

SURAJ RAJAK

TECHNICAL SUPPORT ENGINEER

8617768219

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Ishapore, Kolkata-743144

Portfolio



SUMMARY

Highly motivated and Dedicated Technical Support Engineer with a strong foundation in data analytics. With over 5 years of experience providing exceptional technical assistance to clients. Proficient in SQL, Power BI, Python and Excel . Proven track record of leveraging analytical skills to derive actionable insights from data. Seeking to contribute expertise in data analytics to a dynamic team.

EDUCATION

Regent Education & Research Foundation

Bachelor of Technology
2014 – 2018

Kendriya Vidyalaya No.1 Ishapore

Senior secondary education
2011 – 2013

Kendriya Vidyalaya No.1 Ishapore

Primary & Secondary education
2001 – 2011

SKILLS

- SQL
- Microsoft Power BI
- Excel
- ETL Process
- Data Analysis
- Python
- NumPy
- Pandas
- Matplotlib
- Amazon S3
- Amazon Cloudwatch

INTERESTS

- Playing Football & Cricket
- Listening songs
- Travelling

PROFESSIONAL EXPERIENCE

Technical Support Executive

Indusnet technologies Pvt. Ltd. | 2021 – Present

- Developed interactive dashboards and reports using Power BI to provide insights into business performance metrics.
- Extracted data from various sources including databases, Excel files and transforming datasets into insightful visualizations
- Written complex SQL queries to extract, manipulate, and analyze data from relational databases.
- Troubleshooting the business related issues and providing the solution.

Technical Support Engineer

Relyon Softech Pvt. Ltd. | 2018 – 2021

- Maintained organization's data, backed up databases and restored files .
- Writing SQL queries that will extract data and compile it into meaningful reports.
- Modifying table, view and joins in the database to get the proper data.
- Troubleshooting the software related issues and resolving the problems.

SOCIAL PLATFORM

- LinkedIn : www.linkedin.com/in/suraj-rajak
- GitHub : <https://github.com/surajrajak1995>