

# REFERRAL HUB

## Quick Reference Card – for Referring Providers

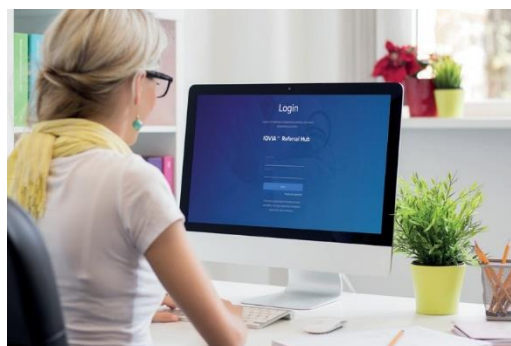
### What is the Referral Hub?

The IQVIA™ Referral Hub is a single, shared platform that easily connects investigators, referring providers, and patients to clinical research study opportunities.

### What are the key components of the platform?



- **My Studies:** Displays information about the studies to which you are referring patients and allows you to perform other actions, such as:
  - search and access a list of available studies
  - find and request to refer to new study sites
  - begin the pre-eligibility screening process
  - view your log of patients to refer to a study site
  - view more details about the study, including eligibility criteria by clicking the study name.
- **My Patients:** Allows you to view and manage patients not yet referred to a study site and track the status of those whom have been referred.
- **Reports:** Allows you to view key metrics and export a detailed report of the history and status of your pre-screened and referred patients.
- **Help ( ? ):** Provides access to application help resources and allows you to provide feedback or report a problem.
- **Profile ( 👤 ):** Allows you to manage your team members and account settings (such as password, contact information, and personal preferences).



### How do I access the platform?

#### First-time login:

- You will receive an email inviting you to enroll and activate your account.
- After clicking the “Enroll Now” link, you will be prompted to set a password, confirm your contact information, and agree to the Terms and Conditions.

#### Returning users:

- You can log in directly to Referral Hub: <https://cp.clinicalresearch.com>.
- Enter the username and password created when you set up your account.
- If you have lost or forgotten your password, click “Forgot your password?” on the login page to request a Reset Password link.



### Questions?

*If you have a medical emergency, please contact your local emergency medical services.  
 For technical support, contact [support@mail.clinicalresearch.com](mailto:support@mail.clinicalresearch.com)*