



Says

What have we heard them say?
What can we imagine them saying?

i want to be
able to work

That was
easy

I really like
that



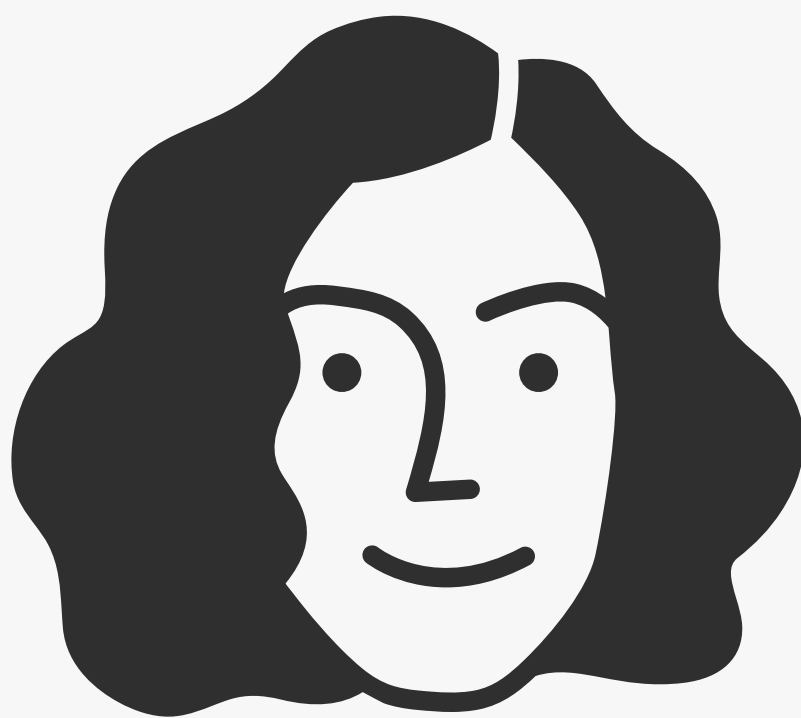
Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

how does
compare to
other work

is this really
worthful?

fonts are
distracting



suresh

saves work
and share
with others

complete
processes

makes
decisions

focused

confused

curious



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?