Subject: Re: Service Request Acknowledgement - Tibor Varga

From: Tiborg Varga tiborg V

Bcc: surferbv@gmail.com

Date Sent: Sunday, August 17, 2025 6:42:49 AM GMT-07:00 **Date Received**: Sunday, August 17, 2025 6:43:02 AM GMT-07:00

Electricity is being turned on today and water and gas was never shut off. So all should be ready for your crew. Tibor

On Sat, Aug 16, 2025, 09:20 Cesar Rendon < cesar@weekendmaids.net > wrote:

Hi Tibor.

Thank you for your email.

As per our conversation, we have confirmed your cleaning service is scheduled for **Thursday**, **August 21st at 8:00 AM**.

We kindly ask that the property be accessible and that essential utilities, such as water and electricity, are available. This ensures our cleaners have the proper environment to perform the service effectively.

Regarding payment, as you mentioned, the credit card on file is used similarly to a hotel reservation. The funds are placed on hold to secure your booking, but no charges will be made until the day of the service. The payment will be processed once the cleaners arrive at the property, and a receipt will be emailed to you upon completion.

We appreciate your trust in our services and hope you have a wonderful weekend. Should you have any questions or require further assistance, please do not hesitate to reach out.

Warm regards,

On Fri, Aug 15, 2025 at 3:18 PM Tiborg Varga < tiborgvarga2@gmail.com> wrote:

Hello Cesar,

In follow up to the emails below, I have provided to you our credit card information, MC ...7686 by phone 1-877-586-4800.

You assured me that the card information will be used as a Hotel reservation, putting a hold on this card of the \$128 for 2 workers for 1.5 hours (3 labor-hours) that was scheduled for Thursday, 08/21/2025 at 08:00 AM and the funds will be taken after the work was done on that date with Receipt provided the same time.

Please let me know if my understanding is correct and if you need us to turn the electric power back on before the service date (water and sewer services are operational).

I'll meet the domestic workers at the un-gated parking lot at the main entrance to the Waterbridge Condos and let them through the Gate (code #1598) and guide them to parking space #442 and condo unit #206. Please advise domestic workers to call me 858-360-0131 about 30-minutes before arrival.

Sincerely,

On Fri, Aug 15, 2025 at 2:03 PM Weekend Maids < service@weekendmaids.net wrote:

Hello Tibor:

Thank you for choosing Weekend Maids. Your service has been entered for 08/21/2025 at 08:00 AM. Our scheduling department will inform you the anticipated arrival time 1-2 days before the service date. For same-day or next-day service, our scheduling staff will be contacting you shortly with a confirmation of the date and anticipated arrival time. Domestic workers request a 1 to 2-hour window of arrival. Rush-hour traffic or accidents on the road may result in additional delays. Details of your booking are as follows:

Service Location: 17181 West Bernardo Drive Unit 206, San Diego, CA, 92127

- Rate: \$128 for 2 workers for 1.5 hours (3 labor-hours)
- Please note that domestic workers do not offer "redos", so please ensure you are available to inspect the work before the service providers leave the property. If you are not present at end of the service, it is assumed you are satisfied with the end result of the work.
- Payment Method: Credit Card.
- Please note that the actual time/effort required to service a property depends on its condition along with the customer's priorities and requirements. These factors could alter the final price of the service.
- As a safety precaution, domestic workers are not obligated to remove their shoes when entering a property. Please be sure to provide shoe covers as an alternative.
- The domestic worker(s) slated to service your property are under contract with our Agency. Please do not accept solicitations from them.

Changes/cancellations can only be processed over the phone, <u>not</u> by email. For your convenience our office is open 7 days a week and our staff is available to process schedule requests between 8:30 AM to 5:00 PM. Changes or cancellations made in less than 3 working days of the service date will incur a \$75 fee. We appreciate your business and look forward to working with you again.

Thank You,

Cesar Rendon

The Weekend Maids Team (877) 586-4800 www.weekendmaids.net

Please note: Weekend Maids Referral Agency is not the employer of the domestic worker(s) it referred to you. Depending on your arrangement with the domestic worker, you may have employer responsibilities. Please read additional information about our business in the FAQ section of our website listed above.

Cesar R.
Weekend Maids
Domestic Referral Agency
www.weekendmaids.net
877-586-4800



Subject: Re: Service Request Acknowledgement - Tibor Varga

From: Tiborg Varga <tiborgvarga2@gmail.com>

To: service@weekendmaids.net **Bcc**: brentlvarga@gmail.com

Date Sent: Friday, August 15, 2025 3:17:54 PM GMT-07:00 **Date Received**: Friday, August 15, 2025 3:18:35 PM GMT-07:00

Hello Cesar.

In follow up to the emails below, I have provided to you our credit card information, MC ...7686 by phone 1-877-586-4800.

You assured me that the card information will be used as a Hotel reservation, putting a hold on this card of the \$128 for 2 workers for 1.5 hours (3 labor-hours) that was scheduled for Thursday, 08/21/2025 at 08:00 AM and the funds will be taken after the work was done on that date with Receipt provided the same time.

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Sincerely, Tibor

On Fri, Aug 15, 2025 at 2:03 PM Weekend Maids < weekendmaids.net> wrote:

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- · Payment Method: Credit Card.
- Please note that the actual time/effort required to service a property depends on its condition along with the customer's priorities and requirements. These factors could alter the final price of the service.
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Thank You,

Cesar Rendon

The Weekend Maids Team (877) 586-4800 www.weekendmaids.net

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