Avinash Kumar, PMP®,Gen AI PM®

(10.4 years Experience)
(PG Program in Project Management, University of Massachusetts ,USA) Gen AI PM ®
PMP®,PRINCE2®,CSM®,Certified Software Project Management, Certified Agile Project Management Development

CONTACT

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SOCIAL

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Qualifications:
1. B.E Aeronautical Engineer Anna University, Chennai (2010-2014)
Grade: 1st Class
2. Post Graduate Program in Project Management from University of Massachusetts, USA

SKILLS

Certifications:
- PMP ®Certified
- PMP ®Gen AI for PM
- Prince2® in Project Management certified
- Certified Scrum Product Owner®
- Certified Scrum Master ®
- Certified Software Project Management
- Certified Agile Project Management & Development Process
- Digital Project Manager Certified
- Program Management
- Agile Scrum Master
- PMO Certified
- APQP4 Wind specialist certified
- APQP4 Wind

RESUME PROFILE

Highly motivated and results-oriented Senior Lead Technical Program Manager with a proven track record of delivering complex software projects on time, within budget, and to the highest quality standards. Adept at leading cross-functional teams, managing intricate schedules, mitigating risks, and fostering a culture of innovation. Expertise in Agile methodologies, DevOps practices, and cloud technologies. Passionate about driving business value and exceeding customer expectations.

Key Strength:

Strategic Leadership: Proven ability to define and execute comprehensive project plans, aligning with organizational goals and business objectives.

Technical Proficiency: Deep understanding of software development methodologies, cloud technologies, and DevOps practices, enabling effective collaboration with technical teams.

Cross-Functional Collaboration: Strong interpersonal and communication skills to build and maintain relationships with stakeholders across diverse teams, fostering a collaborative environment.

Risk Mitigation and Problem-Solving: Proactive identification and mitigation of risks, coupled with a data-driven approach to decision-making and problem resolution.

Process Improvement: Understands Organization's Strategic Intents and Pillar objectives in depth. Contribute ideas and suggestions for process improvements and optimization initiatives. Drive retrospectives and lessons learned sessions to identify areas for enhancement and implement best practices. Be an active change agent in adopting Ways of Working and an enabler in learning activities of the associated teams.

WORK EXPERIENCE

Worked as **Senior Lead Technical Program Manager** with **Clairlabs, Bangalore** from 22nd Jan 25 to till today.

Key Responsibilities:
- Lead and manage multiple complex technical programs, ensuring alignment with organizational goals and customer needs, while mentoring and guiding TPMs to enhance program execution and efficiency.
- Collaborated closely with engineering, product, design, and other departments to deliver projects on time and within scope.
- Managed end-to-end project life cycle, including requirements gathering, roadmap planning, execution, and post-launch optimization.
- Worked with senior stakeholders to define program strategy, create detailed project plans, and mitigate risks.
- Implemented Agile methodologies to streamline development processes and ensure quicker iterations and continuous delivery.
- Delivered executive-level reports on program progress, risks, and successes, ensuring transparency with leadership teams.

Worked as **Senior Technical Program Manager** with **DP World, Bangalore** from 13th Nov 2023 to 31st December 2024.

Key Responsibilities:

Role: End to End Product Development Lifecycle Program including SDLC Life cycle with Agile transformation.

IN: Identify key deliverables to achieve the project goals, assessment of the project with stakeholders & align expectations to gain support for the project.

PL: Responsible for identifying key resources, skillsets, technological tools and needs of teams, facilitated training, reviewed and discussed the risk plan with experts,

Management certified
- ISO 9001:2015 Lead Auditor certified®
- Lean Six Sigma Black Belt Certified
- Lean Six Sigma Green Belt Certified
- IATF 16949:2016 Internal Auditor
- Minitab Software
- MS project
- Jira
- Confluence
- Smartsheet
- Microsoft Azure
- Power BI
- 5 Core Tools (FMEA, APQP,PPAP,MSA,SPC)

Languages: English, Hindi, Tamil

communicated plan to all stakeholders & scheduled timeline of the project delivery along with the scope of supply.

EX: Led the entire transition throughout the project lifecycle & ensured that all the teams are following the defined plans for successful transitions. Also, all the risks were mitigated timely & projects were closed within the agreed milestones.

MC: Monitoring & tracking progress of the project, controlled/ managed if any change request occurred. Made sure the process is aligned and doesn't impact the budget nor resource impact.

CL: Project completed, received signoff from stakeholders. Also documented the lessons learned.

Technology: Coordinates recommendations for technology solutions that address client requirements identified during the project life-cycle.

People: Provides challenging environment, directs and motivates the project team, and establishes and effective climate for achieving positive working relations with other stakeholders (e.g., client, management).

Customer: Understands customer goals and requirements, represents to the customer, and manages customer expectations and dependencies.

Business: Understands the client's business contexts and how the project impacts the client's business results; and maintains an awareness of changing business needs and external influences, recognizing their potential impact on project goals.

Financial: Achieves contractual commitments related to quality, cost, and schedule.

Client Management: Act as the client's primary SPOC for all program-related concerns, ensuring that their needs and expectations are understood and met. Manage client expectations, timelines, and deliverables, resolving any conflicts or challenges that arise. Lead client governance meetings, ensuring that clients are updated on project progress and that issues are addressed proactively.

Scope & Risk Management: Define and manage the scope of the program and ensure that all projects within the program align with the scope. Identify and assess program risks, developing mitigation plans and strategies. Escalate issues that are not resolved within the program to senior management and leadership promptly.

- Exhibit exceptional organizational skills by effectively balancing multiple priorities and dependencies and managing risks and mitigating issues.
- Leading multiple large complex projects with End-to-End product development responsibility including initiating, planning, executing, managing & control and closing of the Project.
- Effectively prioritize and manage our engineering roadmaps in alignment with the overall business needs.
- Form strong cross-functional partnerships, understanding the business and meeting their needs, while maintaining our focus on efficiency, maintainability, and reliability
- Collaborating with other engineering teams, business stakeholders, and product management teams to ensure solutions to support business in the immediate and future needs.
- Leading the steerco meeting with Business, Product, Management and other stakeholders to achieve the goals.

Worked as **Technical Program Manager** with **Flipkart, Bangalore** from June 2023 to 10th Nov 2023.
Key Responsibilities:

Role: End to End Product Development Lifecycle Program including SDLC Life cycle with Agile transformation.

Project & Program Management: Work closely with cross-functional teams to ensure alignment with project goals and timelines. Drive the definition and execution of project & program activities, including preparation of detailed plans, scope definition, planning, scheduling, tracking, release management and reporting including risk & dependency management with a focus on quality, execution excellence and driving successful outcomes.

Technical Acumen: Apply expertise with software development processes to guide project planning and execution, ensuring adherence to best practices and standards. Leverage technical expertise to orchestrate cross-team dependencies, ensuring that features committed to the product roadmap are delivered seamlessly

and that they meet quality standards and align with committed timelines.

Reporting & management: Create, maintain and review project metrics and documentation, including flow metrics, backlogs, project plans, meeting minutes, action items, and other artifacts as needed. Be ready to provide regular updates on overall progress, milestones, and key metrics to stakeholders as aligned with Agile principles. Advocate for and hold teams accountable for the adoption of best practices and driving continuous improvement.

Stakeholder Communication: Collaborate with internal and external stakeholders, product managers, engineering teams, QA, and customer support, to facilitate communication and ensure clarity of expectations, including optimal metrics, reporting and risks.

Team Management & Coordination: Manage and mentor Project Managers and other team members within the program. Ensure that all project managers are equipped with the resources and support they need to deliver their projects successfully. Provide guidance and direction in resolving project-level issues and challenges.

- Spearheaded the development of Flipkart UPI, collaborated with NPCI, Axis Banks, Juspay, Audit partner and payment gateway for UAT & closer.
- Foster an outcome-based strategy and culture by demonstrating strong leadership skills, promoting a culture of collaboration, accountability, and continuous improvement, and championing best practices in program management and execution.
- Manages the new product development pipeline portfolio, to ensure successive rollouts of value-added profitable products & achieve growth targets.
- Collaborates cross-functionally to drive the Concept to customer process to bring new products to market.
- Set up a product management system, Implement improvements in project management tools and methodologies.
- Proposes changes to PMO methodologies, frameworks, and best practices for continuous process improvement; participates in teams that undertake continuous process improvement initiatives.
- Leads cross-functional project teams by task assignment and follows up to ensure on-time completion.
- Conducts regular project reviews and communicate the status of projects in both formal and informal settings.

Worked as Assistant Project Manager/Program Manager with **ENABL A/S.** Chennai from July 2022 to April 2023.

Key Responsibilities:

Role: End to End Product Development Lifecycle Project

- Execute projects with appropriate SDLC methodology (Agile Scrum, Kanban, Iterative & Incremental, Waterfall)
- Accountable for project management processes including project scope definition, project scheduling, project planning, resource planning and allocation, stakeholder management, client handling, risk management, cost and budget management and quality assurance.
- Responsible for providing and maintaining accurate and timely project information in all project
- Plans, communications, status reporting, Project Management Tools & Delivery Portals.
- Responsible for effective project kick-off, identification of all project stakeholders, and defining and clarifying project roles and responsibility.
- Detailed tasks include developing/managing/maintaining comprehensive, accurate project plans and schedules, as well as performing estimation, forecasting, planning, analysis, issue/ risk/ change management, escalation management, meeting facilitation, variance analysis, and status reporting.
- Responsible for knowing and communicating a project's status accurately throughout the project lifecycle. This may include presenting status to business/technical steering committees.
- Provides regular and timely feedback to team members and their respective managers.
- Motivates and leads project teams and instils a mindset of collaboration and continuous process improvement.
- Drives for results, motivates team while constantly driving towards key milestones. Maintains a constant awareness of project deliverables, keeps team focused on short and long-term milestones, aware of the project timeline and budget.
- Demonstrated ability to "think outside the box" while identifying problems and developing creative solutions.
- Demonstrates an advanced understanding of both quality assurance and software development processes

and methodologies, with the ability to share knowledge with peers, development and QA groups, and project team members.
- Facilitates the review of risks and develops appropriate risk mitigation plans.
- Responsible for facilitating daily scrum, sprint planning, sprint demo and retrospective meetings.
- Experience Jira Tools for planning and dashboard.
- Possesses conflict resolution, does conversation by focusing on scrum values of openness, honesty and respect.
- Friendly communicative person, because when a team is moving fast in Agile, communication is the effective force which holds the team together.
- Expert in estimation and planning. Knows how to create useful, reliable and practical plans for software development projects.
- Good in agile practices. Can coach individuals and interactions over processes and tools.
- Help the team or individual to clarify goals and actions to achieve.
- Facilitate team for better creativity and try to improve the efficiency of the development team.

WORK EXPERIENCE

Worked as a Quality Engineer/Global Project Manager/Program Manager (Global Team Project Leader) with Nordex India Pvt. Ltd, Corporate Office Bangalore from Feb 2020 to June 2022.
Key Responsibilities:
Role: End to End Product Development Lifecycle Project
- Lead end to end life cycle IT project of Tg software automation system with IOT, Cloud, Python etc.
- Accountable for project management processes including project scope definition, project scheduling, project planning, resource planning and allocation, stakeholder management, risk management, cost and budget management and quality assurance.
- Manage multiple software projects, with interdependencies in a fast-paced, high-energy environment.
- Develop project scopes and objectives, involving all relevant stakeholders and ensuring technical feasibility.
- Provide strategic guidance and insight to support decision-making through data-driven analysis and your knowledge of industry trends, organizational priorities and technology and architecture trends.
- Act as a liaison between the client and the internal project team by translating client expectations and requirements to the relevant team members.
- Manage multiple deliverables, deadlines and client expectations.
- Develop a detailed project plan, and monitor progress using appropriate systems, tools and techniques.
- Leader of global APQP4wind projects in All around of Europe, India and other countries with its planning, directing, monitoring and control of all global plants including supplier plants.
- Leading the team with APQP & PPAP responsibility globally with follow up the supplier and all global Nordex Plants also.
- Lead NPI team & Project management with APQP project as leader.

Worked as a Quality Engineer/Project Manager Planning with Siemens Gamesa Renewable Energy Plant, Nellore from October 2018 to October 2019.
Key Responsibilities:
- Plan, execute, and manage projects from initiation to closure, ensuring that all project deliverables are completed within scope, budget, and timeline
- Develop and maintain project plans, schedules, budgets, and other project documentation as required
- Monitor and report on project progress, risks, issues, and changes to stakeholders, ensuring effective communication and collaboration
- Responsible for the appropriateness, quality, and timeliness of all aspects of the project(s), manages the production of project estimates, develops project schedule, establishes measures and milestones, tracks ongoing project progress.
- Weekly basis making presentation for team wise performance, defect analysis etc and present to Management.

- Mobilizes necessary resources, assembles project team, assigns individual responsibilities, identifies appropriate project resources, and provides guidance and direction to project team members.
- Proactively manages risks, issues, and scope through-out the project lifecycle, prepares/presents project plans/status reports to organizational leadership, project teams and client/customer groups.

Worked as a Project Planning & Quality /Project Manager with Triovision Composite Technologies Pvt Ltd, Kadapa from September 2017 to September 2018

Key Responsibilities:
- Accountable for project management processes including project scope definition, project scheduling, project planning, resource planning and allocation, stakeholder management, risk management, cost and budget management and quality assurance.
- Lead and inspire cross-functional teams through excellent communication and negotiation skills, effectively collaborating with executives and stakeholders to drive consensus and alignment on objectives, scope, and deliverables, consistently advocating for the best interests of the organization while maintaining positive relationships.
- Provide strategic guidance and insight to support decision-making through data-driven analysis and your knowledge of industry trends, organizational priorities and technology and architecture trends.
- Implementation and daily issue of Process Control Sheet for Patterns, moulds and articles production.
- Expertise in Root Cause Analysis of internal production line failures.
- Daily Rejection monitoring & reporting weekly & monthly Pareto Analysis to Top Management.
- Coordinate the collection and circulation of technical information within the company and customer.
- Coordinating the investigation of customer complaints ands visit to customer site for solving the problems along with technicians.
- Provide weekly and monthly reports to mangers on project status.
- Responsible to deal with equipment vendors & evaluation of suppliers & audit activities also.

Worked as Associate Inspection Engineer (QC Engineer) with BM Engineering & Inspections, Mumbai from August 2014 to August 2017.

Key Responsibilities:
- Performed NDT documentation report of (Penetrant Testing, Magnetic Particle Testing, Ultrasonic Testing, Radio Graphic Film Interpretations) as per specification.
- Drive program management excellence by leading the planning, execution, and delivery of complex programs by managing cross-functional teams, ensuring adherence to timelines, budgets, and quality standards, while ensuring programs are aligned with business objectives.
- Excellent communication, presentation, and negotiation skills. Ability to work under pressure, prioritize tasks, and meet deadlines. Strong problem-solving skills and risk management expertise.
- Monitor and report on project progress, risks, issues, and changes.
- Analyse complex challenges that arise during project execution, identify root causes, and drive development of innovative solutions to overcome them.
- Perform data analysis to identify trends, and thus uncover risks and issues and raise to right stakeholders. Leverage conflict management techniques with a focus on Customer First.

PERSONAL SKILLS:

- Friendly Nature
- Fast learner & easy to mingle with others
- Easily adopt myself to new environment
- Strong problem-solving skills & ability to analyze workflow processes.
- Enthusiasm to learn new concept/ practices

DECLARATION:

I hereby declare that all the information stated above are true and correct to the best of my knowledge.

Yours Truly,   Date:

Avinash kumar   Place: