

REFERRAL HUB

Quick Reference Card - for Principal Investigator and Staff

What is the Referral Hub?

IQVIA™ Referral Hub

My Studies Dashboard My Referrals My Referring Clinics Reports Help



The IQVIA™ Referral Hub is a single, shared platform that easily connects investigators, referring providers, and patients to clinical research study opportunities.

What are the key components of the platform?

- My Studies: Provides a quick view of all active and past studies in which your site is participating or have participated. Allows you to view more details about the study (including inclusion and exclusion criteria), manage referrals and referring providers, and add/enroll patients directly from your site.
- Dashboard: Displays a visual snapshot of the statuses of your referrals and referring clinics, and summarizes items pending your action.
- My Referrals: Allows you to view participant contact information, track and update the status details for each of your referred participants.
- My Referring Clinics: Allows you to view and manage the status of clinics approved to refer to your site, as well as invite other colleagues from whom you would like to receive referrals.
- Reports: Allows you to export a detailed report of the history and status of your referred participants and get insight on the performance of your referring clinics.
- · Help: Provides access to application help resources and allows you to provide feedback or report a problem.
- Profile (Allows you to manage your team members and account settings (such as password, contact information, and personal preferences).



How do I access the platform?

First-time login:

- You will receive an email inviting you to enroll and activate your account.
- After clicking the "Enroll Now" link, you will be prompted to set a password, confirm your contact information, and agree to the Terms and Conditions.

Returning users:

- You can log in directly to Referral Hub: https://cp.clinicalresearch.com.
- · Enter the username and password created when you set up your account.
- If you have lost or forgotten your password, click "Forgot your password?" on the login page to request a Reset Password link.



If you have a medical emergency, please contact your local emergency medical services.