



SURESHKUMAR K

SENIOR FULL STACK SOFTWARE DEVELOPER

PROFILE

I have been working with web development since 2018, the period during which I have worked in different environments, from big consultancy companies to start-ups. I am a self-motivated and self-taught professional who likes to solve problems.

SKILLS

Technologies

JavaScript, HTML/CSS, Node Js, Typescript, React, Next Js, bootstrap, Express, Nest Js, Rest Apis, Git

Database

MySQL, MongoDB

Development Tools

Postman, Jira, GCP, Azure DevOps, Figma, Visual Code Studio

HOW TO REACH ME

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Portfolio:

<https://suresh.believeprogrammer.com>

Github:

<https://github.com/sureshkumar1211>

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CAREER SUMMARY

Head of Software Engineering

Konnectify | Dec 2021 to present

- Provide technical assistance to internal departments and developers
- Hands-on experience in web development (HTML, JavaScript, Typescript, AJAX, CSS, React, Rest APIs, and Express)
- Worked in an Agile-driven environment to effectively maintain project timelines and utilize available resources
- Worked with various services in the Google cloud platform such as App Engine, Cloud functions, Pub/Sub, Cloud Scheduler, Firebase, VM, and so on.
- Set up CI & CD pipelines to automate tasks from development to deployment by using Azure DevOps.

Sr. Full Stack Software Developer

Arbaan | May 2019 to 2021

- Expertise and efficiency in integrating RestAPIs.
- Utilized HTML, CSS, Javascript, JQuery, React and Express to build 30+ integration apps for Freshworks
- Worked in an Agile-driven environment to effectively maintain project timelines and utilize available resources
- Mentored 6 junior developers on the team in expanding Javascript and React skilset.

Junior Software Developer

Konnectify | Jun 2018 to 2019

- Build responsive websites for real estate agents in the UK.
- Collaborated with Senior developer to build a web application.
- Worked with Rest Apis to integrate third-party applications with Freshworks products.

PROJECTS

Konnectify

- Built a full-stack web application (Zapier alternative) to help users to automate their tasks from different apps in one place.
- Led the dev team to complete the product for the MVP.
- Worked in an agile environment with weekly stand-ups, kept track of user stories/bugs, and conducted 2 hours of sprint planning and sprint retrospectives per week.
- Pair programmed with 3 engineers, and reviewed the team's code to provide additional perspective and catch previously missed errors.
- We have used these technologies & tools to build this product such as React Js, Express Js, Typescript, Firestore for Database, Azure DevOps for CI & CD, JIRA for Project Management, and GCP for cloud hosting.
- We have built the application using microservices architecture consisting of a collection of small, autonomous services.

Freshchat

- Calendly is a public app that helps to schedule a meeting in Calendly and users can able to accept the meeting
- Zohodesk is a public app that helps agents to create tickets, contact in Zohodesk from Freshchat, and agents can able to view recent tickets.
- Salesforce sync is a public app that helps agents to view current user lead, contact, task, and opportunities details in Salesforce from Freshchat.

Freshsales

- Acuity is a public app that helps agents to view, create appointments for contact & lead from Freshsales. It will create an appointment in Freshsales when a new appointment is created in Acuity
- Stripe sync is a custom app that helps to configure Stripe events to Freshsales events. It's a fully dynamic app that can able to configure any Stripe events turn into contact, lead, deal, and so on.
- Here're some clients that I have built custom apps for Batchleads, Ciputra, QubeCinema, TireHub, Vahub, and so on.

Freshdesk

- Westcon app is a custom app that helps to clone ticket properties, attachments, conversations & its attachments as well.
- Atag is a custom app that helps to view customer information from Atag Product. We have done this app in a short span of time.

Zapier

- I have built a Freshcaller app that helps to make Zapier users able to connect Freshcaller with any third-party applications
- I have converted Freshsales & Freshworks apps Legacy web builder into UI platform and added new actions for these apps

WordPress

- I built a Freshworks Forms Plugin in a short span which helps users can able to customize forms and use some built-in form templates for their Websites

Freshservice

- Lantack coins calculate app is a custom app that helps to calculate how much coins agents used for tickets, and they can add points to users as well