

SURAYA AINI

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Job Availability : March 2026 onwards



PERSONAL PROFILE

Aspiring Automation & Cloud Engineer with strong foundations in AI, digital transformation, and workflow automation. Experienced in developing web-based systems, building automation agents, and deploying automated pipelines with n8n, CRM, and API integrations. Certified in Microsoft Azure AI and Google Data Analytics, with proven research experience in Intelligent Automation (IA), RPA, and generative AI. Skilled in project management, PHP/Laravel, and cloud platforms (Azure, Google). Eager to work in a team to design scalable and efficient solutions.

EDUCATION

Bachelor of IT (Hons.), CGPA: 3.88 / 4.0 **Gombak, Selangor**
International Islamic University Malaysia (IIUM), Expected Graduation: March 2026 *August 2021 - Present*

- Awarded Dean's List for all (current) semesters
- Notable Modules: Integrated Processes & ERP Systems (A), Data Analytics (A), Data Structures (A)

IB Diploma, Score: 40 (out of 45) points **Putrajaya, WP Putrajaya**
Nexus International School Malaysia *August 2019 - May 2021*

- Notable Modules: English First Language and Literature (7/7), Economics (7/7), Malay B (7/7)

PROFESSIONAL EXPERIENCE

Teleport **Kuala Lumpur, WP KL**
Sales Automation Intern *July 2025 – Ongoing*

- Designed and deployed automated sales workflows using n8n, Google Sheets, and Lemlist APIs, improving lead engagement and post sign-up processes for Malaysia, Thailand, and Hong Kong's drip marketing.
- Building an AI-powered Sales Development Representative (SDR) agent to qualify leads via WhatsApp, integrate with Google Maps for meeting scheduling, and sync lead progression with HubSpot CRM.

Bialystok University of Technology (BUT) **Bialystok, Poland**
'Methods of AI' Intern *April 2023 – July 2023*

- Contributed to academic publications on Robotic Process Automation (RPA) and Intelligent Automation (IA). Collaborated with professors and an American automation company to gather industry insights and research.
- Assisted in developing and teaching C++ lessons, including code reviews, monitoring, and exam revision.

HIGHLIGHTED PROJECTS

1. **Teleport Next Day's Post Sign-Up Experience, automated drip marketing (n8n, APIs, Looker Studio)**
 - Designed and deployed an automated lead nurturing pipeline to engage signups. The workflow ingests ~35+ leads weekly from Google Sheets, validates and enriches them with CRM data through external APIs, deduplicates, and triggers drip email campaigns via Lemlist. Added error handling and an 8-hour schedule for scalable, hands-free onboarding. Improved engagement while reducing manual processing.
2. **KICT X-Change: Centralized Web Application for Exchange Programmes (Laravel, PHP, MySQL)**
 - Inspired by challenges I faced applying for my own exchange to Poland, I co-developed *KICT X-Change*, a centralized platform to make the mobility process clearer and more accessible for future students. The system digitizes applications, staff proposals, and alumni experience sharing, improving communication and efficiency for both the faculty and the Office of International Affairs. Our project was awarded Best Project at the FYP I Showcase (2025).

3. **Malaysian Blood Donation Trends, interactive dashboard and data storytelling (Tableau, Google Sheets)**
 - Developed an interactive Tableau dashboard analyzing Malaysia's blood donation trends (2022–2025) using Ministry of Health datasets. Conducted data cleaning, statistical analysis, and visualization to uncover demographic, seasonal, and regional patterns. Determined key insights and delivered data-driven recommendations to improve donor recruitment, retention, and resource allocation.
4. **Serenity Sphere: Web Application Promoting Mental Health (Laravel, PHP, MySQL)**
 - A user-focused web application built to allow users to track and review daily wellness insights (meditation, mood, journaling). Features include user authentication, personalized dashboards, and data visualizations to reflect trends over time. Built with Next.js, Tailwind CSS, and a backend API.

LEADERSHIP & CO-CURRICULAR ACTIVITIES

Google Developer Student Club (GDGoC)

Gombak, Kuala Lumpur

Lead of AI & Machine Learning (ML)

October 2023 – Ongoing

- Managed ML/AI team in organising and ideating ML/AI-focused programmes for the academic year, including project study sessions, forums with IIUM lecturers, and study workshops.
- GDGoC x NDL Session: Programme Manager for a seminar focused on students' optimal brain functions, liaising with specialists and lecturers to demonstrate neurofeedback and EEG technologies.
- Designed marketing visuals and content to promote and boost engagement for club programmes across media channels (Instagram and Whatsapp).

IIUM UNESCO Club

Gombak, Kuala Lumpur

Vice President I

April 2022 – December 2024

- [UNESCO Care 2.0 Programme](#): Programme Manager for the flagship Ramadan charity drive supporting a local refugee school, raising nearly RM5,000 to fund school supplies, furniture, and flooring. Oversaw proposal writing, budget tracking, sponsorship outreach, logistics, and end-to-end programme execution.
- [SEEDSS Outreach Programme](#): Facilitated interactive sessions for schoolchildren and villagers in Kota Kinabalu and Sandakan, Sabah. Assisted in procuring and delivering rations to villagers. As a Sponsorship Bureau member, strategised and executed a structured outreach process, planning, scheduling, and tracking 100+ sponsorship emails, successfully securing partner support for the programme.
- Appointed Person in Charge (PIC) for Media and Internal Affairs Bureau: maintaining open lines of communication between members, advising on bureau concerns and ensuring respective deadlines are met.

PUBLICATIONS

- **Complementing RPA with Generative AI (ChatGPT), case of Robocorp** - Research presented at Future of Information and Communication Conference 2024 in Berlin, Germany ([LNSS, Volume 919](#))
- **Towards Intelligent Automation (IA): Literature Review on the evolution of RPA** - Available on BUT's EMPAS Journal ([Volume 15](#))
- **'SadaqahNow' Project Business Model: Trusted Fundraising Mobile Application for Enhancing the Well-Being of Local & Global Communities** - Available on IIUM's JISDT Journal ([Volume 6, Issue 1](#))

CERTIFICATIONS & SKILLS

- Microsoft Azure Professional Certificate: AI Associate [AI-900]
- Microsoft Azure Professional Certificate: AI Engineer [AI-102]
- Google Certified: Data Analytics v2
- Google Certified: UX Design
- CISCO CCNA: Introduction to Networks
- INSEAD: Introduction to Blockchain Technologies

REFERRALS

Micah See (Supervisor, Head of Teleport Next Day)

Teleport

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Dr. Lili Bt. Abdullah (FYP Supervisor, Deputy Dean)

Kulliyyah of ICT, IIUM

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