

IQVIA Patient Portal

Quick Reference Card

What is Patient Portal?

The IQVIA Patient Portal is a personalized platform that allows participants and their network of family and care partners to receive information about their participation in a clinical research study or programme.



What are the key components of the platform?

Home

Captures a quick view of the most important information related to your current status in your clinical research journey which may include: upcoming visits and events, actionable tasks, real-time updates, and participation progress

My Study/Programme, Tasks, and Resources

Displays information about the study or programme in which you are taking part, such as:

- Your study or programme centre's details
- A visit/event guide and what to expect, *when available*
- Tasks that you have been assigned to you or created by you or your delegate(s)
- Study/programme documents and other useful resources such as articles, videos, interactive modules and games, and relevant links

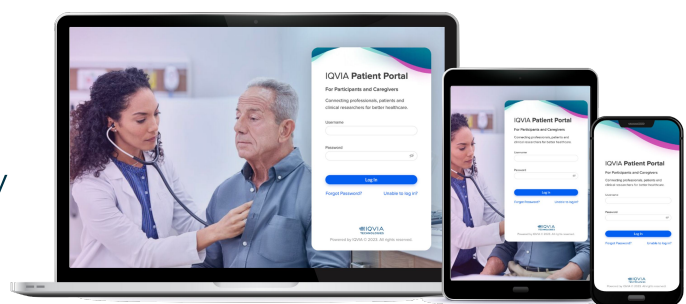
Help

Provides guidance about using the platform

Profile

Allows you to manage your Account Settings, which includes updating your password, contact information, communication preferences, as well as delegates

** Additional amenities and services may be available such as: reminders and notifications, Televisits, medical records sharing, electronic consenting, electronic diaries and assessments, direct messaging to the care team, as well as transportation and reimbursement services.



First-time user:

- You will receive an email inviting you to enroll in the portal
- After selecting the “Register” button in the email, you will be prompted to manage cookie preferences, set a password, confirm your contact information and communication preferences, agree to processing of your information, as well as the Privacy Policy and Terms of Use.

Returning user:

- You can log in directly to the Patient Portal platform: <https://pp.clinicalresearch.com/>
- Acknowledge the data privacy statement
- Enter your username and the password you created when you registered
- If you have lost or forgotten your password, use the “Forgot Password?” button on the login page to request a Reset Password link.



Questions?

If you have a medical emergency, please contact your local emergency medical services.

