Referring to the blog article

<https://www.testdevlab.com/blog/2021/12/27/10-biggest-software-bugs-and-tech-fails-of-2021/> .

Go through each of the defect description and try to analyse the impact (either Financial Loss, Customer Trust, Usability, User Dissatisfaction ,Security Breach etc ) and fill the following table with your findings.

|  |  |  |  |
| --- | --- | --- | --- |
| Description | Impact Analysis | | |
|  |  |  |
| T-Mobile Data breach affects 50 million customers | Security breach | Head count of customer decreases | Financial Loss |
| Slack receives backlash | User Dissatisfaction | Head count of customer decreases | Financial Loss |
| TikTok's glitch resets followers to zero | User Dissatisfaction | Head count of users decreased a lot | Huge Financial Loss |
| Colonial Pipeline’s costly ransomware attack | Security breach  Loss of Data  High Risk | User Dissatisfaction leads to degrade user trust | Shut Down |
| Toshiba’s ransomware attack by the same group who attacked Colonial Pipelines | Security breach leads loss of important private data | User Dissatisfaction | Financial Loss |
| Call Of Duty : Warzone pulls new feature due to glitch | Customer Dissatisfaction due to advantages given to only some users and some were dissatisfied | User dissatisfaction | Financial Loss |