Referring to the blog article

<https://www.testdevlab.com/blog/2021/12/27/10-biggest-software-bugs-and-tech-fails-of-2021/> .

Go through each of the defect description and try to analyse the impact (either Financial Loss, Customer Trust, Usability, User Dissatisfaction ,Security Breach etc ) and fill the following table with your findings.

|  |  |  |  |
| --- | --- | --- | --- |
| Description | Impact Analysis | | |
| Financial Loss | Customer Trust | Security Breach |
| T-Mobile data breach affects 50 million customers | Financial Loss | Customer Trust | Security Breach |
| Slack receives backlash over new public DM feature | Financial Loss | Customer Trust | No |
| TikTok glitch resets followers to zero | No | Low Customer Trust | No |
| Colonial Pipeline’s costly ransomware attack | Financial Loss | Customer Trust | Security Breach |
| Toshiba also becomes victim of DarkSide | No | Little. Toshiba controlled by their statement | Probable. |
| Call of Duty: Warzone pulls new feature due to glitch | Low | Some users liked it while others did not. | No |
| NHS 4-hour outage leaves passengers stranded | No | Temporary dip – critical during travel season. | No |
| Tesla recalls almost 12,000 vehicles | Yes | Safety concerns raised. | Yes |
| Grand Theft Auto – The Definitive Fiasco | Yes | Yes | No |
| Log4j software bug leaves millions of web servers vulnerable | Financial Loss | Highly Impacted | Security Breach |