

Roll No.:

National Institute of Technology, Delhi

Name of the Examination: B. Tech. I Year (Mid-semester)

Branch : ECE/EEE

Semester: I

Title of the Course: **Professional Communication**

Course Code: **HMB 100**

Time: 2 Hours

Maximum Marks: 25

Note: All questions are compulsory.

1. State whether the following statements are true or false. Justify your answer in 100-150 words each.

2x2=4

- i) There is no difference between general-purpose communication and technical communication.
- ii) Technical knowledge, even without communication skills, can make you a successful technocrat.

2. Write short notes on the following in minimum 200 words.

2x3=6

- i) Levels of communication
- ii) Active Listening vs. Passive Listening

Attempt the following in questions in minimum 400 words.

5x3=15

- 3. Communication is the process of sending and receiving information. Explain the communication process in the light of this statement. Draw the communication cycle to support your answer.
- 4. What are the 7Cs of communication? Explain each Cs with suitable examples.
- 5. Human Communication takes place at different levels. How can you distinguish between intrapersonal and interpersonal communication?