

1/24/2018

637 E RIVER RD APT 213

APT 213

ANOKA

MN 55303-2792

Account Number: 8772105020337198

Offer:

•XFINITY Performance Plus Internet for \$29.99 per month for months 1-12.

12 month    TERM CUSTOMER AGREEMENT

Dear SURESH BHANDARI

Thank you for choosing Comcast!

A description of the Offer (“Offer”) you have ordered is set forth above. The Offer is subject to the terms and conditions of this agreement (“Agreement”), including the minimum term and early termination provisions under Section 5 below, and Comcast’s Agreement for Residential Services.

Term and Conditions

1. If you cancel this Agreement within 30 days of the date of service installation/activation, as applicable, you will be billed for the services at the rates specified under the Offer. If you wish to cancel this Agreement, you must call Comcast at 1-800-XFINITY. Upon cancellation you are required to return all equipment provided by Comcast.
2. If you cancel this Agreement within thirty (30) days of the date services are installed / activated, as applicable, the early termination fee specified in Section 5 shall not apply
3. The 30 day period referenced above begins on the date of installation.
4. You will receive the services under the Offer for the first 12 month S from the date the service is activated/installed, at the price specified above. Equipment, activation fee, installation, taxes, and fees are extra, such charges and fees subject to change during and after the term of this agreement. AFTER THE 12 month, COMCAST’S THEN CURRENT APPLICABLE CHARGES WILL APPLY. You agree to maintain the service for 12 month S (“Term”) with your account in good standing. Comcast is not responsible for lost or misdirected agreements.
5. AN EARLY TERMINATION FEE OF UP TO \$110.00 SHALL APPLY IF YOU TERMINATE ALL XFINITY SERVICES DURING THE TERM OF THIS AGREEMENT. DURING THE TERM OF THE AGREEMENT, THE EARLY TERMINATION FEE WILL BE REDUCED BY \$10.00 EVERY month, BEGINNING WITH THE second month AFTER SERVICE ACTIVATION/INSTALLATION. IN ADDITION, IF SERVICE IS DOWNGRADED, COMCAST’S APPLICABLE CHARGES FOR SERVICE AND EQUIPMENT WITHOUT A 12 month AGREEMENT WILL APPLY TO ANY REMAINING SERVICES. YOU ALSO AGREE THAT FOLLOWING THE 12 month PERIOD, COMCAST’S APPLICABLE CHARGES FOR SERVICES

AND EQUIPMENT WITHOUT A 12 month TERM AGREEMENT SHALL APPLY UNLESS SERVICE IS CANCELLED BY CALLING 1-(800)-XFINITY.

- 6. If during the term of this Agreement you cancel Service because you move your residence to a location within a Comcast serviceable area and you reconnect XFINITY TV, XFINITY Internet, XFINITY Digital Voice or XFINITY Home service within 30 days of service disconnection, the amount of the early termination fee will be credited upon proof of installation. To receive the credit, you must contact Comcast by calling, 1-855-487-0252 within forty-five (45) days of service disconnection.
- 7. Services under the Offer are for one outlet (except as may be specified under the above Offer). Comcast's applicable charges for installation, equipment, and other services not specifically included in the Offer described above (including without limitation, pay per view, and other non-recurring charges) are additional. The provisions of this Agreement supplement the Comcast's Agreement for Residential Services (as amended in accordance with its terms).
- 8. Comcast may rearrange, delete, add to or otherwise change programming or features or offerings contained in the Services.
- 9. Customer acknowledges that he or she has been provided with the minimum system requirements necessary for use of the service which are available at <http://customer.xfinity.com/help-and-support/internet/requirements-to-run-xfinity-internet-service>.

Again, thank you for choosing Comcast. Please call us if you have any questions.

Sincerely,

Comcast Customer Service

SP\_I\_PerformancePlus\_\$29.99x12\_1Y\_Q317\_110ETF