

Surita Spigner

surिताux.com

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EDUCATION

University of Michigan 2018-'20
Masters of Information: User Experience & Human Computer Interaction Program

University of Washington 2014 -'17
Bachelor of Science: Biology
Minor: Chemistry
GPA: 3.6

2014 UW Women in Science & Engineering Scholar
21st Century Fellow
2014 & 2015 McCoy-Livingston Scholar

SKILLS

- ✓ Project Management
- ✓ Design & Usability Theory
- ✓ User Interview & Research:
 - Contextual Inquiry, Survey Creation, Usability Testing, Persona Creation
- ✓ Iteration:
 - Wire-frame, Mock-Up, Flow Chart, Prototyping, KJ/Affinity Method
- ✓ Heuristic Evaluation
- ✓ Technical Writing:
 - Manual, Scientific & QA Protocol
- ✓ Content Writing
 - Website & Promotional Material

Adobe Creative Suite:
Illustrator, Photoshop, Sketch, XD
Microsoft Office & Outlook
Google Drive & Docs
Python
SPSS



EXPERIENCE

UX Consultant 2018 - present
Floyd

Conducted contextual inquiry interviews and research. Recommended optimizations & best practices protocol to improve work flow and user experience with the File Sync & Share System.

Data Specialist 2016 -'18
Neighborhood House

Managed the content & layout for websites and promotional materials. Evaluated the success of campaigns using personas, surveys, and Microsoft Excel. Also created database manuals, and conducted usability tests & trainings to ensure consistency of QA and user capability.

Researcher 2017 - '17
University of Washington

Utilized State Databases, Python, & Microsoft Excel to identify and correlate flood patterns against trends in marine populations.

Research & Advocacy Board Chair 2012 - '14
North Seattle College

Supervised cross-disciplinary team of 6 staff to conduct inter-campus research. This consisted of communicating with political representatives, surveying students from colleges nation-wide, and analyzing and presenting data.

COMMUNITY

Outreach Coordinator 2016 -'17
Neighborhood House

Coordinated and supported Positive Parenting & Substance Prevention seminars in South Seattle.

Tutor 2015 - '16
University of Washington MESA (Mathematics Engineering Science Achievement)
Mentored low-income high school students in math & science.

Executive Board Volunteer 2012 - '14
Global Visionaries

Shaped the mission of the organization. Also volunteered as a Spanish-speaking assistant for hospital patients in Guatemala.