Is the answer useful?

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Instructions

Task Description

You are given a **Query** and an **Answer**. The answer could be a text snippet, a list of items, or a table. You are to judge whether the answer is USEFUL, PARTIALLY USEFUL, or NOT USEFUL.

USEFUL

The answer COMPLETELY satisfies the user's intent. By reading the answer alone, the user can walk away with all the information he or she needs. No other effort is required on the part of the user.

PARTIALLY USEFUL

The answer does not meet the bar of a useful one but provides some useful information to the user. The user needs extra work beyond reading the answer text to satisfy his or her need, such as drilling down an article for more information, seeking complementary information elsewhere on the result page, performing more searches, etc.

NOT USEFUL

The answer does not help the user at all. Reading the answer is a waste of the user's time. 'Not useful' answers come in many flavors, such as incorrect (wrong information), irrelevant (off topic), shallow (e.g. medical questions answered by a first grader), outdated answer, mis-interpretation of user's intent, etc.

Correct interpretation of user's intent is crucial for assigning the right label. If the user's intent is not clear from the query itself, please consult the search results page to infer what is the most probable intent, and check if the answer addresses it. Sometimes the user intent is to perform a task other than reading a snippet answer. For such queries, mark the answer as NOT USEFUL. Here are some common cases:

- Shopping, e.g. "best tv stands"
- Find a business, e.g. "bella cleaners redmond"
- Navigate to a website, e.g. "google account"
- Watch a video, look for an image, or play a game, e.g. "soup nazi"
- Get background information about a person, e.g. "walter white jr"
- Download an app, e.g. "Microsoft edge"

Within the general guideline, there may be boundary cases. In such cases, please follow common sense. For example, if an answer has a very minor issue but otherwise completely satisfies the user intent, mark it as "USEFUL". On the other hand, if an answer is marginally useful but otherwise useless, mark it as "NOT USEFUL".

Important Note:

- To view search results pane correctly please use <u>Chrome Browser</u> and install <u>W5P plugin</u>.
- If you don't have the subject matter knowledge to make a judgment, use the provided <u>search</u> <u>engine results</u> to get a better understanding of the context and intent of the query and use your best judgment to judge.
- If you do not know how to judge the answer or if it is in a language you do not understand then **SKIP** the hit.

Examples

Query	which state is known as the "empire state?		
Answer			
	The U.S. state of New York has been known by many nicknames, most notably as the Empire State, adopted as late as the 19th century. This nickname has been incorporated into the names of several state buildings and events, and is commonly believed to refer to the state's wealth and resources. Sep 19 2019 Origin of the name "Empire State" - Wikipedia w en.wikipedia.org/wiki/Empire_State		
Guideline	The answer completely satisfies the user intent. Rating: USEFUL		

Example 2

Query	troubleshooting auto stalling
Answer	The result is a rough idle and stalling condition. Take a look at the throttle bore, around and under the throttle plate. If necessary, spray a shop rag with carburetor cleaner.
	https://axleaddict.com/auto-repair/Why-My-Car-Stalls-at-Idle
Guideline	Answer matches user's intent, but is incomplete.
	Rating: PARTIALLY USEFUL

Query	truck that can to	truck that can tow 3 tons				
Answer	Cab/Drive Box Length (feet/inches)	Mega Cab 4X2	Crew Cab 4X2	Crew Cab 4X2		
	Wheelbase (inches)	160.5	149.1	169.1		
	Engine	6.7L Cummins	6.7L Cummins	6.7L Cummins		
	Gear Ratio	3.42	3.42	3.42		
	9 more rows Sep 23 2020 2018 Three-quarter fifthwheelst.com/201		•			
Guideline	Answer does not Rating: NOT USE	-	stion.			

Example 4

Query	first man on the moon
Answer	
	Neil Armstrong On July 20, 1969, Neil Armstrong became the first human to step on the moon. He
	and Aldrin walked around for three hours. NASA - The First Person on the Moon www.nasa.gov/audience/forstudents/k-4/stories/first-person-on-moon.html
Guideline	Answer completely satisfies the user intent. Rating: USEFUL

Query	evergreen eye center tacoma
Answer	Evergreen Eye Center has a location in Tacoma offering patients the regions leading eye care services including cataract surgery, glaucoma treatments, LASIK, retina care, and more. Call or request an appointment online with Puget Sound's premier eye doctors and surgeons. https://www.evergreeneye.com/eye-center/tacoma/
Guideline	Intent is to find a business or navigate to the web site. Snippet answer does not help the
	user.
	Rating: NOT USEFUL

Query	Eiffel tower sketch drawing
Answer	How To Draw The Eiffel Tower Step 1. Draw a vertical line, making it as tall as you want your Eiffel Tower to be. Now make a long rectangle (as shown) Step 2. Draw another straight line below the long rectangle (picture 3). Make it a double line. Next, draw a down facing Step 3. See picture 5 to draw the upper part of the tower. The small cap-like structure at the More How To Draw The Eiffel Tower Cool2bKids
Guideline	Image intent. Snippet answer does not help the user. Rating: NOT USEFUL