

REFERRAL HUB

Quick Reference Card – for Principal Investigator and Staff

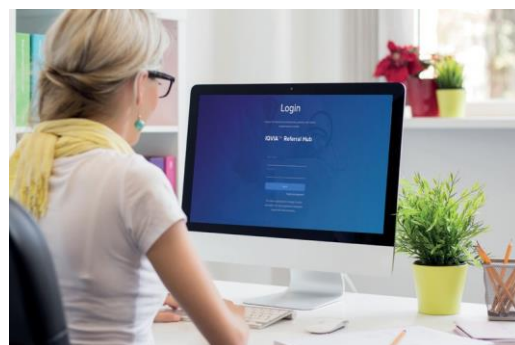
What is the Referral Hub?

The IQVIA™ Referral Hub is a single, shared platform that easily connects investigators, referring providers, and participants to clinical research study opportunities.

What are the key components of the platform?



- **My Studies:** View all studies in which your study site is participating or have participated. From each study card, access more details about the study (including a study overview and eligibility criteria), manage your site contact and location details, manage participants, and add or import participants directly from your site.
- **Dashboard:** View an actionable snapshot of key metrics for managing your participants and summaries of items pending your follow-up.
- **My Participants:** View and manage participants' information, status details, healthcare provider access, and view screener responses, when available.
- **Resources:** Access Library for general and study specific documents, templates, videos, and links; request recruitment support.
- **Help (?):** Access application help resources and provide feedback or report a problem.
- **Profile (?):** Manage your team members' access and your account settings (such as password, contact information, and personal preferences).



Note: Feature availability varies per study.

How do I access the platform?

First-time login:

- You will receive an email inviting you to enroll and activate your account.
- After clicking the “Enroll Now” link, you will be prompted to set a password, confirm your contact information, and agree to the Terms and Conditions.

Returning users:

- You can log in directly to Referral Hub: <https://jsn.clinicalresearch.com>.
- Enter the username and password created when you set up your account.
- If you have forgotten your password, click “Forgot your password?” on the login page to request a Reset Password link.



Questions?

*If you have a medical emergency, please contact your local emergency medical services.
 For technical support, contact support@mail.clinicalresearch.com.*