinesh	PUR002				
	Dinesh	PUR003				
	Ravi	PUR004				
	Ravi	PUR005				
	Ravi	PUR006				
	Kavita	PUR007				

-- Subquery: Customers who spent above average total

SELECT first_name, last_name

FROM Customers

WHERE customer_id IN (

SELECT customer_id

FROM Purchases

GROUP BY customer_id

HAVING SUM(total_amount) > (

SELECT AVG(total_amount) FROM Purchases

) ;

;		
	first_name	last_name
١	Ravi	Mehta
	Rahul	Gupta
	Ritu	Mishra
	Anjali	Singh
	Suresh	Desai
	Komal	Menon
	Nitin	Patel

- -- For table Categories
- -- SELECT

SELECT category_id, category_name FROM Categories;

	category_id	category_name
•	CAT001	Electronics
	CAT002	Clothing & Apparel
	CAT003	Home & Kitchen
	CAT004	Books & Stationery
	CAT005	Health & Beauty
	NULL	NULL

-- WHERE condition

SELECT * FROM Categories WHERE category_name = 'Electronics';

	category_id	category_name
•	CAT001	Electronics
	NULL	NULL

-- Arithmetic (example ID+10)

SELECT category_id, category_name, category_id + 10 AS new_id FROM Categories;

	category_id	category_name	new_id
•	CAT001	Electronics	10
	CAT002	Clothing & Apparel	10
	CAT003	Home & Kitchen	10
	CAT004	Books & Stationery	10
	CAT005	Health & Beauty	10

-- Logical operators

SELECT * FROM Categories

WHERE category_name = 'Electronics' OR category_name = 'Clothing';

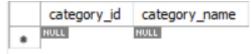


-- LIKE, IN, LIMIT

SELECT * FROM Categories

WHERE category_name LIKE '%wear%' OR category_id IN (2, 4)

LIMIT 5;



-- GROUP BY

 ${\tt SELECT\ category_name,\ COUNT(category_id)\ AS\ category_count}$

FROM Categories

GROUP BY category_name;

	category_name	category_count
•	Electronics	1
	Clothing & Apparel	1
	Home & Kitchen	1
	Books & Stationery	1
	Health & Beauty	1

-- GROUP BY with HAVING

SELECT category_name, COUNT(category_id) AS category_count FROM Categories

GROUP BY category_name

HAVING category_count > 1;

category_name category_count

-- INNER JOIN: Categories with products SELECT Cat.category_name, P.product_name FROM Categories Cat

INNER JOIN Products P ON Cat.category_id = P.category_id;

	category_name	product_name
•	Electronics	Samsung Galaxy M14
	Electronics	Redmi Note 12
	Electronics	HP Pavilion Laptop
	Electronics	Sony Headphones
	Clothing & Apparel	Cotton Saree
	Clothing & Apparel	Formal Shirt
	Clothing & Apparel	Cotton Kurta

-- LEFT JOIN: All categories, even without products SELECT Cat.category_name, P.product_name FROM Categories Cat

LEFT JOIN Products P ON Cat.category_id = P.category_id;

	category_name	product_name
•	Electronics	Samsung Galaxy M14
	Electronics	Redmi Note 12
	Electronics	HP Pavilion Laptop
	Electronics	Sony Headphones
	Clothing & Apparel	Cotton Saree
	Clothing & Apparel	Formal Shirt
	Clothing & Apparel	Cotton Kurta

-- RIGHT JOIN: All products and their categories SELECT P.product_name, Cat.category_name FROM Products P RIGHT JOIN Categories Cat ON Cat.category_id = P.category_id;

	product_name	category_name
•	Samsung Galaxy M14	Electronics
	Redmi Note 12	Electronics
	HP Pavilion Laptop	Electronics
	Sony Headphones	Electronics
	Cotton Saree	Clothing & Apparel
	Formal Shirt	Clothing & Apparel
	Cotton Kurta	Clothing & Apparel

-- Subquery: Categories with more than 3 products

SELECT category_name
FROM Categories
WHERE category_id IN (
 SELECT category_id
 FROM Products
 GROUP BY category_id
 HAVING COUNT(product_id) > 3
);

category_name

Electronics
Clothing & Apparel
Home & Kitchen
Books & Stationery
Health & Beauty

- -- For table Products
- -- SELECT

SELECT product_name, price FROM Products;

	product_name	price
•	Samsung Galaxy M14	13999.00
	Redmi Note 12	12999.00
	HP Pavilion Laptop	55999.00
	Sony Headphones	2999.00
	Cotton Saree	1499.00
	Formal Shirt	999.00
	Cotton Kurta	899.00

-- WHERE condition

SELECT * FROM Products WHERE price > 2000;

	product_id	product_name	category_id	price
•	PRD001	Samsung Galaxy M14	CAT001	13999.00
	PRD002	Redmi Note 12	CAT001	12999.00
	PRD003	HP Pavilion Laptop	CAT001	55999.00
	PRD004	Sony Headphones	CAT001	2999.00
	PRD009	Prestige Cooker	CAT003	2499.00
	PRD010	Philips Mixer Grinder	CAT003	3499.00
	NULL	NULL	NULL	NULL

-- Arithmetic

SELECT product_name, price, price * 1.18 AS price_with_gst FROM Products;

	product_name	price	price_with_gst
•	Samsung Galaxy M14	13999.00	16518.8200
	Redmi Note 12	12999.00	15338.8200
	HP Pavilion Laptop	55999.00	66078.8200
	Sony Headphones	2999.00	3538.8200
	Cotton Saree	1499.00	1768.8200
	Formal Shirt	999.00	1178.8200
	Cotton Kurta	899.00	1060.8200

-- Logical operators

SELECT * FROM Products

WHERE price BETWEEN 1500 AND 3000 AND category_id = 2;

	product_id	product_name	category_id	price
	NULL	NULL	NULL	NULL

-- LIKE, IN, LIMIT

SELECT * FROM Products

WHERE product_name LIKE '%Phone%' OR category_id IN (1, 3) LIMIT 8;

	product_id	product_name	category_id	price
•	PRD004	Sony Headphones	CAT001	2999.00
	NULL	NULL	NULL	NULL

-- GROUP BY

SELECT category_id, AVG(price) AS avg_price FROM Products

GROUP BY category id;

	0 1_ /				
	category_id	avg_price			
•	CAT001	21499.000000			
	CAT002	1224.000000			
	CAT003	1924.000000			
	CAT004	151.750000			
	CAT005	249.250000			

-- GROUP BY with HAVING
SELECT category_id, AVG(price) AS avg_price
FROM Products
GROUP BY category_id

HAVING avg_price > 2500;

	category_id	avg_price
•	CAT001	21499.000000

-- INNER JOIN: Products with purchase items

SELECT P.product_name, Pl.quantity

FROM Products P

INNER JOIN Purchase_Items PI ON P.product_id = PI.product_id;

	product name	quantity
•	Samsung Galaxy M14	3
	Samsung Galaxy M14	1
	Samsung Galaxy M14	3
	Samsung Galaxy M14	3
	Samsung Galaxy M14	1
	Samsung Galaxy M14	1
	Samsung Galaxy M14	2

-- LEFT JOIN: All products, even if never purchased

SELECT P.product_name, Pl.quantity

FROM Products P

LEFT JOIN Purchase_Items PI ON P.product_id = PI.product_id;

	product_name	quantity
•	Samsung Galaxy M14	3
	Samsung Galaxy M14	1
	Samsung Galaxy M14	3
	Samsung Galaxy M14	3
	Samsung Galaxy M14	1
	Samsung Galaxy M14	1
	Samsung Galaxy M14	2

-- RIGHT JOIN: All purchase items with their product names

SELECT PI.purchase_item_id, P.product_name

FROM Purchase_Items PI

RIGHT JOIN Products P ON P.product_id = PI.product_id;

	purchase_item_id	product_name
•	PI009	Samsung Galaxy M14
	PI018	Samsung Galaxy M14
	PI054	Samsung Galaxy M14
	PI055	Samsung Galaxy M14
	PI076	Samsung Galaxy M14
	PI097	Samsung Galaxy M14
	PI143	Samsung Galaxy M14

-- Subquery: Products with price above category average

SELECT product_name, price

FROM Products

WHERE price > (

SELECT AVG(price) FROM Products

);

,		
	product_name	price
•	Samsung Galaxy M14	13999.00
	Redmi Note 12	12999.00
	HP Pavilion Laptop	55999.00

- -- For table Campaigns
- -- SELECT

SELECT campaign_name, start_date, end_date FROM Campaigns;

		_	
	campaign_name	start_date	end_date
•	Diwali Dhamaka Sale	2023-10-15	2023-11-05
	Republic Day Mega Offer	2024-01-20	2024-01-30
	Holi Festive Discounts	2024-03-15	2024-03-25
	Independence Day Bonanza	2024-08-10	2024-08-20
	New Year Mega Sale	2024-12-25	2025-01-05

-- WHERE

SELECT * FROM Campaigns WHERE budget > 50000;

	campaign_id	campaign_name	start_date	end_date	budget	target_segment	status
•	CMP001	Diwali Dhamaka Sale	2023-10-15	2023-11-05	500000.00	All Customers	Planned
	CMP002	Republic Day Mega Offer	2024-01-20	2024-01-30	300000.00	All Customers	Planned
	CMP003	Holi Festive Discounts	2024-03-15	2024-03-25	250000.00	All Customers	Planned
	CMP004	Independence Day Bonanza	2024-08-10	2024-08-20	400000.00	Premium Customers	Planned
	CMP005	New Year Mega Sale	2024-12-25	2025-01-05	450000.00	All Customers	Planned
	NULL	HULL	HULL	NULL	NULL	NULL	NULL

-- Arithmetic

SELECT campaign_name, budget, budget * 1.05 AS adjusted_budget FROM Campaigns;

	campaign_name	budget	adjusted_budget
•	Diwali Dhamaka Sale	500000.00	525000.0000
	Republic Day Mega Offer	300000.00	315000.0000
	Holi Festive Discounts	250000.00	262500.0000
	Independence Day Bonanza	400000.00	420000.0000
	New Year Mega Sale	450000.00	472500.0000

-- Logical operators

SELECT * FROM Campaigns

WHERE budget > 50000 AND target_segment = 'Premium Customers';

campaign_id	campaign_name	start_date	end_date	budget	target_segment	status
CMP004	Independence Day Bonanza	2024-08-10	2024-08-20	400000.00	Premium Customers	Planned
NULL	HULL	NULL	NULL	NULL	NULL	NULL

-- LIKE, IN, LIMIT

SELECT * FROM Campaigns

WHERE campaign_name LIKE '%Sale%' OR campaign_id IN (1, 4)

LIMIT 5;

	campaign_id	campaign_name	start_date	end_date	budget	target_segment	status
•	CMP001	Diwali Dhamaka Sale	2023-10-15	2023-11-05	500000.00	All Customers	Planned
	CMP005	New Year Mega Sale	2024-12-25	2025-01-05	450000.00	All Customers	Planned
	NULL	NULL	NULL	NULL	NULL	NULL	NULL

-- GROUP BY

SELECT target_segment, COUNT(campaign_id) AS total_campaigns FROM Campaigns

GROUP BY target_segment;

	target_segment	total_campaigns
•	All Customers	4
	Premium Customers	1

-- GROUP BY with HAVING

 ${\tt SELECT\ target_segment,\ COUNT(campaign_id)\ AS\ total_campaigns}$

FROM Campaigns

GROUP BY target_segment

HAVING total_campaigns > 1;



-- INNER JOIN: Campaigns with purchases

SELECT Camp.campaign_name, P.purchase_id, P.total_amount

FROM Campaigns Camp

INNER JOIN Purchases P ON Camp.campaign_id = P.campaign_id;

	campaign_name	purchase_id	total_amount
•	Diwali Dhamaka Sale	PUR005	3096.00
	Diwali Dhamaka Sale	PUR014	5803.00
	Diwali Dhamaka Sale	PUR028	38997.00
	Diwali Dhamaka Sale	PUR029	116594.00
	Diwali Dhamaka Sale	PUR034	16896.00
	Diwali Dhamaka Sale	PUR035	2248.00
	Diwali Dhamaka Sale	PUR036	5696.00

-- LEFT JOIN: All campaigns, even without purchases

SELECT Camp.campaign_name, P.purchase_id

FROM Campaigns Camp

LEFT JOIN Purchases P ON Camp.campaign_id = P.campaign_id;

	campaign_name	purchase_id
•	Diwali Dhamaka Sale	PUR005
	Diwali Dhamaka Sale	PUR014
	Diwali Dhamaka Sale	PUR028
	Diwali Dhamaka Sale	PUR029
	Diwali Dhamaka Sale	PUR034
	Diwali Dhamaka Sale	PUR035
	Diwali Dhamaka Sale	PUR036

-- RIGHT JOIN: All purchases, ensuring campaign match

SELECT P.purchase_id, Camp.campaign_name

FROM Purchases P

RIGHT JOIN Campaigns Camp ON Camp.campaign_id = P.campaign_id;

	purchase_id	campaign_name
•	PUR005	Diwali Dhamaka Sale
	PUR014	Diwali Dhamaka Sale
	PUR028	Diwali Dhamaka Sale
	PUR029	Diwali Dhamaka Sale
	PUR034	Diwali Dhamaka Sale
	PUR035	Diwali Dhamaka Sale
	PUR036	Diwali Dhamaka Sale

-- Subquery: Campaigns that generated more than ₹50,000

SELECT campaign_name FROM Campaigns

WHERE campaign_id IN (

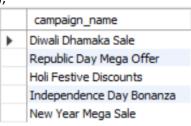
SELECT campaign_id

FROM Purchases

GROUP BY campaign_id

HAVING SUM(total_amount) > 50000

);



- -- For table Campaign_Channel
- -- SELECT

SELECT campaign_id, channel FROM Campaign_Channel;

	campaign_id	channel
•	CMP001	Email
	CMP001	SMS
	CMP001	Social Media
	CMP001	WhatsApp
	CMP002	SMS
	CMP002	Social Media
	CMP002	WhatsApp

-- WHERE

SELECT * FROM Campaign_Channel WHERE channel = 'Email';

	campaign_id	channel
▶ CMP001		Email
	CMP004	Email
	CMP005	Email
	NULL	NULL

-- Arithmetic (example id+5)

SELECT campaign_id, channel, campaign_id + 5 AS next_id FROM Campaign_Channel;

	campaign_id	channel	next_id
•	CMP001	Email	5
	CMP001	SMS	5
	CMP001	Social Media	5
	CMP001	WhatsApp	5
	CMP002	SMS	5
	CMP002	Social Media	5
	CMP002	WhatsApp	5

-- Logical operators

SELECT * FROM Campaign_Channel

WHERE channel = 'Email' OR channel = 'Social Media';

	campaign_id	channel	
•	CMP001	Email	
	CMP001	Social Media	
	CMP002	Social Media	
	CMP003	Social Media	
	CMP004	Email	
	CMP004	Social Media	
	CMP005	Email	

-- LIKE, IN, LIMIT

SELECT * FROM Campaign_Channel

WHERE channel LIKE '%Media%' OR campaign_id IN (1, 3)

LIMIT 4;

	campaign_id	channel
•	CMP001	Social Media
	CMP002	Social Media
	CMP003	Social Media
	CMP004	Social Media
	NULL	NULL

-- GROUP BY

 ${\tt SELECT\ channel,\ COUNT(campaign_id)\ AS\ campaigns_using_channel}$

FROM Campaign_Channel

GROUP BY channel;

	channel	campaigns_using_channel
•	Email	3
	SMS	4
	Social Media	5
	WhatsApp	3

-- GROUP BY with HAVING

SELECT channel, COUNT(campaign_id) AS campaigns_using_channel

FROM Campaign_Channel

GROUP BY channel

HAVING campaigns_using_channel > 2;

	channel	campaigns_using_channel
•	Email	3
	SMS	4
	Social Media	5
	WhatsApp	3

-- INNER JOIN: Campaigns with channels

SELECT Camp.campaign_name, CC.channel

FROM Campaigns Camp

INNER JOIN Campaign_Channel CC ON Camp.campaign_id = CC.campaign_id;

	campaign_name	channel
•	Diwali Dhamaka Sale	Email
	Diwali Dhamaka Sale	SMS
	Diwali Dhamaka Sale	Social Media
	Diwali Dhamaka Sale	WhatsApp
	Republic Day Mega Offer	SMS
	Republic Day Mega Offer	Social Media
	Republic Day Mega Offer	WhatsApp

-- LEFT JOIN: All campaigns, even without channels

SELECT Camp.campaign_name, CC.channel

FROM Campaigns Camp

LEFT JOIN Campaign_Channel CC ON Camp.campaign_id = CC.campaign_id;

	campaign_name	channel
•	Diwali Dhamaka Sale	Email
	Diwali Dhamaka Sale	SMS
	Diwali Dhamaka Sale	Social Media
	Diwali Dhamaka Sale	WhatsApp
	Republic Day Mega Offer	SMS
	Republic Day Mega Offer	Social Media
	Republic Day Mega Offer	WhatsApp

-- RIGHT JOIN: All channels, ensuring campaign exists

SELECT CC.channel, Camp.campaign_name

FROM Campaign_Channel CC

RIGHT JOIN Campaigns Camp ON Camp.campaign_id = CC.campaign_id;

	channel	campaign_name	
•	Email	Diwali Dhamaka Sale	
	SMS	Diwali Dhamaka Sale	
	Social Media	Diwali Dhamaka Sale	
	WhatsApp Diwali Dhamaka Sale		
	SMS	Republic Day Mega Offer	
	Social Media	Republic Day Mega Offer	
	WhatsApp	Republic Day Mega Offer	

-- Subquery: Channels used by more than 2 campaigns

SELECT channel

FROM Campaign_Channel

WHERE campaign_id = (

SELECT campaign_id

FROM Purchases

GROUP BY campaign_id

ORDER BY SUM(total_amount) DESC

channel channel Email Social Media WhatsApp

- -- For table Purchases
- -- SELECT

SELECT purchase_id, total_amount FROM Purchases;

	purchase_id	total_amount
•	PUR001	3943.00
	PUR002	2697.00
	PUR003	98.00
	PUR004	2697.00
	PUR005	3096.00
	PUR006	46995.00
	PUR007	2047.00

-- WHERE

SELECT * FROM Purchases WHERE total_amount > 3000;

	purchase_id	customer_id	purchase_date	total_amount	campaign_id
•	PUR001	CUS001	2024-02-05	3943.00	CMP004
	PUR005	CUS003	2024-02-04	3096.00	CMP001
	PUR006	CUS003	2024-05-09	46995.00	CMP004
	PUR008	CUS005	2025-09-16	5693.00	CMP004
	PUR009	CUS006	2024-05-04	79393.00	CMP002
	PUR010	CUS007	2025-03-23	11995.00	CMP004
	PUR011	CUS007	2025-01-18	13893.00	CMP003

-- Arithmetic

SELECT purchase_id, total_amount, total_amount * 0.9 AS discounted_amount FROM Purchases;

	purchase_id	total_amount	discounted_amount
•	PUR001	3943.00	3548.700
	PUR002	2697.00	2427.300
	PUR003	98.00	88.200
	PUR004	2697.00	2427.300
	PUR005	3096.00	2786.400
	PUR006	46995.00	42295.500
	PUR007	2047.00	1842.300

-- Logical operators

SELECT * FROM Purchases

WHERE total_amount > 2000 AND campaign_id = 'CMP001';

	purchase_id	customer_id	purchase_date	total_amount	campaign_id
•	PUR005	CUS003	2024-02-04	3096.00	CMP001
	PUR014	CUS008	2025-08-16	5803.00	CMP001
	PUR028	CUS016	2025-06-20	38997.00	CMP001
	PUR029	CUS017	2025-08-16	116594.00	CMP001
	PUR034	CUS020	2025-07-11	16896.00	CMP001
	PUR035	CUS021	2025-05-18	2248.00	CMP001
	PUR036	CUS021	2024-07-20	5696.00	CMP001

-- LIKE, IN, LIMIT

SELECT * FROM Purchases

WHERE purchase_id LIKE 'PUR%' OR campaign_id IN (1, 2)

LIMIT 10;

	purchase_id	customer_id	purchase_date	total_amount	campaign_id
•	PUR001	CUS001	2024-02-05	3943.00	CMP004
	PUR002	CUS002	2023-03-21	2697.00	CMP005
	PUR003	CUS002	2023-08-25	98.00	CMP005
	PUR004	CUS003	2023-01-24	2697.00	CMP003
	PUR005	CUS003	2024-02-04	3096.00	CMP001
	PUR006	CUS003	2024-05-09	46995.00	CMP004
	PUR007	CUS004	2023-06-16	2047.00	CMP003

-- GROUP BY

SELECT campaign_id, SUM(total_amount) AS revenue

FROM Purchases

GROUP BY campaign_id;

	campaign_id	revenue
•	CMP001	904153.00
	CMP002	1283677.00
	CMP003	1299255.00
	CMP004	1688258.00
	CMP005	1214614.00

-- GROUP BY with HAVING

SELECT campaign_id, SUM(total_amount) AS revenue

FROM Purchases

GROUP BY campaign id

HAVING revenue > 1000000;

	campaign_id	revenue
•	CMP002	1283677.00
	CMP003	1299255.00
	CMP004	1688258.00
	CMP005	1214614.00

-- INNER JOIN: Purchases with customers

SELECT P.purchase_id, C.first_name, P.total_amount

FROM Purchases P

INNER JOIN Customers C ON P.customer_id = C.customer_id;

	purchase_id	first_name	total_amount
•	PUR001	Anita	3943.00
	PUR002	Dinesh	2697.00
	PUR003	Dinesh	98.00
	PUR004	Ravi	2697.00
	PUR005	Ravi	3096.00
	PUR006	Ravi	46995.00
	PUR007	Kavita	2047.00

 $\operatorname{{\sf --}}$ LEFT JOIN: All purchases, even without campaigns

SELECT P.purchase_id, Camp.campaign_name

FROM Purchases P

LEFT JOIN Campaigns Camp ON P.campaign_id = Camp.campaign_id;

	purchase_id	campaign_name
•	PUR005	Diwali Dhamaka Sale
	PUR014	Diwali Dhamaka Sale
	PUR028	Diwali Dhamaka Sale
	PUR029	Diwali Dhamaka Sale
	PUR034	Diwali Dhamaka Sale
	PUR035	Diwali Dhamaka Sale
	PUR036	Diwali Dhamaka Sale

-- RIGHT JOIN: All campaigns, ensuring purchase record

SELECT Camp.campaign_name, P.purchase_id

FROM Campaigns Camp

RIGHT JOIN Purchases P ON P.campaign_id = Camp.campaign_id;

	campaign_name	purchase_id
•	Diwali Dhamaka Sale	PUR005
	Diwali Dhamaka Sale	PUR014
	Diwali Dhamaka Sale	PUR028
	Diwali Dhamaka Sale	PUR029
	Diwali Dhamaka Sale	PUR034
	Diwali Dhamaka Sale	PUR035
	Diwali Dhamaka Sale	PUR036

-- Subquery: Purchases above campaign average

SELECT purchase id, total amount

FROM Purchases

WHERE total_amount > (

SELECT AVG(total_amount) FROM Purchases

);

• •		
	purchase_id	total_amount
•	PUR006	46995.00
	PUR009	79393.00
	PUR023	112595.00
	PUR025	83994.00
	PUR028	38997.00
	PUR029	116594.00
	PUR041	27997.00

- -- For table Purchase_Items
- -- SELECT

SELECT purchase_item_id, quantity, price FROM Purchase_Items;

	purchase_item_id	quantity	price
•	PI001	3	299.00
	PI002	3	999.00
	PI003	1	49.00
	PI004	3	899.00
	PI005	2	49.00
	PI006	3	899.00
	PI007	3	199.00

-- WHERE

SELECT * FROM Purchase_Items WHERE quantity >= 2;

	purchase_item_id	purchase_id	product_id	quantity	price
•	PI001	PUR001	PRD013	3	299.00
	PI002	PUR001	PRD006	3	999.00
	PI004	PUR002	PRD007	3	899.00
	PI005	PUR003	PRD015	2	49.00
	PI006	PUR004	PRD007	3	899.00
	PI007	PUR005	PRD017	3	199.00
	PI009	PUR006	PRD001	3	13999.00

-- Arithmetic

SELECT purchase_item_id, quantity, price, quantity * price AS total_price FROM Purchase_Items;

	purchase_item_id	quantity	price	total_price
•	PI001	3	299.00	897.00
	PI002	3	999.00	2997.00
	PI003	1	49.00	49.00
	PI004	3	899.00	2697.00
	PI005	2	49.00	98.00
	PI006	3	899.00	2697.00
	PI007	3	199.00	597.00

-- Logical operators

SELECT * FROM Purchase_Items

WHERE quantity > 2 AND price > 1000;

	<u> </u>		<u>, </u>		
	purchase_item_id	purchase_id	product_id	quantity	price
•	PI009	PUR006	PRD001	3	13999.00
	PI015	PUR008	PRD008	3	1499.00
	PI019	PUR009	PRD004	3	2999.00
	PI020	PUR010	PRD004	3	2999.00
	PI022	PUR011	PRD010	3	3499.00
	PI030	PUR013	PRD009	3	2499.00
	PI034	PUR014	PRD008	3	1499.00

-- LIKE, IN, LIMIT

SELECT * FROM Purchase_Items

WHERE purchase_id LIKE 'PUR%' OR product_id IN (1, 5)

LIMIT 8;

	purchase_item_id	purchase_id	product_id	quantity	price
١	PI001	PUR001	PRD013	3	299.00
	PI002	PUR001	PRD006	3	999.00
	PI003	PUR001	PRD015	1	49.00
	PI004	PUR002	PRD007	3	899.00
	PI005	PUR003	PRD015	2	49.00
	PI006	PUR004	PRD007	3	899.00
	PI007	PUR005	PRD017	3	199.00
	-				

-- GROUP BY

SELECT product_id, SUM(quantity) AS total_quantity FROM Purchase_Items GROUP BY product_id;

	product_id	total_quantity
•	PRD001	72
	PRD002	62
	PRD003	65
	PRD004	50
	PRD005	55
	PRD006	61
	PRD007	62

-- GROUP BY with HAVING

SELECT product_id, SUM(quantity) AS total_quantity FROM Purchase_Items
GROUP BY product_id

HAVING total_quantity > 50;

	product_id	total_quantity
•	PRD001	72
	PRD002	62
	PRD003	65
	PRD005	55
	PRD006	61
	PRD007	62
	PRD008	61

-- INNER JOIN: Purchase items with products SELECT PI.purchase_item_id, P.product_name, PI.quantity FROM Purchase Items PI

INNER JOIN Products P ON PI.product_id = P.product_id;

	purchase_item_id	product_name	quantity
•	PI009	Samsung Galaxy M14	3
	PI018	Samsung Galaxy M14	1
	PI054	Samsung Galaxy M14	3
	PI055	Samsung Galaxy M14	3
	PI076	Samsung Galaxy M14	1
	PI097	Samsung Galaxy M14	1
	PI143	Samsung Galaxy M14	2

-- LEFT JOIN: All purchase items, even without product match SELECT PI.purchase_item_id, P.product_name FROM Purchase_Items PI

LEFT JOIN Products P ON PI.product_id = P.product_id;

	purchase_item_id	product_name
•	PI009	Samsung Galaxy M14
	PI018	Samsung Galaxy M14
	PI054	Samsung Galaxy M14
	PI055	Samsung Galaxy M14
	PI076	Samsung Galaxy M14
	PI097	Samsung Galaxy M14
	PI143	Samsung Galaxy M14

-- RIGHT JOIN: All products, ensuring purchase item record SELECT P.product_name, PI.purchase_item_id FROM Products P RIGHT JOIN Purchase_Items PI ON PI.product_id = P.product_id;

	product_name	purchase_item_id
•	Samsung Galaxy M14	PI009
	Samsung Galaxy M14	PI018
	Samsung Galaxy M14	PI054
	Samsung Galaxy M14	PI055
	Samsung Galaxy M14	PI076
	Samsung Galaxy M14	PI097
	Samsung Galaxy M14	PI143

-- Subquery: Items with quantity above average SELECT purchase_item_id, quantity FROM Purchase_Items WHERE quantity > (

SELECT AVG(quantity) FROM Purchase_Items

);

purchase_item_id quantity

▶ PI001 3

PI002 3

PI004 3

PI005 2

PI006 3

PI007 3

PI009 3

- -- For table Customer_Feedback
- -- SELECT

SELECT feedback_id, rating, comments FROM Customer_Feedback;

	feedback_id	rating	comments
•	FB001	4	Loved the discount
	FB002	5	Fast delivery
	FB003	2	Not happy with service
	FB004	3	Fast delivery
	FB005	3	Could be better
	FB006	2	Could be better
	FB007	2	Not happy with service

-- WHERE

SELECT * FROM Customer_Feedback WHERE rating = 5;

	feedback_id	customer_id	campaign_id	rating	comments	feedback_date
•	FB002	CUS003	CMP001	5	Fast delivery	2024-12-18
	FB010	CUS016	CMP001	5	Fast delivery	2025-01-11
	FB022	CUS045	CMP003	5	Could be better	2023-02-22
	FB028	CUS053	CMP001	5	Great offer!	2023-09-07
	FB037	CUS070	CMP002	5	Fast delivery	2023-02-04
	FB039	CUS074	CMP005	5	Great offer!	2023-03-26
	FB046	CUS095	CMP005	5	Great offer!	2023-03-08

-- Arithmetic

SELECT feedback_id, rating, rating + 1 AS adjusted_rating FROM Customer_Feedback;

	feedback_id	rating	adjusted_rating
•	FB001	4	5
	FB002	5	6
	FB003	2	3
	FB004	3	4
	FB005	3	4
	FB006	2	3
	FB007	2	3

-- Logical operators

SELECT * FROM Customer_Feedback

WHERE rating >= 4 AND campaign_id = 'CMP002';

	feedback_id	customer_id	campaign_id	rating	comments	feedback_date
•	FB031	CUS057	CMP002	4	Satisfied	2025-09-03
	FB037	CUS070	CMP002	5	Fast delivery	2023-02-04
	FB041	CUS081	CMP002	4	Loved the discount	2025-08-04
	FB048	CUS097	CMP002	5	Fast delivery	2023-11-03
	FB049	CUS098	CMP002	5	Fast delivery	2025-09-24
	NULL	NULL	NULL	NULL	NULL	NULL

-- LIKE, IN, LIMIT

SELECT * FROM Customer_Feedback

WHERE comments LIKE '%fast%' OR customer_id IN (1, 4)

LIMIT 6;

	feedback_id	customer_id	campaign_id	rating	comments	feedback_date
•	FB002	CUS003	CMP001	5	Fast delivery	2024-12-18
	FB004	CUS006	CMP002	3	Fast delivery	2024-05-08
	FB010	CUS016	CMP001	5	Fast delivery	2025-01-11
	FB016	CUS032	CMP003	3	Fast delivery	2025-04-09
	FB017	CUS033	CMP004	3	Fast delivery	2023-04-02
	FB026	CUS051	CMP003	3	Fast delivery	2024-01-19
	NULL	NULL	NULL	NULL	NULL	NULL

-- GROUP BY

 ${\tt SELECT\ campaign_id,\ AVG(rating)\ AS\ avg_rating}$

FROM Customer_Feedback

GROUP BY campaign_id;

	campaign_id	avg_rating
•	CMP001	3.2727
	CMP002	3.4167
	CMP003	3.0833
	CMP004	2.9333
	CMP005	3.1538

-- GROUP BY with HAVING

SELECT campaign_id, AVG(rating) AS avg_rating

FROM Customer_Feedback

GROUP BY campaign_id

HAVING avg rating > 3;

	campaign_id	avg_rating
•	CMP001	3.2727
	CMP002	3.4167
	CMP003	3.0833
	CMP005	3.1538

-- INNER JOIN: Feedback with campaigns

SELECT F.feedback_id, C.campaign_name, F.rating

FROM Customer_Feedback F

INNER JOIN Campaigns C ON F.campaign_id = C.campaign_id;

	feedback_id	campaign_name	rating
•	FB002	Diwali Dhamaka Sale	5
	FB003	Diwali Dhamaka Sale	2
	FB008	Diwali Dhamaka Sale	1
	FB010	Diwali Dhamaka Sale	5
	FB027	Diwali Dhamaka Sale	2
	FB028	Diwali Dhamaka Sale	5
	FB029	Diwali Dhamaka Sale	2

-- LEFT JOIN: All feedback, even without campaign match

SELECT F.feedback_id, C.campaign_name

FROM Customer Feedback F

LEFT JOIN Campaigns C ON F.campaign_id = C.campaign_id;

	feedback_id	campaign_name
•	FB002	Diwali Dhamaka Sale
	FB003	Diwali Dhamaka Sale
	FB008	Diwali Dhamaka Sale
	FB010	Diwali Dhamaka Sale
	FB027	Diwali Dhamaka Sale
	FB028	Diwali Dhamaka Sale
	FB029	Diwali Dhamaka Sale

-- RIGHT JOIN: All campaigns, ensuring feedback record

SELECT C.campaign_name, F.feedback_id

FROM Campaigns C

RIGHT JOIN Customer_Feedback F ON F.campaign_id = C.campaign_id;

	campaign_name	feedback_id
•	Diwali Dhamaka Sale	FB002
	Diwali Dhamaka Sale	FB003
	Diwali Dhamaka Sale	FB008
	Diwali Dhamaka Sale	FB010
	Diwali Dhamaka Sale	FB027
	Diwali Dhamaka Sale	FB028
	Diwali Dhamaka Sale	FB029

-- Subquery: Feedback ratings above overall average

SELECT feedback_id, rating

FROM Customer_Feedback

WHERE rating > (

SELECT AVG(rating) FROM Customer_Feedback

);

	feedback_id	rating
•	FB001	4
	FB002	5
	FB010	5
	FB018	4
	FB022	5
	FB028	5
	FB031	4

- -- For table Campaign_Responses
- -- SELECT

SELECT response_id, response_type FROM Campaign_Responses;

	response_id	response_type
•	RESP001	Opened Email
	RESP002	Clicked Ad
	RESP003	Purchased
	RESP004	Clicked Ad
	RESP005	Purchased
	RESP006	Viewed Product
	RESP007	Clicked Ad

-- WHERE

SELECT * FROM Campaign_Responses WHERE response_type = 'Clicked Ad';

	response_id	customer_id	campaign_id	response_type	response_date
•	RESP002	CUS001	CMP002	Clicked Ad	2024-02-27
	RESP004	CUS002	CMP004	Clicked Ad	2025-09-11
	RESP007	CUS004	CMP004	Clicked Ad	2023-10-12
	RESP014	CUS008	CMP002	Clicked Ad	2025-03-26
	RESP037	CUS020	CMP005	Clicked Ad	2024-05-19
	RESP040	CUS021	CMP005	Clicked Ad	2024-05-16
	RESP042	CUS022	CMP002	Clicked Ad	2025-02-14

-- Arithmetic (id+100)

SELECT

response_id,

response_type,

(LENGTH(response_type) * 10) + campaign_id AS priority_score

FROM Campaign_Responses;

	1 0	_ ' '	
	response_id	response_type	priority_score
•	RESP001	Opened Email	120
	RESP002	Clicked Ad	100
	RESP003	Purchased	90
	RESP004	Clicked Ad	100
	RESP005	Purchased	90
	RESP006	Viewed Product	140
	RESP007	Clicked Ad	100

-- Logical operators

SELECT * FROM Campaign_Responses

WHERE response_type = 'Clicked Ad' OR response_type = 'Opened Email';

	response_id	customer_id	campaign_id	response_type	response_date
>	RESP001	CUS001	CMP002	Opened Email	2024-05-09
	RESP002	CUS001	CMP002	Clicked Ad	2024-02-27
	RESP004	CUS002	CMP004	Clicked Ad	2025-09-11
	RESP007	CUS004	CMP004	Clicked Ad	2023-10-12
	RESP008	CUS004	CMP004	Opened Email	2025-11-11
	RESP014	CUS008	CMP002	Clicked Ad	2025-03-26
	RESP015	CUS009	CMP005	Opened Email	2024-11-05

-- LIKE, IN, LIMIT

SELECT * FROM Campaign_Responses

WHERE response_type LIKE '%ed' OR campaign_id IN (1, 3)

LIMIT 5;

	response_id	customer_id	campaign_id	response_type	response_date
•	RESP003	CUS001	CMP005	Purchased	2024-11-01
	RESP005	CUS002	CMP003	Purchased	2025-09-13
	RESP016	CUS010	CMP005	Purchased	2024-02-07
	RESP018	CUS010	CMP005	Purchased	2024-03-03
	RESP026	CUS014	CMP001	Purchased	2024-09-04
	NULL	NULL	NULL	NULL	NULL

-- GROUP BY

SELECT response_type, COUNT(response_id) AS total_responses FROM Campaign_Responses GROUP BY response_type;

	response_type	total_responses
•	Opened Email	68
	Clicked Ad	65
	Purchased	64
	Viewed Product	50

-- GROUP BY with HAVING

SELECT response_type, COUNT(response_id) AS total_responses FROM Campaign_Responses

GROUP BY response_type

HAVING total_responses > 50;

	response_type	total_responses
•	Opened Email	68
	Clicked Ad	65
	Purchased	64

-- INNER JOIN: Campaign responses with customers

SELECT CR.response_id, C.first_name, CR.response_type

FROM Campaign_Responses CR

INNER JOIN Customers C ON CR.customer_id = C.customer_id;

response_id	first_name	response_type
RESP001	Anita	Opened Email
RESP002	Anita	Clicked Ad
RESP003	Anita	Purchased
RESP004	Dinesh	Clicked Ad
RESP005	Dinesh	Purchased
RESP006	Ravi	Viewed Product
RESP007	Kavita	Clicked Ad
	RESP001 RESP002 RESP003 RESP004 RESP005 RESP006	RESP001 Anita RESP002 Anita RESP003 Anita RESP004 Dinesh RESP005 Dinesh RESP006 Ravi

-- LEFT JOIN: All responses, even without customer match

SELECT CR.response_id, C.first_name

FROM Campaign_Responses CR

LEFT JOIN Customers C ON CR.customer_id = C.customer_id;

	response_id	first_name
١	RESP001	Anita
	RESP002	Anita
	RESP003	Anita
	RESP004	Dinesh
	RESP005	Dinesh
	RESP006	Ravi
	RESP007	Kavita

-- RIGHT JOIN: All customers, ensuring response record

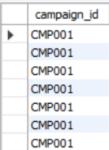
SELECT C.first_name, CR.response_id

FROM Customers C

RIGHT JOIN Campaign_Responses CR ON CR.customer_id = C.customer_id;

		<u> </u>
	first_name	response_id
•	Anita	RESP001
	Anita	RESP002
	Anita	RESP003
	Dinesh	RESP004
	Dinesh	RESP005
	Ravi	RESP006
	Kavita	RESP007

```
-- Subquery: Campaigns with 'Clicked Ad' responses
SELECT campaign_id
FROM Campaign_Responses
WHERE campaign_id IN (
    SELECT campaign_id
    FROM Campaign_Responses
    WHERE response_type = 'Clicked Ad'
);
    campaign_id
```



- -- Advance Queries for business insights
- -- ROI calculation per campaign

SELECT

C.campaign_name,

C.budget,

SUM(P.total_amount) AS revenue,

(SUM(P.total_amount) - C.budget) / C.budget * 100 AS roi_percentage

FROM Campaigns C

LEFT JOIN Purchases P ON C.campaign_id = P.campaign_id

GROUP BY C.campaign_id, C.campaign_name, C.budget

ORDER BY roi_percentage DESC;

	campaign_name	budget	revenue	roi_percentage
•	Holi Festive Discounts	250000.00	1299255.00	419.702000
	Republic Day Mega Offer	300000.00	1283677.00	327.892333
	Independence Day Bonanza	400000.00	1688258.00	322.064500
	New Year Mega Sale	450000.00	1214614.00	169.914222
	Diwali Dhamaka Sale	500000.00	904153.00	80.830600

-- Calculate total revenue by campaign

SELECT C.campaign_name, SUM(P.total_amount) AS campaign_revenue

FROM Purchases P

JOIN Campaigns C ON P.campaign_id = C.campaign_id

GROUP BY C.campaign_name

ORDER BY campaign revenue DESC;

	campaign_name	campaign_revenue
•	Independence Day Bonanza	1688258.00
	Holi Festive Discounts	1299255.00
	Republic Day Mega Offer	1283677.00
	New Year Mega Sale	1214614.00
	Diwali Dhamaka Sale	904153.00

-- Top 5 most purchased products

SELECT P.product_name, COUNT(PI.product_id) AS times_purchased

FROM Purchase Items PI

JOIN Products P ON PI.product_id = P.product_id

GROUP BY P.product_name

ORDER BY times_purchased DESC

LIMIT 5;

	product_name	times_purchased
•	Samsung Galaxy M14	35
	Redmi Note 12	35
	HP Pavilion Laptop	33
	Prestige Cooker	32
	Philips Mixer Grinder	31

-- Top 5 most valuable customers

SELECT C.customer_id, C.first_name, C.last_name, SUM(P.total_amount) AS total_spent

FROM Customers C

JOIN Purchases P ON C.customer id = P.customer id

GROUP BY C.customer_id, C.first_name, C.last_name

ORDER BY total_spent DESC

LIMIT 5;

	customer_id	first_name	last_name	total_spent
•	CUS096	Rajesh	Nair	327967.00
	CUS064	Payal	Desai	327885.00
	CUS075	Manju	Khan	268136.00
	CUS067	Anita	Chopra	228737.00
	CUS082	Ravi	Joshi	224498.00

-- Most profitable product category

SELECT Cat.category_name, SUM(PI.quantity * PI.price) AS total_sales

FROM Purchase Items PI

JOIN Products P ON PI.product_id = P.product_id

JOIN Categories Cat ON P.category id = Cat.category id

GROUP BY Cat.category name

ORDER BY total_sales DESC

LIMIT 1;

		_
	category_name	total_sales
•	Electronics	5603751.00

-- Conversion rate per campaign

SELECT

C.campaign_name,

COUNT(DISTINCT CR.customer_id) AS responded_customers,

(SELECT COUNT(*) FROM Customers) AS targeted_customers,

(COUNT(DISTINCT CR.customer_id) / (SELECT COUNT(*) FROM Customers)) * 100 AS conversion_rate

FROM Campaigns C

LEFT JOIN Campaign Responses CR

ON C.campaign id = CR.campaign id

GROUP BY C.campaign_name

ORDER BY conversion_rate DESC;

	campaign_name	responded_customers	targeted_customers	conversion_rate
•	Diwali Dhamaka Sale	46	120	38.3333
	New Year Mega Sale	44	120	36.6667
	Republic Day Mega Offer	39	120	32.5000
	Independence Day Bonanza	37	120	30.8333
	Holi Festive Discounts	35	120	29.1667

-- Most responsive marketing channel

SELECT CC.channel, COUNT(DISTINCT CR.customer_id) AS total_responses FROM Campaign_Channel CC

JOIN Campaign_Responses CR ON CC.campaign_id = CR.campaign_id GROUP BY CC.channel

ORDER BY total_responses DESC;

	channel	total_responses
•	Social Media	120
	SMS	112
	WhatsApp	102
	Email	95

-- Feedback-based campaign ranking

SELECT C.campaign_name,

AVG(F.rating) AS avg_rating,

COUNT(F.feedback_id) AS total_feedbacks

FROM Campaigns C

LEFT JOIN Customer_Feedback F ON C.campaign_id = F.campaign_id

GROUP BY C.campaign_name

ORDER BY avg_rating DESC, total_feedbacks DESC;

	campaign_name	avg_rating	total_feedbacks
•	Republic Day Mega Offer	3.4167	12
	Diwali Dhamaka Sale	3.2727	11
	New Year Mega Sale	3.1538	13
	Holi Festive Discounts	3.0833	12
	Independence Day Bonanza	2.9333	15

-- Products that drive the most revenue

SELECT P.product_name, SUM(PI.quantity * PI.price) AS product_revenue FROM Purchase_Items PI
JOIN Products P ON PI.product_id = P.product_id
GROUP BY P.product_name
ORDER BY product_revenue DESC
LIMIT 5;

	product_name	product_revenue
•	HP Pavilion Laptop	3639935.00
	Samsung Galaxy M14	1007928.00
	Redmi Note 12	805938.00
	Philips Mixer Grinder	188946.00
	Sony Headphones	149950.00

-- Gender-wise revenue contribution

SELECT C.gender, SUM(P.total_amount) AS total_revenue

FROM Customers C

JOIN Purchases P ON C.customer_id = P.customer_id

GROUP BY C.gender

ORDER BY total_revenue DESC;

	gender	total_revenue
•	Male	3555287.00
	Female	2834670.00

-- Regions generating the highest revenue

SELECT R.region_name, R.country, SUM(P.total_amount) AS total_revenue

FROM Regions R

JOIN Customers C ON R.region_id = C.region_id

JOIN Purchases P ON C.customer_id = P.customer_id

GROUP BY R.region_name, R.country

ORDER BY total_revenue DESC;

	region_name	country	total_revenue
•	West Zone	India	1771631.00
	Central Zone	India	1314357.00
	North Zone	India	1176975.00
	East Zone	India	1109452.00
	South Zone	India	1017542.00

-- Average purchase size (per transaction)

SELECT AVG(total_amount) AS avg_purchase_value FROM Purchases;

avg_purchase_value

25765.955645

-- Customers who purchased from multiple campaigns

SELECT customer_id, COUNT(DISTINCT campaign_id) AS campaigns_participated

FROM Purchases

GROUP BY customer_id

HAVING campaigns_participated > 1;

	customer_id	campaigns_participated
•	CUS003	3
	CUS007	2
	CUS008	3
	CUS009	2
	CUS013	3
	CUS015	2
	CUS019	2

-- Average order value by marketing channel SELECT CC.channel, AVG(P.total_amount) AS avg_order_value

FROM Campaign_Channel CC

JOIN Campaigns C ON CC.campaign_id = C.campaign_id

JOIN Purchases P ON C.campaign_id = P.campaign_id

GROUP BY CC.channel

ORDER BY avg_order_value DESC;

	channel	avg_order_value
•	WhatsApp	26917.277778
	Social Media	25765.955645
	SMS	24361.134715
	Email	24248.566879

-- Best day of the week for purchases

SELECT DAYNAME(purchase_date) AS purchase_day, SUM(total_amount) AS total_revenue

FROM Purchases

GROUP BY purchase_day

ORDER BY total_revenue DESC;

purchase_day	total_revenue
Monday	1635528.00
Saturday	1292203.00
Tuesday	915032.00
Friday	794075.00
Thursday	644774.00
Wednesday	638630.00
Sunday	469715.00
	Monday Saturday Tuesday Friday Thursday Wednesday

7. MongoDB Implementation

7.1. MongoDB Schema Design

To leverage the strengths of a NoSQL database, the relational data was denormalized and consolidated into a single collection named customers. This design embeds related information (like purchases, responses, and feedback) directly within each customer document, eliminating the need for joins and improving query performance.

Structure of a Customer Document

```
"customer id": "CUS001",
"first name": "Anita",
"last_name": "Ghosh",
"email": "anita.ghosh95@gmail.com",
"phone": "9902010912",
"gender": "Female",
"age": 38,
"registration_date": "ISODate",
"region": {
 "region_name": "North Zone",
 "country": "India"
},
"purchases": [
  "purchase_id": "PUR001",
  "purchase_date": "ISODate",
  "total amount": 3943,
  "campaign_id": "CMP004",
  "items": [
    "product id": "PRD013",
    "product_name": "Chetan Bhagat Novel",
    "quantity": 3,
    "price": 299
   }
  ]
 }
"campaign_responses": [
  "response_id": "RESP001",
  "campaign id": "CMP002",
  "response_type": "Opened Email",
  "response date": "ISODate"
 }
],
```

Execute-

- mongosh

```
C:\Users\Piyush Chandak>mongosh
Current Mongosh Log ID: 689b726c87f74896c4718dc3
Connecting to: mongodb://127.0.0.1:27017/?directConnection=true&serverSelectionTimeoutMS=2000&appName=mongosh+2
.5.5
Using MongoDB: 8.0.11
Using Mongosh: 2.5.5
mongosh 2.5.6 is available for download: https://www.mongodb.com/try/download/shell
For mongosh info see: https://www.mongodb.com/docs/mongodb-shell/
-----
The server generated these startup warnings when booting
2025-08-11T09:53:40.298+05:30: Access control is not enabled for the database. Read and write access to data and configuration is unrestricted
------
```

-use Marketing Campaign

```
test> use Marketing_Campaign
switched to db Marketing_Campaign
```

7.2. MongoDB Operations

The following CRUD (Create, Read, Update, Delete) operations were performed in mongosh.

A. Insertion (insertOne)

Objective: To add a new customer named 'Rohan Das'.

Command:

```
db.customers.insertOne({
    "customer_id": "CUS116", "first_name": "Rohan", "last_name": "Das",
    "email": "rohan.das@example.com", "gender": "Male", "age": 25,
    "region": { "region_name": "East Zone", "country": "India" },
    "purchases": [], "campaign_responses": [], "feedback": []
})
Output:
{ "acknowledged": true, "insertedId": ObjectId("...") }
```

For Insert_Many-Output:

```
acknowledged: true,
insertedIds: {
    '0': ObjectId('689b72a187f74896c4718dc4'),
    '1': ObjectId('689b72a187f74896c4718dc5'),
    '2': ObjectId('689b72a187f74896c4718dc6'),
    '3': ObjectId('689b72a187f74896c4718dc7'),
    '4': ObjectId('689b72a187f74896c4718dc8'),
    '5': ObjectId('689b72a187f74896c4718dc9'),
    '6': ObjectId('689b72a187f74896c4718dca'),
    '7': ObjectId('689b72a187f74896c4718dcb'),
    '8': ObjectId('689b72a187f74896c4718dcc'),
    '9': ObjectId('689b72a187f74896c4718dcc'),
    '9': ObjectId('689b72a187f74896c4718dcc'),
}
```

B. Find Operations (find)

- Find by Top-Level Field (All female customers): db.customers.find({ gender: "Female" })
- 2. Find by Embedded Document Field (Customers in "South Zone"): db.customers.find({ "region.region_name": "South Zone" })
- Find with Comparison Operator (Customers older than 50): db.customers.find({ age: { \$gt: 50 } })
- 4. Find with Multiple Conditions (Male customers from "Central Zone"): db.customers.find({ gender: "Male", "region.region_name": "Central Zone" })
- 5. Find by Matching an Element in an Array (Customers who gave a 1-star rating): db.customers.find({ feedback: { \$elemMatch: { rating: 1 } } })

C. Update Operation (updateOne)

Objective: To update the email for customer 'Anita Ghosh' (CUS001).

Command:

```
db.customers.updateOne(
  { customer_id: "CUS001" },
  { $set: { email: "anita.g.new@example.com" } }
}
```

Output:

```
{ "acknowledged": true, "matchedCount": 1, "modifiedCount": 1 }
```

D. Delete Operation (deleteOne)

Objective: To remove the record for 'Rohan Das' (CUS116).

Command:

db.customers.deleteOne({ customer_id: "CUS116" })

Output:

```
{ "acknowledged": true, "deletedCount": 1 }
```

8. Conclusion

This project successfully demonstrated the design and implementation of a database for marketing campaign analysis using both MySQL and MongoDB.

In the **MySQL** section, a normalized relational schema was created, ensuring data integrity through primary and foreign keys. A comprehensive set of SQL queries was executed to perform tasks ranging from basic data retrieval to complex business analysis, such as calculating campaign ROI and identifying top customers.

In the **MongoDB** section, the data was transformed into a denormalized, document-based model. This schema design simplifies queries and enhances performance by embedding related data within a single customer document, thereby avoiding costly joins. Basic and advanced find operations, along with insert, update, and delete commands, showcased the flexibility and power of NoSQL for handling complex, nested data structures.

By working with both database paradigms, this project provided valuable insights into their respective strengths and use cases, highlighting how relational and NoSQL databases can be effectively utilized to solve real-world data management challenges.