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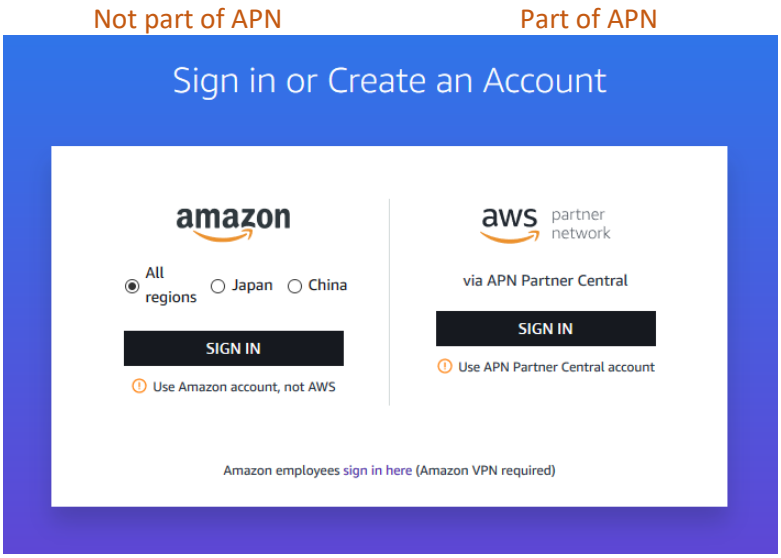
How to register for your upcoming AWS training class

Please follow the steps below in order to register for your upcoming AWS training class.

Step One: Choose your registration path

Use the registration link you have been provided and click on the *Sign In* button that applies to you:

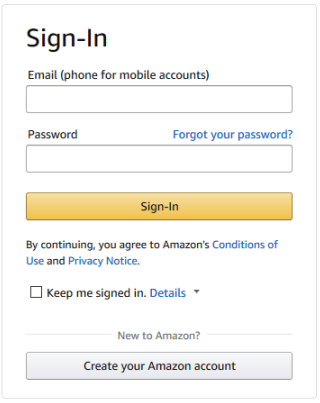
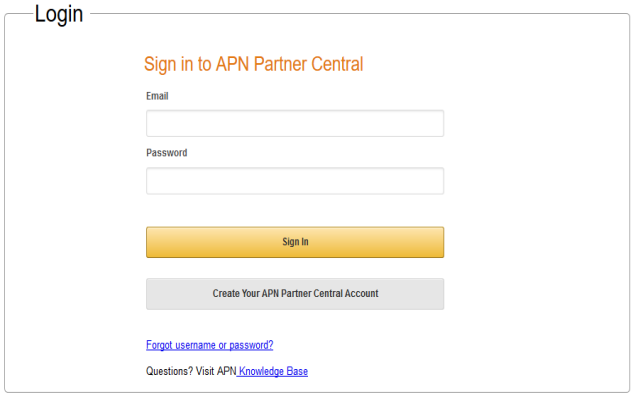
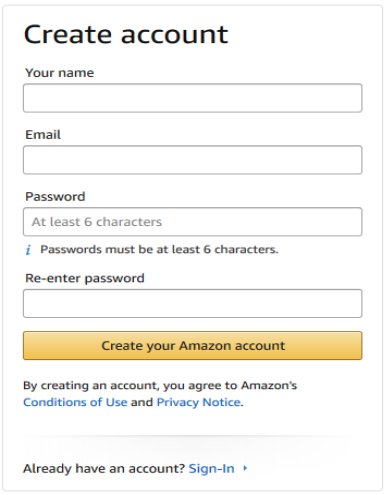
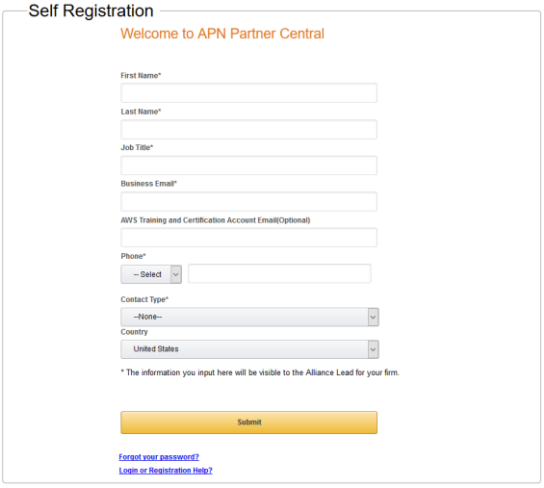
- Use the left side *Sign In* button if your company is not part of the Amazon Partner Network (APN)
- Use the right side *Sign In* button if your company is part of the Amazon Partner Network (APN)



Step Two: Sign In or Create an Account on the AWS Training and Certification Portal

You will be redirected to a new page, where you can either create a new account or – if you already have an account – sign in. Please follow the steps below that apply to you (Customer / Partner).

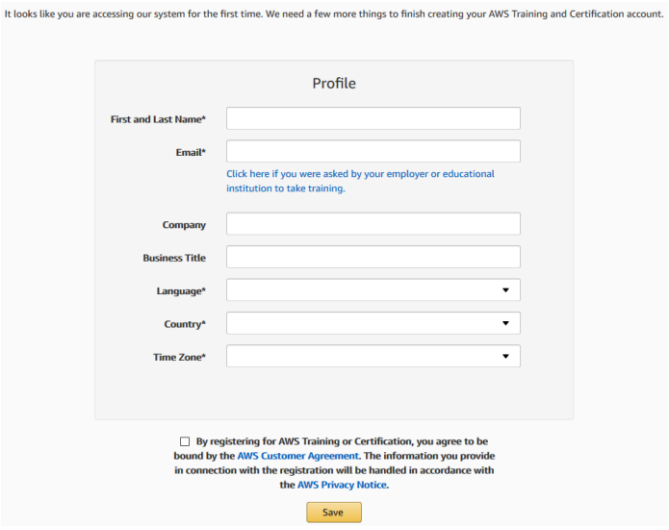
Need more help?
Visit our FAQS: https://aws.amazon.com/training/faqs
Contact us: https://aws.amazon.com/contact-us/aws-training

Customers (not part of APN)	Partners (part of APN)
If you already have an Amazon account, input your email and password and sing in. **Please note**: You need to use you Amazon account (retail platform for online shopping), not your AWS Account (AWS Platform and Console).	If you already have an APN account, input your email and password and sing in.
	
If you don't have an Amazon account yet, then you can create one by clicking on *Create your Amazon account*.	If you don't have an APN account yet, then you can create one by clicking on *Create your APN Partner Central Account*.
	

Please note: AWS Training will send you communications regarding your trainings to the email address linked to the Amazon/APN account you used to sign.

Step Three: Complete account profile

This step will only have to be performed once, and only if you are signing in to the AWS Training Portal (https://www.aws.training/) for the first time.
In this case you will be prompted to complete your account profile. Once this is completed, you'll be redirected to the training page, where you can register for your training class.



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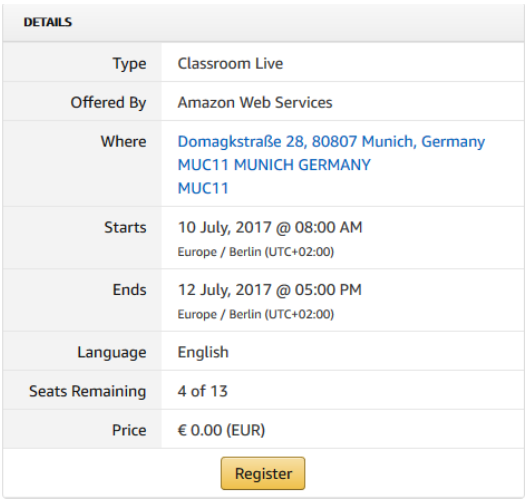
Contact us: https://aws.amazon.com/contact-us/aws-training

Step Four: Register for your training

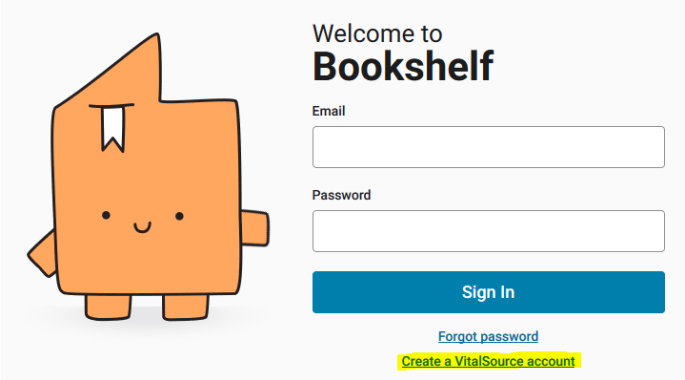
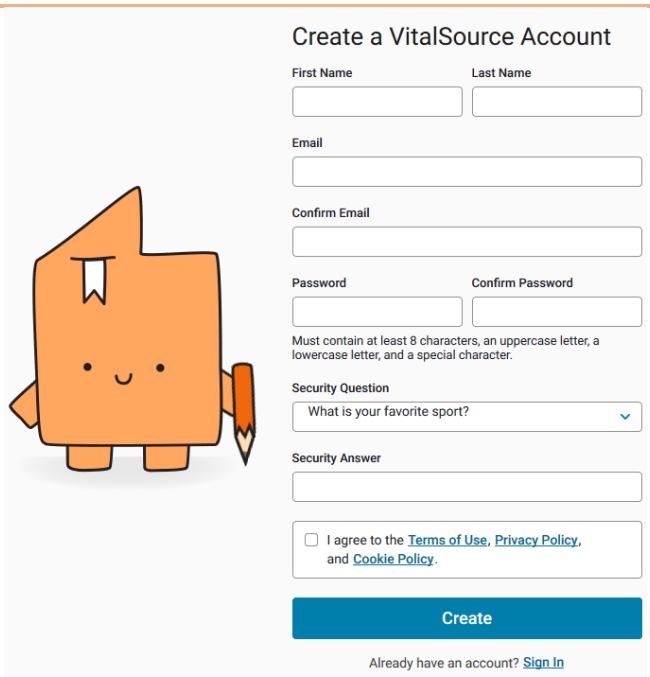
You will be redirected to the detail page of your training class. At the right hand corner of the page, click *Register.* AWS Training will send you a confirmation email to the email address associated to the account you used to sign in.



How to redeem your training material

Training material can be redeemed through VitalSouce. If you don't already have a user account on VitalSource, then you should create one prior to the class. If you have previously attended an AWS Training class, you can use your existing account and sign in with that. Codes to redeem your Student Guides will be distributed by your instructor prior to the class.

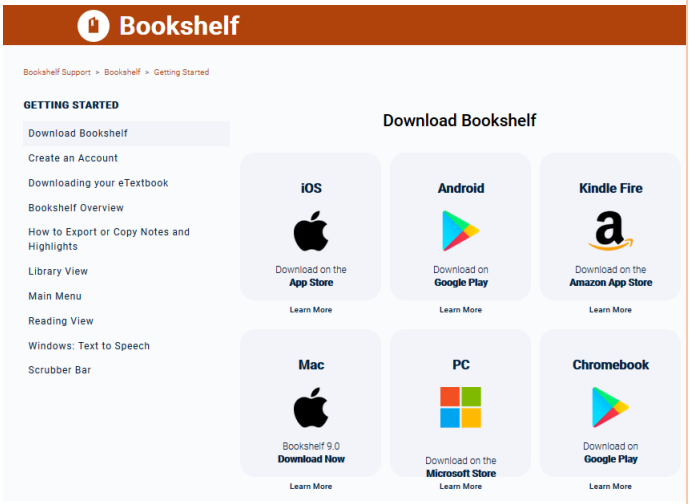
To access VitalSouce you can either sign in with your existing credentials or set up a new account by clicking on "Create a VitalSource account" and then following instructions. If you are creating a new account, please use the same email address that you used to register on the AWS Training Portal.

Sign in with existing account	Create new account
	

Next, decide how you want to access your Student Guide:

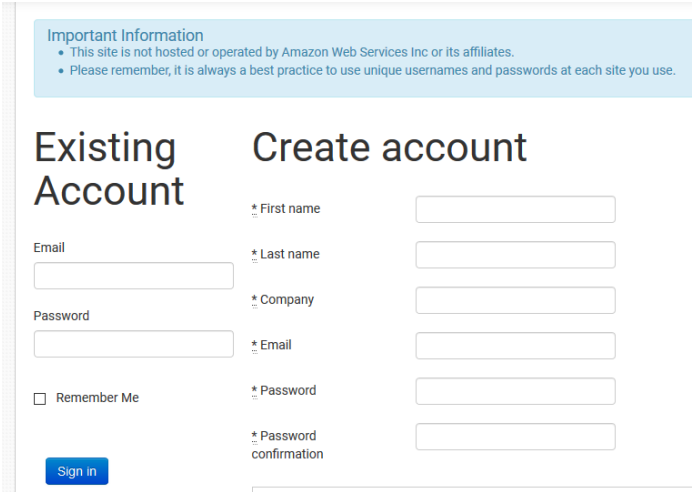
Local library on your device	Online library

Need more help?
Visit our FAQS: https://aws.amazon.com/training/faqs
Contact us: https://aws.amazon.com/contact-us/aws-training

If you would like to have a local copy of your Student Guide on your device, then Download the Bookshelf application to your device and follow instructions.	If you would like to have online access to your Student Guide, then you are done and you can simply redeem your codes when the Instructor will share them with you. You will then see the training material in your Bookshelf (top left corner)
	

How to access Hands-On Labs

Labs will be available to you on the first day of class through Qwiklabs®. You can ether sign in with an existing account, or create a new account. If you create a new account, please use the same email address that you used to register on the AWS Training Portal.



Qwiklabs Terms of Service can be found here: https://aws.qwiklabs.com/terms_of_service.

How to access a virtual training on GoToTraining

In order to launch your virtual training, please follow the steps below.

Log into the AWS Training and Certification Portal and sign in to your account	

Need more help?
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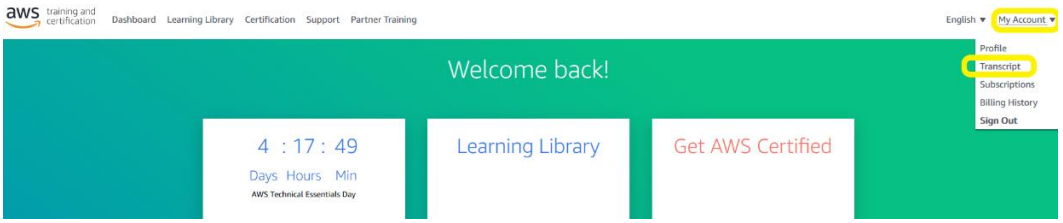
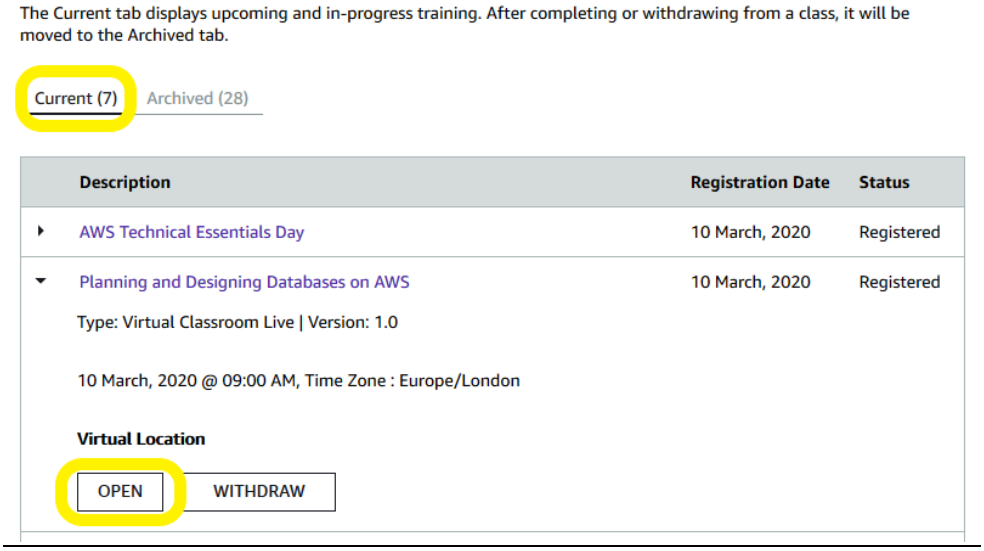
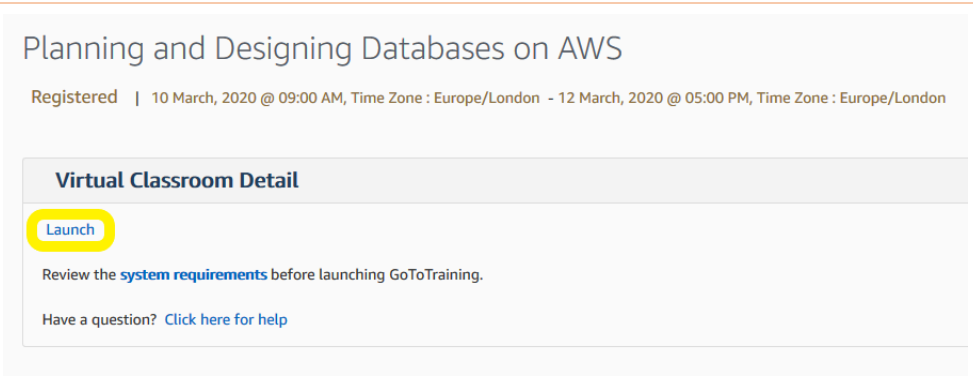
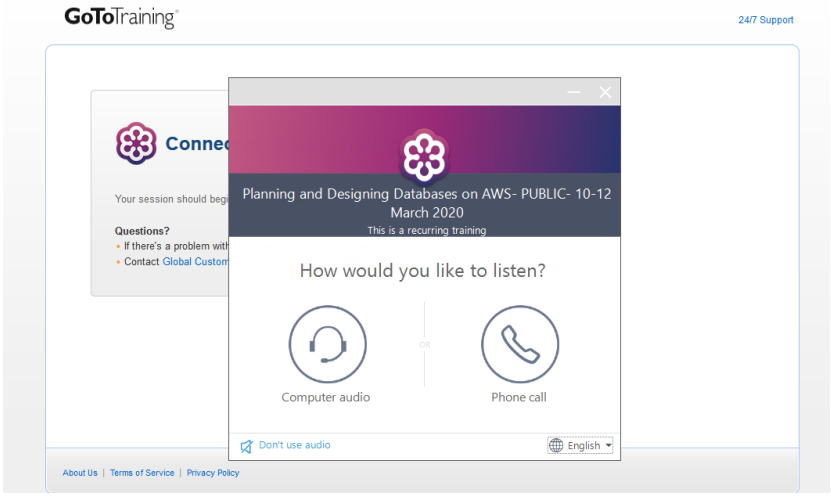
Go to your Transcript page by clicking on My Account and then selecting *Transcript*	
Select the Current tab, find the course you wish to launch and select *Open*	
You will be redirected to the class detail page – Click *Launch*. **Please note**: If you have a pop-up blocker enabled, please be sure to allow pop-ups for the site so that our content can launch.	
You will be redirected to GoToTraining. Follow the instructions to join the class	

Currently, our course content works best with Internet Explorer. Here are some troubleshooting tips for the most commonly used web browsers. In order to troubleshoot the issue, please follow the steps below:

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Contact us: https://aws.amazon.com/contact-us/aws-training

- You can join your virtual session directly from within the Google Chrome browser; users of other browsers will be prompted to download the GoToTraining launcher application. You can test your system compatibility before the session starts, by visiting the following URL and clicking “Join Now”: https://support.goto.com/training/help/join-a-test-session-g2t060001

- If you have a pop-up blocker enabled, please be sure to allow pop-ups for our site so that our content can launch.

- Currently, our course content works best with Google Chrome. Here are some troubleshooting tips for the most commonly used web browsers. In order to troubleshoot the issue, please follow the steps below:

- Make sure you have the latest browser installed:
- Internet Explorer - Firefox - Chrome - Edge - Safari - Opera
- Disable the browser’s pop-up blocker:
- Internet Explorer - Firefox - Chrome - Edge - Safari - Opera
- Double check that cookies are enabled on your browser:
- Internet Explorer - Firefox - Chrome - Edge - Safari - Opera
- Install the latest version of Flash
- Temporarily disable any ad-blockers on your computer
- Close all browser windows
- Try launching our course content in the AWS Training and Certification Portal again

- If this still doesn’t work and you are using a Mac, you may need to enable flash.

If you follow the instructions above and you still are unable to launch the course, please make sure the browser has Flash enabled, or has an **exception to allow our course content to be displayed: Internet Explorer Firefox Chrome Edge Safari Opera**

Need more help?
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Contact us: https://aws.amazon.com/contact-us/aws-training