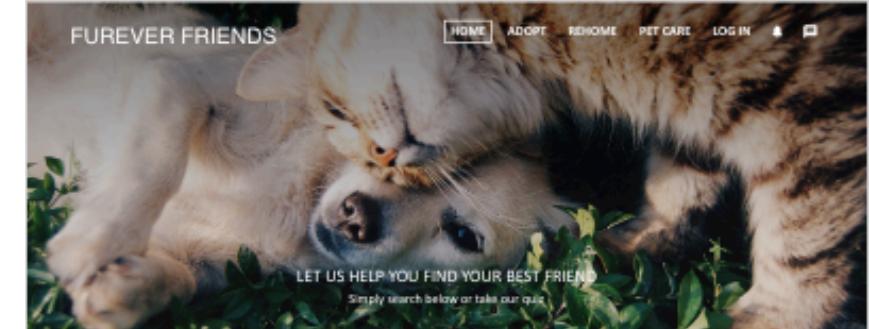




Furever Friends



[TAKE THE QUIZ](#)

Type of Pet

Age

Breed

Zip Code

[SEARCH](#)



"I was very lucky to find Finn, he is part of our little family now. Taking the quiz lead me to a variety of choices tailored just for me and made the adoption process so much easier."



[SHARE YOUR EXPERIENCE](#)



LOST YOUR FUREVER FRIEND?

Let us help you register fill out information regarding your pet to file a missing pet or help others by being an lookout for posted pets.

[LOST AND FOUND](#)



FUREVER FRIENDS

PETS

- Find a Pet
- Post a Home
- Pet Care
- Take the Quiz
- Lost and Found

INFORMATION

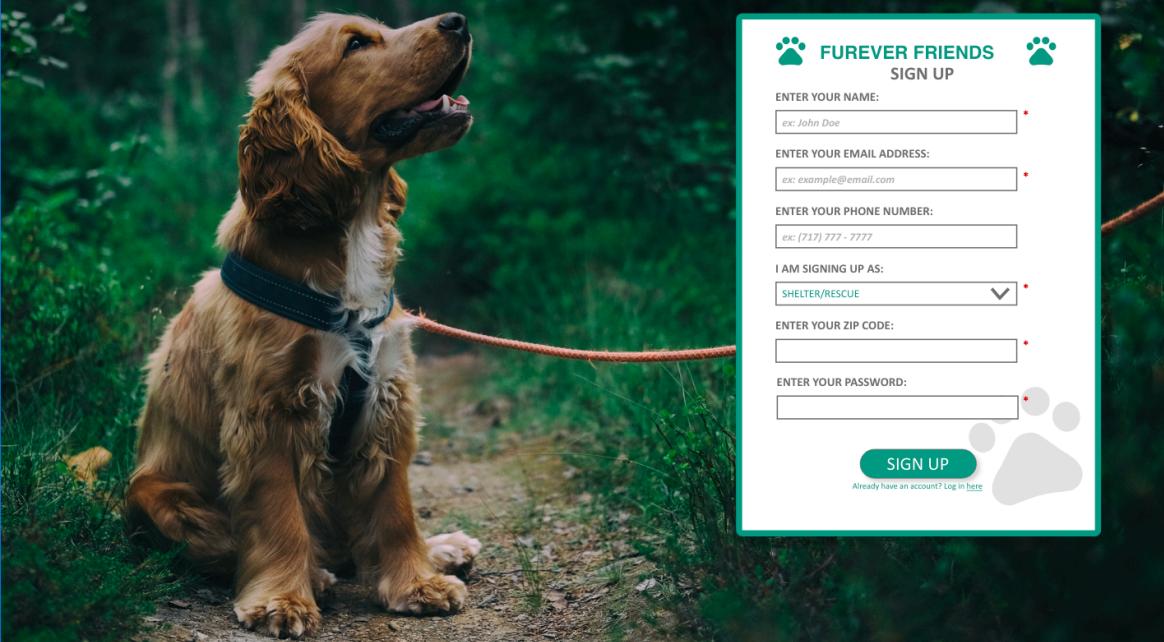
- Find a Pet
- Adopt Us
- Contact Us
- Terms and Conditions
- Privacy Policy

USER EXPERIENCE

- Sign Up
- Login
- Share Your Experience
- Newsletters



Christine has been looking into adopting a pet for a while for she didn't know where to start. So she decided to go on google and search up pet adoption site,, which is when she comes across furever friends. She reads about furever friends and their motive on the landing page and decides to make an account and start with her search.



FUREVER FRIENDS
SIGN UP

ENTER YOUR NAME:

ENTER YOUR EMAIL ADDRESS:

ENTER YOUR PHONE NUMBER:

I AM SIGNING UP AS:

ENTER YOUR ZIP CODE:

ENTER YOUR PASSWORD:

SIGN UP

Already have an account? Log in [here](#)

FUREVER FRIENDS

PETS

- [Find a Pet](#)
- [Find a Home](#)
- [Pet Care](#)
- [Take the Quiz](#)
- [Lost and Found](#)

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- [Privacy Policy](#)



USER EXPERIENCE

- [Sign Up](#)
- [Log In](#)
- [Share Your Experience](#)
- [Newsletters](#)



FUREVER FRIENDS
SIGN UP

CONGRATULATIONS!
Your account has been created!

You can now favorite pets, message others, get alerts for new matches and application statuses. The email registered to your account is suri.sahay@gmail.com. For more information regarding your account, click on the My Account button below.

MY ACCOUNT

FUREVER FRIENDS

PETS

- [Find a Pet](#)
- [Find a Home](#)
- [Pet Care](#)
- [Take the Quiz](#)
- [Lost and Found](#)

INFORMATION

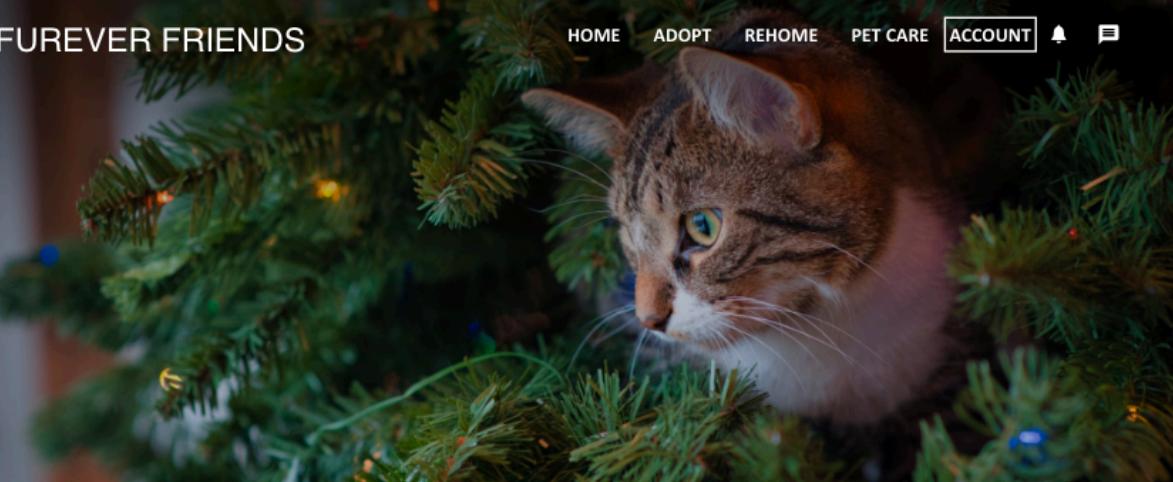
- [About Us](#)
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USER EXPERIENCE

- [Sign Up](#)
- [Log In](#)
- [Share Your Experience](#)
- [Newsletters](#)

Christine creates an account, answers all the questions in the sign-up form. After a successful registration she is prompted with a congratulations message which will redirect her to her account.



MESSAGES
NOTIFICATIONS
YOUR LISTINGS
ACCOUNT INFO
SAFE SPAWTS
FAVORITES

JOHN DOE

Name: • Make Location Hidden

Location: •

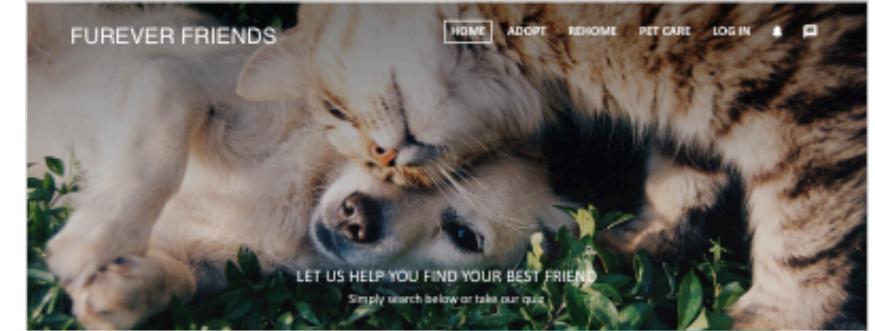
Phone Number: •

Account Type: Adopter

ABOUT ME:

SAVE CHANGES **CANCEL**

Christina decides to add some information about her before she goes on her quest to finding a pet.



TAKE THE QUIZ

Type of Pet: CAT

Age: NO PREFERENCE

Breed: NO PREFERENCE

Zip Code: 12345

SEARCH

"I was very lucky to find Finn, he is part of our little family now. Taking the quiz lead me to a variety of choices tailored just for me and made the adoption process so much easier."

• • •

SHARE YOUR EXPERIENCE



LOST YOUR FUREVER FRIEND?

Let us help you register! Fill out information regarding your pet to file a missing pet or help others by being an lookout for posted pets.

LOST AND FOUND



FUREVER FRIENDS

PETS

- Find a Pet
- Post a Home
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FUREVER FRIENDS



HOME ADOPT REHOMING PET CARE LOG IN 🔔 🗃

Welcome to Furever Friends Personality Quiz! Please answer the following questions to help us filter for better results.

Pick one of the following for your favorite hobby:

- Baking/Cooking
- Reading
- Playing Video Games
- Shopping
- Watching TV
- Hiking or other physical activity

Your prefer to be _____

- Indoors
- Outdoors
- No Preference

Check the following personality traits for your ideal pet:

- Quiet
- Talkative
- Social
- Shy
- Playful
- Independent

PROCEED

• • • •

FUREVER FRIENDS

PETS

- [Find a Pet](#)
- [Find a Home](#)
- [Pet Care](#)
- [Take the Quiz](#)
- [Lost and Found](#)

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- [Privacy Policy](#)

USER EXPERIENCE

- [Sign Up](#)
- [Log In](#)
- [Share Your Experience](#)
- [Newsletters](#)

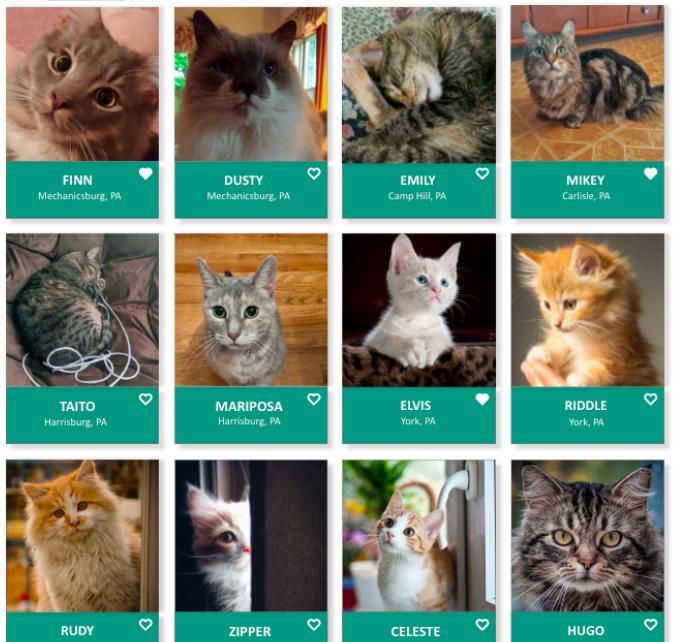
She answers the questions on the quiz which will help her determine what pet best fits her liking.



LISTING YOUR POTENTIAL NEW FRIEND

ADDITIONAL FILTERS:

Type of Pet: Age: Breed: Zip Code: Distance:
Gender: Fur Length: Currently Cared By: Personality:
 Good with other pets Kid Friendly Vaccinated Neutered Bonded Pair Allergy Friendly

Sort By: [PREV](#)[NEXT](#)

After taking the quiz, she gets a display of her search result which she can sort based on her preference such as type of pet, age, breed etc.

FUREVER FRIENDS

PETS

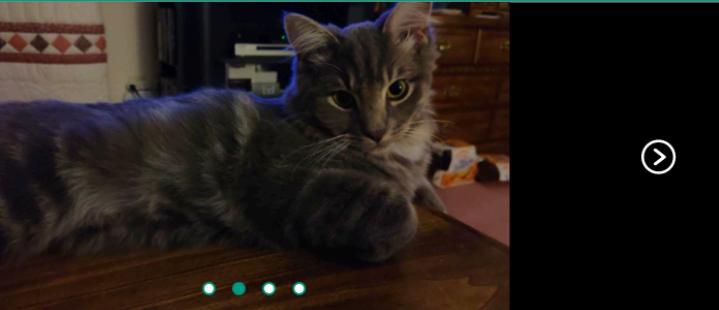
[Find a Pet](#)
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**MEET FINN!**

Location: Mechanicsburg, PA
Age: Young Cat
Gender: Male
Breed: Unknown/Mixed
Fur Length: Medium Hair
Currently Cared For By: Loving Animal Shelter
Personality: Social
Adoption Fee: \$100.00

INFO

Vaccinated
Neutered
Good with other pets
Kid Friendly

FAVORITE**ABOUT ME**

Finn is originally from Tennessee and is looking for a permanent loving family. Finn is shy to strangers at first but can be bribed with toys. His favorite toys include a stuffed bunny and empty Snapple boxes. He always likes to drink water from the sink rather than a bowl. Finn is a curious boy and loves to go on adventures around the house.

If you are interested, please apply below.

CONTACT INFORMATION

Email: example@email.com
Phone: (717) 777 - 7777
Website: www.lovinganimalshelter.com

CONTACT**APPLICATION PROCESS**

Please submit application using one of the two methods below. If selected, you will receive a notification that your application was accepted. [Download application here](#).

UPLOAD FILE: **UPLOAD****OR SCAN DOCUMENT:****SUBMIT APPLICATION**

While searching she comes across Finn's profile and click's on it for more information. She decides to submit and application.

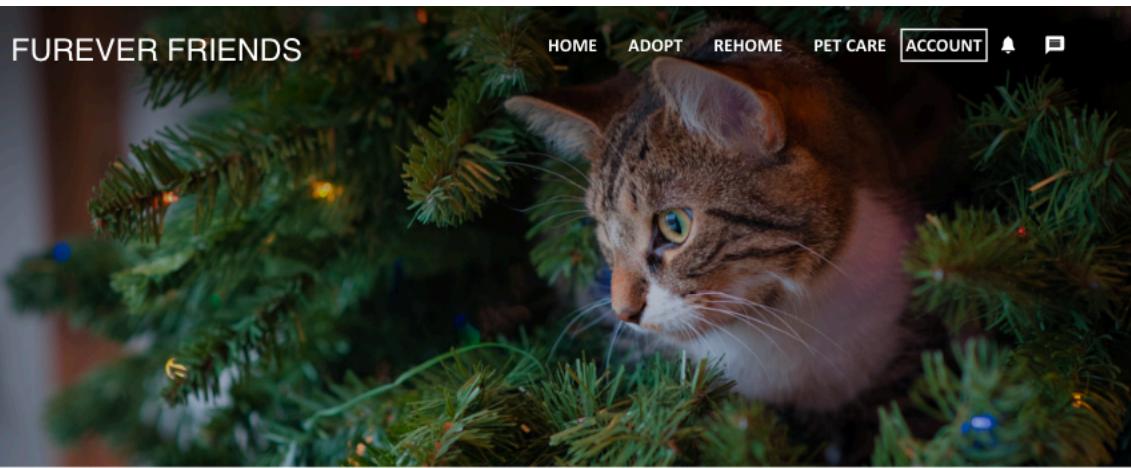
**FUREVER FRIENDS****INFORMATION**

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Newsletters

PETS

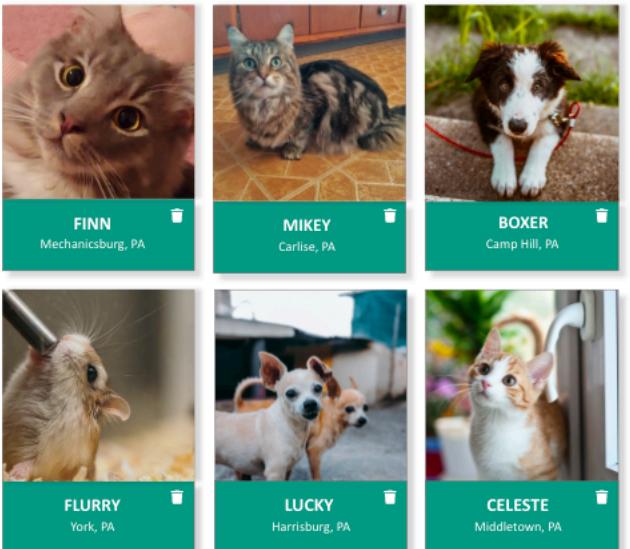
Find a Pet
Find a Home
Pet Care
Take the Quiz
Lost and Found





Sort By: Newest

- MESSAGES
- NOTIFICATIONS
- YOUR LISTINGS
- ACCOUNT INFO
- SAFE SPAWTS
- FAVORITES



FUREVER FRIENDS

PETS

- Find a Pet
- Find a Home
- Pet Care
- Take the Quiz
- Lost and Found

INFORMATION

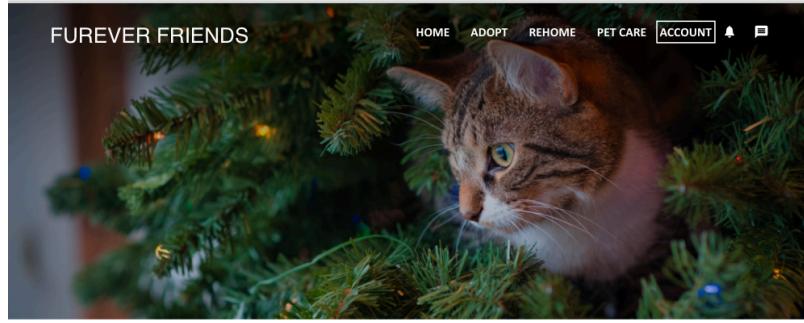
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USER EXPERIENCE

- Sign Up
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When her search results are displayed, she is also able to find few other pets that she finds interesting. She adds them to her favorites because she isn't sure about them. She can locate her favorites list whenever she wants, by just going to her account.



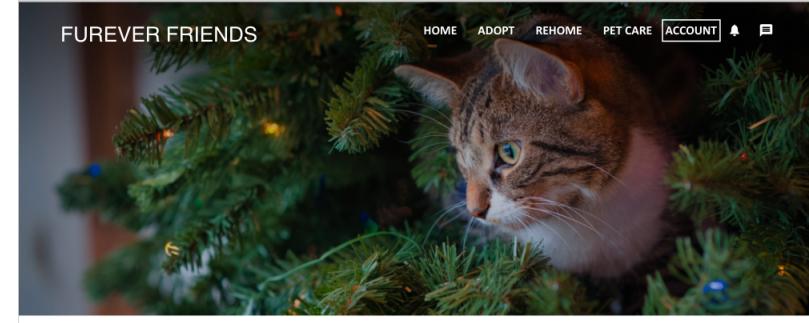
FUREVER FRIENDS

HOME ADOPT REHOME PET CARE ACCOUNT 🔔 📺

Sort By: Newest First

MESSAGES	
	PET ALERT We have found a pet that you might be interested in!
	YOUR APPLICATION WAS ACCEPTED Congratulations! Your application for Finn was accepted. See below for more details...
	YOUR APPLICATION WAS DECLINED Sorry! Your application for Lucy was declined. You may contact the poster for more details...
	PET ALERT We have found a pet that you might be interested in!
	PET ALERT We have found a pet that you might be interested in!
	LISTING ALERT Someone submitted an application for Boxer!

PREV NEXT



FUREVER FRIENDS

HOME ADOPT REHOME PET CARE ACCOUNT 🔔 📺

Sort By: Newest First

+ COMPOSE MESSAGE

SUBJECT: INTERESTED IN FINN
From: John Doe

Hello! I saw that you posted a listing for your cat, Finn. I have a few questions about him and his behavior. I currently have another older cat (around 13 years old). Is Finn good around other cats? How is he socially? I often have people over and would love for them to play with my future cat. I would love to meet and I am looking forward to your response!

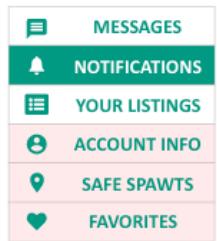
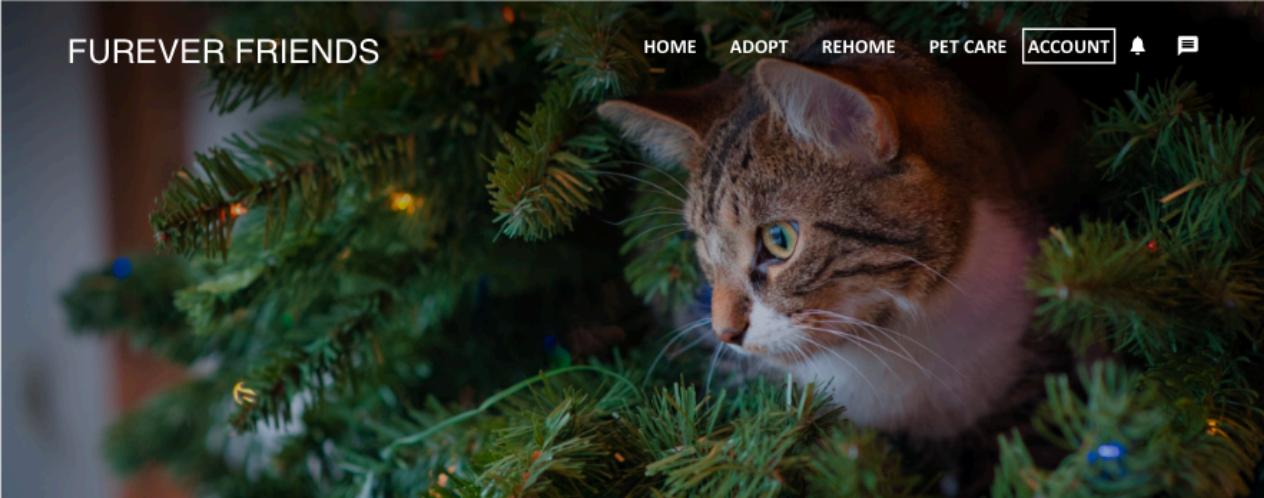
Thanks,
John Doe

REPLY SAFE SPAWTS

PREV NEXT



When she goes to her account, she will also be able to see notifications that will inform her about her on-going account activities and interested. She will also be able to send and receive messages, to and from other pet owners.



PET ALERT 01/28/2021

We have found a pet that you might be interested in!



Name: Finn
Location: Mechanicsburg, PA
Age: Young Cat
Gender: Male
Breed: Unknown/Mixed
Fur Length: Medium Hair
Currently Cared For By: Loving Animal Shelter
Personality: Social
Adoption Fee: \$100.00

VIEW PROFILE

◀ PREV NEXT ▶

She's even able to click on the notifications for a quick view about the pet that she might be interested in.

The screenshot shows the FUREVER FRIENDS website interface. At the top, there is a navigation bar with links: HOME, ADOPT, REHOME, PET CARE, ACCOUNT, a bell icon, and a search icon. Below the navigation is a large banner featuring a close-up of a brown tabby cat's face, looking through a Christmas tree. On the left side, there is a vertical sidebar with icons and text for: MESSAGES, NOTIFICATIONS, YOUR LISTINGS, ACCOUNT INFO, SAFE SPAWTS (which is highlighted in green), and FAVORITES. The main content area has a heading "SAFE SPAWTS NEAR YOU" above a map showing various locations. To the right of the map are three review snippets for PETCO, STARBUCKS, and PETSMART, each with a star rating and a "REVIEW" link. At the bottom of the page, there is a footer section with the "FUREVER FRIENDS" logo, links for PETS (Find a Pet, Find a Home, Pet Care, Take the Quiz, Lost and Found), INFORMATION (About Us, Contact Us, Terms and Conditions, Privacy Policy), and USER EXPERIENCE (Sign Up, Log In, Share Your Experience, Newsletters). Social media icons for Facebook, Instagram, and Twitter are also present.

From her account she will also be able to rate Safe Spawts that she visited while meeting the pet owner.

LET US HELP YOU FIND YOUR BEST FRIEND
Simply search below or take our quiz

TAKE THE QUIZ

Type of Pet: CAT

Age: NO PREFERENCE

Breed: NO PREFERENCE

Zip Code: 12345

SEARCH

"I was very lucky to find Finn, he is part of our little family now. Taking the quiz lead me to a variety of choices tailored just for me and made the adoption process so much easier."

SHARE YOUR EXPERIENCE

SIGN UP FOR NEWSLETTERS
Get information regarding training tips and travel
example@email.com

LOST YOUR FUREVER FRIEND?
Let us help you register fill out information regarding your pet to file a missing pet or help others by being an lookout for posted pets.

LOST AND FOUND

MISSING

MISSING

FUREVER FRIENDS

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[Facebook](#) [Instagram](#) [Twitter](#)

However, while Christine was able to adopt her best friend Finn, a few weeks later her co-worker John's cat escaped while John was at work. Christine remembered that Furever Friends also offered the lost and found services. She told John about the website and suggested he sign up and post about Johns missing cat, Daisy.

FUREVER FRIENDS

HOME ADOPT REHOME PET CARE

LOG IN



Welcome Back!

ENTER YOUR EMAIL ADDRESS:

ex: example@email.com

ENTER YOUR PASSWORD:



LOG IN

Need to create an account? Sign up [here](#)

John created an account and logs in.

FUREVER FRIENDS

PETS

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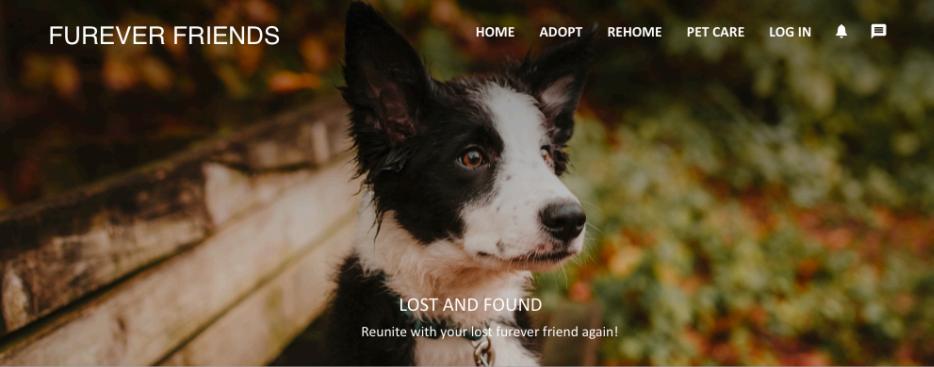
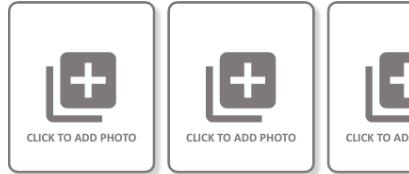
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USER EXPERIENCE

Sign Up
Log In
Share Your Experience
Newsletters

**FILL OUT LOST AND FOUND FORM****SET PROFILE PICTURE:****ADD ADDITIONAL IMAGES:****PET INFORMATION:**

SPECIES: <input type="text" value="CAT"/>	FUR LENGTH: <input type="text" value="UNKNOWN"/>
NAME: <input type="text"/>	CITY: <input type="text"/>
AGE: <input type="text" value="KITTEN"/>	STATE: <input type="text" value="PA"/>
GENDER: <input type="text" value="UNKNOWN"/>	ZIP CODE: <input type="text"/>
BREED: <input type="text" value="UNKNOWN/MIX"/>	STATUS: <input type="text" value="MISSING"/>

ABOUT ME SECTION:

Please include information regarding where the pet was spotted last.

CONTACT INFORMATION:

NAME: <input type="text"/>
EMAIL: <input type="text"/>
PHONE: <input type="text"/>
WEBSITE: <input type="text"/>

PUBLISH**FUREVER FRIENDS****PETS**[Find a Pet](#)
[Find a Home](#)
[Pet Care](#)
[Take the Quiz](#)
[Lost and Found](#)**INFORMATION**[About Us](#)
[Contact Us](#)
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[Privacy Policy](#)**USER EXPERIENCE**[Sign Up](#)
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John fills out a Missing Cat post for Daisy so if anyone comes across the post and has seen Daisy, they can inform him which would make search Daisy faster, easier and efficient.



HELP REUNITE GOLDIE!

Last Known Location: Carlisle, PA

Age: Adult

Gender: Female

Breed: Spaniel

Fur Length: Medium Hair

ABOUT ME

Goldie was last seen outside my house in Carlisle, PA near the Schlusser neighborhood. She is around 10 years old and normally has a red collar. Award for reuniting me with her is \$100.

Please click on the contact button below regarding information on this animal.

CONTACT INFORMATION

Email: example@email.com

Phone: (717) 777 - 7777

Website: www.lovinganimalshelter.com

[CONTACT](#)



He also adds more information about Daisy such as her common habits and patterns. Just hours after posting this, John is able find Daisy through a user who took Daisy in as a stray cat.

FUREVER FRIENDS

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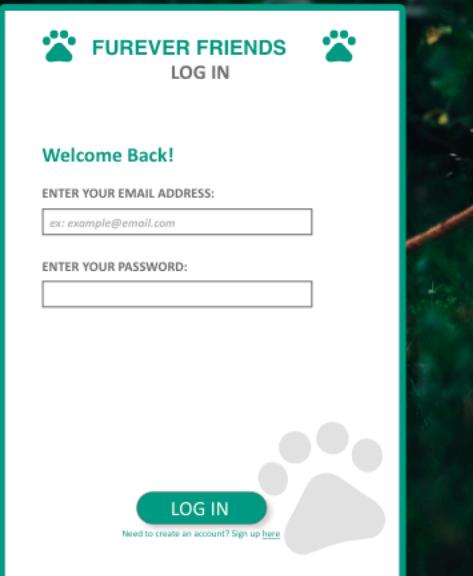


USER EXPERIENCE

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FUREVER FRIENDS

HOME ADOPT REHOME PET CARE LOG IN

A white rectangular box with rounded corners, centered over the image of the puppy. It contains the Furever Friends logo at the top, followed by a "LOG IN" button. Below the button is a large paw print graphic. The text "Welcome Back!" is displayed above the input fields. The input fields are labeled "ENTER YOUR EMAIL ADDRESS:" and "ENTER YOUR PASSWORD:". At the bottom left, there is a link "Need to create an account? Sign up here".

FUREVER FRIENDS

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INFORMATION

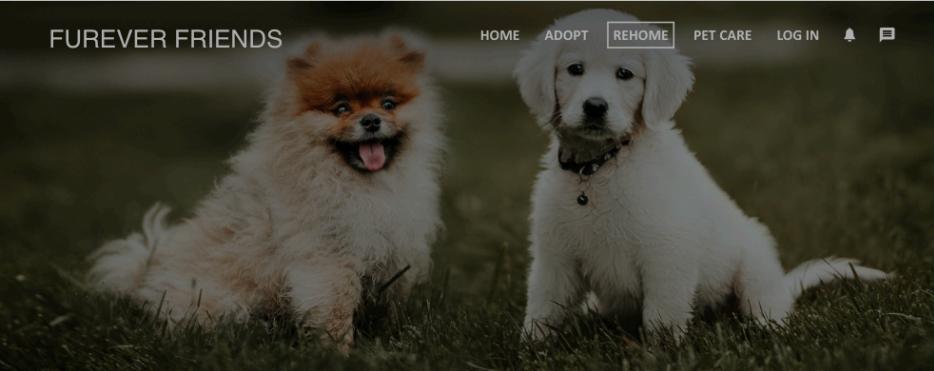
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USER EXPERIENCE

Sign Up
Log In
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Although John was able to find Daisy, his neighbor Jackie was really swamped with moving into her new house, work and was unable to take care of her dog, Riley. John told Jackie to check out Furever Friends, so Jackie went ahead and made an account and logged in to post about Riley's adoption.



CREATE A PROFILE FOR YOUR PET

SET PROFILE PICTURE:



ADD ADDITIONAL IMAGES:



PET INFORMATION

SPECIES:
NAME:
AGE:
GENDER:
BREED:
CARED BY:

ADD IMAGES OF YOUR PET



OR



UPLOAD VIA COMPUTER

PHOTO FILTERS

UPLOAD

ABOUT ME SECTION



CONTACT INFORMATION:

NAME:
EMAIL:
PHONE:
WEBSITE:

APPLICATION INFORMATION

UPLOAD FILE:

UPLOAD

PUBLISH

FUREVER FRIENDS

PETS

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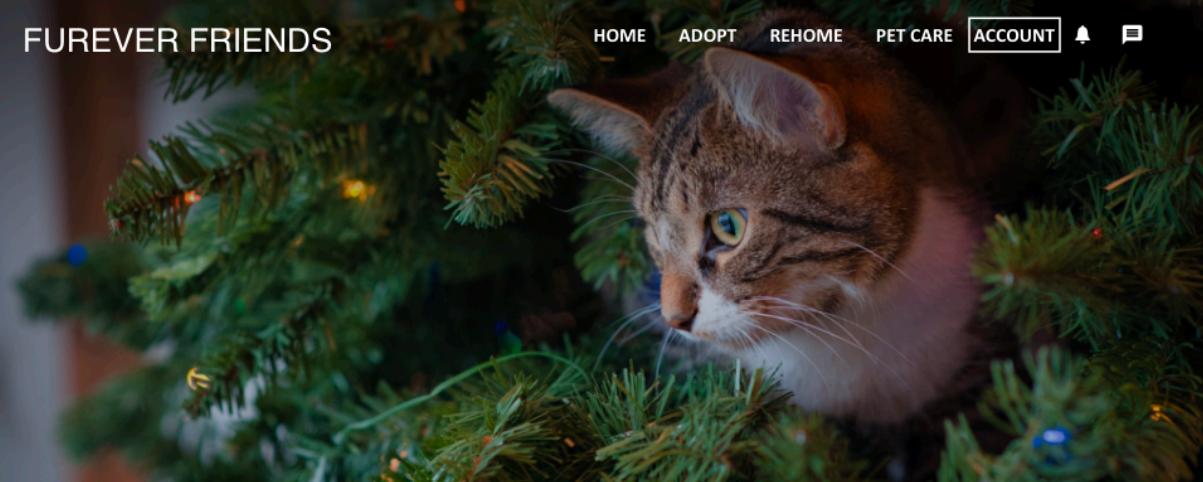
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USER EXPERIENCE

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Sort By: [Newest First](#) ▾

- [MESSAGES](#)
- [NOTIFICATIONS](#)
- [YOUR LISTINGS](#)
- [ACCOUNT INFO](#)
- [SAFE SPAWTS](#)

	PET ALERT	01/28/2021
	We have found a pet that you might be interested in!	
	YOUR APPLICATION WAS ACCEPTED	01/27/2021
	Congratulations! Your application for Finn was accepted. See below for more details....	
	YOUR APPLICATION WAS DECLINED	01/26/2021
	Sorry! Your application for Lucy was declined. You may contact the poster for more details..	
	PET ALERT	12/02/2020
	We have found a pet that you might be interested in!	
	PET ALERT	12/01/2020
	We have found a pet that you might be interested in!	
	LISTING ALERT	11/12/2020
	Someone submitted an application for Boxer!	

[← PREV](#)[NEXT →](#)

After Jackie posted about Riley, she started receiving alerts about rehoming Riley.

FUREVER FRIENDS

PETS

- [Find a Pet](#)
- [Find a Home](#)
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- [Take the Quiz](#)
- [Lost and Found](#)

INFORMATION

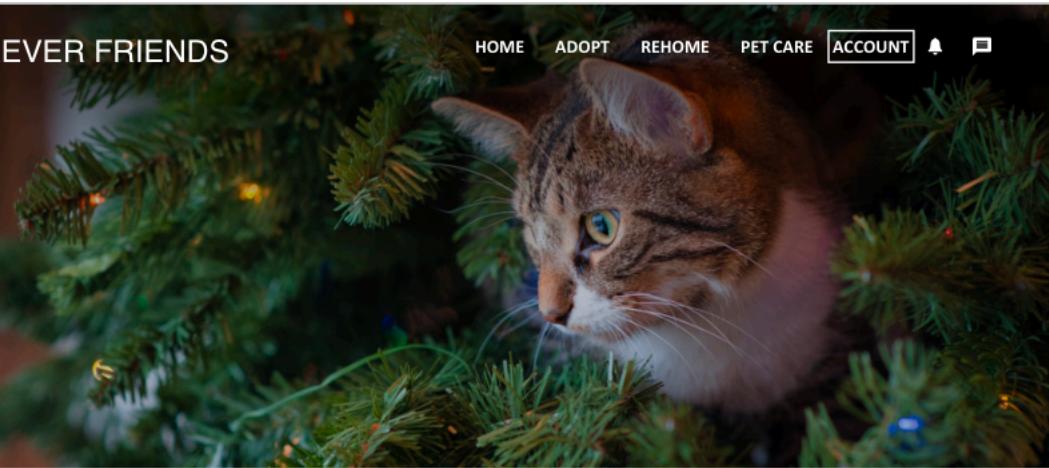
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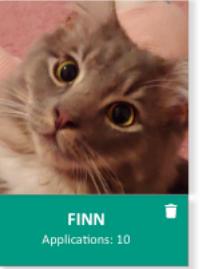
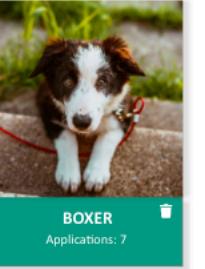
- [Sign Up](#)
- [Log In](#)
- [Share Your Experience](#)
- [Newsletters](#)



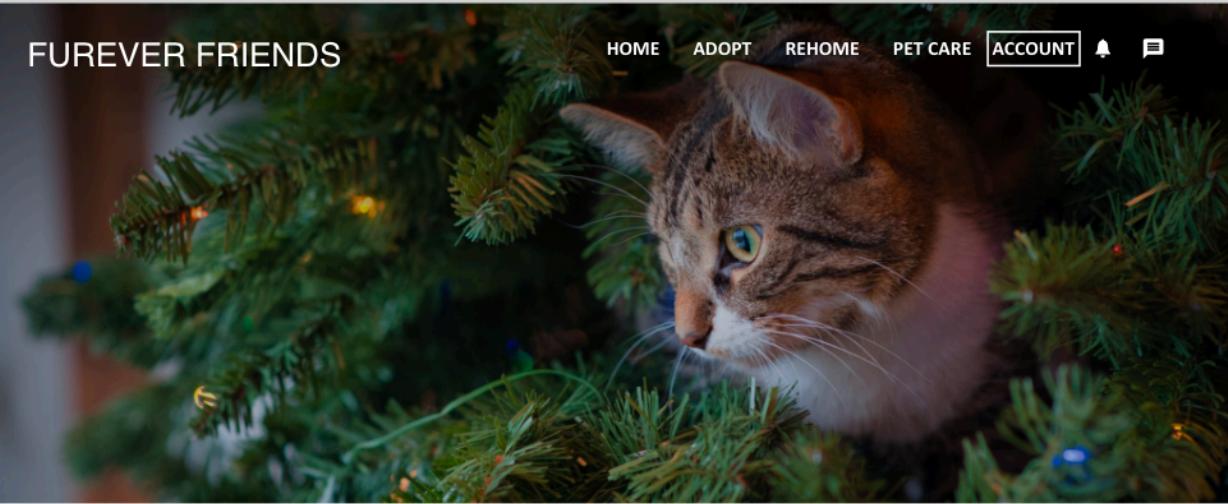


Sort By: Applications (Decr) ▾

- MESSAGES
- NOTIFICATIONS
- YOUR LISTINGS
- ACCOUNT INFO
- SAFE SPAWTS
- FAVORITES

+ ADD NEW LISTING		
 FINN Applications: 10	 MIKEY Applications: 8	 BOXER Applications: 7
 FLURRY Applications: 4	 LUCKY Applications: 2	 CELESTE Applications: 0

Jackie is also able to view her listing/ her post about Riley from where she can also delete it if she decided to change her mind.



Sort By: Newest

BOXER'S PROFILE

User Profile	Action	Status
Download Application File	<button>ACCEPT</button> <button>REJECT</button>	
Download Application File		ACCEPTED
Download Application File	<button>ACCEPT</button> <button>REJECT</button>	
Download Application File	<button>ACCEPT</button> <button>REJECT</button>	
Download Application File	<button>ACCEPT</button> <button>REJECT</button>	
Download Application File		REJECTED
Download Application File		REJECTED

← PREV NEXT →

FUREVER FRIENDS

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USER EXPERIENCE

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Christine creates an account, answers all the questions in the sign-up form. After a successful registration she is prompted with a congratulations message which will redirect her to her account.



Sort By: Newest First

+ COMPOSE MESSAGE

- MESSAGES
- NOTIFICATIONS
- YOUR LISTINGS
- ACCOUNT INFO
- SAFE SPAWTS

SUBJECT: INTERESTED IN FINN	01/28/2021
Hello! I saw that you posted a listing for your cat Finn. I have a few questions about him...	
SUBJECT: FOUND YOUR CAT!	01/27/2021
Sorry that you lost your cat. I did see a similar cat around my area. I live in Mechanicsburg...	
SUBJECT: QUESTIONS REGARDING TAITO	01/26/2021
First of all, I love the name! I wanted to ask you if Taito is good around dogs? I own two...	
SUBJECT: APPLICATION FOR SNOWY	12/02/2020
Yes, we can meet at your shelter. What is your address again?	
SUBJECT: APPLICATION FOR SNOWY	12/01/2020
Thank you for accepting my application! What are the next steps? Can I call you at 4pm to..	
SUBJECT: LOST AND FOUND	11/12/2020
Thank you so much for finding my cat! I am so grateful...you said she was spotted around...	

← PREV

NEXT →

After Jackie post about rehoming Riley is view by other users, her inbox is flooded with people who are interested in adopting Riley.

FUREVER FRIENDS

PETS

- Find a Pet
- Find a Home
- Pet Care
- Take the Quiz
- Lost and Found

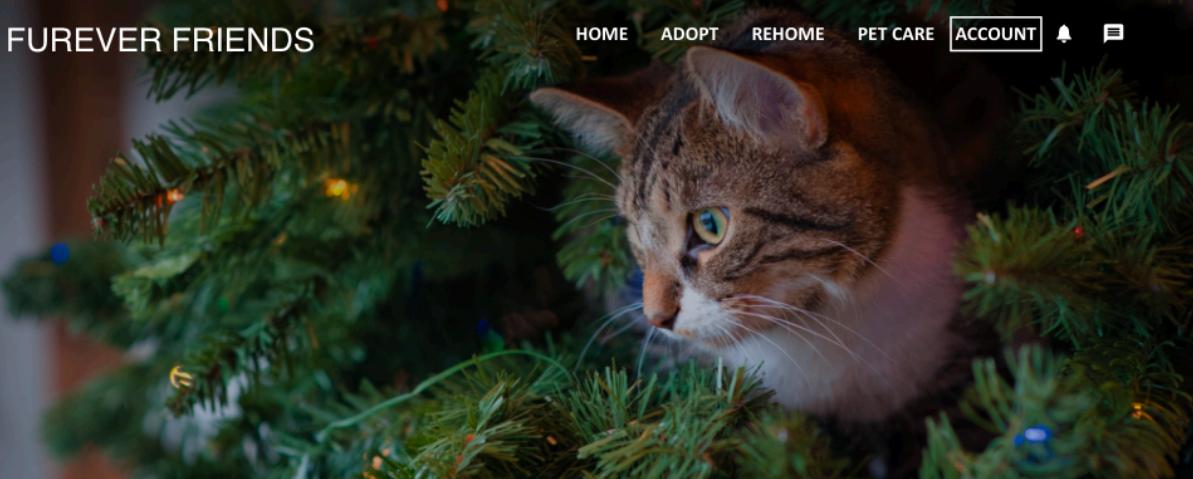
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Sort By: Newest First

+ COMPOSE MESSAGE

MESSAGES

NOTIFICATIONS

YOUR LISTINGS

ACCOUNT INFO

SAFE SPAWTS

FAVORITES

SUBJECT: INTERESTED IN FINN

From: John Doe 01/28/2021 9:28 am

Hello! I saw that you posted a listing for your cat, Finn. I have a few questions about him and his behavior. I currently have another older cat (around 13 years old). Is Finn good around other cats? How is he socially? I often have people over and would love for them to play with my future cat. I would love to meet and I am looking forward to your response!

Thanks,
John Doe

REPLY **SAFE SPAWTS**

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Jackie really finds John Doe interesting and think that he might be a good pet owner for Riley. She decided to message John Doe and share Safe Spawts with him so they can meet, and Riley finally have a new home.

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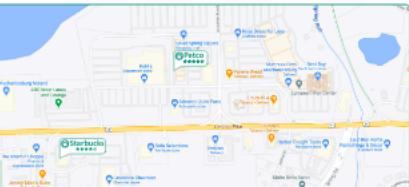
SEND SAFE SPAWTS

SEND TO:

ADDITIONAL NOTES:

HOW IT WORKS: Safe Swapts finds pet friendly locations between you and the recipient without exposing your location.

Reviews along with ratings are also posted with each location to help you choose the ideal location to meet and trade.



PETCO
8400 Cedar Park Blvd
Morgan Hill, CA 95037
REVIEWS
"We've had great experiences at Petco and the staff is very nice and helpful. I would highly recommend this store!"
★★★★★
STARBUCKS
8400 Cedar Park Blvd
Morgan Hill, CA 95037
REVIEWS
"Great coffee and great service! Highly recommended!"
★★★★★
PETSMART
8400 Cedar Park Blvd
Morgan Hill, CA 95037
REVIEWS
"Great place for pets and people!"
★★★★★

SEND LOCATION

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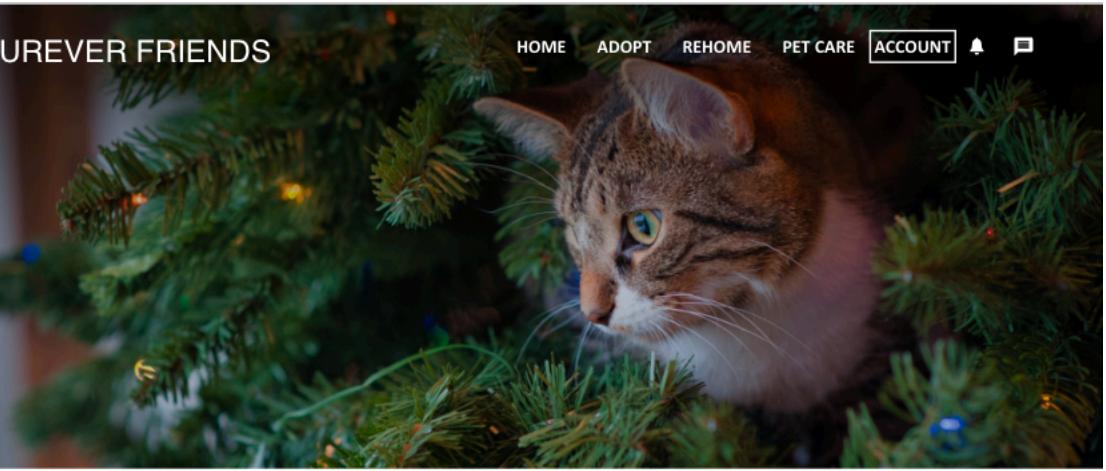
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[EDIT INFORMATION](#)

JOHN DOE

Mechanicsburg, PA

john.doe@gmail.com

(717) 777 - 7777

I am looking to adopt!

ABOUT ME:

At vero eos et accusamus et iusto odio dignissimos ducimus qui blanditiis praesentium voluptatum deleniti atque corrupti quos dolores et quas molestias excepturi sint occaecati cupiditate non provident, similique sunt in culpa qui officia deserunt mollitia animi, id est laborum et dolorum fuga. Et harum quidem rerum facilis est et expedita distinctio. Nam libero tempore, cum soluta nobis est eligendi optio cumque nihil impedit quo minus id quod maxime placeat facere possimus, omnis voluptas assumenda est, omnis dolor repellendus.

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Jackie was able to find Riley a new home. Because Jackie reason to rehome Riley was her personal issues, she decided that she was not ready to adopt a pet anytime soon so she deleted her account.