

# Usability review

## Meetup



Hover over a guideline for more information, examples of good practice and importance to the overall user experience.

## Score

N/A = not applicable  
or can't be assessed

## Comments

Optional - Provide a short rational for the score, such as a description of the issues found; examples of good practice and the likely impact for users.

## Features & functionality

1 Features and functionality meet common user goals and objectives.

**Good**

2 Features and functionality support users desired workflows.

**Good**

3 Frequently-used tasks are readily available (e.g. easily accessible from the homepage) and well supported (e.g. short cuts are available).

**Moderate**

*Para acceder a las actividades debes estar registrado, en la pagina de inicio te muestra algunos ejemplos pero no puedes ver concretamente algo que quieras buscar tu.*

4 Users are adequately supported according to their level of expertise (e.g. short cuts for expert users, help and instructions for novice users).

**N/A**

*Depende de los usuarios.*

5 Call to actions (e.g. register, add to basket, submit) are clear, well labelled and appear clickable.

**Good**

## Homepage / starting page

6 The Homepage / starting page provides a clear snapshot and overview of the content, features and functionality available.

**Poor**

*Ya registrado, en la app quizá sea visualmente mas claro y bonito, en la web hay demasiada opciones que quizá no te interesen y hay mucho texto, poco color.*

7 The home page / starting page is effective in orienting and directing users to their desired information and tasks.

**Good**

*Aparecen muchas actividades pero con una ubicación por defecto que puede no ser la tuya, pero las acciones que podemos realizar aparecen claras.*

8 The homepage / starting page layout is clear and uncluttered with sufficient 'white space'.

**Good**

## Navigation

9 Users can easily access the site or application (e.g. the URL is predictable and is returned by search engines).

**Excellent**

10 The navigational scheme (e.g. menu) is easy to find, intuitive and consistent.

**Good**

*Bueno pero en web podría mejorar.*

11 The navigation has sufficient flexibility to allow users to navigate by their desired means (e.g. searching, browse by type, browse by name, most recent etc...).

**Excellent**

12 The site or application structure is clear, easily understood and addresses common user goals.

**Good**

13 Links are clear, descriptive and and well labelled.

**N/A**

*Depende de los usuarios.*

14 Browser standard functions (e.g. 'back', 'forward', 'bookmark') are supported.

**Excellent**

15 The current location is clearly indicated (e.g. breadcrumb, highlighted menu item).

**Moderate**

*Hay muchas acciones a poder realizar, muchas de ellas te llevan a otra pagina, lo que puede confundir si te adentras demasiado.*

16 Users can easily get back to the homepage or a relevant start point.

**Good**

17 A clear and well structure site map or index is provided (where necessary).

**Good**

## Search

18 A consitent, easy to find and easy to use search function is available throughout (where desirable).

**Poor**

*En la web no siempre esta disponible y tienes que volver al menu de inicio y la búsqueda por palabras es mala y es mejor utilizar directamente las categoriis que te da.*

19 The search interface is appropriate to meet user goals (e.g. multi-parameter, prioritised results, filtering search results).

**Good**

20 The search facility deals well with common searchs (e.g. showing most popular results), misspellings and abbreviations.

**Poor**

*La búsqueda por palabras no es muy buena.*

21 Search results are relevant, comprehensive, precise, and well displayed.

**Moderate**

*Lo anterior hace que esto no sea perfecto.*

## Control & feedback

22 Prompt and appropriate feedback is given (e.g. following a successful or unsuccessful action).

**Excellent**

23 Users can easily undo, go back and change or cancel actions; or are at least given the chance to confirm an action before committing (e.g. before placing an order).

**Good**

24 Users can easily give feedback (e.g. via email or an online feedback / contact us form).

**Good**

## Forms

25 Complex forms and processes are broken up into readily understood steps and sections. Where a process is used a progress indicator is present with clear numbers or named stages.

**Excellent**

26 A minimal amount of information is requested and where required justification is given for asking for information (e.g. date of birth, telephone number).

**Excellent**

27 Required and optional form fields are clearly indicated.

**Moderate**

*En algunos casos como para dejar tu numero de telefono te dice que es opcional y luego es obligatorio*

28 Appropriate input fields (e.g. calendar for date selection, drop down for selection) are used and required formats are indicated.

**Good**

29 Help and instructions (e.g. examples, information required) are provided where necessary.

**Good**

## Errors

30 Errors are clear, easily identifiable and appear in appropriate location (e.g. adjacent to data entry field, adjacent to form, etc.).

**Moderate**

*Lo normal aun que en alguno he tenido algún problema de no marcarme bien donde se comete el error.*

31 Error messages are concise, written in easy to understand language and describe what's occurred and what action is necessary.

**Moderate**

*No aportan mucho, quizá debe de ser por una previa ayuda buena.*

32 Common user errors (e.g. missing fields, invalid formats, invalid selections) have been taken into consideration and where possible prevented.

**Good**

33 Users are able to easily recover (i.e. not have to start again) from errors.

**Good**

## Content & text

34 Content available (e.g. text, images, video) is appropriate and sufficiently relevant, and detailed to meet user goals.

**N/A**

*Depende de los usuarios.*

35 Links to other useful and relevant content (e.g. related pages or external websites) are available and shown in context.

**Moderate**

*Algunos no tienen mucho que ver y no suelen estar muy a la vista o están en lugares que a mi parecer no deberían.*

36 Language, terminology and tone used is appropriate and readily understood by the target audience.

**N/A**

*Depende de los usuarios.*

37 Terms, language and tone used are consistent (e.g. the same term is used throughout).

**N/A**

*Depende de los usuarios.*

38 Text and content is legible and scanable, with good typography and visual contrast.

**Good**

## Help

39 Online help is provided and is suitable for the user base (e.g. is written in easy to understand language and only uses recognised terms). Where appropriate contextual help is provided.

**Good**

40 Online help is concise, easy to read and written in easy to understand language.

**Excellent**

41 Accessing online help does not impede users (i.e. they can resume work where they left off after accessing help).

**Good**

42 Users can easily get further help (e.g. telephone or email address).

**Good**

## Performance

43 Site or application performance doesn't inhibit the user experience (e.g. slow page downloads, long delays).

**Moderate**

*El rendimiento es bueno pero en algunos casos, al visitar cierta información o al crear eventos puede haber cierto retardo.*

44 Errors and reliability issues don't inhibit the user experience.

**Good**

45 Possible user configurations (e.g. browsers, resolutions, computer specs) are supported.

**Excellent**

Overall usability score (out of 100) \*

**77**

-

**Good**

\* Very poor (less than 29) - Users are likely to experience very significant difficulties using this site or system and might not be able to complete a significant number of important tasks.

\* Poor (between 29 and 49) - Users are likely to experience some difficulties using this site or system and might not be able to complete some important tasks.

\* Moderate (between 49 and 69) - Users should be able to use this site or system and complete most important tasks, however the user experience could be significantly improved.

\* Good (between 69 and 89) - Users should be able to use this site or system with relative ease and should be able to complete the vast majority of important tasks.

\* Excellent (more than 89) - This site or system provides an excellent user experience for users. Users should be able to complete all important tasks on the site or system.