SURESHKUMAR K

SOFTWARE DEVELOPER

PROFILE

I have been working with web development since 2018, the period during which I have worked in different environments, from big consultancy companies to start-ups. I am a self-motivated and self-taught professional who likes to solve problems.

SKILLS

Technologies
JavaScript, HTML/CSS, Node Js, Typescript, React, Next Js, bootstrap, Express, Nest Js, Rest Apis, Git

Database
MySQL, MongoDB

Development Tools
Postman, Jira, GCP, Azure DevOps, Figma, Visual Code Studio

HOW TO REACH ME

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CAREER SUMMARY

Head of Software Engineering
Konnectify | June 2018 to present
- Provide technical assistance to internal departments and developers
- Identify tasks associated with significant development efforts.
- Provide effort estimates for large projects
- Strong experience with web development (HTML, JavaScript, AJAX, CSS, React, Rest APIs, and Express)
- Be aware of the latest developmental trends and make suggestions to incorporate into the teams
- Worked with various services in Google cloud platform such as App Engine, Cloud functions, Pub/Sub, Cloud Scheduler, Firebase, VM, and so on.
- Setup CI & CD pipelines to automate tasks from development to deployment by using Azure DevOps.

EDUCATIONAL TRAINING

Sasurie College of Engineering
Bachelor of Engineering
- Attended from Sept. 2013 to June 2017
- Taking up specialization courses in Javascript at Udemy

Certificates
- The Complete JavaScript Course 2019: Build Real Projects, Online course (Udemy).
- Professional Diploma in Digital Transformation Program Java Enterprise Apps and DevOps at NIIT in 2018

PROJECTS

Freshchat
- Calendly is a public app that helps to schedule a meeting in Calendly and users can able to accept the meeting
- Zohodesk is a public app that helps agents to create tickets, contact in Zohodesk from Freshchat, and agents can able to view recent tickets.
- Salesforce sync is a public app that helps agents to view current user lead. contact, task, and opportunities details in Salesforce from Freshchat.

Freshsales
- Acuity is a public app that helps agents to view, create appointments for contact & lead from Freshsales. It will create an appointment in Freshsales when a new appointment is created in Acuity
- Stripe sync is a custom app that helps to configure Stripe events to Freshsales events. It's a fully dynamic app that can able to configure any Stripe events turn into contact, lead, deal, and so on.
- Here're some clients that I have built custom apps for Batchleads, Ciputra, QubeCinema, TireHub, Vahub, and so on.

Freshdesk
- Westcon app is a custom app that helps to clone ticket properties, attachments, conversations & its attachments as well.
- Atag is a custom app that helps to view customer information from Atag Product. We have done this app in a short span of time.

Zapier
- I have built a Freshcaller app that helps to make Zapier users able to connect Freshcaller with any third-party applications
- I have converted Freshsales & Freshworks apps Legacy web builder into UI platform and added new actions for these apps

WordPress
- I have been developing Freshworks Forms Plugin for two months which helps users can able to customize forms and use some built-in form templates for their Websites

Freshservice
- Lantack coins calculate app is a custom app that helps to calculate how much coins agents used for tickets, and they can add points to users as well

Konnectify
- I have been working with Konnectify product for 1 year which has features to automate all apps in one place.
- We have used these technologies & tools to build this product such as React Js, Express Js, Typescript, Firestore, Azure DevOps for CI & CD, JIRA for Project Management, and GCP for cloud hosting.
- We have built the app using microservices architecture consisting of a collection of small, autonomous services.