IQVIA **Patient Portal**
Quick Reference Card

What is Patient Portal?

The IQVIA Patient Portal is a personalized platform that allows participants and their network of family and care partners to receive information about their participation in a clinical research study or programme.

IQVIA **Patient Portal**	🏠	My Study ▼	Tasks	Resources	Messages	Help		👤 ▼

What are the key components of the platform?

Home 🏠
Captures a quick view of the most important information related to your current status in your clinical research journey which may include: upcoming visits and events, actionable tasks, real-time updates, and participation progress

My Study/Programme, Tasks, and Resources
Displays information about the study or programme in which you are taking part, such as:

- Your study or programme centre's details
- A visit/event guide and what to expect, *when available*
- Tasks that you have been assigned to you or created by you or your delegate(s)
- Study/programme documents and other useful resources such as articles, videos, interactive modules and games, and relevant links
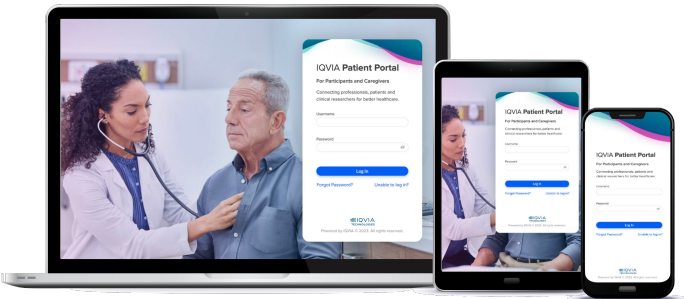
Help
Provides guidance about using the platform

Profile 👤 ▼
Allows you to manage your Account Settings, which includes updating your password, contact information, communication preferences, as well as delegates

** Additional amenities and services may be available such as: reminders and notifications, Televisits, medical records sharing, electronic consenting, electronic diaries and assessments, direct messaging to the care team, as well as transportation and reimbursement services.

❓ Questions?
If you have a medical emergency, please contact your local emergency medical services.

First-time user:

- You will receive an email inviting you to enroll in the portal
- After selecting the "Register" button in the email, you will be prompted to manage cookie preferences, set a password, confirm your contact information and communication preferences, agree to processing of your information, as well as the Privacy Policy and Terms of Use.

Returning user:

- You can log in directly to the Patient Portal platform: **https://pp.clinicalresearch.com/**
- Acknowledge the data privacy statement
- Enter your username and the password you created when you registered
- If you have lost or forgotten your password, use the "Forgot Password?" button on the login page to request a Reset Password link.

GET IT ON **Google Play** Download on the **App Store**