

# Practicum- Report writing, and ethical issues

Certification Programme in Business Analytics, Batch 8 Apr 2, 2017



# Report writing template



- 1. Executive Summary / Abstract
- 2. Business problem
- 3. Introduction (based on purpose and audience)
- 4. Significance of the study/ Rationale/ Motivation
- 5. Hypotheses / Sub-questions
- 6. Methodology and Tools
- 7. Data
  - Collection, and
  - Cleaning, Summary states
- 8. Analysis and Results
- Robustness tests
- 10. Conclusion
- 11. Business Recommendations
- 12. Feasibility and Limitations
- 13. References and Appendix (APA style only)

# **Report Format**



- Title of the report
- Students' details
- Name of the Supervisor / Guide
- Project Sponsor (Company)
- Keywords
- Area of the project
- Executive summary / Abstract
- As explained in last slide

# Tips of good report writing



- Select an appropriate title
- Small and simple sentences in plain English
- Comprehensible to intended audience
- Use your spell checker but review manually too
- Use 'Reference' tab in word (Sample file)
- Set milestones and use it as map
- Start writing ASAP

Do not be afraid of peer review and multiple iterations

- Analysis versus Data Dumping
- Be engaging
- Try to be a story teller.

# Report writing guidelines



- Alignment: Justified
- Font: Times New Roman
- Font size: 12
- Line spacing: Single
- Heading and subheading: Bold and indexed
- Use header and footer for project title and page numbers
- Executive Summary should not be more than 150 words
- MS-Word format, filename as <Student ID(s)-Project Name>
- Neatly typed with no typos.
- Avoid using Abbreviations.
- Do not dump data, tables and charts.



# **ETHICAL ISSUES**

# **Ethical issues in study**



### Primary data based

- Pushing respondent (delay or rate)
- Your identity as researcher
- Rephrase questions as per target audience
- Re-interview or partial response
- Anonymity of the responders
- Take notes properly

#### Post data collection

- Failure of tool and technique
- Noise during transcription
- Data manipulation
- Missing value (Recollect or impute)

# **Ethical issues in study**



### Report writing

- Never copy and paste
- Fabrication, Falsification, Plagiarism, or self-plagiarism
- Acknowledge knowledge debt
- Confidentiality of the report
- Recycle data for other projects
- Data security

# **Dealing with ethical issues**



- Stakeholder analysis
- Informed consent
- Obtain copyright permission if figures/tables need to be reproduced
- Disclosures
- Avoid manipulative charts
- Sponsored Research
- Sharing the data in thesis
- Authorship and collaborative Research
- Data Ownership & Intellectual Property Guidelines
- Appropriate citation (APA, Harvard, Chicago, MLA, IEEE)
- Originality of contribution
- Plagiarism detection software, e.g. Turnitin, iThenticate, etc.

#### When to cite what?



- Taking a big loan (housing, vehicle etc.)
  - borrow an idea and the "original text" that the idea came packaged in.
  - a) Furnham (2002, p. 23) observes that "few companies have courage as a core competency";
  - b) "Few companies have courage as a core competency" (Furnham, 2002, p. 23); and
  - c) According to Furnham (2002, p. 23), "few companies have courage as a core competency."
  - Do not change any mistakes. Use [sic] after mistake rather than correcting it.
  - [emphasis added], [emphasis in the original].
  - Maximum 250 words a reasonable norm.

#### When to cite what?



# Taking personal loan or credit card

- borrow an idea but package it in your own words.
- it should be clear that which part of paragraph is based on borrowed idea.

Vijh (1990, p10) shows that large option trades have no impact on stock prices and bid-ask spreads.

#### Borrow ₹100 from a friend

borrow nothing in particular, but take someone's support in general for an idea

Women give birth to children, and still do most of the work of bringing them up. To do a demanding job and managing family and social life simultaneously is notoriously difficult. It is generally women who take the primary responsibility for childcare and who, in situations of conflict, adjust their working lives to accommodate family pressures (Wajcman, 1981; Falkenberg and Monachello, 1990).



- The authors' names (Ordered by last name)
- The idea's source
- The publisher's name (and place of publication)
- The year of publication
- In-text Citation
- List of References
- Citation styles (Print Sources, Electronic Sources)
  - APA, Language Association (MLA), Harvard Style, Modern, Chicago, and IEEE.



- APA Style (Citation in the text, In the list of references)
  - Buddhapriya (2009, p. 42) concludes that there has been...
  - Buddhapriya, S. (2009). Work-family challenges ..... women professionals. Vikalpa, 34(1), 31-45.
- Harvard style
  - According to Buddhapriya (2009, p. 42), there has been...
  - Buddhapriya, S., 2009. Work-family challenges ..... women professionals, Vikalpa, 34(1), 31-45.
  - Buddhapriya, S 2009, 'Work-family challenges ..... women professionals', Vikalpa, vol. 34, no. 1, pp. 31-45.
- Chicago Style
  - Buddhapriya<sup>23</sup> concludes that there has been…
    - 23. Sanghamitra Buddhapriya, "Work-Family challenges ...... Women Professionals," Vikalpa 34-1(2009), 42.
  - Buddhapriya, Sanghamitra. "Work-family Challenges ...... Professionals." Vikalpa 34(1) (2009): 31-45.



#### Scientific version

- Buddhapriya's (2009, 42) conclusion that there has been...
- Buddhapriya, Sanghamitra. 2009. Work-family challenges ......
   women professionals. Vikalpa 34(1): 31-45.

# MLA Style

- The view that there has been... (Buddhapriya 42).
- Buddhapriya's (42) conclusion that there has been…
- Buddhapriya, Sanghamitra. "Work-family Challenges .......
   Women Professionals." Vikalpa 34.1 (2009): 31-45.

# IEEE Style

- Buddhapriya [27] does not find any significant change in...
- There has not been...[27].
- [27] S. Buddhapriya, "Work-family ...... professionals." Vikalpa, vol. 34, no.1, pp 31-45, Jan-March 2009.

# The Anatomy of a Citation (APA style)



- A group, committee or an organization as the author
  - In Text
     American Psychological Association (2001) recommends…
  - In Text

    —"An abstract...article" American Psychological Association (2001, p. 12).
  - In Ref
     American Psychological Association. (2001). Publication manual of
  - In Ref

     The American Psychological Association (5th ed.). Washington, DC: Author.
- Documents without the author's name
  - In Text— In the world... reserves ("Taking the Summit," 2009, April 11)
  - In Ref

     Taking the Summit by Strategy. (2009, April 11). The Economist, 391(8626), 28.
- Several works supporting the same point
  - In Text– The main reason ... to be convenience (Bocchi, Eastman, & Swift, 2004; Hiltz & Shea, 2005; McEwen, 2001; Moskal & Dziuban, 2001).
  - In Ref

     Reference order by surname of first author
- Two or more works published by the same author in the same year
  - In Text

     In an examination...courses, Arbaugh (2005a) found that...
  - In Text

    While it...easy to use (Arbaugh, 2005b), ...
  - In Ref– Arbaugh, J.B. (2005a). How much does "subject matter" matter? A study of disciplinary effects in online MBA courses. Academy of Management Learning & Education, 4, 57-73.
  - In Ref
     — Arbaugh, J.B. (2005b). Is there an optimal design for online MBA courses? Academy of Management Learning & Education, 4, 135-149.



- Sources accessed indirectly
  - In Text

     Teekell (1989, as cited by Topping, 1998, p. 255), says that...
  - In Ref– Topping, K. J. (1998). Peer assess... universities. Review of Educational Research, 68(3), 249-276.
- Personal communication
  - In Text

    Anil Bedi (personal communication, July 18, 2009) attributed the...
  - In Ref

     The breakdown... managers" (Anil Bedi, e-mail, July 18, 2009), and...
- In-text Citations and References (Electronic Sources)
  - Digital Object Identifier (DOI) doi:10.1037/rmh0000008
  - Uniform Resource Locator (URL) Retrieved from http://www.cdc.gov/
- Document with no date of publication
  - In Text

     According to an investigative report (Siedle, n.d.), many...
- Document with no author's name
  - In Text

     According to The Economist, the yuan... (China and the dollar, 2009, July 9).
  - In Ref

     — China and the dollar: Yuan small step. (2009, July 9). The Economist. Retrieved from http://www.economist.com/businessfinance/displayStory.cfm?story\_id=13988512&source=hptextfeature

# Quiz (APA Style-in the reference)



- A. Pochiraju, B. 1997. Title. Journal Of American Statistical Association, 10(2), 1024 1032.
- B. Pochiraju, B. Title. Journal Of American Statistical Association, (1997). 10(2), 1024 1032.
- C. Pochiraju, B. (1997). "Title". Journal Of American Statistical Association, 10(2), 1024 1032.
- D. Pochiraju, B. (1997). Title. Journal Of American Statistical Association, 10(2), 1024 1032.

# **Quiz (APA Style-in the text)**



- A. Pochiraju (1996) supported the view that markets are inefficient ...
- B. Prior literature supported the view that markets are inefficient ... (Pochiraju, 1996, p. 32)
- C. "Prior literature supported the view that markets are inefficient ...." (Pochiraju, 1996)
- D. Pochiraju (1996, p. 32) supported the view that markets are inefficient ...

# **Quiz (APA Style-in the text)**



- A. doi: http://dx.doi.org/10.1037/rmh0000008
- B. http://doi:10.1037/rmh0000008
- C. doi:10.1037/rmh0000008
- D. Retrieved from http://dx.doi.org/10.1037/rmh0000008

#### Reference material



- Chapter 6 from "Academic writing- A guide to management students and researchers" by Mathukutty Monippally and Badrinarayan Shankar Pawar
- UNC Reading and Quiz on Plagiarism (Recommended) <a href="http://guides.lib.unc.edu/plagiarism/purpose">http://guides.lib.unc.edu/plagiarism/purpose</a>
- NYU online library on APA Style <u>http://guides.nyu.edu/apa</u>
- Purdue University Online Writing Lab (OWL) (2009)
   <a href="http://owl.english.purdue.edu/">http://owl.english.purdue.edu/</a>
- A research guide for students (2008). Research, writing, and style guides (MLA, APA, Chicago/Turabian, Harvard, CGOS, CBE).
   <a href="http://www.aresearchguide.com/styleguides.html">http://www.aresearchguide.com/styleguides.html</a>
- Citation explained. (2005). University of Maryland University College site. <a href="http://www.umuc.edu/library/tutorials/citation/html/M1\_whichStyle.html">http://www.umuc.edu/library/tutorials/citation/html/M1\_whichStyle.html</a>

### Reference material- Plagiarism



#### **Tutorial**

- http://en.writecheck.com/plagiarism-quiz (in quiz format)
- https://owl.english.purdue.edu/owl/resource/589/01/

#### Quiz

- http://turnitin.com/assets/en\_us/media/plagiarism-quiz/
- http://www.uh.edu/honors/human-situation/writingcurriculum/Plagiarism.quiz.htm

# Reference material- APA style of Citation



#### **Tutorial**

- http://flash1r.apa.org/apastyle/basics/index.htm
- https://owl.english.purdue.edu/owl/resource/664/01/

#### Quiz

- http://www.lib.usm.edu/legacy/tutorials/apatutorial/tutorialindex
   .html
- http://www.niu.edu/writingtutorial/style/quizzes/APA.htm
- http://www.proprofs.com/quiz-school/story.php?title=apa-stylecitation-quiz 1
- http://write-site.athabascau.ca/apa-quiz.php



# **THANK YOU**