



SURESHKUMAR K

SOFTWARE DEVELOPER

PROFILE

I have been working with web development since 2018, the period during which I have worked in different environments, from big consultancy companies to start-ups. I am a self-motivated and self-taught professional who likes to solve problems.

SKILLS

Technologies

JavaScript, HTML/CSS, Node Js, Typescript, React, bootstrap, Express, Rest Apis, Git

Database

MySQL, MongoDB

Development Tools

Postman, Jira, GCP, Azure DevOps, Figma, Visual Code Studio

HOW TO REACH ME

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CAREER SUMMARY

Head of Software Engineering

Konnectify | June 2018 to present

- Provide technical assistance to internal departments and developers
- Identify tasks associated with significant development efforts.
- Provide effort estimates for large projects
- Strong experience with web development (HTML, JavaScript, AJAX, CSS, React, Rest APIs, and Express)
- Be aware of the latest developmental trends and make suggestions to incorporate into the teams

EDUCATIONAL TRAINING

Sasurie College of Engineering

Bachelor of Engineering

- Attended from Sept. 2013 to June 2017
- Taking up specialization courses in Javascript at Udemy

Certificates

- The Complete JavaScript Course 2019: Build Real Projects, Online course (Udemy).
- Professional Diploma in Digital Transformation Program Java Enterprise Apps and DevOps at NIIT in 2018

PROJECTS

Freshchat

- Calendly is a public app that helps to schedule a meeting in Calendly and users can able to accept the meeting
- Zohodesk is a public app that helps agents to create tickets, contact in Zohodesk from Freshchat, and agents can able to view recent tickets.
- Salesforce sync is a public app that helps agents to view current user lead, contact, task, and opportunities details in Salesforce from Freshchat.

Freshsales

- Acuity is a public app that helps agents to view, create appointments for contact & lead from Freshsales. It will create an appointment in Freshsales when a new appointment is created in Acuity
- Stripe sync is a custom app that helps to configure Stripe events to Freshsales events. It's a fully dynamic app that can able to configure any Stripe events turn into contact, lead, deal, and so on.
- Here're some clients that I have built custom apps for Batchleads, Ciputra, QubeCinema, TireHub, Vahub, and so on.

Freshdesk

- Westcon app is a custom app that helps to clone ticket properties, attachments, conversations & its attachments as well.
- Atag is a custom app that helps to view customer information from Atag Product. We have done this app in a short span of time.

Zapier

- I have built a Freshcaller app that helps to make Zapier users able to connect Freshcaller with any third-party applications
- I have converted Freshsales & Freshworks apps Legacy web builder into UI platform and added new actions for these apps

WordPress

- I have been developing Freshworks Forms Plugin for two months which helps users can able to customize forms and use some built-in form templates for their Websites

Freshservice

- Lantack coins calculate app is a custom app that helps to calculate how much coins agents used for tickets, and they can add points to users as well

Konnectify

- I have been working with Konnectify product for 1 year which has features to automate all apps in one place.
- We have used these technologies & tools to build this product such as React Js, Express Js, Typescript, Firestore, Azure DevOps for CI & CD, JIRA for Project Management, and GCP for cloud hosting.
- We have built the app using microservices architecture consisting of a collection of small, autonomous services.